EI-Hub
EARLY INTERVENTION SOLUTION

Transition Update

Data Corrections in the EI-Hub

While working in EI-Hub, there will be instances where corrections will need to be made to data that has been entered into the system. The EI-Hub is designed to allow users, depending on specific user role, to make these data changes, ***directly in the system***. Users no longer need to submit a Data Change Request form to the Bureau of Early Intervention. This streamlines the process to make edits and increases efficiency for users. To view additional details, including instructions on correcting data, review the infographic linked below.

Data Corrections in the EI-Hub Infographic

Updates

The NYEIS system was taken offline on **October 4th at 5:00pm** to facilitate the transition to the EI-Hub on October 15th. Please refer to the Transition Resource List for guidance during this transition period. NYEIS is now in a read-only format. While users cannot enter new data into the system, they do have access to view data and view/download attachments as needed.

Action Required!

- Several transition-related resources are available for review on the Learning Management System (LMS). If you haven't done so already, be sure to check out the **EI-Hub Resource Lists**. The EI-Hub Transition Resource Lists offer guidance for Municipalities, Agencies, and Individual Providers as they navigate the transition when NYEIS is taken offline to the EI-Hub going live. The EI-Hub Post Go-Live Transition Resource List provides detailed information on how migrated NYEIS data will appear in the EI-Hub and any necessary actions to work with this data.

- A **Health Commerce System (HCS) account** is required to access the components of the EI-Hub. If you do not currently have an HCS account and need access to the EI-Hub when the system is launched, you must register for an HCS account. If you currently have an HCS account, no action is required. As a reminder, for those entities who will be using the EI-Hub Service Logging module for billing and claiming, all rendering providers must have an HCS account.

- Documents/attachments stored in NYEIS will not be migrated to the EI-Hub. If you have not already done so, please ensure any documents that you may need are retrieved from NYEIS as required for record retention purposes. For more information, please reference the **Record Retention Transition Update** article on the Learning Management System (LMS).

If you have questions, please reach out to the PCG Call Center at 866-315-3747. You can also email NYEITraining@pcgus.com with system questions and EIHub@health.ny.gov with programmatic questions.