

Provider Catchment Areas and Services in EI-Hub

Effectively transferring data from NYEIS is a key factor to achieving a smooth transition to the EI-Hub. As stakeholders prepare for this transition, one aspect that requires all approved individual and agency providers' attention is catchment areas. A catchment area signifies the geographical area (county) where an approved provider delivers services. There is a key change from NYEIS to EI-Hub that will provide clarity for providers, service coordinators, counties, and the State into the services available in each county.

Important Information

Agencies and Individuals are approved for service models, catchment areas/counties (Identified service areas), and qualified personnel (QP) for agencies. In NYEIS, these service models are applied to every catchment area that the provider is approved.

EI-Hub is different! EI-Hub applies each service type and service model to the county where the provider can deliver that service. For example, if an agency provider has physical therapists and occupational therapists; delivers home and community-based services, facility-based individual/collateral services, and multidisciplinary evaluations; and has Monroe and Erie counties as catchment areas EI-Hub will show the following in a filterable chart:

Catchment Area	Service Type	Service Model	Start Date	End Date
Erie	PT	Home/Community-Based Individual/Collateral Visits	05/01/2004	
Erie	OT	Home/Community-Based Individual/Collateral Visits	05/01/2004	
Erie	PT	Facility-Based Individual/Collateral Visits	05/01/2004	

Erie	OT	Facility-Based Individual/Collateral Visits	05/01/2004	
Erie	Multi- disciplinary Evaluation & Assessment	Evaluations (MDA/MDE)	08/23/2009	
Monroe	PT	Home/Community- Based Individual/Collateral Visits	05/01/2004	
Monroe	OT	Home/Community- Based Individual/Collateral Visits	05/01/2004	
Monroe	PT	Facility-Based Individual/Collateral Visits	05/01/2004	
Monroe	OT	Facility-Based Individual/Collateral Visits	05/01/2004	
Monroe	Multi- disciplinary Evaluation & Assessment	Evaluations (MDA/MDE)	08/23/2009	

This enhancement will enable agencies and individuals to specifically identify what service type and service model they have available in each county. This will be more efficient for service coordinators and counties to locate service providers, counties and the State to identify service area needs, and children to receive the services that they need. It will also prevent providers from being assigned service authorizations for services that they do not have the capacity to deliver.

Due to the differences in NYEIS and EI-Hub, migrated data will display every service type, service model, and catchment area combination that a provider is approved for. In migrated data, we see large agencies with hundreds of service combinations. This will result in providers needing to review and update data after launch through an amendment request. To make this process more efficient for providers, providers can

start now by ensuring that their catchment areas and service models are accurately displaying what they are currently able to deliver.

Action Required



STEP 1: Approved agencies and individuals should carefully review their approval information. This information is available to view in NYEIS, on their *Provider Profile*, or providers can easily find their approval information on the *Central Directory of Early Intervention Services and Resources* (Central Directory).

- The Central Directory is located on the NYS EIP website on the Service Providers page. Providers can see their approved qualified personnel, service models, and “identified service areas” (catchment areas) by using the following link:
[health.ny.gov/community/infants_children/early_intervention/service_providers/](https://www.health.ny.gov/community/infants_children/early_intervention/service_providers/)
The Central Directory is separated into three (3) spreadsheets; *Agencies/Municipalities with Appendix Agreements*, *Individuals with Appendix Agreements*, and *Individuals with Basic Agreements*. Providers should use the applicable spreadsheet to locate their information.
- Providers who are approved to deliver service coordination services should also review the service coordination spreadsheet:
(https://www.health.ny.gov/community/infants_children/early_intervention/service_providers/docs/service_coordination.xlsx) to ensure that the counties listed on this spreadsheet are accurate.



STEP 2: After providers review very carefully their approval information if they are no longer working in a catchment area (county), providing a specific service model, or no longer have qualified personnel types they should contact the Provider Approval Unit (PAU) at provider@health.ny.gov. If there are catchment areas that you do have the ability to serve, you would contact PAU and request that the county be added. We recommend that providers contact PAU as soon as possible if changes are needed. Changes can easily be made through an amendment request.

Being proactive in submitting amendment requests before the transition to the EI-Hub is essential. This approach ensures that the PAU has sufficient time to effectively address all requests and implement the necessary adjustments and will decrease the amount of work for providers post-launch to clean up migrated data.

Please contact PAU at provider@health.ny.gov if you have questions about this information.