Bob Chen

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Summary

- Diverse experience in detail-oriented technology, project management and governance roles.
  - **100%** LAT (law admissions test score).
  - **Continuously employed** since starting undergraduate studies, accruing 5 years' experience.
  - **President** of **two** university student societies.
- Practiced at working across multidisciplinary teams to build consensus and deliver.
  - Significant record of **tech product delivery** at Macquarie and Jade.
  - Experience communicating and managing expectations with **barristers and lawyers** at Jade.
- Strong learning curiosity, and an attention to detail helps me leverage broad experiences and analytical skills in law.
  - Undertook **overseas and master's** electives within my LLB through school consent.

Education

Bachelor of Science (Computer Science)
Bachelor of Law
UNSW

Overseas Elective – US Legal Systems
UC Berkeley

Professional Experience

Digital Banking – Associate Software Engineer
Macquarie Bank
Dec 2023 – Present **(Full time)**
- Deep understanding of the company and the intricacies of the banking product.
- Worked collaboratively and with initiative across teams of engineers, analysts and designers to deliver features on the online banking, term deposits and home loan origination products.
- Implemented an uplift to the term deposit product that resulted in 25% less contact centre calls.
- Focused on knowledge sharing, documentation and outreach to preserve lessons learnt amongst the team and ease onboarding for new team joiners.
- Strong record of above expectation achievement in delivery and learning.

Responsible Person
Software Development Society (Registered Charity)
Nov 2023 – Jan 2025 **(6 hours / week)**
- Prepared registration documentation and was the point of contact throughout the decision process with the ACNC to successfully gain not-for-profit registration.
- Prepared annual information and financial disclosure statement.
- Promoted and educated the board on fiduciary duties, risk mitigation and governance principles.

Junior Editor & Software Engineer
Jade.io
May 2021 – Nov 2023 **(28 hours / week)**
- Played a versatile, cross-functional role that included research, engineering, media and training.
- Represented Jade at the Australian Bar Association National Conference promoting our products to attendees (barristers and judges).
- Typeset the NSW Bar Association's Barnews digital magazine.
- Produced and edited media content for Jade including a clerkship podcast series, training tutorials and brand logos.
- Lead full stack engineer on Open Law Directory, an automated aggregator of representation information sourced from published judgments. Created searchable databases of named legal entities (barristers and firms).
- Associate engineer on Law Stream, an iPad app for the consumption of the NSW Law Reports.

- Provided comprehensive feature delivery and BAU on a variety of other web products including the Victorian Reports, Australian Bar Association Court Collection Online, Open Law and Jade sites.

Declaration/Voting Officer
Australian Electoral Commission, New South Wales Electoral Commission
Dec 2021, Mar 2023, May 2025 **(15 hours / election)**
- Served a diverse range of voters to help them with their votes and queries.

Technology Operations Intern
Volt Bank
Feb 2022 – Aug 2022 **(20 hours / week)**
- Analysed the Azure Active Directory staff onboarding process and introduced automation.
- Built APIs to remove the need for manual data entry.

Volunteering Experience

President
Software Development Society
Nov 2024 – Jan 2025 **(6 hours / week)**
- Point of contact for 10 major corporate sponsors such as Jane Street, theTradeDesk, Macquarie and Citadel Securities, organising events and marketing with the society.
- Instituted team training, knowledge sharing and succession planning to ensure sustainable growth.

President
Financial Technology Society
Oct 2022 – Oct 2023 **(6 hours / week)**
- Oversaw a review into society governance and constitutional reform that improved diversity targets and prepared for incorporation.
- Directed events and a sponsorship programme that involved significant event delivery with clients.

Achievements and Certificates

100% – Law Admissions Test (Australian Council for Educational Research / UNSW)
First prize group – Legal Innovation and Technology Competition (NSW Bar Association)
Second prize group – Accenture Technology Bootcamp

Investment Foundations (Audited) – CFA Institute
Professional Scrum Master with Kanban – Scrum.org
Cloud Digital Leader – Google
RSAT – NSW Liquor and Gaming

References Details on request

Rosalind Dixon
Anthony Mason Professor and Scientia Professor of Law
Faculty of Law & Justice, UNSW
Director, Gilbert + Tobin Centre of Public Law

Marie Iskander
Teaching Fellow (Lecturer) – School of Global and Public Law
Faculty of Law & Justice, UNSW