



EI-Hub

Training Materials

EI-Hub Introduction Job Aid

Resource Library: Job Aids

Navigating the EI-Hub Infographic

Resource Library: Job Aids

User Role Configuration Infographic

Resource Library; Job Aids

Case Management User Roles Job Aid

Resource Library; Job Aids

EI-Hub User Role Crosswalk Infographic

Resource Library; Job Aids

EI-Hub User Management Admin Guide

Resource Library; Sandbox Experience

Communications

User System Requirements

Resource Library; HCS and Other Resources

Health Commerce System (HCS) Instructions

Resource Library; HCS and Other Resources

HCS Account Request for: Licensed

Professionals

Resource Library; HCS and Other Resources

HCS Account Instructions for:

EIP Professions who do not hold a license

Resource Library; HCS and Other Resources

EIP Retention Policy and EI-Hub Attachments

Resource Library; BEI Communications

Transition Update - HCS / EI-Hub

Resource Library; Newsletters and Articles

Transition Update - User Role Functionality

Resource Library; Newsletters and Articles

<u>Transition Update - NYEIS v. EI-Hub Interface</u>

Resource Library; Newsletters and Articles

Transition Update - Web Browser Requirements

Resource Library; Newsletters and Articles

Hub Club Newsletter - #4: Record Retention and Attachments

Resource Library; Newsletters and Articles

Hub Club Newsletter - #19: Navigating the EI-Hub

Resource Library: Newsletters and Articles

Hub Club Newsletter - #20: User Roles

Resource Library; Newsletters and Articles

Hub Club Newsletter - #23: User Roles

Resource Library; Newsletters and Articles

EI-Hub Quick Start Guide

Resource Library; Job Aids

El-Hub Quick Start Guide - Role

Administrators

Resource Library; Job Aids

Videos / Recordings

EI-Hub System Overview Video

Resource Library; EI-Hub Highlights

EI-Hub Introduction Video

Resource Library; EI-Hub Highlights

<u>Live Session Demonstration - El-Hub Overview</u>

Below each hyperlink is a reference indicating the location where the item is saved on the Learning Management System (LMS).

Resource Library; Live Session Recordings

Live Session Demonstration—User Roles

Resource Library; Live Session Recordings



Case Management System Functionality

Training Materials

Add/Update Providers Job Aid

Resource Library; Job Aids

<u>Provider Lookup (Search) Job Aid</u>

Resource Library; Job Aids

Therapist Lookup (Search) Job Aid

Resource Library; Job Aids

Adding Therapist Information Job

Resource Library; Job Aids

Case Mgmt User Guides: Units 1-4; Unit 5; Unit 8;

Unit 9; Unit 10 NEW Resource Library; Job Aids

<u>Dashboards-at-a-glance Infographic</u>

Resource Library; Job Aids

Waivers Infographic Resource Library; Job Aids

Case Management Reports Infographic

Resource Library; Job Aids

<u>Case Mgmt User Guide, Unit 7 - Dashboards</u>

Resource Library; Job Aids

NEW Workflow Resource Guide

Resource Library; Workflow Resource Guide

NEW Data Corrections in the El-Hub

Resource Library; Job Aids

Communications

<u>Transition Update - Data Migration</u>

Resource Library; Newsletters and Articles

Videos / Recordings

Transition Series Webinar—Case Management

& the 'Backward "S"

Resource Library; Live Session Recordings

Dashboards Demonstration

Resource Library; Live Session Recordings



Sandbox Experience

Training Materials

Sandbox Facilitation Guide

Resource Library; Sandbox Experience

The Early Intervention El-Hub Process Chart

Resource Library; Sandbox Experience

Role Administrator Request Form

Resource Library; Sandbox Experience

Provisioning General Users Instructions

Resource Library; Sandbox Experience **Sandbox Setup Infographic**

Resource Library; Sandbox Experience

Communications

Hub Club Newsletter - #24

Resource Library; Newsletter and Articles

Transition Update

Resource Library; Newsletters and Articles

Question and Answer (Q&A) from Live Session

Resource Library; Sandbox Experience

Feedback on the El-Hub System Log

Resource Library; Sandbox Experience





Sandbox Experience cont

Videos / Recordings

Introduction to the Sandbox Experience Video

Resource Library; Sandbox Experience

Role Administrator Kickoff Webinar

Resource Library; Sandbox Experience

Configuring User Roles for Role Administrators

Resource Library; Sandbox Experience



Referral

Training Materials

Child Look Up (Search) Job Aid

Resource Library; Job Aids

Referrals eLearning Module

LMS Homepage; Course Catalog

Referrals Job Aid

Resource Library; Job Aids

Family Member/Family Base Job Aid

Resource Library; Job Aids

Assigning EIO/Ds and Service Coordinator

Resource Library; Job Aids

Communications

Hub Club Newsletter - #9

Resource Library; Newsletters and Articles

Transition Update

Resource Library; Newsletters and Articles

Transition Update

Resource Library; Newsletters and Articles

Videos / Recordings

Live Session Demonstration

Resource Library; Live Session Recordings

At-Risk Referrals Video

Resource Library; Job Aids



Initial Service Coordination

Training Materials

Entering Insurance Job Aid
Resource Library; Job Aids

Enter/Edit Child Demographic Information Job

Resource Library; Job Aids

NEW Creating Service Authorizations ISC Job Aid Resource Library; Job Aids

Communications

Hub Club Newsletter - #10

Resource Library; Newsletters and Articles



Evaluation & Eligibility

Training Materials "

Evaluations Infographic

Resource Library; Job Aids

Evaluations Job Aid

Resource Library; Job Aids

Videos / Recordings

Live Session Demonstration

Resource Library; Live Session Recordings

Entering Eligibility Training Video

Resource Library; Job Aids



Training Materials

IFSP Required Fields Infographic

Resource Library; Job Aids

IFSP Job Aid

Resource Library; Job Aids

Communications '

Transition Update

Resource Library; Newsletters and Articles

Videos / Recordings

Live Session Demonstration

Resource Library; Live Session Recordings



EI Services

Training Materials

Services Report Job Aid

Resource Library; Job Aids

NEW Creating Service Authorizations for

General Services Job Aid

Resource Library; Job Aids

NEW Creating Service Authorizations for OSC

Resource Library; Job Aids

Videos / Recordings -----<u>Live Session Demonstration (Dashboards)</u>

Resource Library; Live Session Recordings

Waivers Demonstration

Resource Library; Live Session Recordings

Entering SAs for ATD

Resource Library; Job Aids

Entering SAs for Transportation

Resource Library; Job Aids

Entering SAs for Respite

Resource Library; Job Aids





Transfer, Transition, **Exit & Close**

Training Materials

Transfer, Exit, Close Job Aid

Resource Library; Job Aids

Transition Job Aid

Resource Library; Job Aids



Service Logging

Training Materials

Service Logging Process Flow Infographic

Resource Library; Job Aids

Service Logging eLearning Module

LMS Homepage; Course Catalog

Service Logging Job Aid

Resource Library; Job Aids

Create and Edit a Service Log Job Aid

Resource Library; Job Aids

Communications

Session Notes v. Service Logs Infographic

Resource Library; Newsletters and Articles

Hub Club Newsletter - #11

Resource Library; Newsletters and Articles

Hub Club Newsletter - #25

Resource Library; Newsletters and Articles

Transition Update

Resource Library; Newsletters and Articles

Videos / Recordings

Service Logging Highlight Video

Resource Library; EI-Hub Highlights

Live Session Demonstration

Resource Library; Live Session Recordings

Transition Series Webinar

Resource Library; Live Session Recordings

Other

Hub Club Newsletters (all)

Transition Updates (all)

Webinar Recordings (all)

Highlight Videos (all)

EI-Hub Bootcamp Webinar

Recordings (all)

Frequently Asked Questions (FAQ)

NEW Micro eLearning Modules

Billing and Claiming

Training Materials -----

Companion Guides: 837P-Files, 999-Files,

277-Files

LMS Homepage; Course Catalog

Lifecycle of a Claim Infographic

Resource Library; Job Aids

Create/Edit Service Log Job Aid

Resource Library; Job Aids

837P File Submission User Guide

LMS Homepage; Course Catalog

Billing and Claiming Job Aid

Resource Library; Job Aids

NEW Best Practices to Reduce Claim Rejections

Infographic

Resource Library; Newsletters and Articles

NEW 277CA Rejections Guide

LMS Homepage, Course Catalog

Communications _____

Transition Update - Billing in the EI-Hub

Resource Library; Newsletters and Articles

CPT Codes Accepted in the EI-Hub

Course Catalog; Companion Guides

NEW Transition Update - Provider NPI **Requirements as part of the Billing**

Procedures

Resource Library; Newsletters and Articles

Videos / Recordings

Transition Series Webinar—Lifecycle of a

Resource Library; Live Session Recordings



Provider Management

Training Materials

NEW Provider Amendments, Re-approvals,

Minor Changes Job Aid

Resource Library; Job Aids

Communications -----

Hub Club Newsletter - #7: Provider <u>Application Screening Tool (PAST)</u>

Resource Library; Newsletters and Articles

Hub Club Newsletter - #8: Provider <u>Application Tool (PAT)</u>

Resource Library; Newsletters and Articles

<u> Hub Club Newsletter - #22: Provider</u>

<u>Application Screening Tool (PAST) & Provider</u>

<u> Application Tool (PAT)</u>

Resource Library; Newsletters and Articles

Videos / Recordings -----

Provider Enrollment and Management Highlight Video

Resource Library; EI-Hub Highlights

Live Session Demonstration

Resource Library; Live Session Recordings





Pre-Go Live Webinars

NEW Training Materials

Referral and Intake Presentation

Initial Service Coordination Presentation

Evaluation Presentation

Eligibility Presentation

IFSP Presentation

Transfer, Transition, Exit, and Close

Presentation

Service Logging Presentation

Billing and Claiming Presentation

Referral and Intake Live Webinar

Initial Service Coordination Live Webinar

Evaluation and Eligibility Live Webinar

IFSP Live Webinar

Transfer, Transition, Exit and Close Live

<u>Webinar</u>

Service Logging Live Webinar

Billing and Claiming Live Webinar