



**Laurie Michel**

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## PROFESSIONAL SUMMARY

*Adaptable and motivated professional currently studying full stack development, with self-acquired knowledge in frontend development and strong skills in tools such as Figma, Photoshop, Webflow, and GitHub. Experienced in project management and recognized for being proactive, creative, and eager to learn. Brings a balance of technical ability, organizational expertise, and interpersonal strengths, making a valuable contributor to diverse professional environments.*

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## PROFESSIONAL EXPERIENCE

### **Project Manager**

*Diadeis LTS(SGSCO)*

*March 2024 – Currently | Phoenix(hybrid)*

*Managed end-to-end graphic design and packaging projects, coordinating between clients and creative teams to ensure brand consistency, timely delivery, and quality standards. Oversaw project timelines, resource allocation, and stakeholder communication to drive successful outcomes*

### **Customer Advisor**

*Concentrix*

*August 2022 – February 2024 | Ebene(hybrid)*

*Help customers with their flight booking using Galileo, Amadeus and Sabre. Help them with rebooking, cancellation, add baggages, anything related in travelling.*

### **Customer Service Representative**

*Partenaire BPO*

*February 2022 – August 2022 | Grand Baie(hybrid)*

*Serves customers by explaining the products and scheduling appointment.*

## **EDUCATION**

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### **Fullstack developement Bootcamp**

*Developers institute*

*2025 | Curepipe*

### **Self Learning Certificate in Web Design/Frontend Developement**

*Udemy*

*2024 | Online*

### **School Certificate**

*BPS Fatima*

*2020 | Goodlands*

## **CORE COMPETENCIES**

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### **Technical Skills**

Frontend Development, Full Stack Development (in progress), Web Development

### **Design & Development Tools**

Figma, Adobe Photoshop, Webflow, GitHub, Version Control

### **Professional Skills**

Project Management, Creative Problem Solving, Team Collaboration

## **LANGUAGES**

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- *French*
- *English*

ADDITIONAL INFORMATION

*Have a great interest in reading, gaming, arts and general knowledge.*