EI-Hub
EARLY INTERVENTION SOLUTION

# Transition Update

## Billing in the EI-Hub

As stakeholders prepare for the transition to the EI-Hub, billing and claiming continues to be a primary topic of interest. In this article we will share pertinent information, along with a resource, that highlights how billing and claiming is performed in the EI-Hub. Please keep in mind, the process for billing in the EI-Hub is dependent on the method utilized for claiming.

The EI-Hub offers a Service Logging component, wherein users – rendering providers and service coordinators - can log the services they have rendered to a child and/or family. The information entered in Service Logging is used to generate a claim. These claims go through a series of validations and claims that pass all validations, transition from Service Logging over to the EI-Hub Case Management component. In Case Management, claims are placed (batched) on a voucher, known in NYEIS as an invoice. Completed claim vouchers then move to the EI Billing component and are submitted to the appropriate payor, e.g. Medicaid, for adjudication and payment. This feature is active and available for testing in the EI-Hub Sandbox environment.

Users utilizing a third-party system or clearinghouse for claiming will not use the EI-Hub Service Logging component. These users will upload their claims on 837P files from their external system into the EI-Hub Case Management component, using the 837 Loader. These claims will go through two validation processes. In the first validation process, users will receive a 999-file indicating if their 837P file was accepted or rejected. If the file is accepted, it will move onto the second validation process. During this process, each claim within the 837P file will be validated and users will receive a 277-file. The 277-file informs users which claims within the 837P file were accepted or rejected. Accepted claims then move to the EI Billing component and are submitted to the appropriate payor for payment. This process is not available for testing in the EI-Hub Sandbox environment; however, all providers will have an opportunity to submit a test file prior to the launch of the EI-Hub. The timeline for testing of this functionality has not been finalized; more information will be sent to stakeholders when available.

Regardless of the method used to generate claims, all users will continue to utilize EI Billing to monitor the payment status of their claims. For more information on both processes, please reference the infographic below.

**Lifecycle of a Claim Infographic**

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# Updates

An official launch date for the EI-Hub has not been announced. BEI and the EI-Hub Project Team will provide approximately two months' notice before the scheduled launch date. As part of the EI-Hub implementation and onboarding plan, a “Sandbox” version of the EI-Hub is available to all interested users. The goal of the Sandbox is for participants to develop skills and gain confidence using the EI-Hub solution prior to the complete system launch. To learn more about the EI-Hub Sandbox, please visit the **Sandbox Experience** section on the Learning Management System (LMS).

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# Action Required!

- A Health Commerce System (HCS) account will be required to access the components of the EI-Hub. If you do not currently have a HCS account and will need access to the EI-Hub solution when the system is launched, you will need to register for a HCS account. For instructions on how to obtain a HCS account, click the link below. If you currently have a HCS account, no action is required.

**Instructions for HCS Access**

- Documents/Attachments stored in NYEIS will not be migrated to the EI-Hub. If you have not already done so, please start to retrieve documents from NYEIS for record retention purposes.

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If you have questions, please contact us at EIHub@health.ny.gov.