







# **Mapping Motives Tells a Story:**

# Analysis of 2,000 Enterprise Cloud Detections



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# **Session Content**

- About Devo SciSec and Innovation
- Research Methods and Scope
- Research Findings by Theme
  - 1. Automated SOC
  - 2. Augmented Analyst
  - 3. Alert Management
- Takeaways from Research





## **About Devo SciSec and Innovation**

### MISSION:

Conduct security research on emerging threats and customer security problems to drive the delivery of high quality and novel security use cases.

### **RESEARCH THEMES:**

#### 1. Automated SOC Controls

- Detective
- Corrective
- Preventative

### 2. Augmented Analyst

- Empowered
- Enabled
- Educated

### 3. Alert Management\*

- Customizable
- Reusable
- Across vendor products

#### **RESEARCH PROCESS:**



- Assess
- Prioritize gaps
- Tune defenses







<sup>\*</sup> Reported #1 analyst pain point from Devo annual SOC Performance Report





## About Devo SciSec Research Lab

- Team
  - Detections Engineers
  - ML/AI Data Scientists
  - Security Researchers
  - QA
- Technology
  - Detections (product content)
  - ML models
  - Test infrastructure (vendor products)
  - Cloud providers (AWS, GCP, Azure)







## Research Methods and Scope

### **Methods**

Devo SciSec security researchers:

- Analyzed cloud SIEM detections from more than 300 enterprises and MSPs that have active, firing alerts.
- Applied novel machine learning (ML) and natural language processing (NLP) to alert metadata in order to map detections to MITRE ATT&CK® and Zero Trust Architecture.
- Explored further ML and NLP methods to analyze cloud alert metadata as a corpus in order to map attacker motives and stories using semantic relationships.

### Scope

- 6035 alerts used in analysis (15141 alerts in sample)
  - Sample period:1 August-31 December 2022
- 398 SIEMs (Devo domains) with out-of-thebox (OOTB) alerts deployed
- Enterprises span industries, including:
  - MSSPs, financial services, retail, technology, education, and operational technology (manufacturing, hospitals, transportation, etc.)
  - Federal and defense-related detections are not in scope





## Scope: MITRE ATT&CK® Cloud Matrix: Infrastructure and Workspace Controls

# The cloud alerts used in this research mapped to MITRE ATT&CK® Cloud Matrix Tactics and Techniques







# **Scope in Graph Form**



Detections used in final analysis vs removed from sample



Detections mapped to MITRE ATT&CK® framework



Detections mapped to Zero Trust Architecture framework



Detections by alert management responsibility



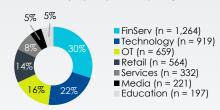
Detections based on cloud providers vs traditional enterprise detections



Out-of-the-box detections vs custom-crafted detections



Number of employees per enterprise (excludes MSSPs)



Detections per enterprise vertical (excludes MSPs)



Detections per enterprise location





# 1. Automated SOC

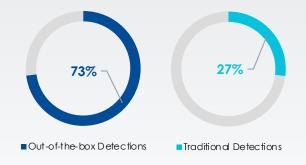




# **Automated SOC: OOTB Key to Cloud Control**

Cloud SOC defenders are relying on out-of-the-box detections (84%) and only 60% as likely to build custom SIEM alerts compared to enterprise defenders



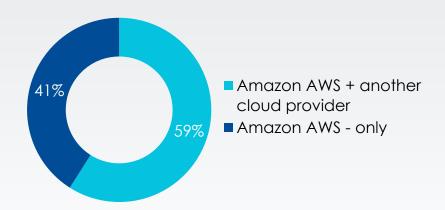




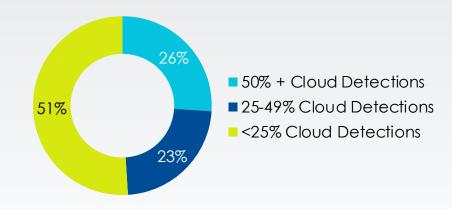


# **Automated SOC: Cloud Control Coverage**

Enterprise SOCs with Amazon AWS are often defending another cloud (59%)



For 1 in 4 enterprise SOCs defending cloud assets, cloud detections comprise a majority (50%+) of the SIEM detection stack

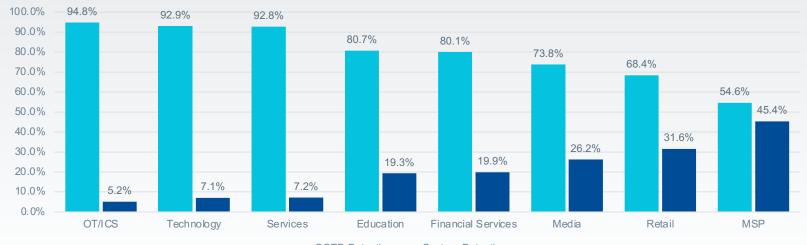






## **Automated SOC: OOTB vs Custom SIEM Alerts**

Managed Security Service Providers (MSSPs) are more likely than enterprises to craft custom detections. Overall, 84% of enterprise detections are OOTB, compared to only 55% of MSSP detections.







# **Automated SOC**

## **TOP TAKEAWAYS:**

- 1. Out-of-the-box detections are the key to cloud SOC automation
- 2. Cloud is a major control area and often a majority of automated SIEM alerts





# 2. Augmented Analyst





# **Augmented Analyst: Mitre ATT&CK Visibility**

Cloud SOC analysts have less visibility at the start and end of the MITRE ATT&CK® chain compared to enterprise defenders (12.1% vs 22.1%)

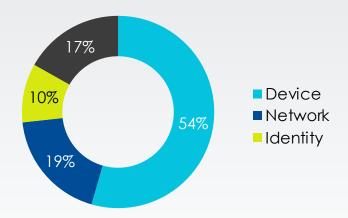






# **Augmented Analyst: Zero Trust**

Most SOC detections focus on **Zero Trust Device and Network activity (74%)** with far fewer controls based on **User Identity, Application Workloads, and Data** 

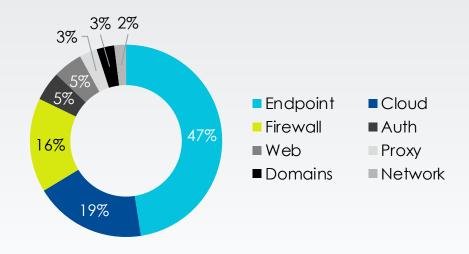






# **Augmented Analyst: Device Protection**

Detections based on endpoint device protection, cloud logs, and firewall solutions are the basis for most enterprise SOC controls (83% of detections from the top 10 technology control areas)

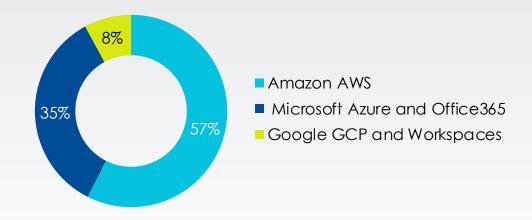






# **Augmented Analyst: Cloud controls**

Cloud SOC defenders are focusing most detective controls on AWS (58%)







# **Augmented Analyst**

### **TOP TAKEAWAYS:**

- 1. Cloud SOC analysts need support via specialized detections to defend multiple clouds, especially for enterprises on AWS
- 2. Cloud SOC analysts need more visibility at the start and end of the MITRE ATT&CK® chain





# 3. Alert Management





## **Alert Management: Current Auditing Options by Cloud Vendor**



### Amazon Web Services (AWS)

- Logging and events
- Visibility and alerting
- Automation
- Secure storage
- Custom



### Google Cloud Provider (GCP)

- Admin Activity audit logs
- Data Access audit logs
- System Event audit logs
- Policy Denied audit logs



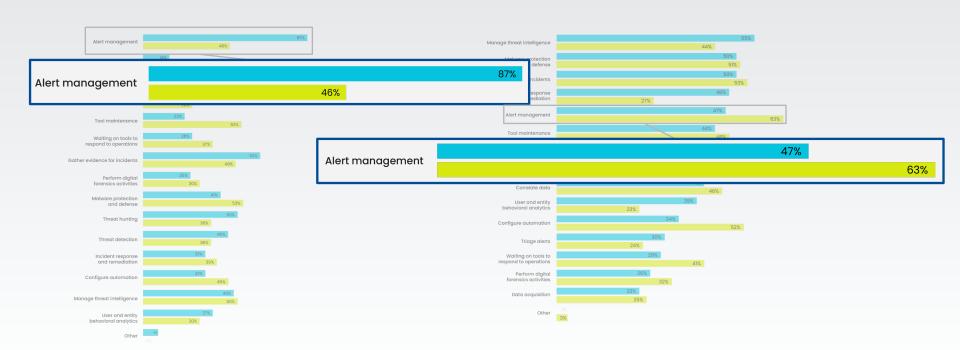
### Microsoft Azure

- Activity logs
- Azure Resource logs
- Azure Active Directory reporting
- Virtual machines and cloud services
- Azure Storage Analytics
- Network security group (NSG) flow logs
- Application insight
- Process data / security alerts





# Alert Management: Devo SOC Performance Report

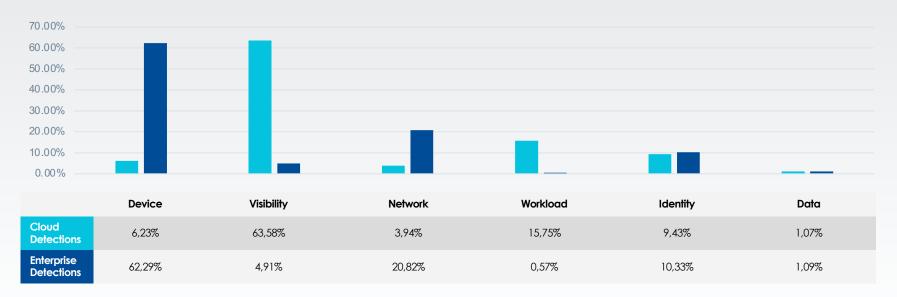






# **Alert Management: Zero Trust**

Most Cloud SOC detections focus on **Zero Trust Visibility and Workloads (79%)** while traditional Enterprise SOC detections are focused on **Device and Network activity (83%)** 

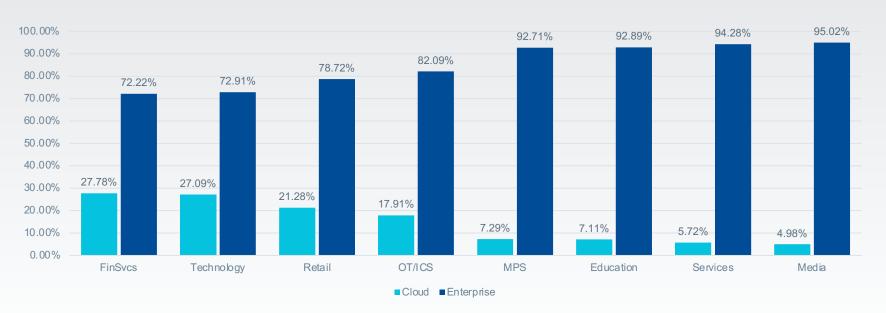






# **Alert Management: Cloud Detections Matter**

Cloud is most prominent as a ratio of detections in Financial Services and Technology (27%)







# **Alert Management**

## **TOP TAKEAWAYS:**

- 1. Out-of-the-box detections are the key to cloud SOC automation
- 2. Cloud is a major control area and often a majority of automated SIEM alerts





## **Lessons Learned**:

- 1. Cloud is a big part of the enterprise detection stack, and enterprises are increasingly defending multiple cloud infrastructure and workspace providers
- 2. Analysts need alerts that are augmented with rich metadata like MITRE ATT&CK tactics and techniques
- Help analysts by mapping alerts to a control area: cloud, network, device, identity, application, data
- 4. Cloud controls are different OOTB strategy is the way to go





# **THANK YOU**

