Faizan Ahmed

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Automation/Technical QE Lead offering proven expertise in web-based and mobile automation using **Selenium Java**. Expertise in **BDD Cucumber** Framework, **DevOPs** tool such as **CI/CD Pipeline**

CAREER HIGHLIGHTS

- **TOTAL EXPERIENCE** ~**7.5 yrs.**
- **JUNIOR DEVELOPER** at Nature Technologies Kolkata, IN **2014**
- **ASSOCIATE** at Cognizant Technology Solutions, Kolkata, IN ▪ **2015 - 2019**
- **IT ANALYST** at Tata Consultancy Services, Kolkata, IN ▪ **2019 TO 2021**
- **ASSOCIATE CONSULTANT** at Tata Consultancy Services, Kolkata, IN ▪ **2022 TO PRESENT**

KEY SKILLS

- BDD Cucumber and Selenium Java
- Mobile Automation using Appium
- Agile Methodologies and DevOps
- Knowledge in SDL Tridion

KEY STRENGTH

- Work efficiently in a team and try to deliver on time.
- Strong troubleshooting skills
- In-depth knowledge of Java, BDD-Cucumber.

RECOGNITION

- 'QE&A Pride' Award for the year 2017-2018, Cognizant
- 'CMT Q3 2017 Global hackathon' Winner in Cognizant (CommsMedia)
- Max. soft dollar value saved by an associate in CommsMedia for 2017
- Star of the month award in TCS

TECHNICAL SYNOPSIS

LANGUAGE	:	Java, Cucumber ,C#, python
SCRIPTING LANGUAGE	:	VBScript and Html, JavaScript
FRAMEWORKS	:	BDD Cucumber Framework, TestNG , Appium
TESTING TOOL	:	JIRA , Microsoft Team Foundation Server(TFS), Jenkins
DBMS PACKAGES	:	SQL Server 2012
DOMAIN KNOWLEDGE	:	BFS (Card & Payment), CommsMedia(Education)
TECHNOLOGY	:	Quality Engineering & Assurance
SOFTWARE MODEL	:	Agile & DevOps

PROJECTS ENGAGEMENT

The details of the various assignments in reverse chronological order –

PROJECTS	TENURES	ROLE
Leading Bank Customer Experience	2019 - Present	DevOps Engineer
Customer Web Experience (CWE)	2017 - 2019	Automation Tester
GFN BAU Release Level Activities	2015 - 2016	Automation Tester

EDUCATION

- ✓ **GRADUATE PROGRAM IN BACHELAR OF TECHNOLOGY** from Bengal Institute of Technology (BIT), West Bengal University of Technology in **Information Technology**
- ✓ **INDIAN SCHOOL CERTIFICATE(ISC)** from St. Augustine Day School, Kolkata
- ✓ **INDIAN CERTIFICATE OF SECONDARY EDUCATION(ICSE)** from St. Augustine Day School, Kolkata

MAJOR ACHIEVEMENTS

+ **Created Run Manager** tool will enhance the process of executing the feature files. Without actually opening the command prompt and writing the wdio execution script, a user can select the variables/inputs necessary for the execution of automation test script. Basically, we can say that it act like a Front-end tool to execute automation script .

+ **Automated** the Component creation , Editing process in **SDL Tridion** for my project**.**

+ **Proposed** solution to **business owners**, one of the suggestion was **Cache buster implementation**. In order to enhance the process we implemented CacheBuster tool which will **trigger a runnable jar file**.These automation scripts will update the version of front-end assets(such as style.css/init.js) through tridion. All the users who visit the sites now do not require **to clear it cache data** if **any style related changes deployed** to the server.

+ **Provide Java/Selenium Automation training** to newly joined ELTs in **Cognizant Academy.**

+ **Worked in CI/CD Pipeline using AWS EC2, Jenkins , Redhat and RFT tool**

PROJECTS DETAILS

The details of the various assignments in reverse chronological order –

SCAFFOLDING TEAM LEAD(LEADING BANK IN US)	
DESCRIPTION	- It is leading bank in US and all over the world. The objective of this assignment is to test client's requirement for various the websites improvement and mobile application for both iOS and Android. Its cards and payment domain where we need to work in different to validate and automate the feature available such as various rewards flow or redemption flow.
ROLE& RESPONSIBILITY	- Automation Lead role to work and help other team in case of any automation or technical support. - Help my team to get upgraded by giving training and upskilling them in BDD Automation. - Helps in assessing technical interview both for projects and tcs.
BUSINESS UNIT (BU)	**Banking and Financial Services (BFS)** **Sub-Domain – Card & Payments**

CUSTOMER WEB EXPERIENCE (CWE)

DESCRIPTION	- The objective of this assignment is to test client's requirement for total six business stream the websites improvement. - Basically we have to test the customer facing website of the renowned university in UK. Developed and run Regression Suite for the various functionalities in the website through automation. - Following Agile Methodologies, we need to deliver certain number of tickets raised in Jira in a particular sprint. After each Sprint we need to run the automation script for the areas we tested in that sprint.
ROLE& RESPONSIBILITY	- Preparation of Test Case Document, Identification of defects/bugs in the application and Reporting and Re-Testing of bugs, Knowledge gathering on Business and Application Requirement - Automation Testing using BDD Framework, Selenium and java - Providing Java, BDD and Selenium training to the existing project members. - Regression Testing. - Developed Process Improvement tool - Database and SIT Testing - Component Creation in SDL Tridion (Content Management System) - Involvement in SYS/UAT Deployment.
BUSINESS UNIT (BU)	**Information Media Entertainment (IME)**

GFN BAU RELEASE LEVEL ACTIVITIES

DESCRIPTION	- Global Fleet Net (GFN) is a back end application which regulates the Open Loop and Closed Loop transactions with Fleet Cards throughout the world GFN Self-Serve is a front end application which is synchronized with GFN and database. - I have been part of automation testing for the various flow in the GFN such as Customer Creation,Feerule,PriceRule,Cards,etc and I am accustomed with the third party applications like Atlas, AX, Visa Test System and EDW along with the main application GFN
ROLE& RESPONSIBILITY	- Preparation of Test Case Document, Identification of defects/bugs in the application and Reporting and Re-Testing of bugs, Knowledge gathering on Business and Application Requirement - Preparation Regression Suite for various flow in GFN using Java Selenium. - Database Testing and Soap UI Testing
BUSINESS UNIT (BU)	**Banking and Financial Services (BFS)** **Sub-Domain – Card & Payments**