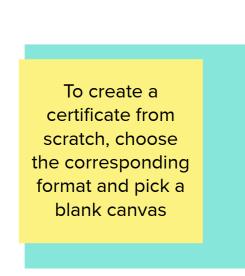


Says

What have we heard them say?
What can we imagine them saying?

vlf you want to print a certificate you made in VistaCreate





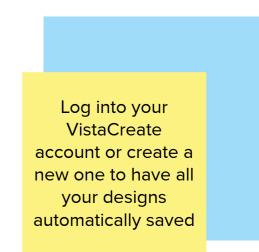


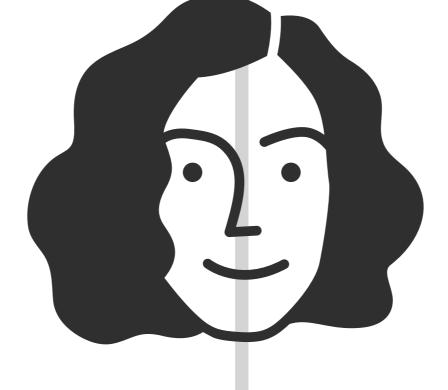
What are their wants, needs, hopes, and dreams? What other thoughts might influence their behavior?







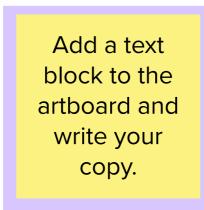




team 4

the persona



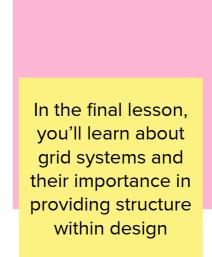






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Does

What behavior have we observed? What can we imagine them doing?





