



Supawat Arrakrattanakun

IT Support Specialist

SUMMARY

IT Support Specialist with deep expertise in PC hardware assembly, diagnostics, and BIOS optimization. Skilled in component-level troubleshooting, system stability testing, and Windows OS tuning. A fast learner dedicated to maintaining system reliability and providing efficient technical support to users.

CONTACT



098-175-2447



naay1928@gmail.com



.198819



github.com/4Baldwin



supawat-portfolio.vercel.app

EDUCATION

Computer Science
Rangsit University

AVAILABILITY

Ready to start: Jan 5, 2026 –
May 5, 2026

LANGUAGES

Thai: Native

English: Basic / Intermediate

TECHNICAL SKILLS

Technical Support:

Hardware Troubleshooting, PC Assembly & Repair, Printer/Scanner Setup, Email Client Configuration (Outlook), Remote Desktop Support.

System Administration:

Active Directory (User Management), Windows 10 / 11 Optimization, Microsoft Office 365 Admin, Backup & Recovery.

Networking & Security:

LAN / WAN / Wi-Fi, TCP/IP, DNS, DHCP, VPN Setup, Antivirus & Firewall Management.

Tools & Utilities:

MSMG Toolkit, UUP Dump, Hiren's BootCD, Disk Imaging/Cloning tools.

Soft Skills:

Fast Learner, Problem Solving, Service Mind, Teamwork, Adaptability.

PROJECTS

Custom Windows OS

- Developed a customized Windows OS build focused on performance optimization and privacy.
- **Process:**
 - Downloaded official ISOs via UUP Dump.
 - Configured CustomAppsList to manage pre-installed applications.
 - Utilized MSMG Toolkit to remove bloatware, telemetry, and unnecessary background services (Debloat).
 - Resulted in a lightweight OS with reduced resource usage and improved responsiveness.