

Scoping Workshop

Agree scope

Fieldwork

Contextual Interviews

Qualitative Interviews

Identify contexts

Develop personas

Initial requirements analysis

Initial risk analysis

Requirements & Risk Analysis Workshops

Present personas and contexts

[personas not representative]

Develop assumption personas

[personas representative]

Elicit and model goals

Elicit and model tasks

Elicit and specify requirements

Perform risk analysis

[contexts unexplored or agreed goals unsatisfied]

[contexts explored & agreed goals satisfied]