

## CONTACT

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## SKILLS

### TECHNICAL

JavaScript	Node
HTML	Express
Bootstrap	.NET
CSS	Auth0
C#	MongoDB
Vue	Mongoose
MySQL	Dapper

### PROFESSIONAL

Creative  
Detail Oriented  
Analytical  
Communicative  
Team Player  
Adaptable  
Client & Service Focused

## EDUCATION

### BOISE CODEWORKS

FULL-STACK  
SOFTWARE  
DEVELOPMENT  
2023

- 500+ hours of coursework in full-stack development
  - Learned principles of SCRUM
  - Pair programming and group collaboration building full-stack applications

### BRIGHAM YOUNG UNIVERSITY-IDAHO

BS ECONOMICS  
2012

Magna Cum Laude



Erin Mae Shiffler

## FULL-STACK SOFTWARE DEVELOPER

### APPLICATIONS

#### ROOTEDFLOW [ROOTEDFLOW.LAURAALSPAUGH.COM](https://rootedflow.lauraalspaugh.com)

- Yoga routine builder that allows users to customize yoga routine poses and their length. This application provides freedom from restraints established by other similar applications. Users are provided both visual and audio cues when following the routine on the play screen.
- Lead designer via Figma and project manager over a team of 4.
- Utilized Vue framework with JavaScript, HTML, and CSS on the front-end. Created our own database stored in MongoDB and built out the API with Express within a Node environment. Auth0 used for account tracking and authorization.

#### KEEPR [KEEPR.ERINMAESHIFFLER.COM](https://keepr.erinmaeshiffler.com)

- This Pinterest like application encourages users to visually share and discover new interests by posting images to their own collections or by viewing other user's public collections.
- Utilized Vue framework for the front-end. Back-end implemented using C# within .NET leveraging a MySQL database for data storage. Dapper was employed for efficient data access, while Auth0 enhanced security by providing authentication and authorization services.

#### TOWER (PULSE) [TOWER.ERINMAESHIFFLER.COM](https://tower.erinmaeshiffler.com)

- Ticket purchasing site designed to allow users to reserve tickets to concerts, expos, or sporting events.
- Utilized Vue framework for the front-end. The API was built with Express within a Node environment. Auth0 was used for authentication and authorization.

### PROFESSIONAL EXPERIENCE

#### PIPELINE ANALYST JAN 2013 - JULY 2023 PROVIDENT FUNDING

- Orchestrated the development and successful implementation of a robust auditing system, coupled with a management style aligning employee strengths with preferred duties. This initiative led to over 20% reduction in error rates and a 15% increase in efficiency within the Insurance Department.
- Initiated innovative software solutions, enhancing usability and optimizing data analytics.
- Oversaw 2.5 times the standard amount at 100 loans per month from application through funding during lending boom and Covid-19 disruptions. Demonstrated resilience and strategic decision-making in analyses to ensure seamless processes.
- Managed a dynamic team of 12 professionals across all U.S. time zones. Worked to overcome geographic challenges by creating a culture of teamwork, open communication, problem solving, and high performance to achieve record breaking outcomes.
- Trained 35+ full-time and part-time employees. Improved training programs creating documentation and tools to streamline onboarding and elevate learning outcomes. Led a weekly educational forum fostering knowledge-sharing among team members.

### SPECIAL AWARDS

- Ezra Taft Benson Excellence in Economics Award at BYU-I (2012)
- 1st in Customer Service Competition at Provident Funding (2022)