

From: [doh.dl.NYEIS-L](#) on behalf of [health.sm.EIHub](#)
To: [doh.dl.NYEIS-L](#)
Subject: NYEIS Will Be Taken Offline today at 5:00pm
Date: Friday, October 4, 2024 8:20:38 AM

**New York State Department of Health
New York Early Intervention System (NYEIS) Electronic Mailing List**

NYEIS Will Be Taken Offline today at 5:00pm

Dear Colleague:

The NYEIS system will be taken offline today **at 5:00pm** to facilitate the transition to the EI-Hub. The EI-Hub is scheduled to launch on October 15, 2024. A listserv notification will be sent once the system is available to end-users. Multiple resources are available on the [Learning Management System](#) to support users during the transition, including comprehensive training materials for working within the new system. Please refer to the [Transition Resource List](#) for guidance during this transition period.

NYEIS will be restored in a read-only format starting October 8th. While users will not be able to enter new data into the system, they will have access to view data and view/download attachments as needed. NYEIS will remain accessible in read-only format until it is decommissioned on December 27, 2024.

Thank you for your cooperation as we work to ensure a smooth transition to EI-Hub. For questions, please contact the PCG Call Center at 866-315-3747 or email at NYEITraining@pcgus.com. The PCG Call Center will be available Monday through Friday, from 7:00 AM to 7:00 PM, to assist with any questions.

Please do not reply to this e-mail announcement.

Thank You.

Subscription Information

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