**Lorne Day**

Halifax, Nova Scotia | 312-709-8904 | [github.com/4Lorne](mailto:github.com/4Lorne) | [lorne.day](mailto:lorne.day) | [lornedayy@gmail.com](mailto:lornedayy@gmail.com)

My objective is to obtain a co-op opportunity in the Summer 2023 term.

**WORK EXPERIENCE**

**ITJobFair.ca**

Junior Software Developer, Team Lead | 2022 Summer Work Term

* Led daily group meetings to discuss project goals and progress.
* Met with client to discuss scope, expectations, and features.
* Used Git Issues to track bugs and development.
* Assisted senior developers with minor changes using PHP and Laravel.
* Performed white box and black box testing on front-end and back-end database.

**Concentrix** - L2 Technical Support Specialist

February 2021 - December 2021 | Dartmouth, Nova Scotia

* Mentored new employees by teaching them how to use the in-house software.
* Collaborated with tech team, escalating issues as needed via ticketing system and prompt communication.
* Used critical thinking and interpersonal skills to troubleshoot and solve issues.

**Sarah & Tom** - Manager

2018 - 2021 | Halifax, Nova Scotia

* Worked with local businesses and venues to organize and promote store events.
* Trained 5 hires in sales associate duties and store policies and procedures.
* Managed social media pages, gaining over 2000 followers.

**EDUCATION**

**Nova Scotia Community College** - IT Programming Diploma

Jan 2022 – Current (Expected graduation Fall 2023) | Halifax, Nova Scotia

**Dalhousie University** – Bachelor of Applied Computer Science

September 2017 - May 2019 (Incomplete) | Halifax, Nova Scotia

**SKILLS**

|  |  |  |  |
| --- | --- | --- | --- |
| * C * C# * C++ * Java | * HTML * CSS * PHP | * MySQL * MariaDB * T-SQL | * Git * Scrum * Agile |

**PROJECTS**

[Gumgaard](https://globalgamejam.org/2023/games/gumgaard-9) – A unity game created in 72hrs during the 2023 Global Game Jam

**AWARDS**

1st Place – NSCC IT Job Fair 2022 “What’s your Challenge” competition