

# RYAN COMBES

EMAIL [shasharala@outlook.com](mailto:shasharala@outlook.com)

WEBSITE [www.shasharala.net](http://www.shasharala.net)

## EXPERIENCE

Customer Service Sales Associate,  
Fry's Electronics (2013-2014)

- Attentively listened to customers over the phone, helping them make various choices about inventory, giving them advanced information about stock, and other general or detailed specifics on storefronts and website.

- Recognized state and federal regulations regarding personal data and various users' bank and credit accounts in order to assist them in making purchases through First Electronic Bank and associated credit cards.

- Responded to customer e-mails and related electronic correspondence
- Contacted storefronts, on various customers' behalf, to initiate callbacks and close cases with department managers.

- Prepared various ad placements for our advertising department to put on our website.

- Handled escalated calls and carefully resolved orders resulting from human or system error.

- Led and issued small team projects to associates.

## EDUCATION

Ohlone College (2007-2011)

AS Natural Science

AA Liberal Arts

James Logan High School (2002-2006)

High School Diploma

## PROJECTS

### In Progress:

#### *collisionGame*

A game designed in Javascript/HTML5 with focus on a spatial partitioning system. Uses the HTML5 Canvas element to display sprites and acts according to the tune of a personally designed gameLoop, finite state machine, and pubSub system.

#### *imgDatabase*

Runs on an Apache server while using PHP and SQL to store user submitted images and retrieve them.

### Complete:

#### *Mirrors*

An odd little entry into Ludum Dare 30, a forty-eight hour game jam. Designed in Javascript/HTML5 and uses jQuery to manipulate objects.

## SKILLS

### Proficient:

- Javascript, CSS, HTML
- Apache, SQL, PHP
- Linux, Bash, cURL, vi/Vim
- git
- Android
- Windows, Command Shell, Office Suite
- Touch typing & 10-key

### Basic Level:

- C++