

Bank

Functional requirements

user requirements

The system is clear, easy to use and the user interface is simple so that anyone can use it, even people who do not have high technical experience. The system provides a wide range of services and features that meet the needs of users.

Systems requirements

1- The system must provide secure login:

Supports login using advanced technologies such as facial recognition or fingerprint.

Requests an additional verification code when logging in from a new device or making large transactions.

2- Allows viewing account details:

Displays the current account balance and details of previous transactions.

Allows opening new accounts directly from the application and closing them.

3- Enables direct communication with customer service:

Supports live chat or phone calls with customer service.

Allows submitting complaints or inquiries directly through the application.

Provides a section for frequently asked questions and their answers.

Non functional requirements

The system must be available 24/7 to allow customers to make transfers at any time

The system must use two-step verification to protect customers

Application response time should be fast, so that most operations such as logging in or completing a transaction are performed in a few seconds

Main tasks

1- Providing savings account opening services and current accounts

2- Easy to transfer money locally and internationally.

3- Providing personal and commercial loans, order management and repayment

4- Banks help individuals and businesses move money easily and quickly

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