

PLURALSIGHT





O.C. Tanner
ThoughtWorks®



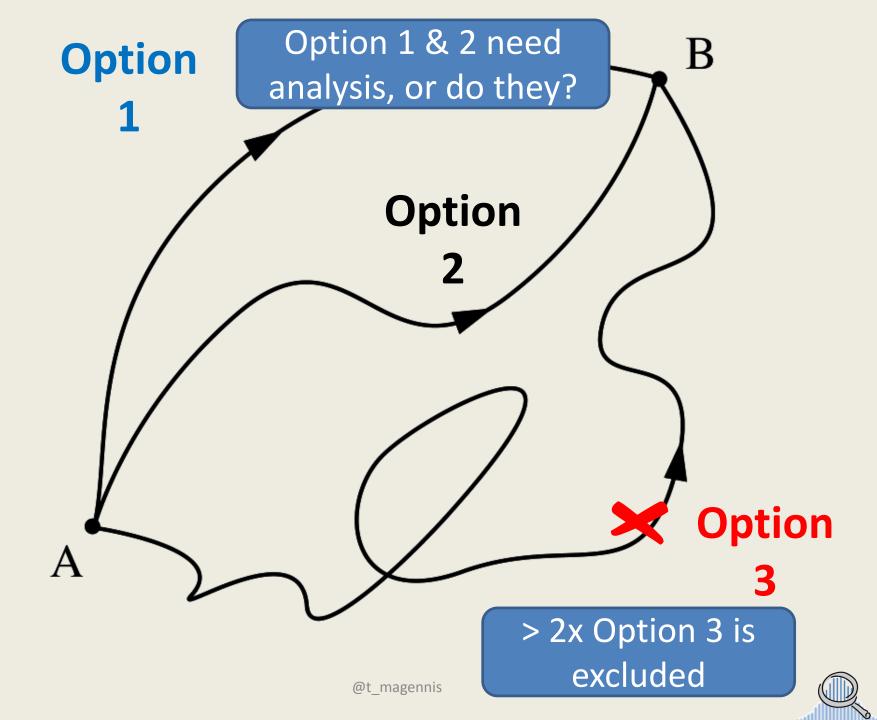
Health Equity®
Building Health Savings®





By Troy Magennis
@t_magennis
FocusedObjective.com





Network Throughput Test

Slides and spreadsheets at

Bit.ly/SimResources

(Case SENSITIVE)

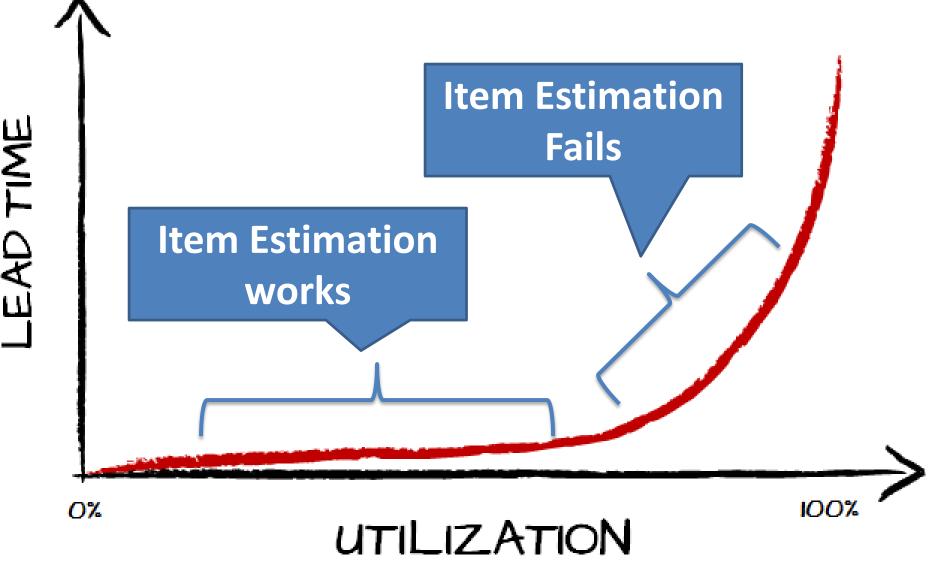












See full story at http://brodzinski.com/2015/01/slack-time-value.html



Can't forecast high utilization systems using item size

Trucks move at same speed as cars





For high utilization systems we need to track system level impediments

"Things that impact EVERY item" And "System Utilization"





1: Missed Start Date Actual Start Date > Planned Start



- How the planned date was chosen?
- Who signs off on the decision to do this project?
- Causes of past delays?
- Possible delays of this project?



- Give estimates as duration rather than end-date
- Keep history of planned date versus start date delay
- Model start date risk using the historical range of delays



2: No Team (Team not ready)



3: Partial Team (Team < planned)



4: Partial Body Staffing



5: Missing Skillsets



3, 4 & 5: Team Skill and Strength



- How were the skill-sets required determined
- Did skill level factor into team planning
- What other duties do the planned staff perform (production support, etc.)
- How ramp up time for new members is considered



- Plan what skills are necessary for the project
- Perform Capability Matrix to find skill gaps and resolve
- Estimate and plan how long it takes from "hire to productive" for skills
- Only plan using "productive date" (not the hire date)



Capability Matrix

	CSS	Javascript
Person 1	Can run and use the tools nee	ededKnow nothing
Team 1	Know nothing	Can start from nothing an
Team 2	Can start from nothing and create Know nothing	
Bit.ly\SimResources		
Players: Ability to Maintain	1	0 1
Bench: Ready to Train Up	1	0

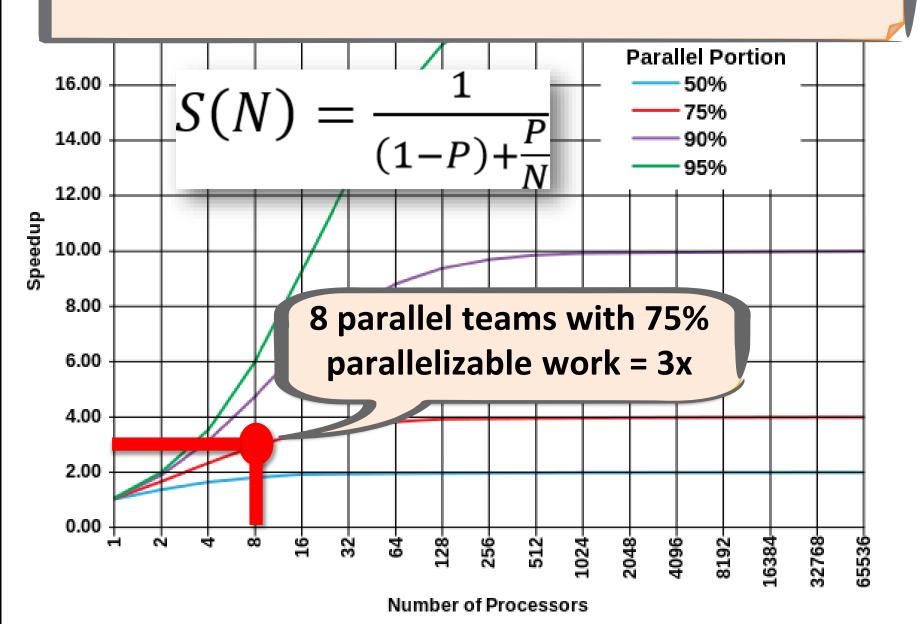
General guidelines: 0 = bad, 1 = single point of failure, >2 cool!

Player Coaches: These are the people/teams who can create new work and teach others. You not **Players:** These are the people/teams who can maintain current work, but struggle to create new **Bench:** These are the people/teams who although haven't got this skill yet, have the tools require

Amdahl's Law indicates that the speedup from parallelizing any computing problem is inherently limited by the presence of serial (non-parallelizable) portions

ALEXIS DA

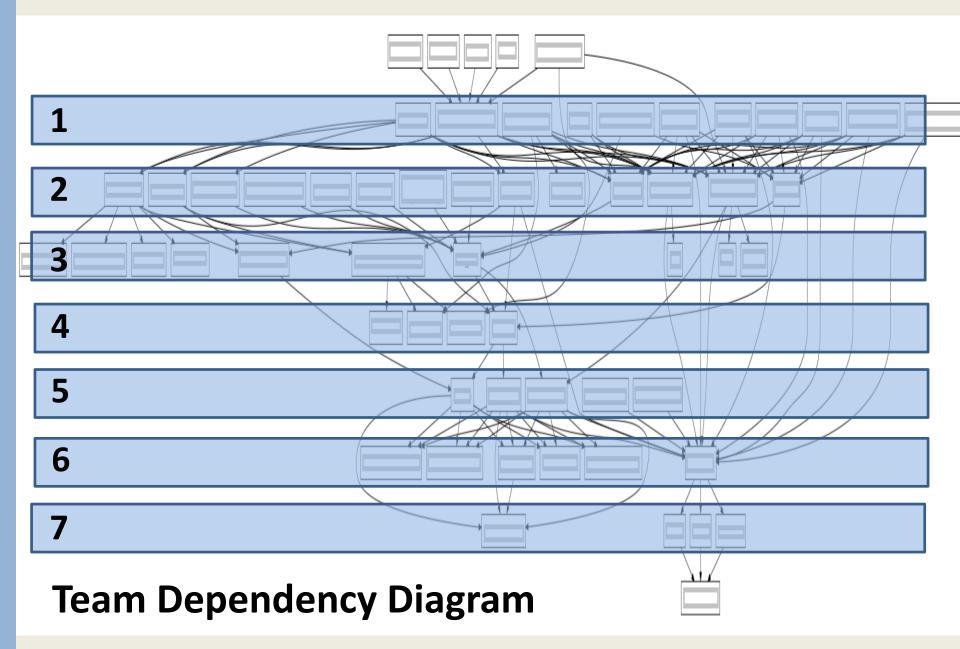
6: Overstated Parallel Effectiveness



7: Dependencies and Friction

Amdahl was an Optimist







Chances at least one team not delayed

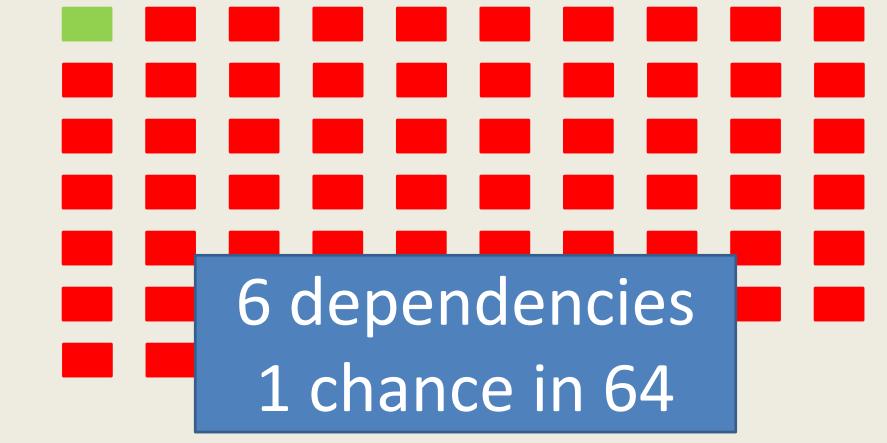
1 in 2ⁿ or

1 in 2⁷ or

1 in 128



7 dependencies 1 chance in 128









7: Dependency Impacts Your timetable != Someone else's



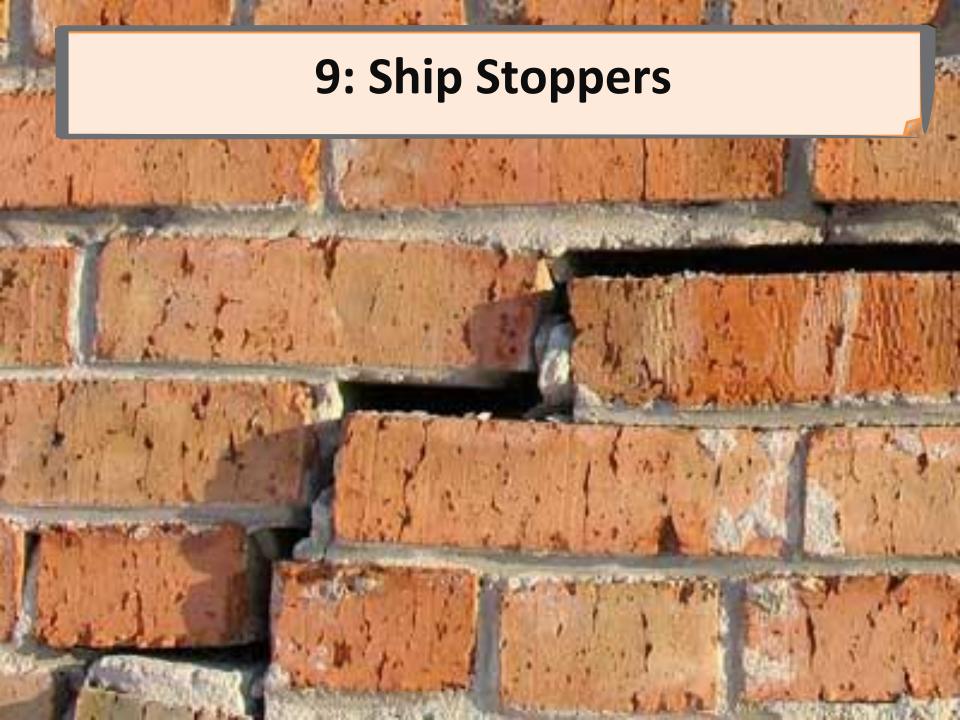
- Determine complexity in build order dependencies
- Determine is-aligned priorities
- Determine what incentives are in place



- Look for re-organization opportunities to reduce dependencies
- Reduce batch sizes
- Communicate initial and updated information often
- Build incentives to align priorities







10: Splitting

Product Backlog Historical throughput/velocity

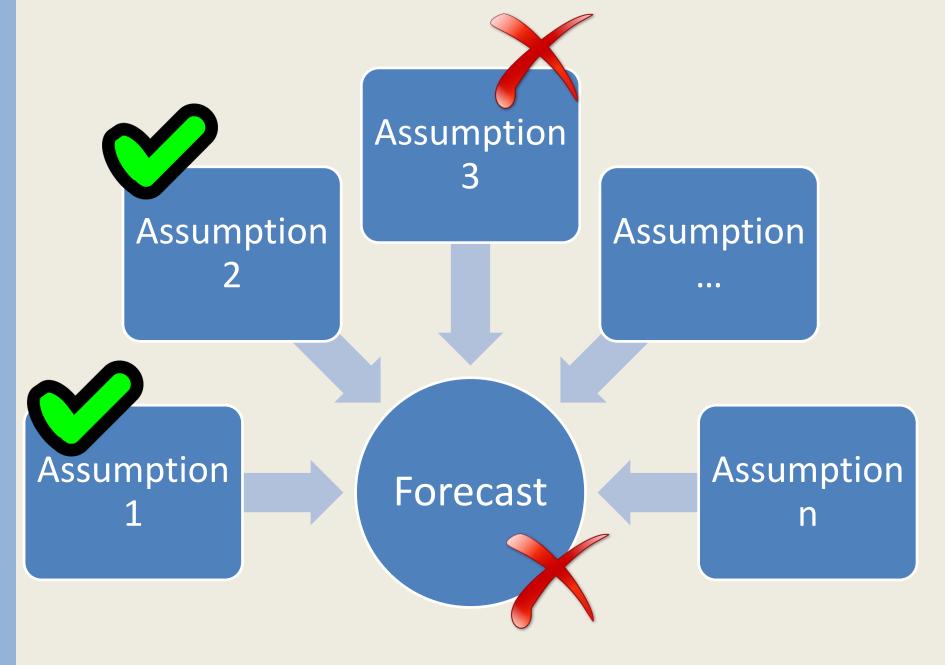


forecasting using data

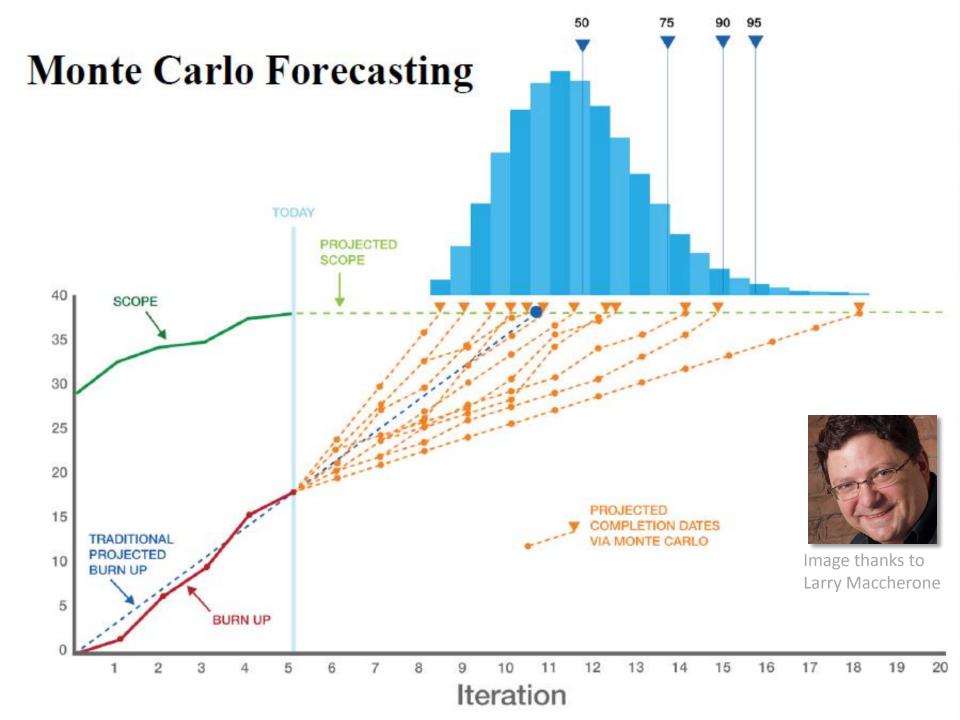
Sprint Backlog

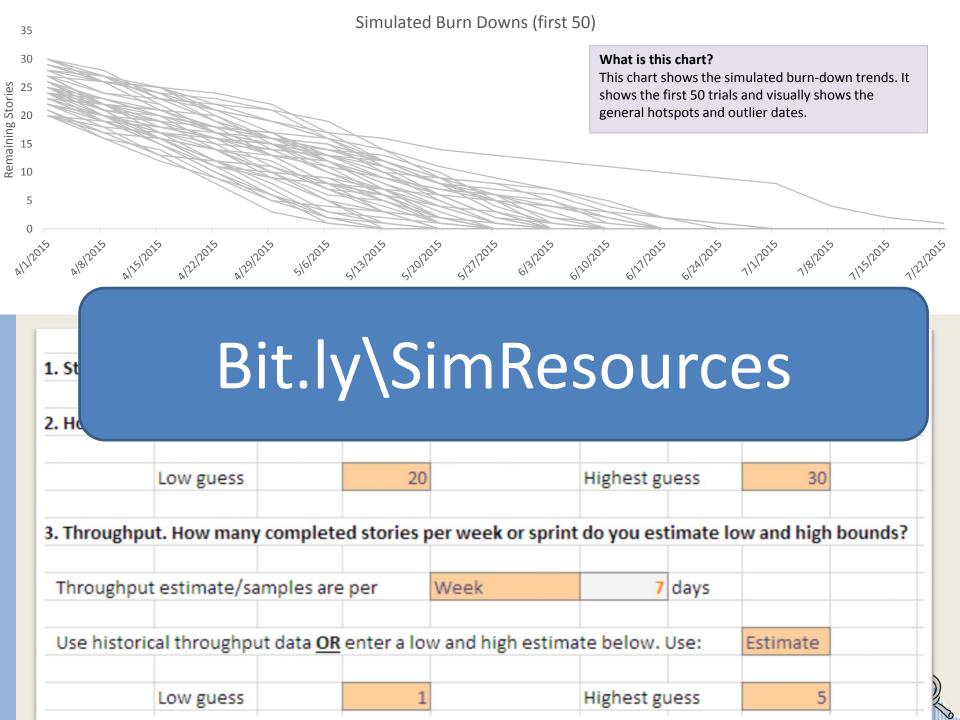
based on pre and post split work











Calls to action...

- Understand when estimation is NOT needed
- Track failed assumptions not work item status
- Build achievable plans and goals
 - Free tools / Spreadsheets / ExercisesBit.ly/SimResources
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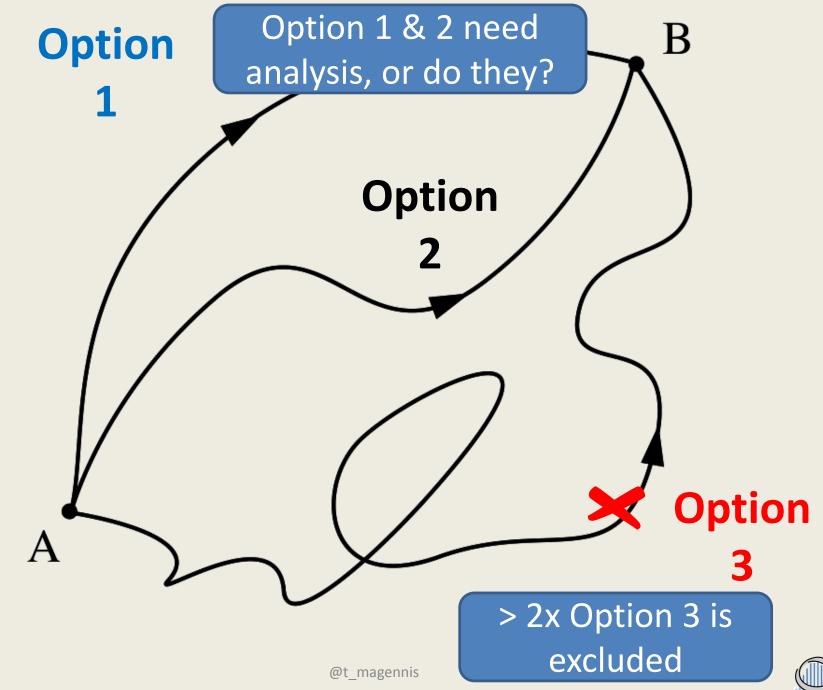
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Staff Ability to alter investment Flexible Nirvana driven once committed Risk Cost **Fixed** driven driven **High Loss Low Loss** Penalty of being late – lost revenue, etc.



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(Case SENSITIVE)

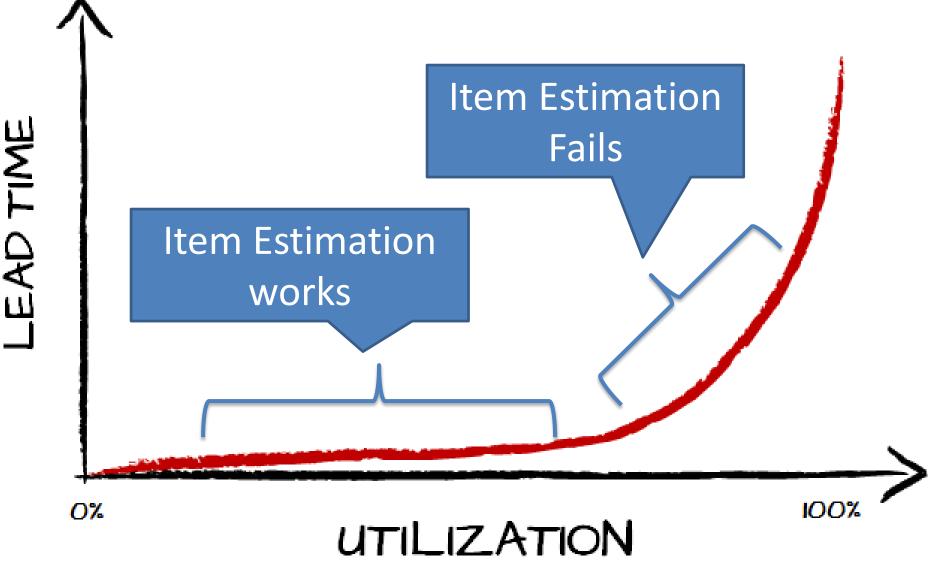












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Can't forecast high utilization systems using item size

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For high utilization systems we need to track system level impediments

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For the same distance: Time of Day Day of week Multiple lanes? Traffic lights (luck, #) Other drivers (stupidity) Weather / Road conditions

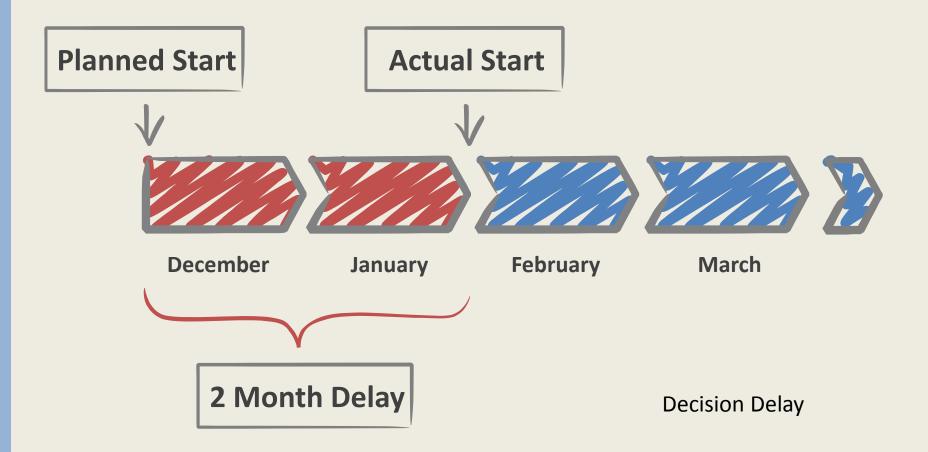


For the same project: When we start Time of year/season Number of teams/people Dependencies Other project timelines Interruptions





1: Missed Start Date Actual Start Date > Planned Start





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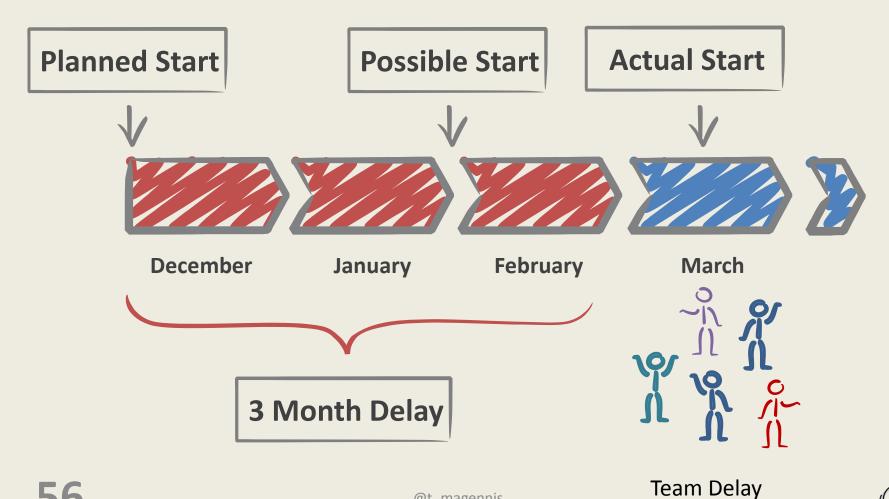
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2: No Team (Team not ready)



2: Team Not "Ready" at Start Date Actual Team = 0





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- Is the team in place already? Can I see them?
- What are they working on now? Is it likely to be delayed?
- Higher priority projects?



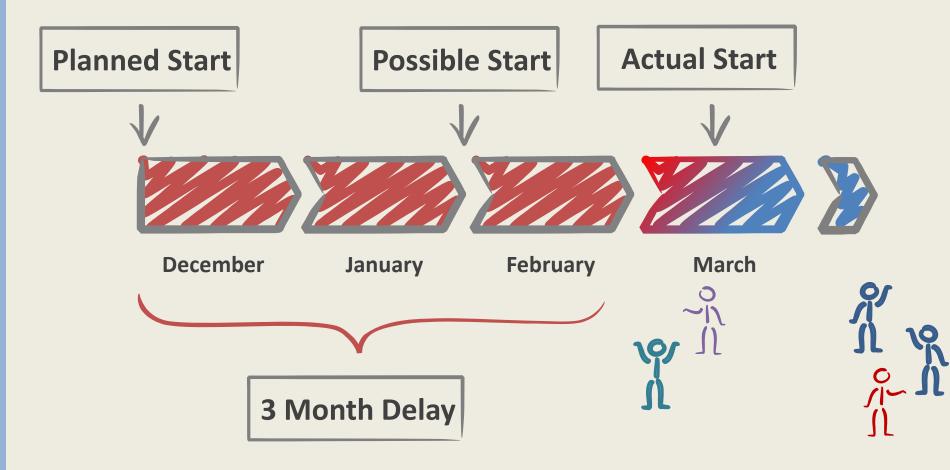
- Plans to hire aren't always achievable by given date
- Plan environment factors: space to sit, equipment, meeting space
- What infrastructure does the team need to "start" work?



3: Partial Team (Team < planned)



3: Team Not at Strength Actual Team < Planned Team

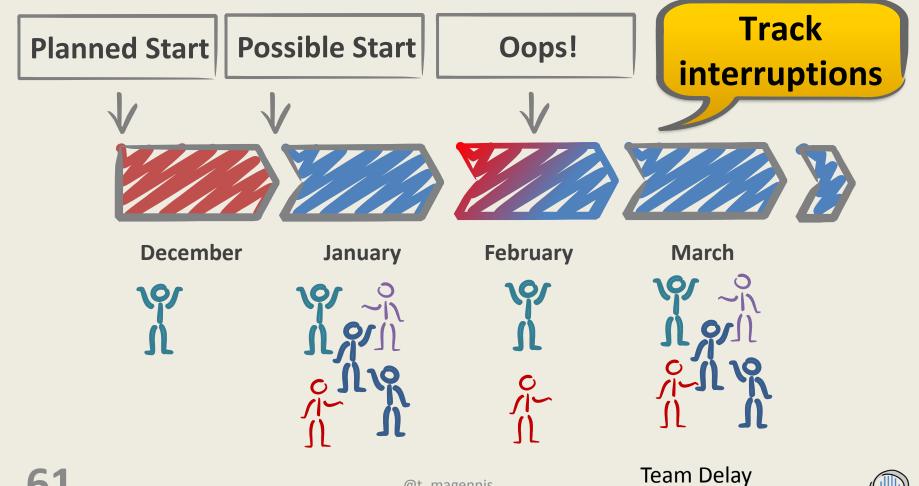




4: Partial Body Staffing



4: Partial Body Staffing **Actual Team "sometimes =" Planned**

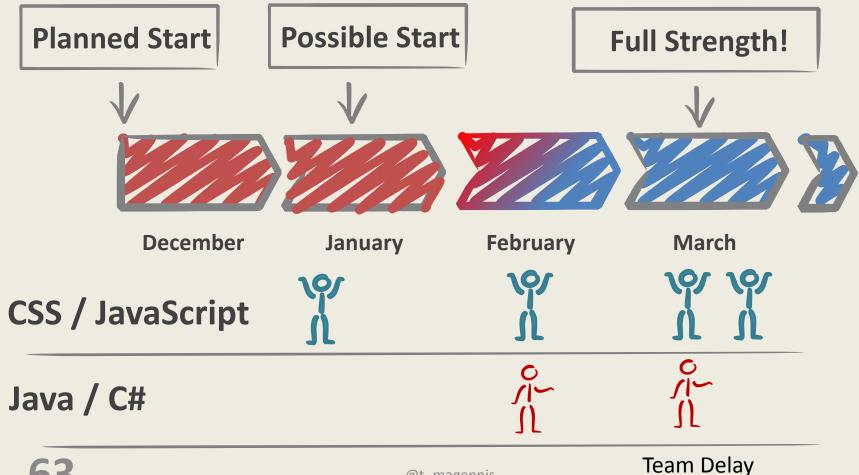




5: Missing Skillsets



5: Team Does Not Have Needed Skills Actual set(skills) < planned set(skills)





3, 4 & 5: Team Skill and Strength



- How were the skill-sets required determined
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- What other duties do the planned staff perform (production support, etc.)
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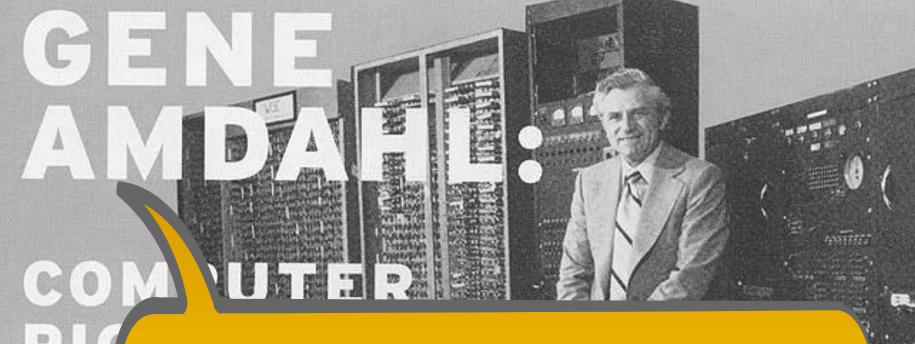
Capability Matrix

	css	Javascript	Run DB Backup / Rest
Person 1	Can run and use the tools needed	Know nothing	Can run and use the t
Team 1	Know nothing	Can start from nothing and create	Can tweak it or do ea
Team 2	Can start from nothing and create	Know nothing	Can start from nothir
Analysis:			
	CSS	Javascript	Run DB Backup /
Player Coaches: Ability to Create	1	1	1
Players: Ability to Maintain	1	1	2
Bench: Ready to Train Up	O 1	0	0 1

General guidelines: 0 = bad, 1 = single point of failure, >2 cool!

Player Coaches: These are the people/teams who can create new work and teach others. You need at least one (right?). Are you players: These are the people/teams who can maintain current work, but struggle to create new work. If new work isn't expect Bench: These are the people/teams who although haven't got this skill yet, have the tools required to perform this task if men

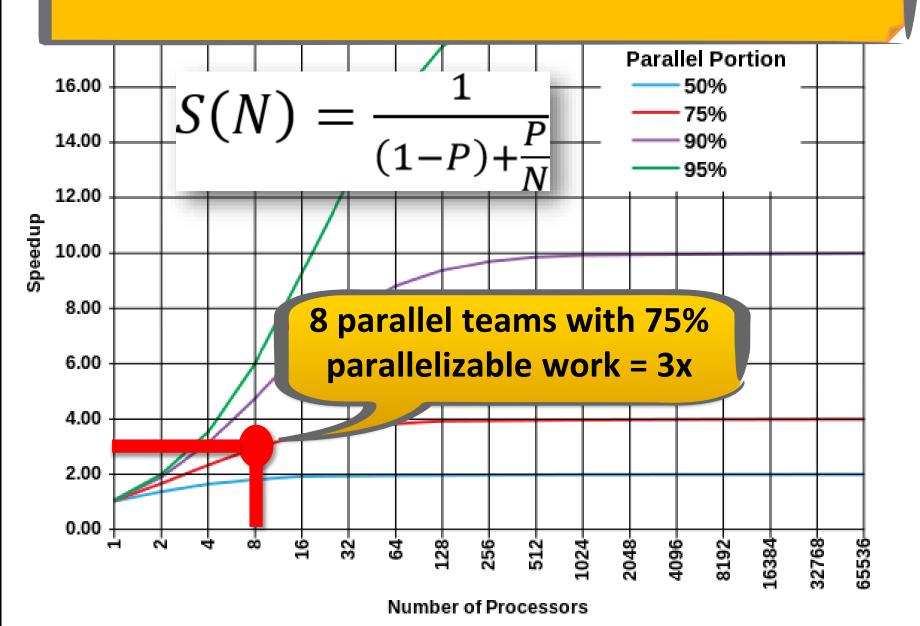




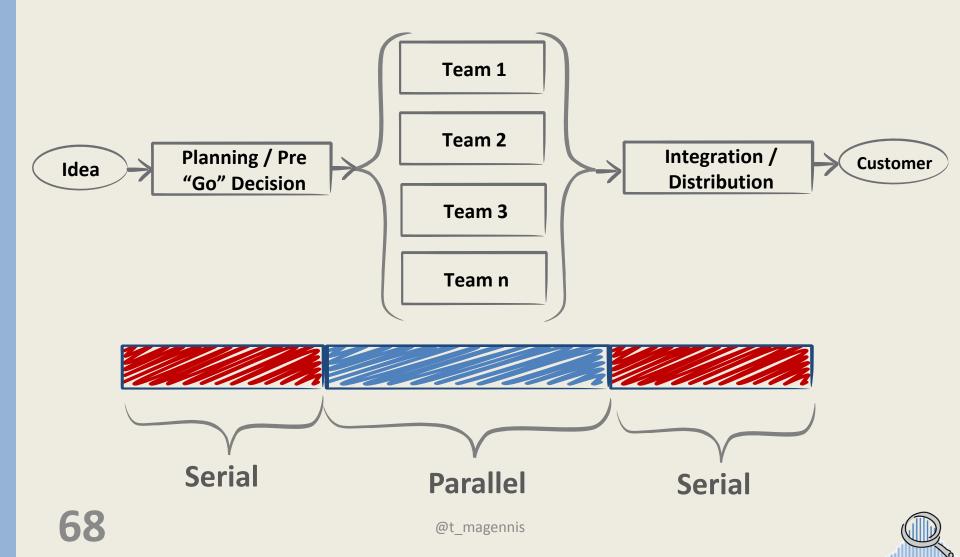
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ALEXIS DA

6: Overstated Parallel Effectiveness



6: Overstating Parallel Scalability Actual Benefit < Assumed Benefit



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- What are the serial parts of a complete system path (often shared resources)
- How do teams plan to integrate work
- How do team co-ordinate and plan work
- What are the interdependencies between teams



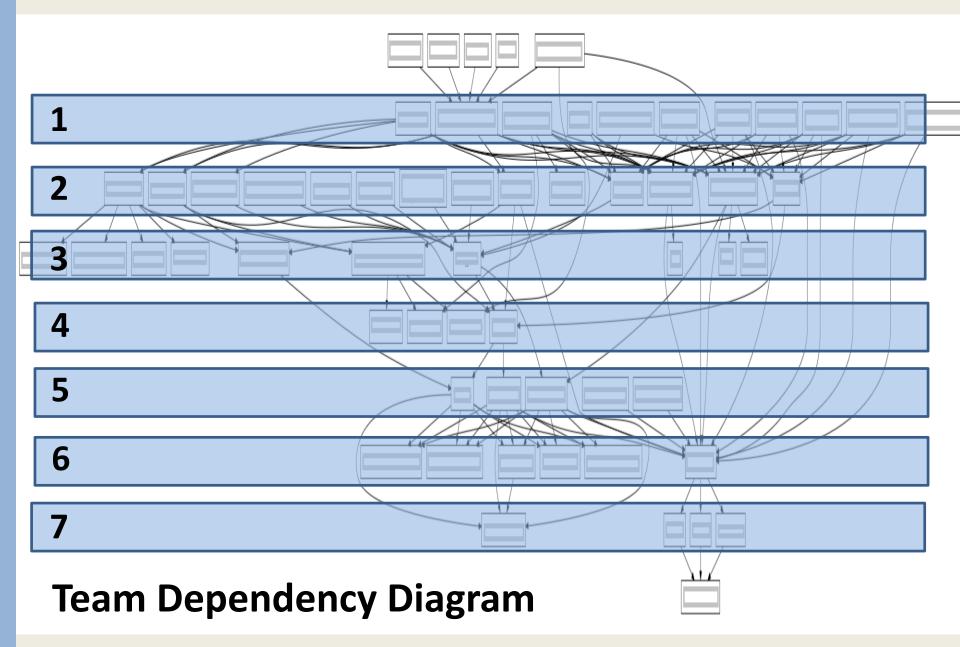
- Find ways to eliminate serial paths
- Track and prioritize fixing blockers in serial paths
- Organize teams to reduce inter-dependencies
- Remind people nonlinearity of parallel scaling



7: Dependencies and Friction

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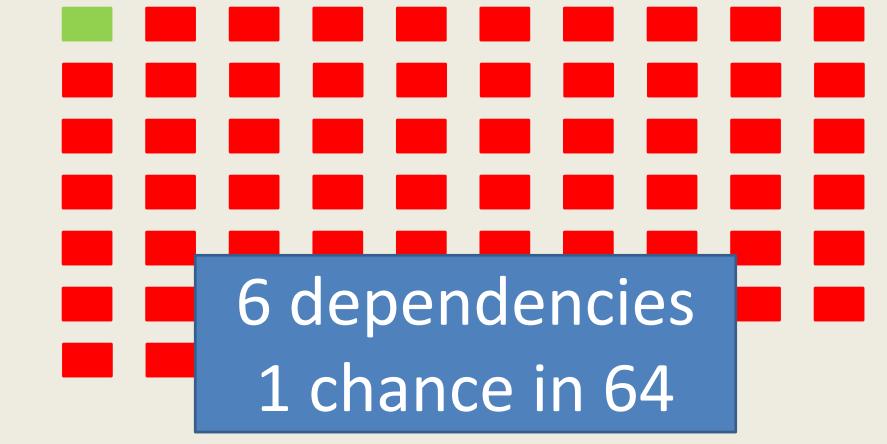
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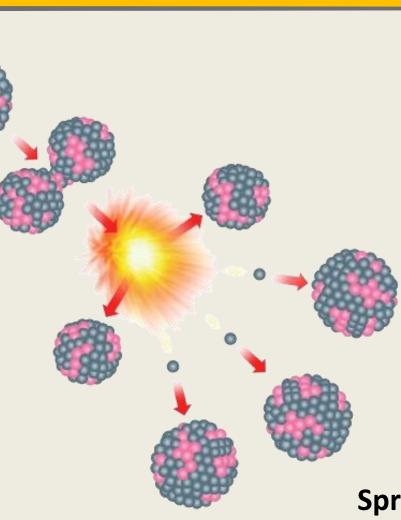




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Product Backlog



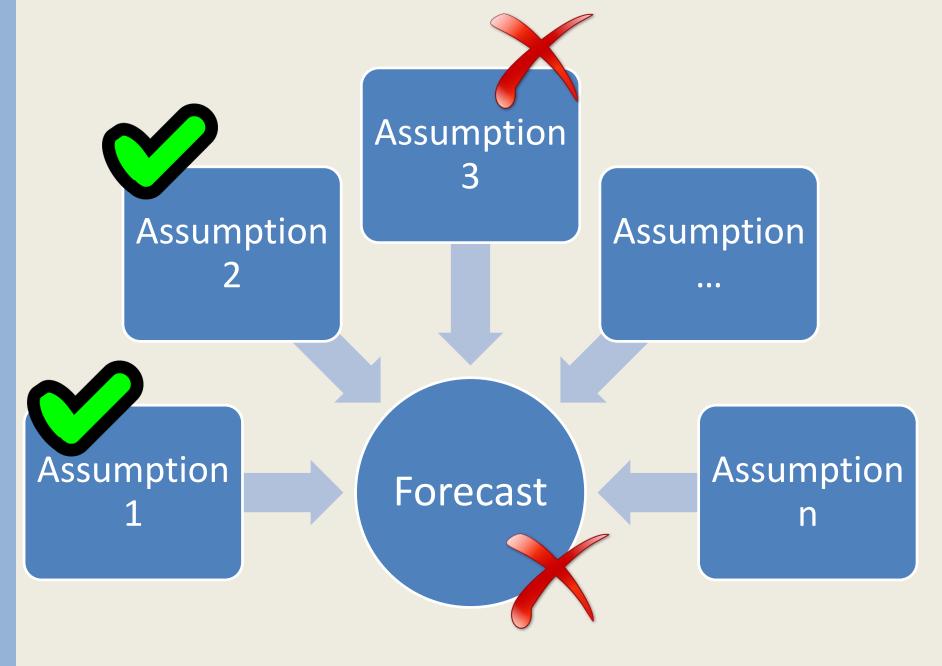




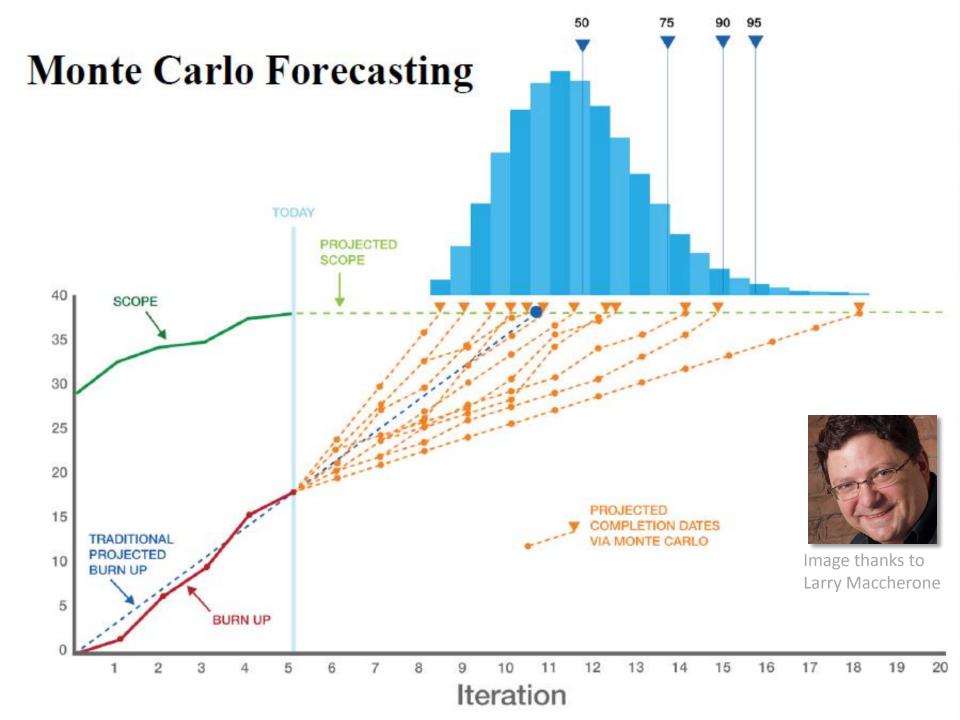
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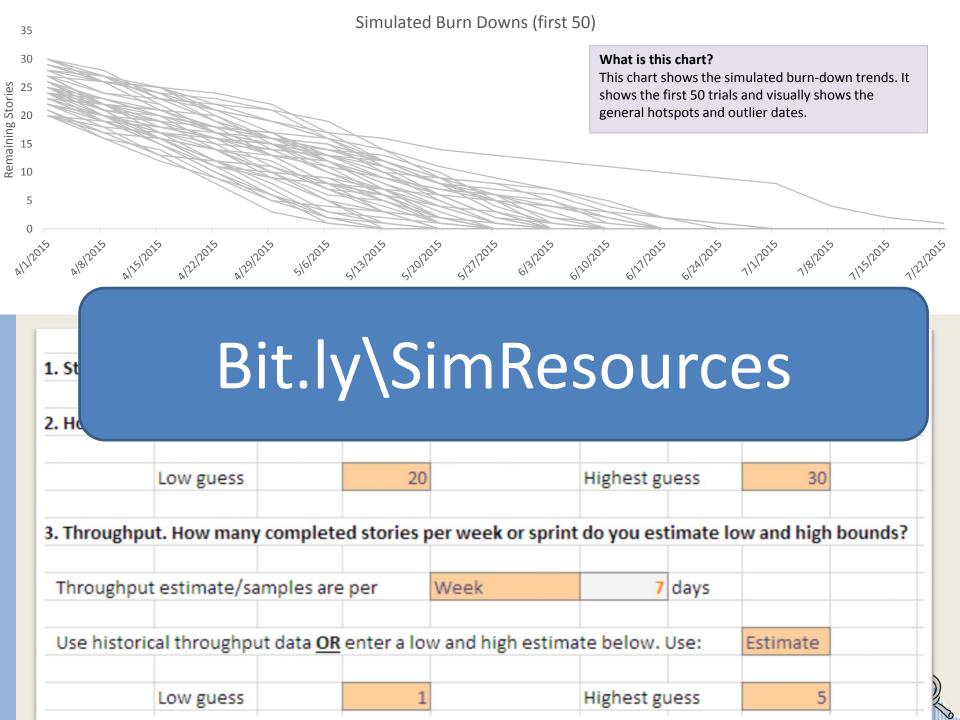
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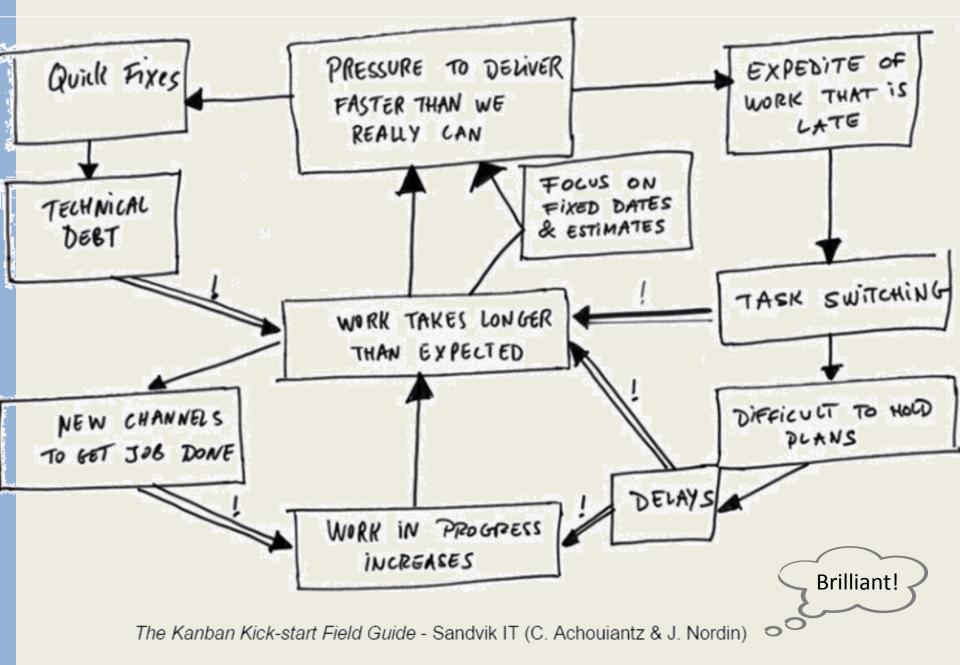


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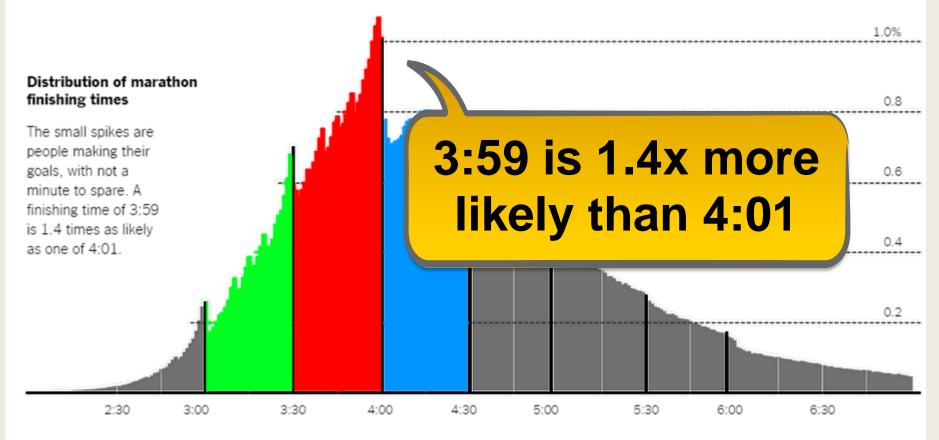








Arbitrary goals, like round numbers, can be motivating - just ask 9 million marathoners.



Based on data from Eric Allen, USC, Patricia Dechow, U.C. Berkeley, Devin Pope and George Wu, University of Chicago.

Source: NYT:

http://www.nytimes.com/interactive/2014/04/22/upshot/100000002835671.mobile.html?abt=0002&abg=1&_r=0

