

Kaushik Nag Tumu

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Summary

Results-driven *International Computer Science* student specializing in *Software Engineering* and *Data Analytics*, with a **strong academic record** and **hands-on experience** in *full-stack development*. Proven ability to apply **technical skills** in *real-world scenarios* through **internships** at *HostelMatch* and *EasyFits*. Demonstrated **leadership** as *Vice President* of the *Trent Computer Science Student Association*, coupled with a track record of **excellent customer service**. Seeking to leverage my diverse **skill set** in *software development*, *data analysis*, and **team collaboration** to contribute to **innovative technology projects**.

Skills

- HTML | CSS | Tailwind CSS | Workspace | Wix | Git | Drupal 9 | Squarespace | Python | MongoDB | C++ | C# | React.js
- MS Office Suite | Canva | Photoshop | Careerspace Programs Knowledge | MS Teams | Azure | AWS
- Effective Task Management | Customer Service Skills | Deadline Management | Proactive Work Ethic | Time Management

Professional Experience

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|--|---------------------------|------------------------------|--------------------------|
| Full Stack Developer Intern | <u>HostelMatch</u> | <i>Toronto, Canada</i> | 03/2024 - Present |
| <ul style="list-style-type: none">• Engineered React.js web apps, improving <i>page load times</i> by 30% and handling <i>10,000+ daily active users</i>.• Managed PostgreSQL databases via Supabase, implementing CRUD operations, handling data for over <i>10,000 daily active users</i>.• Maintained agile methodologies and regular code reviews with team, <i>reducing bug reports</i> by 40% and <i>increasing sprint velocity</i> by 25%. | | | |
| Frontend Development Intern | <u>EasyFits</u> | <i>Pickering, ON, CAD</i> | 09/2023 - 02/2024 |
| <ul style="list-style-type: none">• Developed responsive and user-friendly interfaces using React.js, ensuring cross-browser compatibility and seamless user experience.• Created 15 high-fidelity mockups with Figma, achieving a 95% <i>design accuracy rate</i> for frontend elements. | | | |
| Technical Sales Associate | <u>Staples</u> | <i>Peterborough, ON, CAD</i> | 08/2023 - 03/2024 |
| <ul style="list-style-type: none">• Provided tech support to <i>50+ weekly customers</i>, maintaining a 98% satisfaction rate and 20% above sales targets.• Performed <i>10+ weekly laptop setups</i>, contributing to a 15% <i>increase in tech service sales</i>.• Awarded Employee of the Month and trained new hires with effective sales strategies. | | | |
| Customer Service Desk Associate | <u>Walmart</u> | <i>Peterborough, ON, CAD</i> | 08/2023 - 03/2024 |
| <ul style="list-style-type: none">• Resolved <i>40+ daily customer queries</i>, demonstrating excellent customer service skills.• Coordinated with various departments to address complex customer issues, <i>improving satisfaction scores</i> by 15%.• Assisted in special promotional events, contributing to increased foot traffic and sales during key periods. | | | |

Student Experience

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|---|--------------------------------|------------------------------|--------------------------|
| Vice President & Lead Developer | <u>TCSCA</u> | <i>Peterborough, ON, CAD</i> | 05/2024 - Present |
| <ul style="list-style-type: none">• Coordinated and organized Intel Workshop, averaging <i>100+ attendees</i>, demonstrating strong event management skills.• Developed club website, increasing member engagement by 40% and event participation by 50%. | | | |
| Champlain College Ambassador | <u>Trent University</u> | <i>Peterborough, ON, CAD</i> | 08/2014 - Present |
| <ul style="list-style-type: none">• Work with the Champlain College Cabinet to review and enhance inclusivity in traditions, programming, and taglines.• Organize outreach activities to promote college events and increase student engagement.• Assist in coordinating orientation events for new students, showcasing strong organizational skills. | | | |
| Teaching Assistant/Student Marker | <u>Trent University</u> | <i>Peterborough, ON, CAD</i> | 01/2023 - 04/2024 |
| <ul style="list-style-type: none">• Supported <i>60+ students</i> in two courses with code bugs and lecture content doubts.• Managed administrative tasks including <i>grading 120+ assignments</i> per semester with 24-hour turnaround.• Conducted 2 weekly office hours, assisting an average of <i>15 students per week</i>, showcasing strong communication skills. | | | |

Education

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|---|--------------------------------|---------------------------------|--------------------------|
| Bachelor of Science | <u>Trent University</u> | <i>Peterborough, ON, Canada</i> | 09/2021 - 04/2025 |
| <ul style="list-style-type: none">• Majoring in Computer Science with Specializations in Software Engineering and Data Analytics. Overall GPA: 84.83%.• Dean's Honour Roll : <i>Academic Year (2021-2022)</i>; <i>Academic Year (2022-2023)</i>; <i>Academic Year (2023-2024)</i>.• Trent International(TI) Award: Demonstrating strong academics and campus involvement. | | | |