

Experience

Program Specialist Children's Discovery Museum 2015-2016

- Facilitated and prepared various educational activities for parents and children to partake in.
- Maintained spaces, cleaned up, and prepared for the next day's educational activities.

Projects

- Redesigning personal website on a dedicated server with a NodeJS backend
- Fiddling with Python and Ruby
- Learning to use the Unity game engine

Skills

- Javascript, HTML, CSS
- NodeJS, Python, PHP
- C++
- LAMP & MEAN stacks
- Revision control (git)
- *nix & Windows & Android
- Touch typing & 10-key

Customer Service Sales Associate Fry's Electronics 2013-2014

- Attentively listened to customers over the phone, helping them make various choices about inventory, giving them advanced information about stock, and other general or detailed specifics on storefronts and website.
- Recognized state and federal regulations regarding personal data and various users' bank and credit accounts in order to assist them in making purchases through First Electronic Bank and associated credit cards.
- Responded to customer e-mails and related electronic correspondence.
- Contacted storefronts, on various customers' behalf, to initiate callbacks and close cases with department managers.
- Prepared various ad placements for our advertising department to put on our website.
- Handled escalated calls and carefully resolved orders resulting from human or system error.
- Led and issued team projects to associates.

Education

**Ohlone College
Fremont CA**
- AS Natural Science
- AA Liberal Arts