



Mail Code TX3-7849  
PO Box 659809  
San Antonio, TX 78265-9109

## Chase Customer Claims

Phone:	1-866-564-2262
Fax:	1-866-701-9886
TTY:	1-800-242-7383
Para español:	1-866-564-2262

June 21, 2017

COZETTE JONES  
2334 AUSTIN HWY APT 2103  
SAN ANTONIO, TX, 78218

Update: We're temporarily crediting your account<sup>1</sup>

Date of inquiry: 06/20/2017  
Claim number: 324331943760001  
Card ending in: \*\*\*\*\*7919  
Account ending in: \*\*\*\*\*7686

Dear Cozette Jones,

We appreciate your business and we're temporarily crediting your account \$38.45 while we research your claim. We've included a list of your credited transactions.

If the amount we refund would earn you interest, you'll receive that as part of your regular interest payment or as a separate credit. We will also refund any applicable fees.

You can use the temporary funds while we do our research. If we decide the charges were correct, we'll let you know before we reverse the credit.

If you have questions, please call us anytime at 1-866-564-2262.

Thank you for choosing Chase.

Sincerely,

Customer Claims Department

<sup>1</sup>The term "account" is used to represent both deposit accounts and Chase Liquid® Cards.

LCM03001XXXX  
JPMorgan Chase Bank, N.A. Member FDIC

### Disputed Transactions:

Tran Date	Amount	Description	Merchant Desc
06/20/2017	\$38.45	MURPHY EXPRESS 8721 SAN ANTONIO TX	06/19

324331943760001;1 LCM03\_001

