

Says

What have we heard them say?
What can we imagine them saying?

Thinks
What are their wants, needs, hopes, and dreams?

What other thoughts might influence their behavior?



ESTIMATION
OF BUSINESS
COST WILL
REDUCE THE
RISK

SEMINARS AND
WEBINARS AND
CONFERENCES
TO ADDS VALUE
TO THE
COMPANY

AN EXPENSE MUST
BE CONSIDERED
AS ORDINARY AND
NECESSARY BY
THE IRS TO BE TAXDEDUCTIBLE

DRAFTING A
BUSINESS PLAN IS
THE BEST WAY TO
ESTIMATE THE
BUSINESS
STARTUP COSTS

CLASSES OR WORKSHOPS TO INCREASE A SKILL

BOOKS RELATED TO THEIR INDUSTRY

ESTIMATION OF BUSINESS EXPENSES

CREATING AN ESTIMATE HELPS ONE TO OUTLINE THE SCOPE OF A PROJECT ,HOW MUCH IT'S GOING TO COST AND HOW MUCH ONE WILL LEARN

BUILD STRONGER CLIENT RELATIONS

IMPROVE DECISION MAKING

THE SELLER CAN
SCRAP IT IF THE
CUSTOMER DECIDES
THAT THEY DON'T
WANT TO MOVE
FORWARD WITH THE
SELLER'S ESTIMATE

FEAR WHEN
TALK ABOUT
THE VALUE
IN TERMS OF
MONEY

USEAGE NUMBERS
TO MAKE HARD
DECISIONS JUST
BREAK OUT IN
HIVES OR GO INTO
ANAPHYLATIC
SHOCK

PEOPLE WILL
THINK THAT THIS
OUTPUT WILL BE
USEFUL BECAUSE
CLEAR DATA WILL
BE GIVEN TO THEM



Does

What behavior have we observed? What can we imagine them doing?

Feels

What are their fears, frustrations, and anxieties? What other feelings might influence their behavior?



