

Education

Ohlone College, Fremont

AA in Natural Science
and Liberal Arts
2011 | Fremont, CA

Skills

General

Familiar with many office
suites.

Dedicated to learning.

Programming

Designs websites from the
backend to the frontend,
including assets and
interfaces.

Regularly writes scripts to
automate tasks.

Proficient

Javascript • CSS3 • HTML5
NodeJS
Revision control (git)
*nix & Windows

Touch typing & 10-key

Basic

Python • C++ • PHP
LAMP • MEAN
Android

github.com/Shasharala

Projects

Redesigning personal website on a dedicated server with a NodeJS backend.

Using the Unity game engine to assist in making small games for Game Jams like Ludum Dare

Learning to use Python and Ruby to enhance scripts.

Experience

Program Specialist | Children's Discovery Museum 2015 - 2016 | San Jose, CA

- Facilitated, developed, and prepared various fun and educational programs for parents and children to partake in.
- Created new family friendly programs and initiatives as a member of the LGBTQ Advisory Board
- Maintained spaces and exhibits.
- Cleaned the museum to create a sanitary and safe environment.

Customer Service Sales Associate | Fry's Electronics 2013 - 2014 | San Jose, CA

- Delegated tasks to associates as a team leader while managing team performance.
- Handled escalations and carefully resolved critical orders resulting from human or system error.
- Contacted storefronts, on various customers' behalf, to initiate callbacks and close cases with department managers.
- Prepared various ad placements for our advertising department to put on our website.
- Attentively listened to customers over the phone, helping them make various choices about inventory, giving them advanced information about stock, and other general or detailed specifics on storefronts and website.
- Recognized state and federal regulations regarding personal data and various users' bank and credit accounts in order to assist them in making purchases through First Electronic Bank and associated credit cards.
- Responded to customer e-mails and related electronic correspondence.