The Hub Club

Your Source for **EI-Hub** Updates

Contact Us

EI-Hub Change Team
EIHub@health.ny.gov

Training Team
nyeitraining@pcgus.com

A Message from the Bureau

A big thank you to everyone who completed the EI-Hub Readiness Survey released in September. Your responses to these surveys continue to help the Bureau to understand the community's level of readiness for the transition to the EI-Hub and your comments are invaluable in guiding our communications so that we can answer questions and cover topics you are most interested in.

Based on the survey data, we are happy to report that our Early Intervention (EI) community's support for this transition continues to grow. We do understand that you are all eager to hear more about the specific system functionality and the details on how you can prepare for the transition, including any actions to be taken ahead of time and when you can expect training to begin. As we provide more of these details, we are hopeful you will feel confident in your and your organization's preparedness and that you will continue to ask questions and raise concerns so that we can work through them together. Please continue to check issues of the Hub Club for sneak previews of EI-Hub functionality through the Featured Feature column and be on the look-out for virtual system demonstrations in the coming months.

The effects of COVID-19 are still reverberating throughout the State and the country. As schools, preschools, and early intervention facility-based services have re-opened across New York, providers, families, and organizations are navigating a new environment with all new challenges. The Bureau will be releasing an additional survey in November to gather your feedback on the challenges you're facing, how they may impact your transition to the EI-Hub, and how we can work together to mitigate these obstacles to successfully provide services to EI families and manage the transition to the EI-Hub.

Please continue to share questions, comments, and anticipated training needs with us via the EIHub@health.ny.gov mailbox so that we can work together to prepare for this exciting transition to the EI-Hub.

Connie Donohue
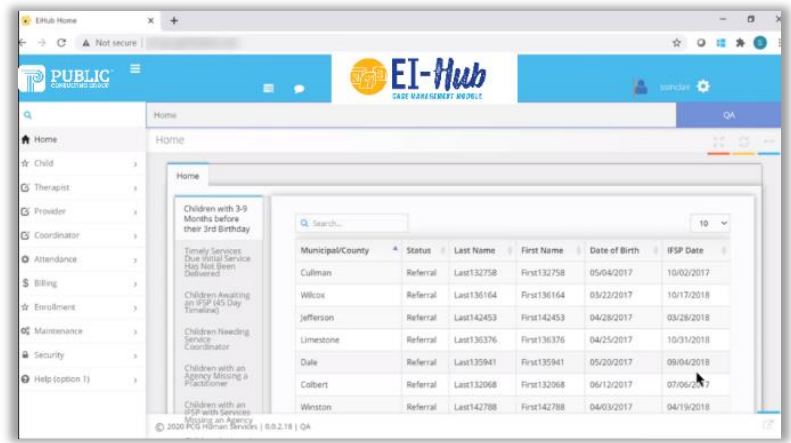*Director, Bureau of Early Intervention*

Featured Feature

EI-Hub Case Management: Child and Family Demographics Highlight

The EI-Hub case management module has an intuitive workflow that will streamline the entry of child referral, demographics, and attribute information by users.

Similar to child entry and referral covered in Issue 9 of the Hub Club newsletter, users will be able to easily navigate between, and within, tabs, panels, and tables as they complete child and family demographic information. Information that can be entered includes, but is not limited to:

Above: Case Management component user interface.

- Child Demographic Information Including Name, Date of Birth, Primary Language, etc.
- Child Secondary Languages
- Addresses, including user managed levels (primary and secondary), labels (home, childcare, etc.), and activity (active and inactive)
- Family Demographic Information

Please click below to see a short video highlight of the Child and Family Demographics functions in the EI-Hub.

In upcoming issues of the Hub Club, we will highlight additional features of EI-Hub's Case Management component!

Frequently Asked Questions (FAQs)

Can a draft version of an IFSP be created before eligibility is determined for a child?

Yes, in the EI-Hub Case Management module, a draft IFSP can be created and saved prior to an eligibility determination.

Will there be an ability in the EI-Hub solution to make changes to an IFSP after it is reopened by the EIO/EIO-D?

Yes, once an IFSP is reopened by the EIO/EIO-D, the IFSP can be edited in the EI-Hub Case Management module by a user with the appropriate role.

Will there be a place in the EI-Hub solution to enter prescription (written order) information (as required for certain services)?

Yes, there is a panel in the EI-Hub Case Management module that captures all prescription information throughout the time the child is enrolled in the Early Intervention Program (EIP).

Upcoming Events

- **EICC Meeting –** December 3, 2020

Key Transition Dates

- **Launch of EI-Hub Learning Management System** – Quarter 1, 2021
- **Transition of NYEIS to Read-Only –** Two weeks prior to EI-Hub go-live
- **EI-Hub Go-Live** – May 2021
- **Deadline for downloading files from NYEIS –** September 1, 2021