
Welcome to a new way forward

A total health solution

HR Tech 2021



alight

While we know that no two organizations are truly alike, our experience tells us that HR teams all face similar challenges



Cost management



An ever-changing market



Growing list of responsibilities



Diverse needs of workforce



Employee engagement



Organizational alignment



Expertise that matters

25+

years of operating history

4.3K+

clients of all sizes

1 in 20

Americans have benefits delivered by Alight

5K+

health colleagues with deep subject matter and delivery expertise

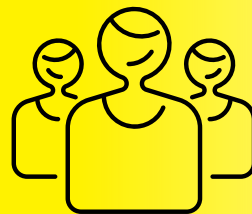
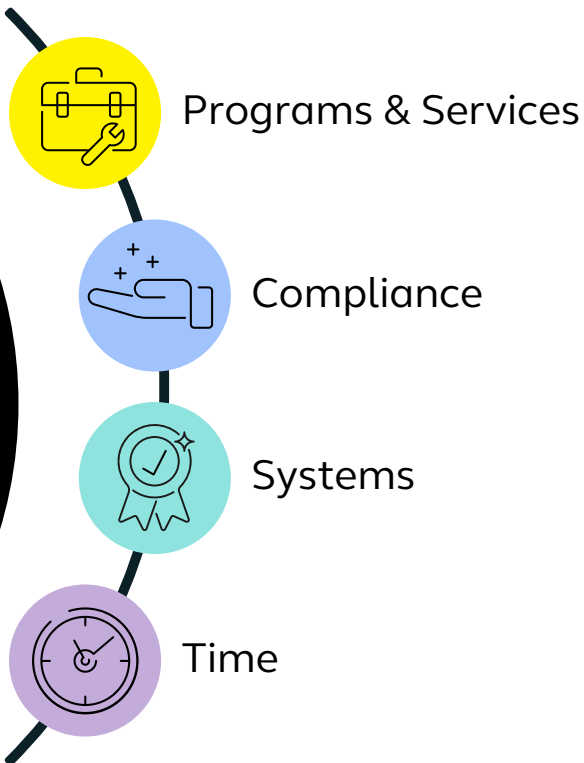
Internal data, 2021.

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Disparate and fragmented solutions leave your benefits strategy exposed to pitfalls that can increase risk and restrict total value

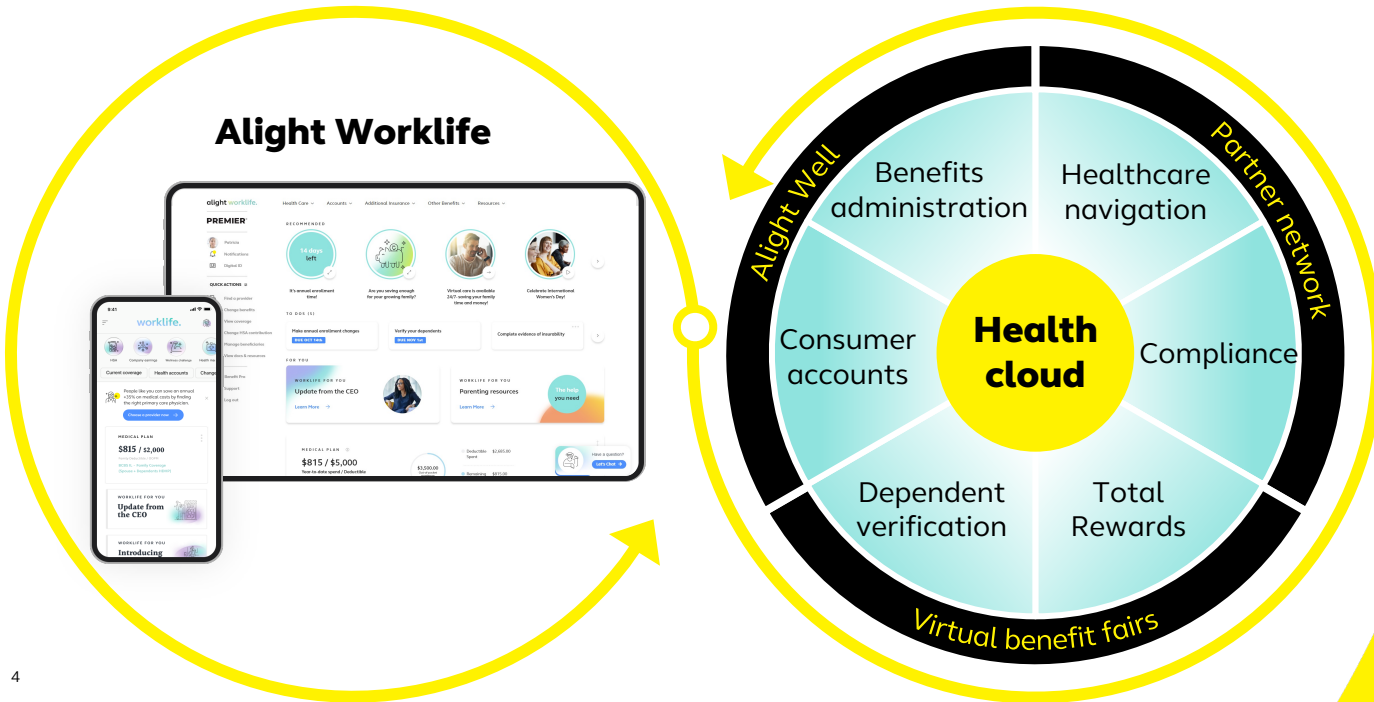


Return on investment



Without the right solutions, the strength of your benefits and people strategies are at risk

With the Alight Worklife™ platform and our health cloud solutions, we're creating a new path forward that delivers impactful experiences, improved outcomes, and maximum value



Delivering results

5% higher customer satisfaction¹

2x interaction and 50% increase in NPS¹

+10 improvement in benefit satisfaction²

12% lower turnover rate³

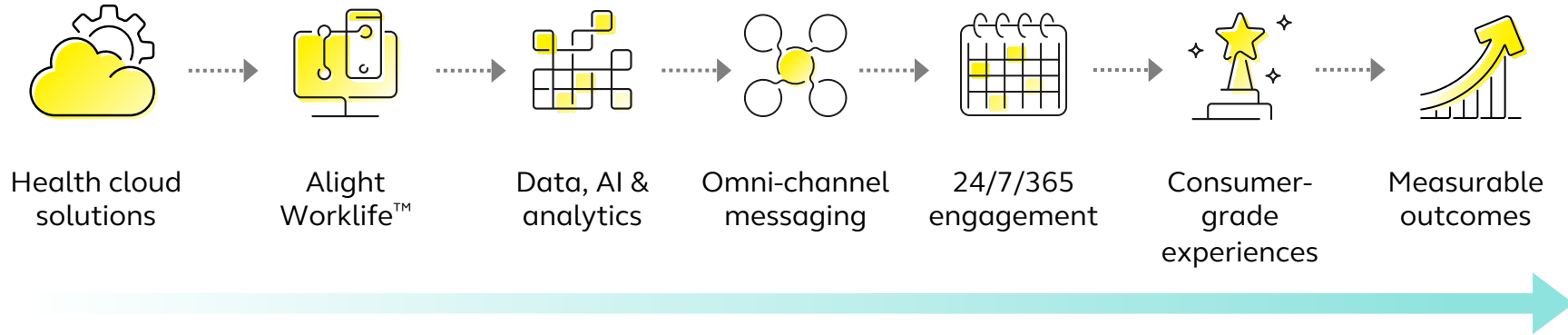
5% higher EBITDA³

¹ Internal analysis, August 2021.

² Alight. (2021). How can your organization address rising healthcare costs while improving employee wellbeing?

³ Comparison of Alight clients who outsource pension, 401(k), health and welfare administration with those who only outsource health and welfare.

How we're doing it



5 strategically built solution tiers
1 integrated platform
1K+ single sign-on end points
11K+ third-party data integrations
500 M web and call center interactions annually

81% of hyper-personalization campaigns resulted in increased conversions¹
+10 improvement in benefit satisfaction²
12% lower turnover rate³
26% average savings per care episode as compared to those without interventions⁴

¹ Internal control group study, January-April 2021.

² Alight. (2021). How can your organization address rising healthcare costs while improving employee wellbeing?

³ Comparison of Alight clients who outsource pension, 401(k), health and welfare administration with those who only outsource health and welfare.

⁴ Internal analysis, 2021.

Enable your transformation and realize more value with Alight's health cloud solutions

No matter where you are in your transformation journey, the health cloud offers a range of incremental solution tiers that will:



Simplify the
buying and
implementation
experience



Optimize the
HR and benefits
ecosystem



Unlock greater
value



Improve employee
experience,
engagement, and
satisfaction



Deliver
measurable
outcomes and ROI