

Abdulaziz Kariri

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📍 Riyadh

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📁 Professional Summary

I am an IT Support Specialist with over 2 years of hands-on experience in diagnosing and resolving hardware and software issues. I am proficient in system and network fundamentals, and I have knowledge of modern technologies and software tools. I always focus on enhancing my skills and contributing effectively to company goals and technical performance.

🏢 Work Experience

Public Relations Specialist

July 2024 - Present

First Tire • Riyadh

Coordinated with government entities to obtain required data Entered and managed information using Microsoft Office programs Installed and maintained devices across company branches Diagnosed hardware and software problems and provided solutions Configured printers and provided customer service and quotations

Cooperative training

March 2024 - May 2025

Prince Sattam bin Abdulaziz University • Al-Kharj Governorate

Learned how to set up and configure ZKTeco biometric fingerprint devices. Gained familiarity with BioTime software for managing and monitoring fingerprint systems. Diagnosed and troubleshot issues related to biometric devices. Installed and configured printers to ensure proper integration with systems. Configured and assigned IP addresses for biometric devices and ensured network connectivity. Monitored the performance and operational status of various devices. Installed RAM on one of the devices to enhance system performance.

🎓 Education

Diploma in Computer Technical Support

January 2022 - June 2024

(TVTC), Saudi Arabia

GPA: 4.82

Graduated with First-Class Honors 🏆

⚡ Skills

🔧 Engineering

Diagnose and repair computer hardware problems

Computer assembly and maintenance

Repairing and replacing hardware components (RAM, HDD, Power Supply, etc.)

Performing regular cleaning and preventive maintenance

🔗 Programming

Installing and configuring software and applications

Connecting and configuring devices in networks

Create websites

Integrating websites with AI technologies

Installing and configuring operating systems (Windows, Linux)

👤 Administration

Managing Active Directory

Setting up user accounts and operating systems

🔧 General

Fast learner and adaptable to new environments

Clear communication and technical support for team members

Project planning and implementation

Certifications

Technical Skills for Future Jobs

September 2024

Human Resources Development

Learn Computer Basics

September 2024

Human Resources Development

Network Security Essentials

May 2024

Cisco Networking Academy

Cybersecurity Essentials

April 2023

Cisco Networking Academy

CCNA v7: Switching, Routing, and Wireless Essentials

February 2023

Cisco Networking Academy

CCNA v7: Introduction to Networks

January 2023

Cisco Networking Academy

PC Assembly and Maintenance

March 2022

Cisco Networking Academy

Achievements

An integrated web system was developed to track customer receipts

June 2025

Successfully designed and developed a custom client-tracking web application for a company, integrating it with AI and connecting it to a database based on specific business needs.

Languages

Arabic

Native

English

Intermediate