

A young woman with dark hair tied back, smiling warmly at the camera. She is wearing a bright red quilted jacket over a light pink hoodie and a grey knit scarf. The background is a soft-focus outdoor setting with green and brown foliage.

Introduction

We used our experience, resources and adaptability to support our clients through this extraordinary year.



COVID-19

We celebrate the commitment, resilience and adaptability of our staff who supported clients through every change and challenge the pandemic brought their way.

We especially thank our Victorian residential frontline staff who have kept clients safe and supported throughout lockdown.

The background of the entire page is a green-tinted image of a video game map. It features a grid of light and dark green squares. Several character models are positioned on the map, each standing on a small, light-colored circular base. In the upper left, a character with a long white beard and a dark robe is labeled with a '2' and the text 'HUNTERS MARK'. To the right of this character is a muscular, shirtless male figure. Further right is a character with long dark hair and a dark robe. In the lower left, there is a character in a dark, hooded outfit. In the lower right, a character with long dark hair and a dark robe is holding a bow. To the right of the text box, a single die is visible, showing the numbers 8, 6, 5, 2, and 1.

Online communities

The popularity of telehealth groups was a surprise result of the COVID restrictions on in-person support. From online Mind Recovery College classes in Mackay to online video game groups in Melbourne, staff and clients found ways to stay connected and maintain support.