

## Education

### **Ohlone College, Fremont**

AA in Natural Science  
and Liberal Arts  
2011 | Fremont, CA

## Skills

### **General**

Familiar with many office  
suites.

Dedicated to learning.

### **Programming**

Designs websites from the  
backend to the frontend,  
including assets and  
interfaces.

Regularly writes scripts to  
automate tasks.

### **Proficient**

Javascript • CSS3 • HTML5  
NodeJS  
Revision control (git)  
\*nix & Windows

Touch typing & 10-key

### **Basic**

Python • C++ • PHP  
LAMP • MEAN  
Android

[github.com/Shasharala](https://github.com/Shasharala)

## Projects

Redesigning personal website on a dedicated server with a NodeJS backend.

Using the Unity game engine to assist in making small games for Game Jams like Ludum Dare

Learning to use Python and Ruby to enhance scripts.

## Experience

### **Program Specialist** | Children's Discovery Museum 2015 - 2016 | San Jose, CA

- Facilitated, developed, and prepared various fun and educational programs for parents and children to partake in.
- Created new family friendly programs and initiatives as a member of the LGBTQ Advisory Board
- Maintained spaces and exhibits.
- Cleaned the museum to create a sanitary and safe environment.

### **Customer Service Sales Associate** | Fry's Electronics 2013 - 2014 | San Jose, CA

- Attentively listened to customers over the phone, helping them make various choices about inventory, giving them advanced information about stock, and other general or detailed specifics on storefronts and website.
- Recognized state and federal regulations regarding personal data and various users' bank and credit accounts in order to assist them in making purchases through First Electronic Bank and associated credit cards.
- Responded to customer e-mails and related electronic correspondence.
- Contacted storefronts, on various customers' behalf, to initiate callbacks and close cases with department managers.
- Prepared various ad placements for our advertising department to put on our website.
- Handled escalated calls and carefully resolved orders resulting from human or system error.
- Led and issued team projects to associates.