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**L7M ONLINE FOOD ORDERING SYSTEM**  
**(LOFOS)**

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**DETAILED FUNCTIONAL DOCUMENTATION**

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Version 1.3  
19/11/2017

PREPARED BY:

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## VERSION HISTORY

Version #	Implemented By	Revision Date	Approved By	Approval Date	Reason
1.0	Fisal Hassan	05/10/2017			Initial Documentation
1.1	Fisal Hassan	27/10/2017			Updates based on Comments
1.2	Fisal Hassan	14/11/2017			Updates based on Comments
1.3	Ahmed Al Sawad	19/11/2017			Updates based on client's feedback



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## 1. Introduction

### PURPOSE OF THE DETAILED SPECIFICATION DOCUMENT

This document provides a comprehensive and detailed architectural overview of the system design in order to give the development team guidance on architecture of the system to be developed. Its intended audience is the Business Sponsors, Project manager, project team and development team. Some portions of this document such as the user interface (UI) may on occasion be shared with the client/user, and other stakeholder whose input/approval into the UI is needed.

### PROJECT OVERVIEW

#### Project title

L7M Online Food Ordering System – LOFOS

#### Terminology

- MAWAQAA – National Web Solutions Company
- UI/GUI – User Interface/Graphical User Interface. Portion of the product where the user sees and interacts with.
- UX – User Experience
- QA – Quality Assurance. A planned and systematic process necessary to provide adequate confidence that the product optimally fulfils customer expectations
- Admin – Administrator/Administrator Section
- Project Owner – Mawaqaa Client or an authorized representative
- Development Change – Not Covered under Current Scope

## 2. Scope Of Work



The Scope of work will be to develop a system for online Butchers ordering. The system will include following parts and features:

- A set of mobile applications (IOS & Android) for customers.
- An online dashboard for restaurants to manage the menus and the orders.
- An online dashboard for system owner to manage the whole system.
- A part for developing the online Butchers ordering website for customer's use, will be also covered in the solution.

In the existing system, we have some limitations.

- This system is very tedious and not user-friendly.
- It's quite difficult to get item for customers and also for serving.
- This system is time consuming.
- This system has not a centralized control, therefore client has to visit the place, difficult to search from the large shop list.

So in the new system, we will have more simplicity.

- ✓ It will be a complete computerized system and user-friendly environment.
- ✓ The system is a compatible online presence for both butchers and customers.
- ✓ Searching the shop and items will become very easy in the system.
- ✓ Customer will order any meat, chicken or fish of multiple shop from anywhere.
- ✓ It will provide the facility to view Photographs of different items from multiple shops.
- ✓ Security can be maintained.
- ✓ We can generate several Reports.
- ✓ The mobile applications will provide the required services for customers to browse through the different Butchers pages and food menus and order the foods. Butchers can use the website in order to ask for new Butcher registration.

The L7M Online Food Ordering System (LOFOS) will be basically interconnected with Butcher Management System and a Payment System to ease the customer's payment. So totally, we have the following major modules.

- ✓ Online Food Ordering System
- ✓ Butchers Management
- ✓ Payment System



Generally, we can say that the system will consist of two parts: a mobile application part and a Server Portal. The last part by itself consists of a "Website for customer's use, a Web Portal for both owner and Butcher's use. All changes to the website from the back end interface will be reflected to the mobile applications via a set of Web Services.

The mobile applications will provide the required services for customers to browse through the different Butchers pages and food menus and order the foods. Vendors can use the website in order to ask for new Butcher registration.

#### ***Order process***

- Customers submit their orders via mobile apps and do the payments (Except for Cash on Delivery).
- The payments will go to the system owner's bank account.
- Butcher owners will be notified and prepare the order and send it to the customer on the provided address.
- The Butcher operators will update the status of the order once it is delivered.
- After receiving the order, each customer can rate the service and write comments. The comments will go through approval process by the system owner's dashboard before get published.
- Customers can use the system as guest and order their foods.
- Customers may get registered in the system. Registered users have the benefit of viewing their order histories.
- In addition to display the company's contact details and some other informative pages like about us page, users will be able to select the preferred language (Arabic or English).
- The mobile applications will enable the customers to search for any specific food item or Butcher.



### 3. FRONTEND STRUCTURE

The following will be the components for L7M Online Food Ordering System (LOFOS).

#### 1. Header

- 1.1 Logo & Name
- 1.2 Login (Sign-In)
- 1.3 Registration - (New User) (Registration Form or / By Facebook / Twitter / G+)
- 1.4 Language Switcher (English/ Arabic)

#### 2. Home page

##### **Main Menu**

- 2.1 Home
- 2.2 All L7m Shop
- 2.3 New L7m Shop
- 2.4 Most Selling L7m
- 2.5 Promotion

##### **Side Menu**

- 2.6 List of L7m to select category/Type of L7m
- 2.7 List of Areas to select Kuwait's Areas
- 2.8 Find L7m Shop button (Search Button after selecting one Area/L7m's category) then Go to result page.

##### **Body**

- 2.9 Banner – Sliding show images
- 2.10 About Company



a. About company (brief 3-4 lines; if user clicked on “Read more” they’ll be navigated to detailed page with the full text.)

b. Vision & Mission

3- Hot Links for inner Pages

c. All L7m Shop

d. Join Us

e. Most Selling L7m/Orders

4- Browsing Area By

f. Browse by L7m Shop

g. Brows by L7m Type

h. Browse by area

5- Chat Module

### 3. Footer Area

Footer Contains:

3.1 Available Payment Methods (Description & Links)

- Cash on delivery, KNET, Visa /Master

3.2 Social Links

- Facebook, Twitters, YouTube, Instagram

3.3 Static Links (in all inner pages)

- About us, Contact Us, Add L7m Shop, Feedback, Terms, FAQs (static page have fixed questions), Privacy, Sitemap.

3.4 Inner Page:

- **All L7m Shop Page** - List all L7m Shop with brief description.
- **L7m Shop Page** – Display L7m Shop with brief description.
- **Most Selling L7m** - List most selling L7m with brief description
- **Promotion** - List of promotion and brief description on it
- **Sign in** - Login page
- **New Users** - Register page
- **About Us page** - About Company & Vision & Mission
- **Privacy page** - Company privacy



- **Company terms and conditions** - to be static Page (edit by administrator), it contains questions & answers
- **Feedback** - User will be able to send his feedback on site (design, order process, usability) and write his comments then press submit button to send direct to administrator Email
- **Frequently Asked Questions (FAQ) page** - to be static Page (edit by administrator), it contains questions & answers
- **Contact Us page** - User will be able to fill-up his information in the fields such as: (Name, Phone Number, comments), then press submit button to send direct to administrator Email.
- **Privacy Policy page** - It will be static page (edit by administrator) - contain text only
- **Social Media Link** - Integrate with Facebook, Twitter, YouTube, Instagram, etc...
- **L7m Shop page** - Details of L7m Shop (delivery areas, L7m, time deliver, min charge...etc.), can be edited by the administrator.
- **L7m Shop Menu page** - List of L7m Shop menu (order button) / side box L7m Cart (add more, Place Order), the user can comment and rate on menu of L7m.
- **Order Summery page** - Delivery Information, Order Summary, User will select time of delivery (Now or later at choosing the preferred date/time), Confirm Your Order / Payment method.
- **My Account page** - User account information
- **Join Us** – New Shop owners will submit a form to have his butcher shop within the L7M Platform



## 4. STRUCTURE IN DETAIL

### 4.1. FRONT END

The User's Dashboard page will be the landing page for the L7M Online Food Ordering System. By default, the landing page will be in English version. Basically this will be developed as one-page layout, but if we need any extra pages, we will create separately.

#### 4.1.1. HEADER

The header will have the logo of the system, sign in area, new registration icon and the language switcher.



#### Logo

The L7M Online Food Ordering System's Logo, will be linked with the dashboard of the system English/Arabic. While the current language is in Arabic, then the link will be linked to Arabic dashboard. If language is in English, then the English dashboard will be linked.



#### Login

The registered user can book any events, booking history and their profile information. The user can enter into his/her account using one of the following way.

- Using Normal L7M Online Food Ordering System's login
- Using Facebook



- Using Twitter
- Using Google+



SIGN IN

Or

Lorem Ipsum is simply dummy text of the printing

Remember Me [Forgot Password](#)

[LOGIN](#)

[Login With Facebook](#) [Login With Twitter](#) [Login With Google](#)

Don't have an account ? [Register Now](#)



#### AVAILABLE PAYMENT METHODS

Available payment method small description will be here. Available payment.



#### STATIC LINKS

[About us](#) [Terms & Conditions](#)  
[Contact us](#) [FAQs](#)  
[Add L7m Shop](#) [Privacy Policy](#)  
[Feedback](#) [Sitemap](#)

#### FOLLOW US

Follow us on social media for getting latest informations.





The new users can create their account by filling the register form or they can register using social media profiles.

There will be a forget password link in the login page. The user can make a request to reset his/her account password associated with his/her email address.

Follow these simple steps to reset your account

- ✓ Enter your username or email address
- ✓ Wait for your recovery details to be sent

If user name is inputted, then the system will use the email address of the corresponding user name.

The forget password page will be as like below.



HOME | ALL L7M SHOP | NEW L7M SHOP | MOST SELLING L7M | PROMOTION | عرب

**FORGOT PASSWORD**



Simply provide us your email address , you have entered at the time of registration.  
We'll send your password to the Email Address.

  
**SUBMIT**

**CHAT FACILITY AVAILABLE** ( Lorem Ipsum is simply dummy text of the typesetting industry )



#### AVAILABLE PAYMENT METHODS

Available payment method small description will be here.Available payment.



#### STATIC LINKS

About us  
Contact us  
Add L7m Shop  
Feedback  
Terms & Conditions  
FAQs  
Privacy Policy  
Sitemap

#### FOLLOW US

Follow us on social media for getting latest informations.



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## Registration

The new users can create their account by filling the register form or they can register using social media profiles. The user can enter into his/her account using one of the following way.

- Using Normal L7M Online Food Ordering System's login
- Using Facebook
- Using Twitter
- Using Google+



## REGISTER



Lorem Ipsum is simply dummy text of the printing

[f Login With Facebook](#) [t Login With Twitter](#) [G+ Login With Google](#)

OR ( Fill the Below form to Register )

First Name	Last Name
Email	Phone Number
Address	Country
Password	Confirm Password

RESET

SUBMIT

**CHAT FACILITY AVAILABLE** ( Lorem Ipsum is simply dummy text of the typesetting industry )

CHAT NOW



### AVAILABLE PAYMENT METHODS

Available payment method small description will be here. Available payment.



### STATIC LINKS

[About us](#) [Terms & Conditions](#)  
[Contact us](#) [FAQs](#)  
[Add L7m Shop](#) [Privacy Policy](#)  
[Feedback](#) [Sitemap](#)

### FOLLOW US

Follow us on social media for getting latest informations.



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Powered By

This form includes the below fields

- First Name
- Last Name
- Email



- Phone
- Address
- Country - By default, the visitor's country will be selected by the device's location.
- Password
- Confirm - Password

After creating the account, the system will send email notification to the user in the registered email. Admin can manage all the profiles of registrants, and he/she can confirm registrations. The account confirmation will be notified

#### **Language Switcher (English/ Arabic)**

The user can view the website in two different languages by using Language switcher.



Arabic

A red rectangular button with the word "Arabic" written in white Arabic script (عربية). It is positioned within a dashed red rectangular frame.

#### **4.1.2. HOME PAGE**

Home page will be the landing page for the L7M website. By default, the landing page will be in English version. This page will be having summary information of all the main part.



The screenshot displays the L7M.com website homepage. At the top, there's a navigation bar with links for 'HOME', 'ALL L7M SHOP', 'NEW L7M SHOP', 'MOST SELLING L7M', 'PROMOTION', and a search bar. A large banner in the center features a close-up of raw meat with the text 'FRESH MEATS' and 'Tender, Healthier & Tastier meat straight from farms'. Below the banner is a 'FIND OUR SHOPS' button and a search interface with dropdowns for 'List of L7m', 'Type of L7m', 'Select Area', and a 'Search' button. The main content area has a heading 'WHO WE ARE' with a brief description of Lorem Ipsum. It includes sections for 'Vision' (eye icon) and 'Mission' (brain icon), both with placeholder text. Below this are three circular thumbnails: 'ALL L7M SHOP' (butcher shop interior), 'NEW L7M SHOP' (butcher shop interior), and 'MOST SELLING L7M/ORDERS' (butcher shop interior). To the right of these thumbnails is a large image of raw meat with herbs. Further down, there's a map of Kuwait City with a location pin, a 'BROWSING AREA BY' section with dropdown menus for 'Browse By L7M Shop', 'Browse By L7M', and 'Browse By Area', and a 'CHAT FACILITY AVAILABLE' button with a live chat icon. The footer contains links for payment methods (CASH, DEBIT, VISA, MasterCard), static links (About us, Contact us, FAQs, Add L7m Shop, Feedback, Terms & Conditions, Privacy Policy, Sitemap), and social media links for Facebook, Twitter, YouTube, and Instagram. The footer also includes copyright information ('© 2017 L7M All rights reserved') and a 'Powered By' link.



#### 4.1.3. ALL L7M SHOP

A list of registered L7M shops will be displayed with brief details and an image on each of them. Customers will be able to see the rating results given by the customers who have ordered from each specific L7M shop. The page will show the delivery time between customer's current location and the L7M shop. By clicking on each shop from the list, users will be directed to another page display the details of that specific vendor and the related list of provided food items. Amongst the information the customers can see the list of delivery areas for each L7M shop.

The All L7m Shops will be managed from admin panel. The content will be managed as a data list from the admin panel.

**ALL L7M SHOP**

WELCOME TO OUR SHOPS

Lorem Ipsum is simply dummy text of the printing and typesetting industry.

**SHOP NAME WILL BE HERE**

Lorem ipsum has been the industry's standard dummy text ever since the 1500s, when an unknown printer took a galley of type and scrambled...

[Read More](#)

**SHOP NAME WILL BE HERE**

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Lorem ipsum has been the industry's standard dummy text ever since the 1500s, when an unknown printer took a galley of type and scrambled...

[Read More](#)



#### 4.1.4. BUTCHER SHOP

Each shop will contain the following:

- Shop Title
- Short Descriptions
- Long Descriptions
- Image / Image gallery
- Location - The admin can manage the visibility (whether to show or not)
- Delivery time
- Delivery charge and Minimum Delivery charge



The screenshot shows a website layout for a shop detail page. At the top, there's a navigation bar with links for 'HOME', 'ALL L7M SHOP', 'NEW L7M SHOP', 'MOST SELLING L7M', 'PROMOTION', and a sign-in option for 'New User'. The main banner features raw meat and herbs. Below the banner, a red button says 'SHOP DETAIL'. A circular icon with a storefront symbol is centered above the shop details. The shop details section includes a photo of the shop interior, a 'SHOP ADDRESS' box with address information, and contact numbers. The contact information is as follows:

	(+965) 1-898-888
	info@L7Mshop.com

#### ABOUT SHOP

Lorem Ipsum is simply dummy text of the printing and typesetting industry. Lorem Ipsum has been the industry's standard dummy text ever since the 1500s, when an unknown printer took a galley of type and scrambled it to make a type specimen book. It has survived not only five centuries, but also the leap into electronic typesetting, remaining essentially unchanged. It was popularised in the 1960s with the release of Letraset sheets containing Lorem Ipsum passages, and more recently with desktop publishing software like Aldus PageMaker including versions of Lorem Ipsum...

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TIME DELIVER : 2 HRS



MIN CHARGE : 15 KD

The detail page will have shop name, description about the shop, location, shop images, delivery time, delivery charge etc. The visibility of 'SHOP ADDRESS' box can be managed from admin panel. The left section shop image may be stretched to right (full width) if the visibility of the 'SHOP ADDRESS' is in hidden. The visibility of 'Map' section can be managed from admin panel. Also he/she can set the location attributes as well (latitude and longitude). All the sections in this page including logo can be managed by admin.



This page will display the items provided by each L7M shop (Butcher), which customers may scroll up and down and see brief on each item like food category, contents, price, other user's comments and ratings.



#### 4.1.5. JOIN US

This section is to fill a request to add new butcher shop to L7m platform. The butcher shop owner will add his shop details as the following:

- First Name
- Last Name
- Telephone
- Email Address
- Cuisines
- L7M Name
- L7M Details
- Accepting Terms and conditions (Checkbox with label link)

This can be managed from the admin panel by the L7M Admin. The request form page will be as like below:

The screenshot shows a user interface for adding a new shop. At the top, a red bar contains the text "ALL L7M SHOP". Below it is a large circular button with a pencil icon labeled "ADD L7M SHOP". A descriptive text below the button reads: "To join our corporation, please fill in the forms below and we will contact you as soon as possible". The form consists of several input fields: "First Name", "Last Name", "Telephone", "Email Adress", "Cuisines", and "L7M Name". There is also a large text area for "L7M Details". At the bottom left is a checkbox with the placeholder text "Lorem ipsum dolor sit amet, consectetur adipiscing elit.". At the bottom right are two buttons: "RESET" and "SUBMIT".

ALL L7M SHOP

ADD L7M SHOP

To join our corporation, please fill in the forms below and we will contact you as soon as possible

First Name

Last Name

Telephone

Email Adress

Cuisines

L7M Name

L7M Details

Lorem ipsum dolor sit amet, consectetur adipiscing elit.

RESET

SUBMIT



#### 4.1.6. MOST SELLING L7M

The most selling L7m items will be displayed here, which can be managed from admin panel. The content will be managed as a data list from the admin panel.

This section includes the below:

- Title
- Short Descriptions
- Long Descriptions
- Image / Image gallery
- Availability
- Item Rating
- Price / offer price if any
- Add to cart

Once click on any picture, it will open its details in new page



HOME | ALL L7M SHOP | NEW L7M SHOP | MOST SELLING L7M | PROMOTION

L7M.COM

MOST SELLING L7M

WELCOME TO OUR OFFERS

Red Meat

Fresh Meat Start Price: 60.00 KD 75.00-KD

5 stars

ADD TO CART

Red Meat

Fresh Meat Start Price: 60.00 KD 75.00-KD

5 stars

ADD TO CART

Red Meat

Fresh Meat Start Price: 60.00 KD 75.00-KD

5 stars

ADD TO CART

Red Meat

Fresh Meat Start Price: 60.00 KD 75.00-KD

5 stars

ADD TO CART

Red Meat

Fresh Meat Start Price: 60.00 KD 75.00-KD

5 stars

ADD TO CART

Red Meat

Fresh Meat Start Price: 60.00 KD 75.00-KD

5 stars

ADD TO CART

Red Meat

Fresh Meat Start Price: 60.00 KD 75.00-KD

5 stars

ADD TO CART

Red Meat

Fresh Meat Start Price: 60.00 KD 75.00-KD

5 stars

ADD TO CART

CHAT FACILITY AVAILABLE (Lorem ipsum is simply dummy text of the typesetting industry)

CHAT NOW



AVAILABLE PAYMENT METHODS

Available payment method small description will be here Available payment.



STATIC LINKS

About us  
Contact us  
Add L7m Shop  
Feedback

Terms & Conditions  
FAQs  
Privacy Policy  
Sitemap

FOLLOW US

Follow us on social media for getting latest informations.





#### 4.1.7. PROMOTION

The latest promotions and offers will be listed here. The content can be managed as a data list from the admin panel.

This section includes the below

- Vendor Name
- Promotion Title
- Short Descriptions
- Long Descriptions
- Image / Image gallery
- Actual Price
- Offer Price
- Promotion Start Date
- Promotion Expiry date
- Is Latest

Once click on any picture, it will open its details in new page

Based on the 'promotion start date', the promotions will be listed. Based on the 'Is Latest' flag, the promotions will be labelled as 'New'. In the promotion detail page, the user can customize based on their taste.



Sign In | New User |

HOME | ALL L7M SHOP | NEW L7M SHOP | MOST SELLING L7M | PROMOTION |

L7M.COM

PROMOTION



### WELCOME TO OUR OFFERS

Lorem Ipsum is simply dummy text of the printing

Offer Tittle will be here

Fresh Meat Start Price:  
**60.00 KD 75.00 KD**

[Explore](#)

Offer Tittle will be here

Fresh Meat Start Price:  
**60.00 KD 75.00 KD**

[Explore](#)

Offer Tittle will be here

Fresh Meat Start Price:  
**60.00 KD 75.00 KD**

[Explore](#)

Offer Tittle will be here

Fresh Meat Start Price:  
**60.00 KD 75.00 KD**

[Explore](#)

Offer Tittle will be here

Fresh Meat Start Price:  
**60.00 KD 75.00 KD**

[Explore](#)

Offer Tittle will be here

Fresh Meat Start Price:  
**60.00 KD 75.00 KD**

[Explore](#)

CHAT FACILITY AVAILABLE (Lorem Ipsum is simply dummy text of the typesetting industry)

CHAT NOW



#### AVAILABLE PAYMENT METHODS

Available payment method small description will be here.Available payment.



#### STATIC LINKS

- [About us](#)
- [Contact us](#)
- [FAQs](#)
- [Add L7M Shop](#)
- [Privacy Policy](#)
- [Feedback](#)
- [Sitemap](#)

#### FOLLOW US

Follow us on social media for getting latest informations.





The promotion detail page will be as like below.

The screenshot shows a promotional offer for 'RED MEAT'. The main product image is a stack of raw meat on a wooden board. The price is listed as 25.00 KD. The page includes a 'CUSTOMIZE' section with checkboxes for various seasonings like Salt, Pepper, Garlic, and Oregano. Below the customization is an 'ADD TO CART' button. A 'SIMILAR PRODUCTS' section displays three more meat products with their respective details. At the bottom, there's a 'CHAT FACILITY AVAILABLE' bar with a 'CHAT NOW' button, payment method icons, static links, and social media follow options.

HOME | ALL L7M SHOP | NEW L7M SHOP | MOST SELLING L7M | PROMOTION | USA

PROMOTION

WELCOME TO OUR OFFERS  
Lorem ipsum is simply dummy text of the printing

**RED MEAT**  
Fresh Meat Straight from farms

25.00 KD 25.00 KD  
★★★★★ Star Rating - (45)  
Availability : IN STOCK

Quantity : - + ORDER

CUSTOMIZE

Salt Pepper Garlic Oregano

Salt Pepper Garlic Oregano

Other

ADD TO CART

SIMILAR PRODUCTS  
Lorem ipsum is simply dummy text of the printing

**RED MEAT**  
Fresh Meat Start Price:  
60.00 KD 75.00 KD  
★★★★★  
ORDER

**RED MEAT**  
Fresh Meat Start Price:  
60.00 KD 75.00 KD  
★★★★★  
ORDER

**RED MEAT**  
Fresh Meat Start Price:  
60.00 KD 75.00 KD  
★★★★★  
ORDER

CHAT FACILITY AVAILABLE (Lorem ipsum is simply dummy text of the typesetting industry)

CHAT NOW

AVAILABLE PAYMENT METHODS

CASH VISA

STATIC LINKS

About us Terms & Conditions  
Contact us FAQs  
Add L7m Shop Privacy Policy  
Feedback Sitemap

FOLLOW US

Follow us on social media for getting latest informations.

Facebook Twitter Instagram

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Powered By



#### 4.1.8. ADDING ITEMS TO THE CART

The users can add any of the items to the cart for purchasing. Users can also purchase as guest. The user can provide their comments in the comment box. The menu detail page will be as like below.





**RED MEAT**  
Fresh Meet Straight from farms

25.00 KD 35.00 KD

★★★★★ Star Rating - (4/5)

Availability : IN STOCK

Quantity : 2 KG

Product Description    Reviews    Add Your Comments    Share Your Star Rating

Worth every penny , Very Good Quality ★★★★★ 12 Sep 2017 ( 10 days ago )  
Dummy Name ( Grocery Store Owner )

Nice product with Fresh Quality ★★★★★ 12 Sep 2017 ( 10 days ago )  
Dummy Name ( Cook )

Page 1 of 5 < 1 2 3 >

**SIMILAR PRODUCTS**  
Lorem Ipsum is simply dummy text of the printing and typesetting industry.

**RED MEAT**  
Fresh Meet Straight from farms  
25.00 KD 35.00 KD  
★★★★★

**RED MEAT**  
Fresh Meet Straight from farms  
120.00 KD  
★★★★★

**RED MEAT**  
Fresh Meet Straight from farms  
25.00 KD 35.00 KD  
★★★★★

CHAT FACILITY AVAILABLE ( Lorem Ipsum is simply dummy text of the typesetting industry ) CHAT NOW

L7M.COM

AVAILABLE PAYMENT METHODS

STATIC LINKS

FOLLOW US

Similar products from the same L7M shop will be displayed at the bottom area. All ordered items will be added to the shopping list which can be viewed via cart page. Users may see all order details with the total price, and they will be able to delete any of the items or edit the number to be ordered. The list can buy items from many vendors.



The screenshot shows the L7M.com website's homepage. At the top, there is a navigation bar with links for 'HOME', 'ALL L7M SHOP', 'NEW L7M SHOP', 'MOST SELLING L7M', 'PROMOTION', and a sign-in option for 'New User'. The main banner features a large image of raw meat. Below the banner, a red button labeled 'SHOPPING CART' is visible. A red arrow points down from this button to the shopping cart page.



### SHOPPING CART

Lorem Ipsum is simply dummy text of the printing

Product		Price	Quantity	Total	
	Red Meat	25.00 KWD	<input type="button" value="-"/> <input type="text" value="2"/> <input type="button" value="+"/>	50.00 KWD	<input type="button" value="X"/>
	Red Meat	30.00 KWD	<input type="button" value="-"/> <input type="text" value="1"/> <input type="button" value="+"/>	30.00 KWD	<input type="button" value="X"/>
	Red Meat	10.00 KWD	<input type="button" value="-"/> <input type="text" value="3"/> <input type="button" value="+"/>	30.00 KWD	<input type="button" value="X"/>
GRAND TOTAL				<b>110.00 KWD</b>	

CONTINUE SHOPPING

UPDATE

CHECKOUT

**CHAT FACILITY AVAILABLE** ( Lorem Ipsum is simply dummy text of the typesetting industry )



#### AVAILABLE PAYMENT METHODS

Available payment method small description will be here.Available payment.



#### STATIC LINKS

About us  
Contact us  
Add L7m Shop  
Feedback  
Terms & Conditions  
FAQs  
Privacy Policy  
Sitemap

#### FOLLOW US

Follow us on social media for getting latest informations.



Then, the user may proceed with the order by clicking on “Checkout”



The user would select delivery address, Order Summary, Delivery Time, and Payment method in the same page.

If the payment method is NOT cash, it will be redirected to the payment gateway.

Unregistered users are able to use the system as guests and make their orders. They will need at least to provide their names, addresses (PACI number) and mobile phone numbers. If PACI number is entered, the system will get the related address by calling PACI API and user must confirm, otherwise the user must enter address by selecting the postal area and write the street name and building number.



**CHECKOUT**

**CHECKOUT**

**DELIVERY INFORMATION**

Delivery Address: [Edit](#) Create New Address:

Block No:12 Salem Al Sabtien Street Salma, Hawally Governorate, Kuwait

<input type="text"/> First Name	<input type="text"/> Last Name
<input type="text"/> Address	<input type="text"/> Country
<input type="text"/> Phone	<input type="text"/> Postal Code

Use as Delivery Address

**ORDER SUMMARY**

	Product	Price	Quantity	Total	
	Red Meat	25.00 KWD	<input type="button" value="−"/> <input type="button" value="1"/> <input type="button" value="+"/>	50.00 KWD	<input type="checkbox"/> <input type="checkbox"/>
	Red Meat	25.00 KWD	<input type="button" value="−"/> <input type="button" value="1"/> <input type="button" value="+"/>	50.00 KWD	<input type="checkbox"/> <input type="checkbox"/>
				<b>GRAND TOTAL</b>	<b>110.00 KWD</b>

**Choose Delivery Time**

Now

Or Choose Date & Time

Date of Birth  Time

**PAYMENT**

Total Payment Amount 110.00 KWD

Choose Payment Method -  Credit Cards  Cash On Delivery  KNET

**CONTINUE**

**COMPLETE**

Thank you! Your order is complete.

Your order reference is 10032532.

Lorum ipsum is simply dummy text of the printing and typesetting industry. Lorum ipsum has been the industry's standard dummy text ever since the 1500s, when an unknown printer took a galley of type and scrambled it to make a type specimen book. It has survived not only five centuries, but also the leap into electronic typesetting, remaining essentially unchanged.

Once the order is completed by the customer, the thank you page will be displayed. Also the user will be notified with an email.

Once the order is reported “Received” by Butcher’s operator, the customer is enabled to put his rating on both the food item and the Butcher service. The customer may also put his comments which will need to be approved by one of L7M shop admins to get displayed publicly.

The customer will be informed by an email and push notification, when the butcher’s operator flags the order as “On Route”.



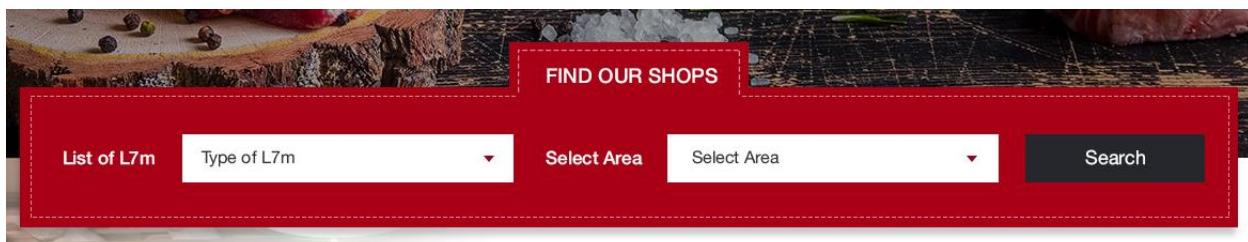
### ***Summary steps on how to order Items?***

- Add dishes to cart
- The user can view items in the basket (name, price, qty.), they can view do the following actions.
  - ✓ They can update/delete items in basket
  - ✓ Check out process by selecting Payment Method.
  - ✓ They can proceed with their account with L7M or they can make a quick ordering process by providing only name, phone and email.
  - ✓ They can view order summary & Confirmation Order.
- The system will connect the users to Payment page based on Payment Method they are selecting.
- Thanks Page / Rating
- If payment using one of the payment method is failed, then they can try again with other available payment methods.
- They can view order receipts and print.



#### 4.1.9. SIDE MENU

User can search shops by selecting area and a type from the L7m category list. The shops will be displayed in result page.



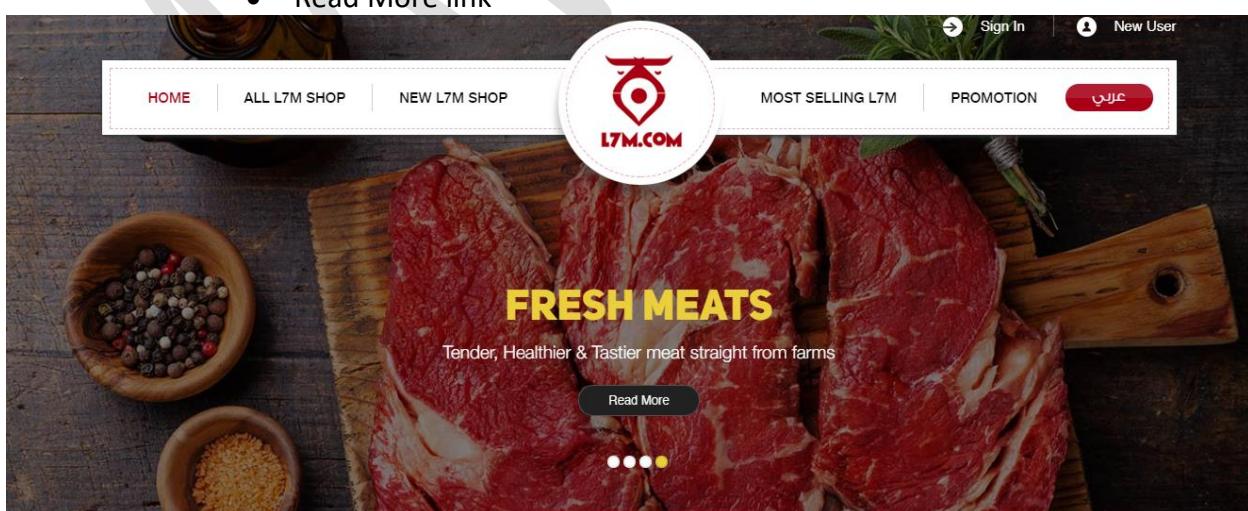
#### 4.1.10. BODY

##### Sliding Banner

The home sliding banner will be managed from admin panel. All the inner page will have the same sliding banner, which should be managed from admin panel.

This section includes the below

- Title
- Descriptions (Optional)
- Image
- Sort Order
- Read More link



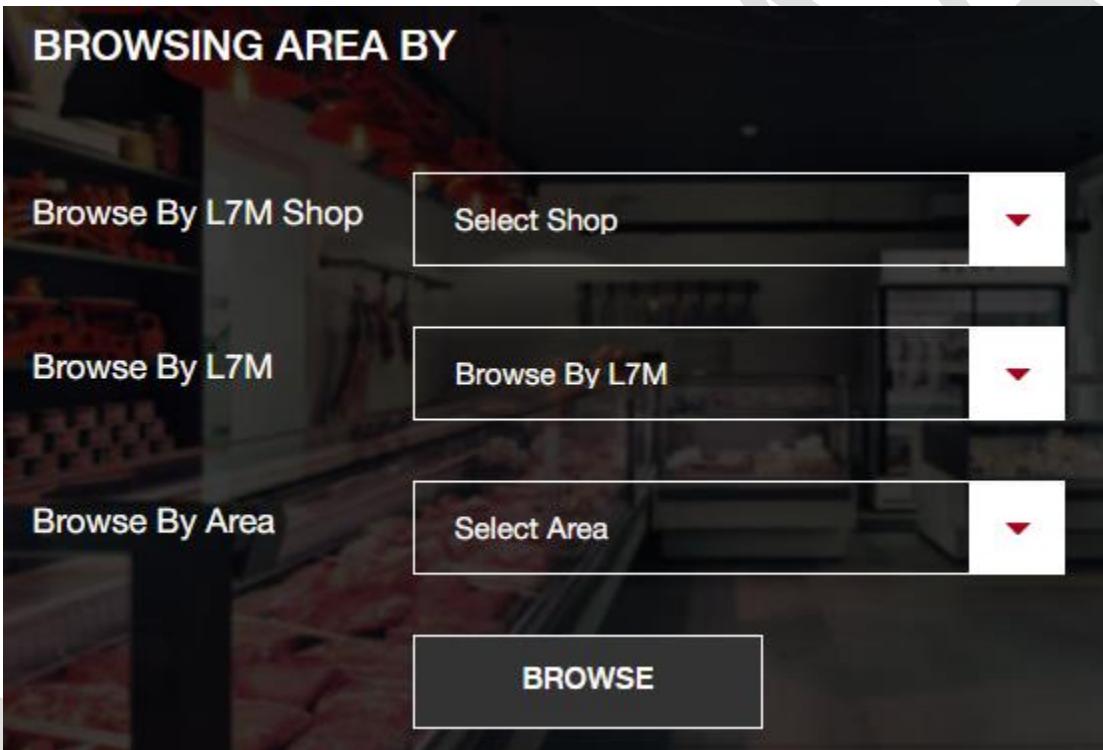


#### 4.1.11. ABOUT COMPANY

There will be a brief information about the company; if user clicked on “Read more” then the detailed page with detailed information will be displayed. The same will be for Vision & Mission.

#### 4.1.12. BROWSING AREA BY

The user can Browse by L7m Shop / L7m Type / Area. Then the list of all shops will be displayed as per search criteria. The user can also get the complete shop details such as name, location, opening hours and closing hours, etc.



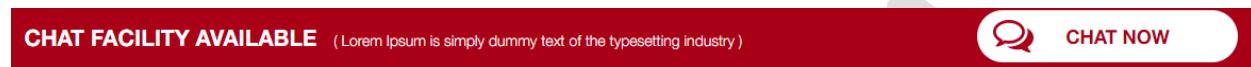
A screenshot of a mobile application interface titled "BROWSING AREA BY". The background shows a blurred image of a shop interior with shelves. On the left, there are three buttons: "Browse By L7M Shop", "Browse By L7M", and "Browse By Area". To the right of each button is a dropdown menu labeled "Select Shop", "Select L7M", and "Select Area" respectively. Below these dropdowns is a large, dark grey rectangular button with the word "BROWSE" in white capital letters.





## 5- Chat Module

The chat module enables the user to chat with the support team. Text and video chat will be available. Admin can Turn On/Off the use of Chat Service (Text & Video). The standard call option is available under all circumstances.



### 4.1.13. FOOTER AREA

#### Footer Contains:

##### 1. Available Payment Methods

Logos of the available payment methods as:

- ✓ KNET
- ✓ VISA/MasterCard
- ✓ Cash on delivery

##### Social Links (Facebook, Twitters, YouTube, Instagram)

This content will be static for both English and Arabic. The icons will be linked with corresponding social media profiles.

#### FOLLOW US

Follow us on social media for getting latest informations.



##### 2. Static Links (In all inner pages)

About us, Contact Us, Add L7m Shop, Feedback, Terms, FAQs, Privacy and Sitemap will be linked with its corresponding pages.



### 3. About Us

There will be a brief information about the company; if user clicked on “Read more” then the detailed page with detailed information will be displayed. The same will be for Vision & Mission.

### 4. Contact Us

This page will have address information and a feedback form. The user will be able to fill-up his information in the fields such as: (Name, Phone Number, comments), then press submit button to send direct to administrator Email.

This content can be managed as data types from admin panel.

This feedback form includes the below mandatory fields.

- Name
- Email
- Phone Number
- Details

On the successful submission of the form, the user and admin will be notified by email.



HOME | ALL L7M SHOP | NEW L7M SHOP | MOST SELLING L7M | PROMOTION | [العربية](#)

Sign In | New User

L7M.COM

CONTACT US



Thank you for reaching us, please feel free to stay in touch with us by sharing your feedback or any enquiry you have. Your request will be sent to the consultant and they will be in touch with you soon.

#### ADDRESS INFORMATION

- L7M.COM  
ADDRESS LINE ONE  
KUWAIT
- + 965 2222 2222
- + 965 2222 2222
- info@l7m.com
- Hotline + 965 2222 2222

#### FEEDBACK / INQUIRY FORM

NAME	DETAILS
<input type="text"/>	<input type="text"/>
E-MAIL	
<input type="text"/>	
PHONE NUMBER	
<input type="button" value="RESET"/>	<input type="button" value="SUBMIT"/>

**CHAT FACILITY AVAILABLE** ( Lorem Ipsum is simply dummy text of the typesetting industry )

CHAT NOW



#### AVAILABLE PAYMENT METHODS

Available payment method small description will be here. Available payment.

#### STATIC LINKS

[About us](#) [Terms & Conditions](#)  
[Contact us](#) [FAQs](#)  
[Add L7m Shop](#) [Privacy Policy](#)  
[Feedback](#) [Sitemap](#)

#### FOLLOW US

Follow us on social media for getting latest informations.

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Powered By

## 5. Feedback

User will be able to send his feedback on site (design, order process, usability) and write his comments then press submit button to send direct to administrator Email.



## FEEDBACK



Thank you for reaching us,  
please feel free to stay in touch with us by sharing your feedback or any enquiry you have.

NAME

E-MAIL

DETAILS

RESET

SUBMIT

This feedback form includes the below mandatory fields.

- Name
- Email
- Comments

On the successful submission of the form, the user and admin will be notified by email.

### 6. Terms page

This page will have the Company terms and conditions of L7M. This section can be managed by admin panel.

There will be the following details in the page

- Title
- Terms and conditions



## 7. Frequently Asked Questions (FAQ) page

This section can be managed by admin panel; it contains questions & answers.

FAQ

Thank you for reaching us, please feel free to stay in touch with us by sharing your feedback or any enquiry you have. Your request will be send to the consultant and they will be in touch with you soon.

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## 8. Privacy Policy

This page will have the privacy policy details of L7M. There will be the following details in the page

- Title
- Privacy policy details

The title and privacy policy details of the page can be managed from the admin panel by the L7M Admin. The header and footer area will be same as in other pages.

A screenshot of a website's privacy policy page. At the top, there is a red navigation bar with the text "PRIVACY POLICY" in white. Below the bar, there is a large, dark gray circular icon containing a white padlock symbol. The main content area contains several paragraphs of placeholder text (Lorem ipsum) and a bulleted list of items, each preceded by a small red circular icon with a white dot.

### 4.1.14. MY ACCOUNT

Users may change the settings of their accounts through the website or the application in order to change the preferred language, turn the push notifications off / on, etc. Users may also edit their profiles data like email, addresses (PACI), telephone numbers and card details. Registered users may also see their own order details and receipts. The user can save more address information in the profile page (multiple address records).



MY ACCOUNT



Welcome to My Account!

Feel free to check, put or edit your information here as your preference.

#### ACCOUNT INFORMATION

FIRST NAME : sample name

EMAIL : sample@gmail.com

ADDRESS : Sample Place , Kuwait

PASSWORD : \*\*\*\*\*

LAST NAME : sample name

PHONE NUMBER : +91 000 000 00

COUNTRY : Kuwait

CONFIRM PASSORD : \*\*\*\*\*

[EDIT ACCOUNT](#)

#### CHAT FACILITY AVAILABLE

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CHAT NOW



#### AVAILABLE PAYMENT METHODS

Available payment method small description will be here.Available payment.



#### STATIC LINKS

About us  
Contact us  
Add L7m Shop  
Feedback  
Terms & Conditions  
FAQs  
Privacy Policy  
Sitemap

#### FOLLOW US

Follow us on social media for getting latest informations.



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Powered By

The user can change his/her information. This form includes the below

- Current Password
- New Password
- Re - Enter New Password



HOME | ALL L7M SHOP | NEW L7M SHOP | MOST SELLING L7M | PROMOTION | عرب

CHANGE PASSWORD



Lorem Ipsum is simply dummy text of the printing

**CHAT FACILITY AVAILABLE** (Lorem Ipsum is simply dummy text of the typesetting industry)



#### AVAILABLE PAYMENT METHODS

Available payment method small description will be here.Available payment.



#### STATIC LINKS

- [About us](#)
- [Contact us](#)
- [Add L7m Shop](#)
- [Feedback](#)
- [Terms & Conditions](#)
- [FAQs](#)
- [Privacy Policy](#)
- [Sitemap](#)

#### FOLLOW US

Follow us on social media for getting latest informations.





## 4.2 L7M ADMIN PANEL

The super L7M admin user can manage the following module through web-based control panel:

### 4.2.1 Admin Users

The super admin can create other admin users with specific authorities. Otherwise, one account will be used to handle all modules. The super admin can do the following:

- ✓ View and update other user profile information and change password.
- ✓ Manage access levels for each module.

### 4.2.2 Admin Login

There will be a secured Login which will ask two inputs

- (1) Administration username
- (3) Administration password

There will be a Reset password option to reset the password if the user is forgotten password.

### 4.2.3 Users Management

The admin can manage the following actions under this module.

- Users Listing
- View Users Detail
- Print User Detail
- Reset User Password
- Delete User (Active/deactivate)

### 4.2.4 Butcher Management

The admin can manage the following actions under this module.

- Butcher Users Listing / Print
- Manage Butcher Users (Add / Edit / Delete)
- Active/ Reactive Butcher by administrator - configure Butcher (Will contain the following):



- (1) Contact person/Email/Password
- (2) Commission price (value / percentage)
- (3) Working time /Closing time
- (4) Dishes Listing/print
- (5) Current Orders listing /print
- (6) Set an optional transaction fees for each order.
- (7) Can manage location attributes and its visibility
- (8) Can manage contact details

#### **4.2.6 Orders Reports Management**

The admin can manage the following actions under this module:

- View Current orders (On progress / Today orders)
- View pending orders (waiting / need confirmations/ out-time) including:
  - (1) Confirm orders
  - (2) Deleted order (invalid orders)
  - (3) Archive orders
  - (4) Print order / receipt
- Search Orders using following criteria:
  - (1) By Order Number(optional)
  - (2) By username(optional)
  - (3) By area (optional)
  - (4) By butcher's (optional)
  - (5) By Ordering Type (Guest user / registered user) (optional)
  - (6) By Payment methods(optional)
  - (7) From and To Date (required)
- View Order Detail
- Print Order Detail
- Email Order Detail



#### 4.2.7 Billing Reports Management

The admin can manage the following actions under this module (All Butchers / Specific Butcher shop):

- Generate current Bills (orders in progress / Today's) - View Bill Detail contains:
  - (1) Total orders #
  - (2) Total orders Price
  - (3) Total Commission
  - (4) Type of Payment method
  - (5) List of orders details
- - Generate butcher Bill including
  - (1) Billing report per butcher
  - (2) Bill report per days
  - (3) Print bills /receipt
  - (4) Archive Bills
- - Summarize Pending billing (ordering waiting / out-time)
  - (1) View all billing not archived/ receive (per butchers)
  - (2) Amount Knet Account
  - (3) Amount Visa Account
  - (4) Amount COD Account
- - Search bills using following criteria:
  - (1) by payment Type (COD/ Knet / Visa)
  - (2) By butcher s (optional)
  - (3) By Order Number(optional)
  - (4) By area(optional)
  - (5) From and To Date (required)
  - (6) Allow admin to print the report or save it as Excel - Report of most sell products. - Customer transaction report.



#### **4.2.8 Knet / Visa Transaction History Reports Management**

The admin can manage the following actions under this module.

- Transaction Listing with Search using following criteria:
  - (1) By Order Number(optional)
  - (2) From and To Date (required)
  - (3) All Butcher Shops / Specific Shop
- View Transaction Detail
- Print Transaction Detail (Allow user to print the report or save it as Excel - Transaction Detail View)
- Email Transaction Detail

#### **4.2.9 User's Log Detail Reports Management**

The admin can manage the following actions under this module.

- - User's Log Listing with search using following criteria:
  - (1) By User Name/ Email (optional)
  - (2) From and To Date (required)
  - (3) Allow user to print the report or save it as Excel

#### **4.2.10 Static Page Management**

The admin can manage the following actions under this module.

- - Listing all pages
- - Add/Edit/delete page contents (Arabic/ English data)

#### **4.2.11 Site configuration**

The admin can manage the following actions under this module.

- - Site Contact Email/Phone
- - Facebook account
- - Twitter account
- - Instagram account



- - orders/ sales Email account
- - Add / Edit advertisements with expiry date and time.
- - Turn On/Off the rating service on both Butchers and delivery services.
- - Add / Edit various notification messages for different part of the system such as for order related processes, payment related processes.
- - Turn On/Off the use of Chat Service (Text & Video). The standard call option is available under all circumstances.
- - Approve user comments to get published on the site.

MAWAQAAH



## 4.3 BUTCHER SHOP CONTROL PANEL

The main butcher admin user (which is created by the L7M Admin) can manage the following module through web-based control panel:

- Manage Butcher Admin Users
- Butcher Login
- Dishes Management
- Order Transaction Reports
- Orders timetable Management
- Profile Management

### 4.3.1 Butcher Admin User

The admin butcher user can create other admin users with specific authorities. Otherwise, one account will be used to handle all modules. The butcher admin can do the following:

- ✓ View and update other user profile information and change password.
- ✓ Manage access levels for each module.

### 4.3.2 Butcher Login

There will be a Butcher Login which will ask for three inputs:

- (1) Enter the User ID
- (2) Select the image out of 4 - 6 possible choices
- (3) Enter the password

There will be a Reset password option to reset the password if the user is forgotten password. The system owner can manage the visibility of reset password option.

### 4.3.3 Dishes Management

Butcher admin can do the following actions under this module:

- Dish Listing & Search
- Add/edit dishes
- Preparation time, description, nutrition facts, ingredients and under any of food categories.
- Active/deactivate dishes (vacation days / times)
- Photo gallery (items related images)



- Delete (will not delete it but will deactivate it in the database)/Print - Set a minimum price for each order to be delivered.
- Track any related order transaction or any related customer activity.
- Track on any related order and edit its status.
- See and print any of product's ratings and comments statistics.
- Can add promotions and offers.
- The Butcher admin and the branch admins may change the order of the menu sections and items to be displayed.
- May add additional items that can be selected with any specific dish for extra fees.

#### 4.3.4 Order Transaction Reports

The Butcher admin can also view the following details and actions under this module:

- Butcher's Orders Listing with Search using following criteria:
  - (1) By order number (optional)
  - (2) From – To Date (required)
- Allow user to print the report or save it as Excel
- View Order Detail
- Confirm order
- Confirm delivery time
- Print order Detail
- Email order Detail

#### 4.3.5 Orders timetable Management

The Butcher admin can manage the orders time table.

- The Butcher admin can access all submitted orders.
- Orders can also be submitted during the closing times and marked as "Offline Orders".
- The visibility of the "deliver now" link will be managed by admin based on the shop's working hours.
- The admin can see the orders on timetable.



#### 4.3.6 Profile Management

The Butcher admin can manage his/her profile.

- View Profile Information
- Change Password (Will contain the following fields)
  - (1) Old Password
  - (2) New Password
  - (3) Confirm New Password
- open hours.
- Set Butcher status – Open or Closed
- The menu for the main Butcher will be duplicated for each branch with ability for each branch to edit the menu.
- Add the delivery area which can be reached by the butcher or any branch.

#### 4.3.7 Billing Reports Management

The butcher admin can manage the following actions under this module:

- Generate current Bills (orders in progress / Today's) - View Bill Detail contains:
  - (1) Total orders #
  - (2) Total orders Price
  - (3) Total Commission
  - (4) Type of Payment method
  - (5) List of orders details
- - Generate Bill including
  - (1) Billing report
  - (2) Bill report per days
  - (3) Print bills /receipt
  - (4) Archive Bills
- - Summarize Pending billing (ordering waiting / out-time)



- (1) View all billing not archived/ receive
  - (2) Amount Knet Account
  - (3) Amount Visa Account
  - (4) Amount COD Account
- - Search bills using following criteria:
- (1) by payment Type (COD/ Knet / Visa)
  - (2) By Order Number(optional)
  - (3) By area(optional)
  - (4) From and To Date (required)
- (5) Allow admin to print the report or save it as Excel - Report of most sell products. - Customer transaction report.

#### **4.3.8 KNET / Visa Transaction History Reports Management**

The butcher admin can manage the following actions under this module.

- Transaction Listing with Search using following criteria:
  - (1) By Order Number(optional)
  - (2) From and To Date (required)
- View Transaction Detail
- Print Transaction Detail (Allow user to print the report or save it as Excel - Transaction Detail View)
- Email Transaction Detail



## 5. COMMON FUNCTIONALITIES

The following are the common functionalities

### 5.1 AVAILABLE PAYMENT METHODS (DESCRIPTION & LINKS)

In order to enable the users paying their dues, the system will be integrated with different payment gateways like KNET, Visa and Master cards. The user can select the type of payment from this section. There will be the following payment methods available for L7M Online Food Ordering System.

- ✓ KNET
- ✓ VISA/MasterCard
- ✓ Cash on delivery

By selecting any of the payment methods from the page, the user can complete the payment process.

### 5.2 PAYMENT GATEWAY

If the payment method is “KNET” or “VISA/MasterCard”, then the user will be redirected to the payment gateway page with secure connection (SSL). After completing successful payment, the order will be placed and the user will be redirected to most seller/promotion page. If the payment is not successful or cancelled, the order will not be placed and the user will be redirected to the “payment not complete” page with the transaction details, they can try with other available payment methods. There will be print option for the user to print the details. The same details will be sending to the user’s email. All of the transaction details will be saved to the backend for keeping track of the transactions. User can see all the transaction histories.

### 5.3 EMAIL NOTIFICATION

- ✓ There will be email notifications from the system on customer registration, forget password and reset password for customers.
- ✓ The customer will also receive the email notifications while they order.
- ✓ These email notifications will be in an email template that is matching with the ordering System website theme. The L7M’s logo will be included in all the email templates.



- ✓ Email notifications will be sent using **L7M Online Food Ordering System's** SMTP, and so L7M Team will provide their SMTP details during development phase.

#### 5.4 PACI

- ✓ The system will be integrated with PACI API in order to fetch the customer address by entering the PACI number.

Mawaqaa



## 6. Project Documentation Approval

The undersigned acknowledge they have reviewed the **L7M Online Food Ordering System** Functional Documentation document and agree with the approach it presents. Any changes to this Requirements Definition will be coordinated with and approved by the undersigned or their designated representatives.

Signature:

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Date:

Name:

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Title:

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Role:

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Signature:

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Date:

Name:

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Title:

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Role:

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