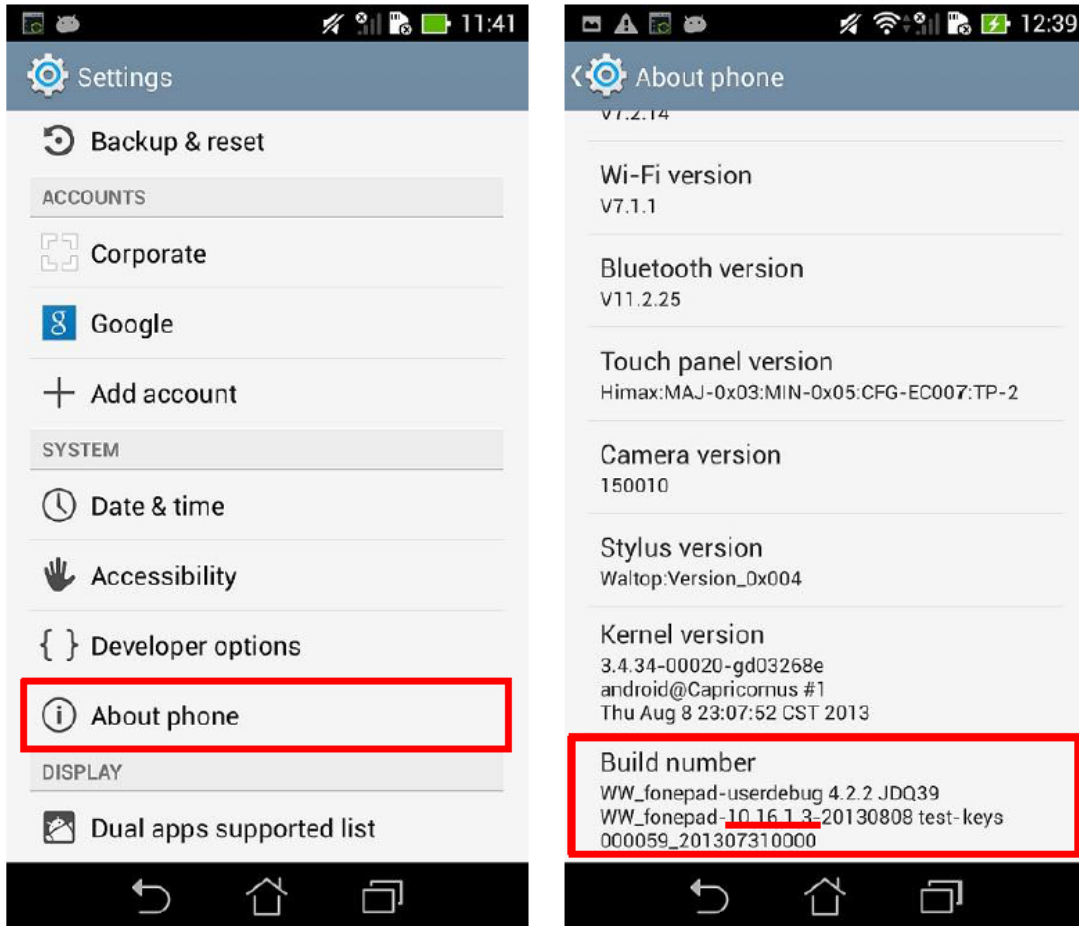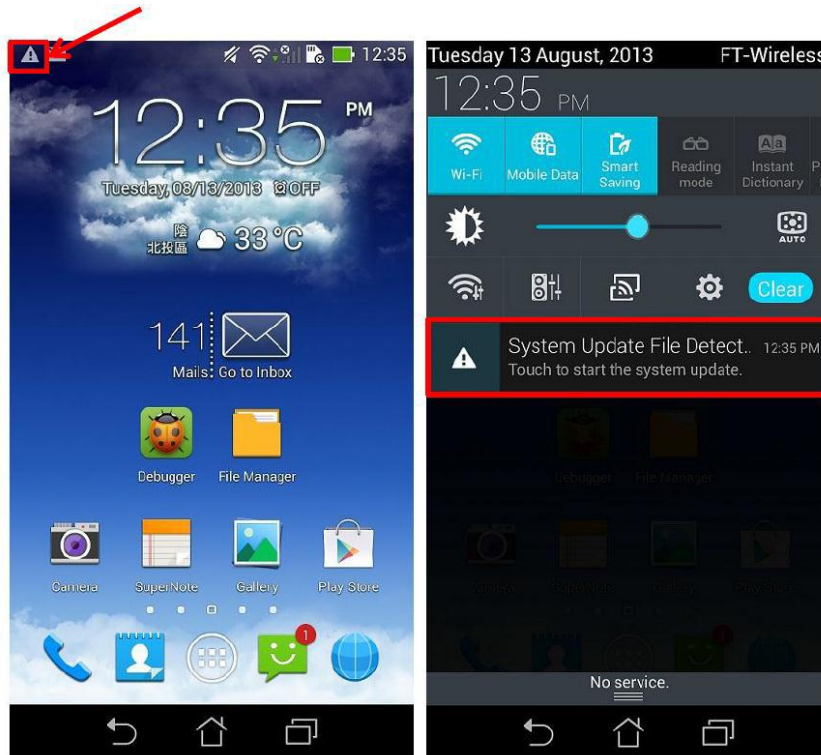# Device Firmware Update SOP

1. **Check Image Version:** Please follow the path below to check the image version before and after image update: Enter [Settings]→[About phone]→Find the [Build number] to check the image version.
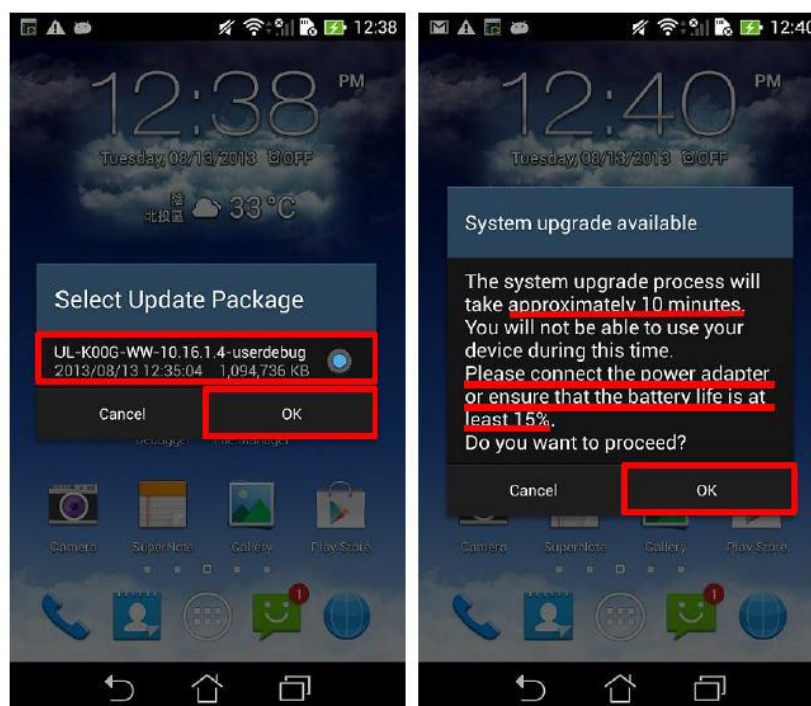

2. Requirement

   > A windows PC

   > A USB cable

   > The battery life of device has to be more that 15%

3. Updating Image Through Detecting Notification

Step 1: Download the zipped image file to your Windows PC.

Step 2: Extract the zipped file.

Step 3: After extracting, go into the extracted folder, you will get a zip file with prefix "UL-K00G" (ex: "UL-K00G-WW-10.16.1.3.1-user.zip").

Step 4: Connect the device with your PC.

Step 5: Place the zip file with prefix "UL-K00G" to the root directory of the internal sdcard storage.

Step 6: Disconnect the device from your PC.

Step 7: Then, a detecting notification (an exclamation mark) will show up on the top left corner of the screen.

Step 8: Pull down the notification list and select "System Update File Detected". Select the image package which is going to update in the Select "System Update File Detected"
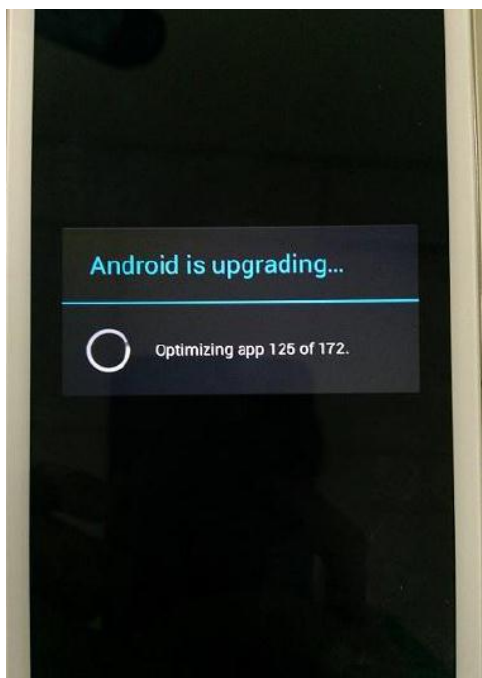

Step 9: Select the image package which is going to update in the "Select Update Package" window -> press "OK" to go through the update process.

Step 10: After the system update is confirmed in the "System Update Available" window, the device will automatically reboot and go into the recovery mode to update the image.

Step 11: When the updating is completed, device will automatically reboot and show "Android is upgrading…" message (It will take about 5 minutes to enter Android system after image upgrading).

Step 12: Check the "build number" in "Settings" to see if the image has been correctly updated.