EI-Hub
EARLY INTERVENTION SOLUTION

Transition Update

EICC Presentation:
Key Information on the EI-Hub Transition

On Thursday, September 12th, Public Consulting Group (PCG) delivered a presentation on the EI-Hub to the Early Intervention Coordinating Council (EICC). As the presentation covered key topics related to the transition and best practices for preparing for the system launch, this information is being broadly distributed to stakeholders.

Presentation highlights include:

- Preparing for EI-Hub launch and understanding key data migration factors

- Important training opportunities in September: Pre-go-live webinars

- Key transition dates including the final date for entering child and claims data in NYEIS

- Summary of the payment schedule during planned system downtime.

A copy of the **presentation** and **recording** of the EICC meeting is available now on the New York State Department of Health website. To view the segment on the EI-Hub, please advance to the 43:07 minute mark in the recording. We encourage you to review the linked materials and share this information with your colleagues to ensure everyone is prepared for the EI-Hub launch on October 15, 2024.

Updates

With the launch of the EI-Hub approaching on October 15, the EI-Hub Project Team has prepared a series of **live training webinars**. These webinars are designed to give users a systematic understanding of how to perform daily tasks once the system is live.

The sessions will take place from September 16 – 27. They will also be recorded and posted on the Learning Management System (LMS) in the resource library under **Live Session Recordings** the day after each event.

Action Required!

- Several transition-related resources are available for review on the Learning Management System (LMS). If you haven't done so already, be sure to check out the **EI-Hub Resource Lists**. The EI-Hub Transition Resource Lists offer guidance for Municipalities, Agencies, and Individual Providers as they navigate the transition when NYEIS is taken offline to the EI-Hub going live. The EI-Hub Post Go-Live Transition Resource List provides detailed information on how migrated NYEIS data will appear in the EI-Hub and any necessary actions to work with this data.

- A **Health Commerce System (HCS) account** is required to access the components of the EI-Hub. If you do not currently have an HCS account and need access to the EI-Hub when the system is launched, you must register for an HCS account. If you currently have an HCS account, no action is required. As a reminder, for those entities who will be using the EI-Hub Service Logging module for billing and claiming, all rendering providers must have an HCS account.

- Documents/attachments stored in NYEIS will not be migrated to the EI-Hub. If you have not already done so, please ensure any documents that you may need are retrieved from NYEIS as required for record retention purposes. For more information, please reference the **Record Retention Transition Update** article on the Learning Management System (LMS).

If you have questions, please reach out to the PCG Call Center at 866-315-3747. You can also email NYEITraining@pcgus.com with system questions and EIHub@health.ny.gov with programmatic questions.