EI-Hub
EARLY INTERVENTION SOLUTION

Transition Update

Transportation Claims

Attention Early Intervention Officials/Designees (EIO/D), Service Coordinators, and Early Intervention Managers (EIM): The transition to the EI-Hub solution coincides with an Early Intervention (EI) programmatic change to the way transportation services are claimed. To ensure a smooth transition and data migration to the EI-Hub and to implement fee-for-service billing to Medicaid, transportation services should be based on one-way trips effective on or after September 1, 2022. Existing service authorizations that are quantified as any increment other than a one-way trip, will need to have an end-date of no later than August 31, 2022. This includes existing service authorizations approved as:

➢ Round trips
➢ Weekly trips
➢ Monthly trips

After the service authorization has been end-dated in NYEIS, a new service authorization for transportation services will need to be submitted and approved by the EIO/D. In the EI-Hub, transportation services can only be entered as one-way trips. As part of the data migration process, all active transportation service authorizations with dates of service on or after September 1, 2022, authorized as one-way trips will be migrated over to the EI-Hub.

Additionally, following the launch of the EI-Hub, municipalities will no longer bill to their Local Department of Social Services (LDSS) for transportation services. Municipalities will need to submit their last reimbursement request to their LDSS prior to the launch of the EI-Hub. More information regarding transportation can be found via the links below. Also look out for the next issue of the Hub Club for additional information on transportation service authorizations and claims.

Early Intervention Transportation Guidance Document (12.29.2020)

Updates

An official launch date for the EI-Hub has not been announced. BEI and the EI-Hub Project Team will provide approximately two months' notice before the scheduled launch date. As part of the EI-Hub implementation and onboarding plan, a "Sandbox" version of the EI-Hub is available to all interested users. The goal of the Sandbox is for participants to develop skills and gain confidence using the EI-Hub solution prior to the complete system launch. To learn more about the EI-Hub Sandbox, please visit the Sandbox Experience section on the Learning Management System (LMS).

EI- Hub Sandbox Experience

Action Required!

➢ To ensure a smooth transition and data migration to the EI-Hub, Service Coordinators, EIMs, and EIO/Ds should review all current transportation service authorizations and authorize transportation services based on one-way trips effective on/after September 1, 2022.

➢ If you have not self-registered for the EI-Hub Learning Management System (LMS), we strongly encourage you to do so. The LMS is your resource for system onboarding, training, and references for the EI-Hub solution. An Item Index is also available and provides users with a direct path to individual resource items. If you do not currently have an LMS account, click the link below for instructions on how to self-register:

EI-Hub LMS Self-Registration Instructions

➢ A Health Commerce System (HCS) account will be required to access the components of the EI-Hub. If you do not currently have a HCS account and will need access to the EI-Hub solution when the system is launched, you will need to register for a HCS account. For instructions on how to obtain a HCS account, click the link below. If you currently have a HCS account, no action is required.

Instructions for HCS Access

- ➢ Documents/Attachments stored in NYEIS will not be migrated to the EI-Hub. If you have not already done so, please start to retrieve documents from NYEIS for record retention purposes.

If you have questions, please contact us at EIHub@health.ny.gov.