

**From:** [health.sm.EIHub](mailto:health.sm.EIHub)  
**To:** [doh.dl.NYEIS-L](mailto:doh.dl.NYEIS-L)  
**Subject:** Telehealth Modifier in the EI-Hub  
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## New York State Department of Health New York Early Intervention System (NYEIS) Electronic Mailing List

### Telehealth Modifier in the EI-Hub

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Dear Colleague:

Following the launch of the EI-Hub, providers should include a telehealth modifier on all relevant claims. This modifier will help quantify the number of children receiving telehealth services.

For providers using the EI-Hub Service Logging component for billing, telehealth modifiers are integrated into the system. When generating a claim, users will select the appropriate telehealth modifier when applicable CPT/HCPCS codes are used.

Providers using a third-party billing system may need to collaborate with their vendor to incorporate the modifier if it is not already available. It is important to start using this modifier as soon as possible after the EI-Hub launch.

Below is the telehealth modifier to be used:

- **Modifier 95:** Allows reporting of services that provides **audio-visual conferencing** between provider/patient that includes a virtual examination

If you have questions, please reach out to the PCG Call Center at 866-315-3747. You can also email [NYEITraining@pcgus.com](mailto:NYEITraining@pcgus.com) with system questions and [EIP.Fiscal@health.ny.gov](mailto:EIP.Fiscal@health.ny.gov) with programmatic questions.

Please do not reply to this e-mail announcement.

Thank You.

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