

## EXPERIENCE

Program Specialist, Children's Discovery Museum (2015-Present)

- Facilitates and prepares various activities for parents and children to partake in.
- Maintains spaces, cleaning up, and preparing for the next day's educational activities.

Customer Service Sales Associate, Fry's Electronics (2013-2014)

- Attentively listened to customers over the phone, helping them make various choices about inventory, giving them advanced information about stock, and other general or detailed specifics on storefronts and website.
- Recognized state and federal regulations regarding personal data and various users' bank and credit accounts in order to assist them in making purchases through First Electronic Bank and associated credit cards.
- Responded to customer e-mails and related electronic correspondence
- Contacted storefronts, on various customers' behalf, to initiate callbacks and close cases with department managers.
- Prepared various ad placements for our advertising department to put on our website.
- Handled escalated calls and carefully resolved orders resulting from human or system error.
- Led and issued small team projects to associates.

## EDUCATION

Ohlone College (2007-2011)

- AS Natural Science
- AA Liberal Arts

## PROJECTS

In Progress:

- Migration of website to MEAN stack.
- Collision Tech Demo
  - A small collision demonstration that uses a spatial partitioning system with a finite state machine and pubsub system to facilitate testing.
- Responsive Tech Demo
  - A demo that instantly responds to user input while drawing a few hundred objects to screen. User input affects shape, color, tween, and more.

## SKILLS

Proficient:

- Javascript, CSS, HTML
- NOSQL & SQL, PHP
- LAMP & MEAN solution stacks
- Revision control (git)
- Linux, Bash, cURL, vi/Vim
- Windows, Command Shell, Office Suite
- Android
- Touch typing & 10-key

Basic Level:

- C++