

ImPOS & Dimmi

Easily manage your bookings...

What are Restaurant Diary and Dimmi?

ImPOS is now integrated with both Restaurant Diary and Dimmi. With these systems you can now...

- [View](#) and [Seat](#) your reservations from the POS.
- Record Meal Status.
- Manually assign tables for a reservation.



restaurantdiary
easy, instant online live bookings

So easy to create a reservation...

- Via the management web portal
- From YOUR website
- From urbanspoon and more 3rd party channels

Staff User: Test Sccount

☐ Walk In

Area: All Areas

Date: 25 Sep 2013
Time: 3:30 PM

Number of People: 2
Stay Duration: Standard

[SHOW AVAILABILITY](#)

[RANKED BOOKING](#)

[ADD TO WAITLIST](#)

Number of People:
☐ As a space
[RESERVE COMPLETE AREA](#)

Staff User: Test Sccount

☐ 2:30 PM * Free Tables - 17, 18, 2, 9, 20, 8, 16, 19

☐ 3:00 PM * Free Tables - 11, 12, 17, 18, 2, 3, 10, 20, 8, 16, 1, 19

☒ 3:30 PM Free Tables - 12, 17, 18, 2, 3, 10, 13, 20, 8, 15, 16, 14, 1, 19

☐ 4:00 PM Free Tables - 12, 17, 18, 2, 3, 6, 7, 10, 13, 4, 20, 8, 16, 14, 1, 19

☐ 4:30 PM Free Tables - 12, 17, 18, 2, 3, 6, 7, 10, 13, 9, 4, 20, 8, 16, 14, 1, 19

☐ Manually select table(s)

*This booking will override maximum number of covers/bookings per time slot.

[CONTINUE](#)

[ADD TO WAITLIST](#)

Staff User: Test Sccount

Customer Details

[Show Advanced Fields](#)

Restaurant: ImPOS' Restaurant

☒ VIP

Title: [Optional Field]

First Name: John [Optional Field]

Surname: Doe

Mobile Tel. No.:

Contact Tel. No.: 024444546779

Email Address: [Optional Field]

Customer Comments:

Arrival Status: Not Arrived

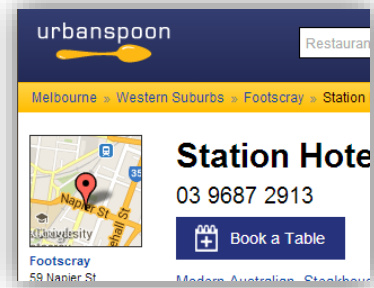
[RESET](#) [CONTINUE](#)

Optional Information

Newsletter sign up - for the latest news, menus and special offer from ImPOS' Restaurant

☒ Email

☐ Post



Book: Step 1 of 4

Book: Dinner for 2 people

September 2013

mon	tue	wed	thu	fri	sat	sun
26	27	28	29	30	31	1
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29
30	1	2	3	4	5	6

[NEXT](#)

Free. Instant. Guaranteed.

Time for service, where are my reservations?

- Access your reservations easily and quickly through ImPOS.
- Dimmi can decide where to best sit a reservation based on the rules YOU set.

The screenshot displays the ImPOS software interface, which includes a floor plan of a restaurant and a reservation details panel.

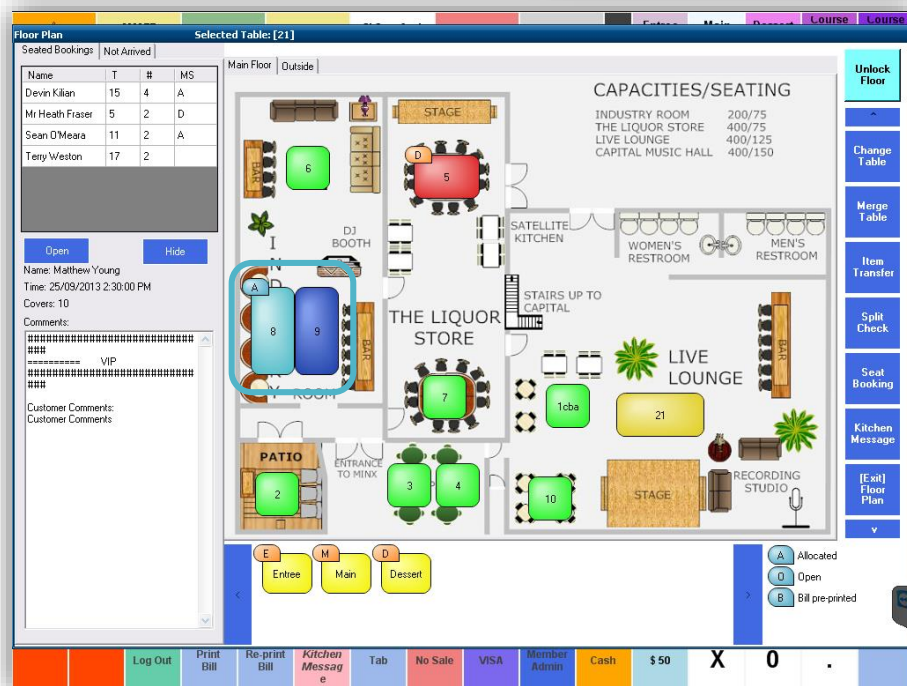
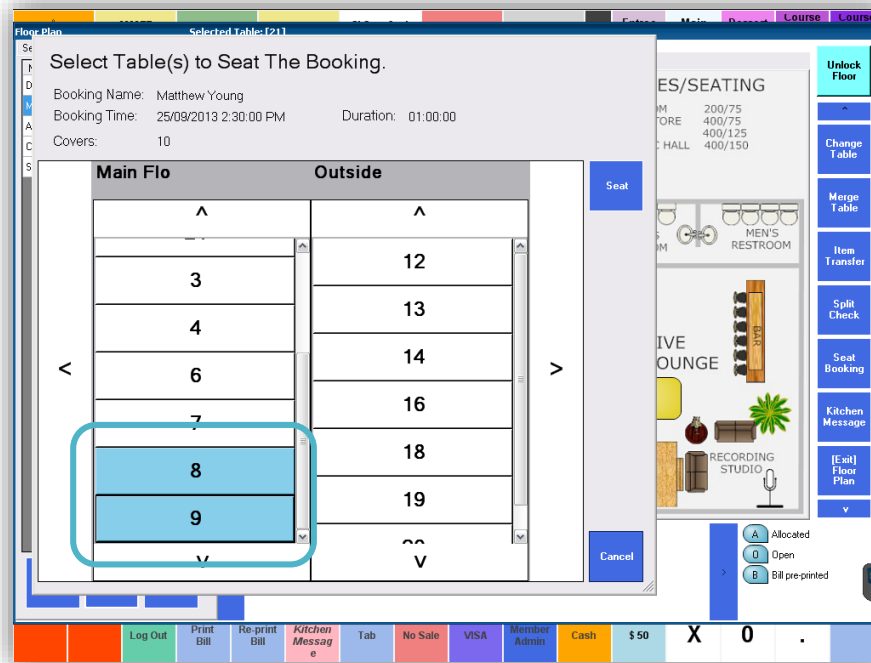
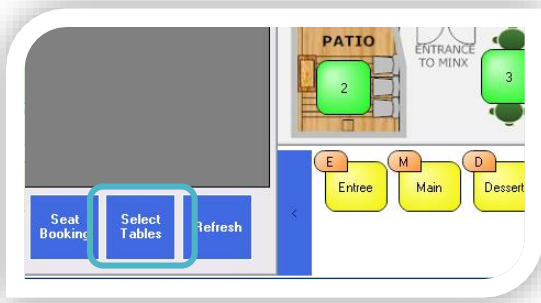
Floor Plan: The floor plan shows various areas of the restaurant, including the Main Floor, Outside, DJ Booth, Satellite Kitchen, Women's Restroom, Men's Restroom, Live Lounge, Recording Studio, and Stairs Up to Capital. Tables are numbered 1 through 21. A table with 5 seats is highlighted in blue, indicating a reservation.

Reservation Details Panel: The panel on the left shows the reservation details for Mr. Heath Fraser. The reservation is for 5 seats at 4:30:00 PM on 25/09/2013. The customer is a VIP Customer.

Seated Bookings Table:

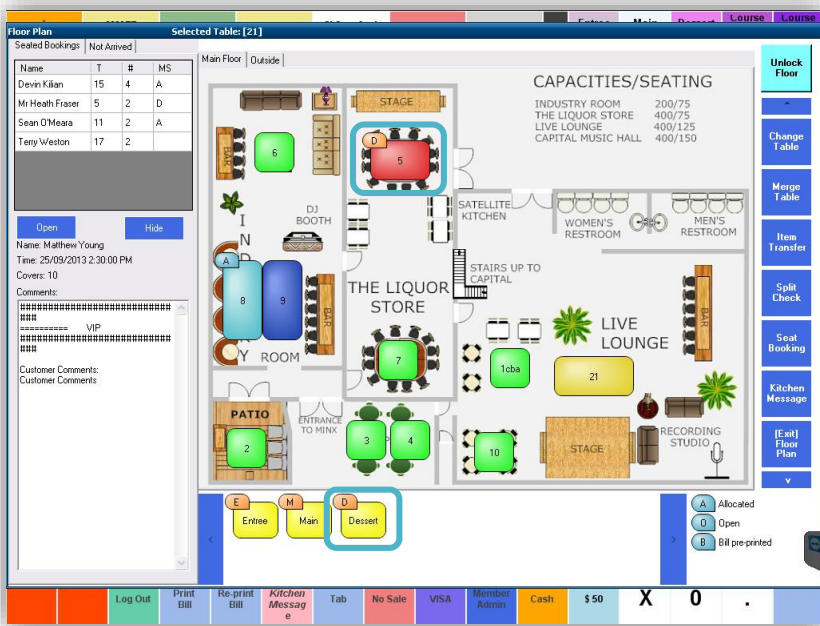
Name	Time	T	#
Terry Wes...	13:30:00	17	2
Daniel Liao	14:00:00	12	2
Matthew ...	14:30:00	13,14,15	10
Aleks Homa	15:00:00	4,5,6,7	10
Conrad La...	15:30:00	9	4
Samuel L...	16:00:00	11	2
Mr Heath...	16:30:00	5	2

Navigation and Action Buttons: The interface includes buttons for 'Unlock Floor', 'Change Table', 'Merge Table', 'Item Transfer', 'Split Check', 'Seat Booking', 'Kitchen Message', and '[Exit] Floor Plan'. At the bottom, there are buttons for 'Log Out', 'Print Bill', 'Re-print Bill', 'Kitchen Message', 'Tab', 'No Sale', 'VISA', 'Member Admin', 'Cash', '\$ 50', 'X', and '0'.



But I want to chose where they sit as they arrive...

- Set the allocated tables in ImPOS.
- Meal status, spend and duration still get pushed back to Dimmi and Restaurant Diary.
- Reservations still operate as usual so you will still book to capacity.



Kitchen

Table...5

(Covers:2)

KITCHEN DOCKET

Time: 25/09/2013 15:00

<< Dessert >>

Table...5

(Covers:2)

Restaurant Diary

Dinner [25/25Pax]

6	30	7	30	8	30	9	30	10	30
2	4	17	0	2	0	0	0	0	0

2	Mr F	✓	★	★	★	★	★	★	★
2	Ma	✓	★	★	★	★	★	★	★
4	Ben	✓	★	★	★	★	★	★	★

Meal Statuses

- Create your own meal statuses.
- Assign them to your tables.
- Alert the kitchen.
- Update Dimmi.

Duration and Spend...

- Track information pushed from the POS.
- How long they stayed – how can we speed up service?
- How much did they pay?
- Using the reports provided by Restaurant Diary / Dimmi you will be able to better understand your restaurant, allowing you to increase number of sittings, covers, bookings, therefore make more \$\$\$.

The screenshot shows a restaurant management software interface. On the left, there's a vertical menu with options: Drinks, Starter, Main, Pudding, Bill, Cleaning, Paid, Closed, Ready, and a list of staff names (Liam Clancy, Daniel L, etc.). The main area displays a grid of bookings. A pop-up window is open, showing details for a customer named 'Matthe'. The pop-up has tabs for 'View Customer', 'History', and 'View Booking' (which is selected). The 'View Booking' tab shows the following information:

- Ref#: BHHDA3N
- Email: 012345679
- Phone: 012345679
- Booked On: 26/09/2013 6:23PM
- Arrival Time: 8:00PM
- Leave Time: 9:30PM
- Customer Comments
- Booking Comments
- Promotions
- Menu
- Payment(s)
- Table(s): 6
- Channel: Internal

The screenshot shows a 'Details for ImPOS' Restaurant' form. The form contains the following information:

- Ip Address: 110.175.233.238
- Area: Main Floor
- Date: Thursday, 26 September 2013
- Time: 7:00 PM
- Stay Duration: 0:16
- Expected Leave Time: 7:16 PM
- Email confirmation was sent to customer: Yes
- ☐ Leave Time Confirmed with Guest
- ☐ T & C's explained to guest
- Booking taken by Test Sccount [26/09/2013 6:05:55 PM]
- Number of People: 2
- Table Number[s]: 3
- Menu: n/a
- Special Requests
- Customer's spend: \$93.40
- Minimum Spend: \$0.00
- Arrival Status: Fully Seated
- ☒ Booking confirmed by telephone with guest
- ☐ Lock Booking to Table

At the bottom of the form, there are buttons for 'Repeat Booking', 'Cancel booking', 'Re-Send Confirmation Email', 'Print Page', and 'Close Window'.

How can it benefit me?

- Manage your reservations in ImPOS.
- Feed back information on duration and spend to Restaurant Diary.
- Save time and \$\$\$ with better control of your meal statuses to the kitchen.
- Take advantage of 3rd party networks which include urbanspoon.
- Ensure you are serving a full restaurant every night!

Pricing

Both Dimmi and Restaurant Diary are free integrations from ImPOS. Of course, you need to sign up with either Dimmi or Restaurant Diary. This is possible from as little as \$100 per month.

Restaurant Diary Contacts

Send an email to support@restaurantdiary.com.au

Dimmi Contacts

Fin...