

# ROGER PATEY

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### LANGUAGES

</developer>

Java HTML5/CSS3
JavaScript SQL
Swift

#### SKILLS

Software Development
Data Analysis
Technical Writing
Analytic and Problem Solving
Systems Analysis and Design

#### EDUCATION & TRAINING

# Programmer Analyst | In Progress College of the North Atlantic | 2015 - P

College of the North Atlantic | 2015 - Present St. John's, NL

## **Motor Vehicle Repair**

College of the North Atlantic | 2013 St. John's, NL » 4.0 GPA

#### First Aid

Canadian Armed Forces | 2017 St. John's, NL

#### **WHMIS**

Canadian Armed Forces | 2017 St. John's, NL

#### EXPERIENCE

#### IT Technician:

- » Manage Help Desk requests
- » Fix software and hardware issues
- » Update websites
- » Maintain extensive documentation
- » Maintain databases of hardware and assets
- » Wipe and image computers
- » Install software

#### Administrative/Office work:

- » Log daily incoming mail into a computer database.
- » Organize and maintaining paperwork and client's claims.
- » File and mailing outdated claims.
- » Access current claims for analysts in filing system.
- » Answer phones and taking messages for analysts.
- » Move and assembling computers.
- » Create new organizational ways to maintain information.

#### **Auto Body Repair:**

- » Prepare panels for painter.
- » Work dents and filler.
- » Prepare and spray primers.
- » Work plastic bumpers.
- » Remove and replacing panels.
- » Remove and replacing door and latch components.
- » Rust repair.

#### **Customer Service:**

- » Work cash register.
- » Handle money.
- » Work with the general public.
- » Clean/sanitize work area.
- » Prepare food/beverages.
- » Open/close franchise.

#### EMPLOYMENT HISTORY

- » Administrative/Intern, Veterans Affairs Canada, St. John's NL
- » Customer Service/Cashier, Needs Convenience, Paradise NL
- » Delivery Driver, Napa Auto Parts, St. John's NL
- » Auto Body Repairer, Dent Specialist, St. John's NL
- » Canadian Armed Forces, Reserves, St. John's NL
- » IT Technician, C-NLOPB, St. John's NL