



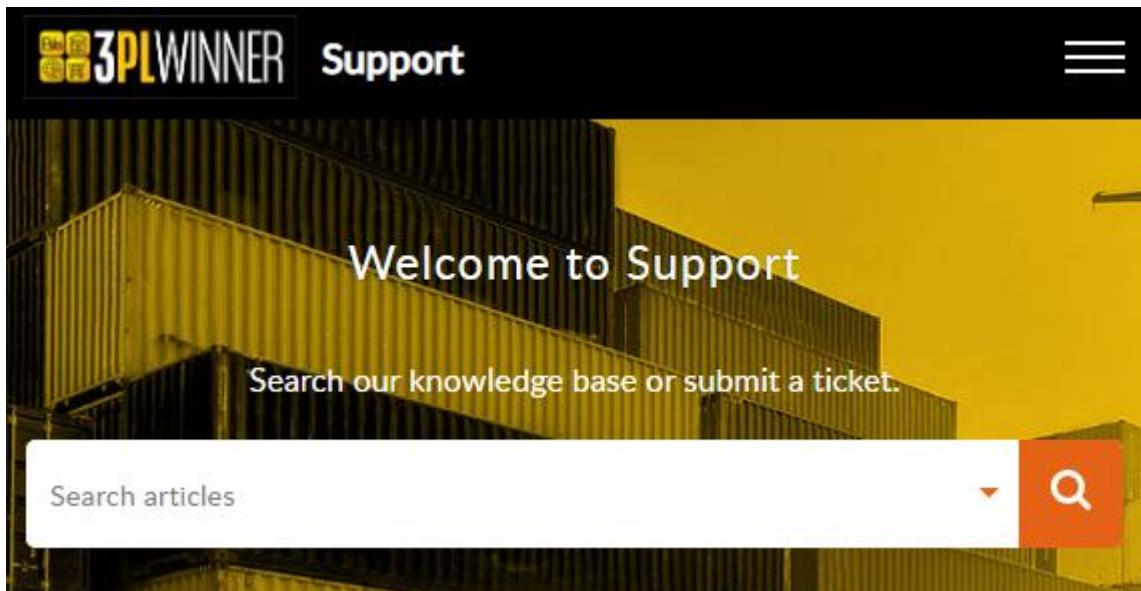
3PLWINNER is pleased to have launched our web and mobile friendly Customer Support Desk to assist you more quickly and efficiently than ever before.

From here you will be able to:

- Initiate Amazon FBAs
- Request extra services (such as kitting, sorting, labeling etc.)
- View frequently asked questions and guides
- Open tickets with your questions and view all your previous tickets

Login

You will receive an automated email inviting you to access the 3PLWINNER's Service Portal. Follow the instructions in the email to set your password. If you can't find your invite, please email support@3plwinner.com. Include your CUSID# and the email you would like to receive the invite with.



Access the Knowledge Base

Click "Knowledge Base" or simply start typing in the "Search Articles" bar to access frequently asked questions and simple step-by-step guides to navigating the WMS and processing orders.

Submit Tickets

Click "Submit a Ticket" if you need help or want to initiate special services with our Service Center such as processing FBAs, adding custom labels to your packaging or creating kits. A friendly 3PLWINNER service agent is standing by to assist you!