



# SR 968/Flagler Street Premium Transit Project Development & Environment (PD&E) Study

FM No: 437782-1-22-01 | Contract No: C-9P09

## Draft Public Involvement Program (PIP)



Draft

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Contract Number: C-9P09

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Prepared for

Florida Department of Transportation – District Six



Prepared by:

WSP | Parsons Brinckerhoff, Inc.

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# Acronyms and Abbreviations

FDOT	Florida Department of Transportation
PD&E	Project Development & Environment
SR	State Road



# 1 Public Involvement Plan

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The Florida Department of Transportation (FDOT) recognizes that the success of any transportation improvement is dependent upon a proactive and consistent successful public outreach effort. As such, FDOT is committed to conducting a Public Involvement Plan (PIP) that focuses on soliciting community interaction and incorporates an extensive evaluation of community impacts and opinions throughout the public involvement process. The positive value of implementing a strong and proactive public involvement effort generally results in public awareness of and support for the project.

The PIP is a working document which will be updated and amended throughout the project development process to incorporate the latest public involvement policies and techniques as they evolve during the life of the project. The program outlines the public involvement approach and activities required to be undertaken as part of the project development, including lists of the contact persons (officials, agencies, and media) and the means used to involve them in the process. The Consultant will prepare responses to public inquiries as a result of the public involvement process for use by FDOT. The collection of public input occurs throughout duration of the entire project.

This project will be guided by the Project Development & Environment (PD&E) Manual, the Efficient Transportation Decision Making Planning and Programming Manual (previously the ETDM Manual) effective July 18, 2006, Section 339.155 of the Florida Statutes, Executive Orders 11990 and 11988, Council on Environmental Quality (CEQ) Regulations for Implementing the Procedural Provisions of the National Environmental Policy Act (NEPA), and 23 Code of Federal Regulations (CFR) 771.

## 2 Study Description


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FDOT is studying the implementation of Premium Transit along SR 968/Flagler Street. This study will focus on providing multimodal street improvements and Premium Transit service, but will also include other roadways and expressways connecting to SR 968/Flagler Street for accommodating potential branched transit routes that will be part of the proposed Premium Transit service.

In February 2015, the Metropolitan Planning Organization prioritized the Flagler Street Corridor as part of the Bus Express Rapid Transit (BERT) Network. Premium Transit modes to be evaluated include Bus Rapid Transit (BRT) and Reversible Lanes within the Flagler Street corridor study limits.

## 2.1 Project Limits

Implementation of Premium Transit service and infrastructure will be studied along SR 968/Flagler Street and SW 1<sup>st</sup> Street from NW 107<sup>th</sup> Avenue to SR5/US 1/Biscayne Boulevard and to the proposed ~~Downtown Miami Intermodal Terminal~~ (at the Miami-Dade Government Center at approximately NW 2<sup>nd</sup> Avenue).

Additionally, this project will  study Premium Transit service and infrastructure implementation along the following corridors:

- SR 985/NW/SW 107<sup>th</sup> Avenue from SR 90/SW 8<sup>th</sup> Street to NW 12<sup>th</sup> Street
- SR 90/SW 8<sup>th</sup> Street from the proposed NW 147<sup>th</sup> Avenue Park-and-Ride facility/transit terminal (Tamiami Station) to SR 985/NW 107<sup>th</sup> Avenue
- NW 12<sup>th</sup> Street from NW 107<sup>th</sup> Avenue to approximately NW 122<sup>nd</sup> Avenue, at the proposed ~~Dolphin Transit Station~~.

The roadways included in the study are illustrated on Figure 1.

## 2.2 PD&E Study Process

The PD&E Study process is a formal process that FDOT uses to ensure that consideration is given to the natural, physical and social impacts, public input, engineering design and project costs when evaluating the preferred type, design and location of improvements to the project corridor. It is an integrated work effort involving engineering analysis and environmental evaluation, all accomplished within the context of a public participation program as described in Part 1, Chapter 11 of the PD&E Manual. The study process begins with a gathering of data and a refinement of the project needs and objectives. Public involvement during this phase of the study is very important to the process. It includes meetings with elected officials and the public as well as news releases to the media. The information gathered will be used by the consulting team to develop preliminary design alternatives for the corridor. Figure 2 further defines the steps of the PD&E study process.

A number of meetings will be planned to inform elected officials, municipal staff, the Miami-Dade ~~Metropolitan Planning Organization (MPO)~~ and its committees, as well as Miami-Dade ~~Transportation and Public Works (DTPW) Department~~ about the objectives, timeframe and future coordination for this study. They will be asked to provide input on the transit mode and service, as well as the design concept for the proposed improvements.



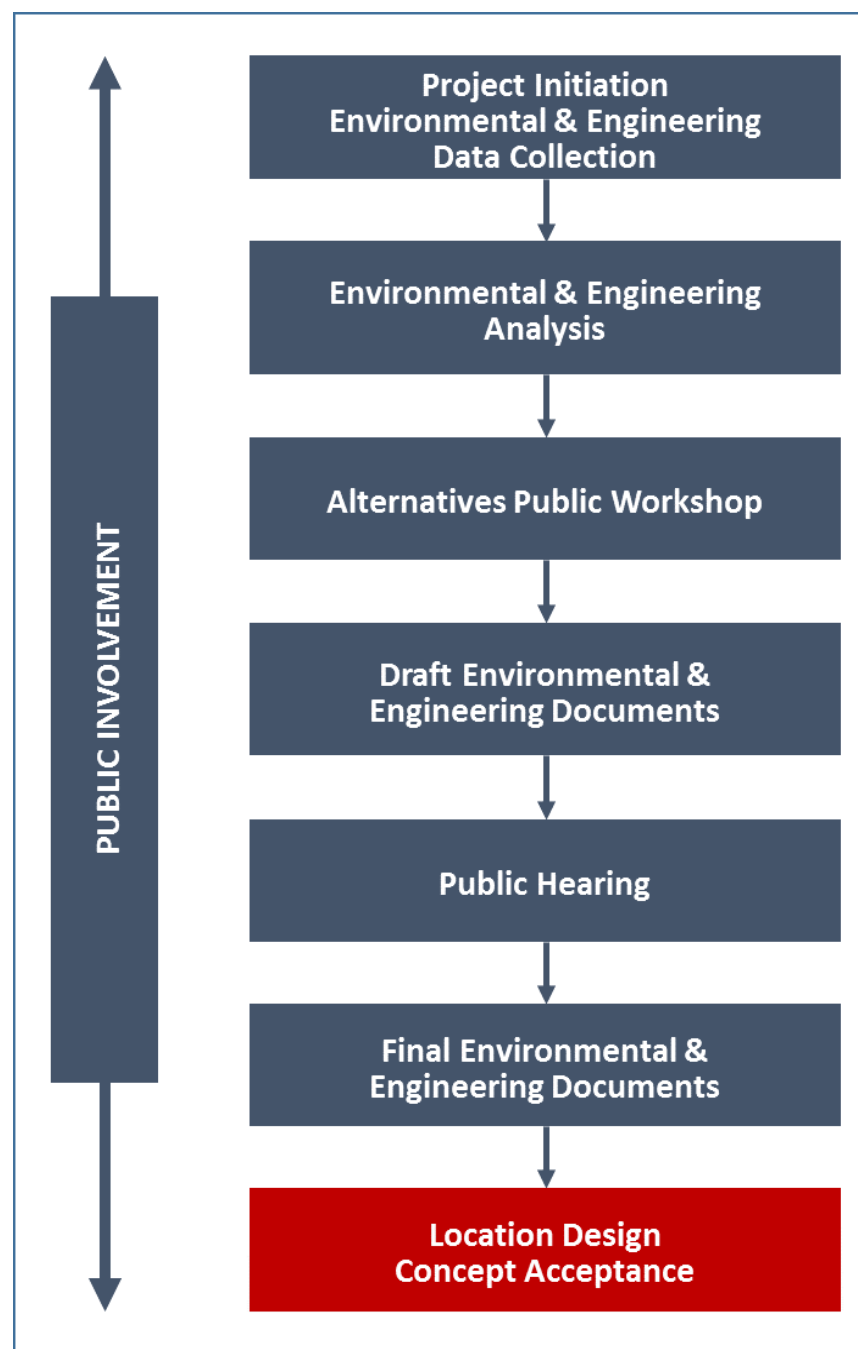
Figure 1: Project Location Map



- LEGEND |
- Flagler Street Corridor
  - Activity Center
  - Metrorail



Figure 2: PD&E Study Process



The public involvement team will work hand-in-hand with the communities within the study limits. Letters, fact sheets and project updates will be provided both electronically and in-person. In these notifications, contact information including a study team member's email address, phone number and mailing address will be provided to the public. A database will be created to ensure that interested stakeholders receive regular updates about the project. It is the public involvement team's goal to notify and update all stakeholders and officials within the project limits about the study's development.

The general content of this study is briefly described below.

**Public Participation** – The public participation effort is woven throughout the study process and involves a series of public meetings and a continuing process of public outreach and information gathering. Briefings will be conducted as needed with local elected officials to keep them informed and engage constituents. An Elected Officials/Agency Kick-Off Meeting, a Public Kick-Off Meeting, three (3) Corridor Information Workshops, two (2) Alternatives Public Workshops



and a Public Hearing will be held during the study. Bilingual (English and Spanish) fact sheets will be prepared. These public participation techniques are discussed more thoroughly in the subsequent sections.

Additionally, a website ([www.fdotmiamidade.com/flaglerpremiumtransitstudy](http://www.fdotmiamidade.com/flaglerpremiumtransitstudy)) will serve as a constant source of project information, providing the public an opportunity to engage the project team at any point and be included in the comments for this project.

Partnering with Local Agencies – This phase involves continuous coordination with all identified local agencies involved in the development of this project. We will partner with these agencies to assist with the process of disseminating information about project-related items to the community and their stakeholders.

Data Assembly – This process will involve assembly of all relevant data, completion of several surveys and traffic data, and completion of engineering and environmental data collections.

Conceptual Design Analysis – Utilizing collected data, this work effort will include analysis and refinement of various alternatives, including the No-Build alternative, while taking into consideration the results of the environmental impact analysis.

Engineering Analysis & Concept Plans – A conceptual set of project plans of the preferred alternative will be prepared, including a key sheet, typical sections and plan sheets.

Environmental Analysis & Reports – All environmental impact analyses and associated memos or reports will be prepared in draft form and in accordance with the PD&E Manual.

Draft Reports – A draft Preliminary Engineering Report (PER) will be prepared.

Final Documents – The final PER, appropriate Environmental Documents and Public Involvement Summary are prepared at the project's culmination.

## 3 Project Needs/Goals

The primary study objective is to evaluate the implementation of a cost-effective, high-ridership Premium Transit system and other congestion management strategies within the SR 968/Flagler Street/SW 1 Street Corridor that is to be part of an overall interconnected premium transit network. The **seven goals** of the study include the following:

- Enhance mobility choices by offering alternate transportation option with competitive travel times
- Enhance transit service and better connections to existing and future Metrorail and Metrobus routes and other regional transit system
- Provide better access to Downtown Miami, Mall of the Americas, Florida International University, and Dolphin Mall
- Increase potential for economic development and employment opportunities

## 4 Identification of Stakeholders

The scope of the public involvement program and the identification of stakeholders must take into consideration issues related to needed improvements identified in the planning study. As an integral part of the public involvement program, a list of agencies, organizations and individuals having an interest in, or jurisdiction over, the project will be developed and maintained. These lists will be used to notify individuals and agencies about upcoming meetings and to inform them of progress on study alternatives and recommendations. A preliminary mailing and contact list is included in Appendix A.

### 4.1 Local Elected and Appointed Officials

Meetings with local elected and appointed officials are necessary to discuss particular issues, explain study procedure, request recommendations and engage their participation throughout the study period. The public involvement coordinator will generate and maintain a matrix of all briefings with elected officials as well as record any action items that may arise throughout the project. All elected officials will be encouraged to attend public meetings. A list of current elected and appointed officials with their contact information is also included in Appendix A.

### 4.2 Federal, State and Local Agencies

Coordination with federal, state and local agencies is vital to the success of this project, as these agencies will provide comments on the proposed alternatives that are developed. The has been evaluated through the Efficient Transportation Decision Making (ETDM) Process (ETDM #14250). The ETDM Process, <https://etdmpub.fl-a-etat.org/est/>, establishes an ongoing tracking system for the project from development through construction. This process aims to engage agencies and review their feedback early in the project and continues throughout the life of the project.

### 4.3 Concerned Citizens and Property Owners

A mailing list will be developed that includes major businesses, all property owners and stakeholders from the study area. Careful attention will be placed to the assembly of this mailing list satisfying Section 339.155 (6) Florida Statutes. FDOT will give notice to those whose property lies, in whole or in part, at least 300 feet on either side of the project corridor. This mailing list will be used for meeting notifications. Newspaper advertisements will also be placed to serve as public notices in the *Miami Herald Neighbors* Section Zones 2, 3 and 4, and *El Nuevo Herald*. This mailing list will be updated throughout the life of the project. Any additional concerned citizens or interest groups who participate in meetings or contact the project team will be added to the list.

## 4.4 Media

Various media outlets have been identified as effective resources to inform the public of the project's purpose, needs and public events. Prior to any public meeting, the project team intends to notify local media. The team will also publish advertisements in the *Miami Herald* Neighbors Section in Zones 2, 3 and 4, and *El Nuevo Herald*. Per the regulations discussed in Chapter 11 of the PD&E Manual, advertisements will also run in the Florida Administrative Register before any public meeting. The project team will coordinate with the Department's Public Information Officer (PIO) for final approval on advertisements, the approval and distribution of press releases and any contact or inquiries from the media.

For this project other municipal communication resources have been identified which will be used to continue to inform all residents who live and work in the area and may not receive notification through any other form of media. They include:

- City of Miami
  - 1) City of Miami TV, Channel 77
  - 2) City of Miami Radio 1680 AM
  - 3) Events Calendar (City website)
  - 4) Social Media (Twitter, Facebook)
  - 5) City website ([www.miamigov.com](http://www.miamigov.com))
- City of Coral Gables
  - 1) CGTV, Channel 77
  - 2) Social Media (Facebook, YouTube)
  - 3) Calendar of Events (City website)
  - 4) City E-newsletter (distributed bi-weekly and posted on City website)
  - 5) City website ([www.coralgables.com](http://www.coralgables.com))
- City of Sweetwater
  - 1) Social Media (Twitter, Facebook)
  - 2) City website ([www.cityofsweetwater.fl.gov](http://www.cityofsweetwater.fl.gov))
- Office of Miami-Dade County Commissioner Jose "Pepe" Diaz, District 12
  - 1) District 12 E-Newsletter (distributed monthly)
  - 2) Social Media (Twitter, Facebook)
- Office of Miami-Dade County Commissioner Javier Souto, District 10
  - 1) District 10 E-Newsletter (distributed weekly)
  - 2) Social Media (Twitter, Facebook)
- Office of Miami-Dade County Commissioner Rebeca Sosa, District 6

- 1) Social Media (Twitter, Facebook)
- Office of Miami-Dade County Commissioner Bruno Barreiro, District 5
  - 1) Social Media (Twitter, Facebook)

## 5 Public Notification

The project team will work to make the public involvement process as inclusive and conclusive as possible. The team will use several techniques to maximize existing public information resources in the County as well as those additional techniques listed in this plan to provide for a high level of public participation and constructive recommendations to be used by the consultant team in developing alternatives. All collateral materials for public dissemination will be developed in accordance with the established “plain language” initiative required by FDOT.

Media Relations Group, LLC (MRG) will serve as the public involvement coordinator for the Department. MRG will maintain the lists developed for public and agency notification and will be in charge of ensuring all interested organizations and stakeholders are involved in the process. A database of stakeholders, elected officials and people who request to be added to the contact list will be maintained and updated throughout the project as mentioned earlier in this document. This list will be used to notify individuals and groups of upcoming meetings and progress on alternatives through meeting notifications.

The project team will also work very closely with both municipal and county public information staff to provide project information to residents through existing communication resources, some of which are listed in Section 3.4. Among the resources that will be utilized are newsletters, websites, local cable channels and e-mail distributions to interested persons and residents.

Public participation is solicited without regard to race, color, national origin, age, sex, religion, disability or family status. Solicitation for public participation will be made through the media, direct mailings, websites, public meetings and information handouts as well as through community groups interested in assisting the Department with this effort. Additionally, public meeting announcements will be published in the Florida Administrative Register at least seven (7) days prior to the meetings.

### 5.1 Fact Sheets/Newsletters

One fact sheet and three editions of the project newsletter will be developed throughout the life of the study and used to inform residents and officials in the project area. They will also serve as tools to explain project objectives, alternatives and public involvement program results. Prior to the production of each, a content meeting will take place with the project team, the Department’s Project Manager and PIO. All content and design layout will receive final approval by the Project Manager. Elected officials and municipalities will be contacted to serve as distribution sites for these informational materials as well as areas of high community traffic such as libraries, shopping and community centers.



Fact sheets and newsletters will be available in English and Spanish to accommodate all members of the affected community in accordance with the Limited English Proficiency (LEP) guideline specified in Chapter 11 of the PD&E Manual. LEP requirements are further discussed in Section 7.3.

## 5.2 Advertisements

Public meetings will be preceded by display ads in local newspapers including the *Miami Herald Neighbors* Section in Zones 2, 3 and 4 and *El Nuevo Herald*, as well as the Florida Administrative Register in accordance with Chapter 11 of the PD&E Manual.

## 5.3 Special Interest Group Meetings

As required and approved by the Department, scheduled meetings with the Miami-Dade MPO and its committees, chambers of commerce, civic groups, elected officials and concerned citizens' groups will be conducted as requested. The project team will also coordinate closely with local homeowner associations (HOA's) and City of Miami Neighborhood Enhancement Team (NET) Offices, specifically the Flagami, Little Havana, Overtown and Downtown/Brickell NET offices. All requests for these meetings will be evaluated and the decision to conduct them will ultimately be made by the Department's Project Manager.

## 5.4 Project Information Contact Number

Project information can be obtained by contacting the Department's District Six Project Manager, Teresita Alvarez. Phone numbers will be advertised so that interested persons may call to obtain project information. The phone number to call for project information is (305) 640-7557. The appropriate email address is [Teresita.Alvarez@dot.state.fl.us](mailto:Teresita.Alvarez@dot.state.fl.us).

## 5.5 Invitational Letters

In addition to news releases and public meeting advertisements, invitational letters will be mailed to elected officials, affected agencies, and property owners and businesses located at least 300 feet on either side of the project corridor. The invitational letters will be mailed to elected officials and agencies between 23 and 25 days prior to any public meeting, and they will be sent to property owners at least 21 days in advance. The team followed the guidelines specified in Sections 11-2.9.3.4 and 11-2.9.3.4 in Chapter 11 of the PD&E Manual.

## 6 Project Committees

To insure transparency and collaboration in the process, two project committees will be established: A Technical Oversight Committee and a Project Advisory Committee.

The purpose of the Technical Oversight Committee (TOC) will be to ensure that the technical aspects of the study are based on proven and sound methodologies. The committee will meet on a monthly basis and include members from the Miami-Dade ~~Metropolitan Planning Organization~~ and ~~Department of Transportation and Public Works~~, Transit division. The TOC will review and provide input into the study's key deliverables and discuss the various methodologies used in the development of these key deliverables.

The Project Advisory Committee (PAC) will be selected upon conclusion of the Elected Officials/Agency Kick-off Meetings. This committee will include representatives from regional and local governments located within the study corridor. The PAC will represent the community and evaluate data collected during the study. This committee will meet on a monthly basis during the study and provide input.

## 7 Public Meeting Program

Eight (8) public meetings are anticipated for this project, including an Elected Officials/Agency Kick-Off Meeting, a Public Kick-Off Meeting, three (3) Corridor Information Workshops, two (2) Alternatives Public Workshops and a Public Hearing. The general content and structure of these meetings is described below.

Elected Officials/Agency Kick-Off Meeting – An Elected Officials/Agency Kick-Off Meeting will be held with local officials/agencies to notify them of the commencement of the project. The Kick-Off meeting will outline the project process, scope and schedule, and will be conducted on the same day as the Public Kick-Off Meeting. This is beneficial in establishing all agency and elected official contact personnel and to allow the project team to convey all necessary documentation and information related to the project. Elected officials will receive calls to confirm receipt of invitation. The project team will prepare graphics and other relevant information for the meeting and will coordinate other activities such as the sign-in table and meeting follow up.

Public Kick-Off Meeting – The Public Kick-Off Meeting will introduce the project, establish the need and explain to the public how they can be a part of the project's public involvement process. The project team will prepare graphics and other relevant information for the meetings and will coordinate other activities such as the sign-in table, newsletters, newspaper advertisements, etc.

Corridor Information Workshops – The Corridor Information Workshops will serve as an opportunity for the public to provide input on possible alternatives. The three (3) workshops will be held at different locations along the corridor in order for residents from different parts of the corridor to

attend. The project team will prepare project handouts and other relevant information for the workshops, and will coordinate other activities such as the sign-in table, newsletters, newspaper advertisements, etc.

Alternatives Public Workshops – The Alternatives Public Workshops will present several viable project alternatives including the No-Build alternative. The Project Team will be present to answer any questions posed by the public at these workshops. Information stemming from these workshops will be documented, summarized, and presented on the website and newsletter.

Public Hearing – A Public Hearing will be conducted as required by federal regulation and state law, subsequent to the draft environmental documents approval by the federal agencies, or as directed by the District Office of Planning and Environmental Management. The project team will present the preferred alternative agreed upon and discussed with the community and its officials. Additionally, the project's environmental reports and proposed plans will be on display at the West Dade Regional Library beginning 21 days from the date of the public hearing and until 10 days after the public hearing. The project team will also prepare graphics and other relevant information for the hearing and will coordinate other activities such as the sign-in table, newsletters, newspaper advertisements, etc.

## 7.1 Unscheduled Elected Official/Agency and Public Meetings

Additional meetings and project briefings may be conducted at the request of elected officials, public agencies and interested stakeholders to discuss specific aspects of the project. These meetings will be held at the request of the concerned party as approved by the Department. It is estimated that there will be 24 meetings throughout the life of the study.

## 7.2 Meeting Location

All public meetings will be held as close to the project location as practical. One central location will be reserved for the Elected/Agency Official and Public Kick-off Meeting and Public Hearing, while three locations will be reserved for the Corridor Information Meetings and two locations will be reserved for the Alternatives Public Workshops. Previously identified potential locations include:

- The FDOT District Six Auditorium;
- Florida International University MARC Pavilion;
- Big Five Club;
- West Flagler Baptist Church;
- Miami-Dade County Auditorium; and,
- Miami-Dade Senior High.

Any selected meeting site must meet Americans with Disabilities Act (ADA) requirements, must comply with Florida statutes such as the Jessica Lunsford Act and, when applicable, Department Environmental Protection Green Lodging requirements per Department procedure 001-350-001-a. The Florida Department of Transportation is required to comply with various non-discrimination laws and regulations, including Title VI of the Civil Rights Act of 1964. Public participation is solicited without regard to race, color, national origin, age, sex, religion, disability or family status.

## 7.3 Presentation Techniques

This study may be presented using communication techniques such as:

**Concept Plans on Aerial Photography** – Alternative concept plan diagrams will be prepared on aerial photographs. Project improvements will be illustrated using colored line work and shading to make them clear and comprehensible to the general public.

**Renderings** – Simple diagrams will be used to describe project elements. The graphic presentations will be user-friendly and much more understandable to the public than engineering drawings.

**Photographs** – We will use photographs of existing conditions and other similar projects to explain the proposed improvements.

**Handouts** – We will prepare concise, easy-to-read fact sheets/newsletters. These materials will provide a summary of current project information, summarize public comments gathered to date, and solicit further feedback from the community.

**PowerPoint Presentations** – Presentations may be given by the project team as a method of conveying project information to the public.

**Display Boards** – Renderings and other diagrams will be featured on large-scale display boards at public meetings in order to clearly explain project alternatives and processes.

## 8 Public Input Analysis and Evaluation

All public input will be documented in a public involvement binder and fully evaluated. Comment sheets will be distributed at public meetings and those returned will be logged and responded to within ten (10) days. All other workshop and one-on-one meetings will be similarly recorded, and input received at these meetings will be documented and responded to within ten (10) days. The project website will also serve the public as an additional venue to provide input on all phases of the project.

Letters received from public agencies will be accumulated and logged for reference. All concerns expressed by the public will be addressed by the project team and incorporated into the project record, as appropriate. Public comments will be tracked through a Matrix Comment Log that makes note of the date a comment was received, the name of the person submitting





the comment, his/her address, phone number and email address, and a thorough description of his/her comment or concern as well as the Department's response date.

## 9 Key Project Issues

The project team is already aware of a number of pertinent engineering, environmental and public involvement issues. Additional project issues will most certainly emerge as the study progresses and public participation will be required on these important issues.

Below is a description of some of the issues the team has already begun to explore:

### 9.1 Public Involvement Issues

Highlighting the benefits of this project will be the first priority from a Public Involvement standpoint. It will be important to reaffirm that the Premium Transit travel option is an effective and efficient way to move people. Due to the length of the proposed corridor, ensuring political and community buy-in is gained early in the process will be of great importance. With the potential for the loss of driving lanes and on-street parking, coordination with businesses at the onset of the project will be critical. As seen on the Limited English Proficiency map illustrated on Figure 3, the Flagler Street Premium Transit corridor has a ~~significantly~~ Spanish-speaking population. It will be important to ensure that bilingual (English/Spanish) informational materials are distributed to both commercial and residential stakeholders along the corridor to facilitate communication and disseminate information. Door-to-door distributions are the most effective outreach method for a corridor of this size, and should be used to supplement the more traditional methods such as mailings and email blasts.

### 9.2 Vehicular Traffic Operational Deficiencies

The typical section along Flagler Street varies from a six-lane one-way pair with SW 1<sup>st</sup> Street towards the eastern end of the corridor to a four-lane divided section towards the middle, and a six-lane divided section towards the western end of the corridor.

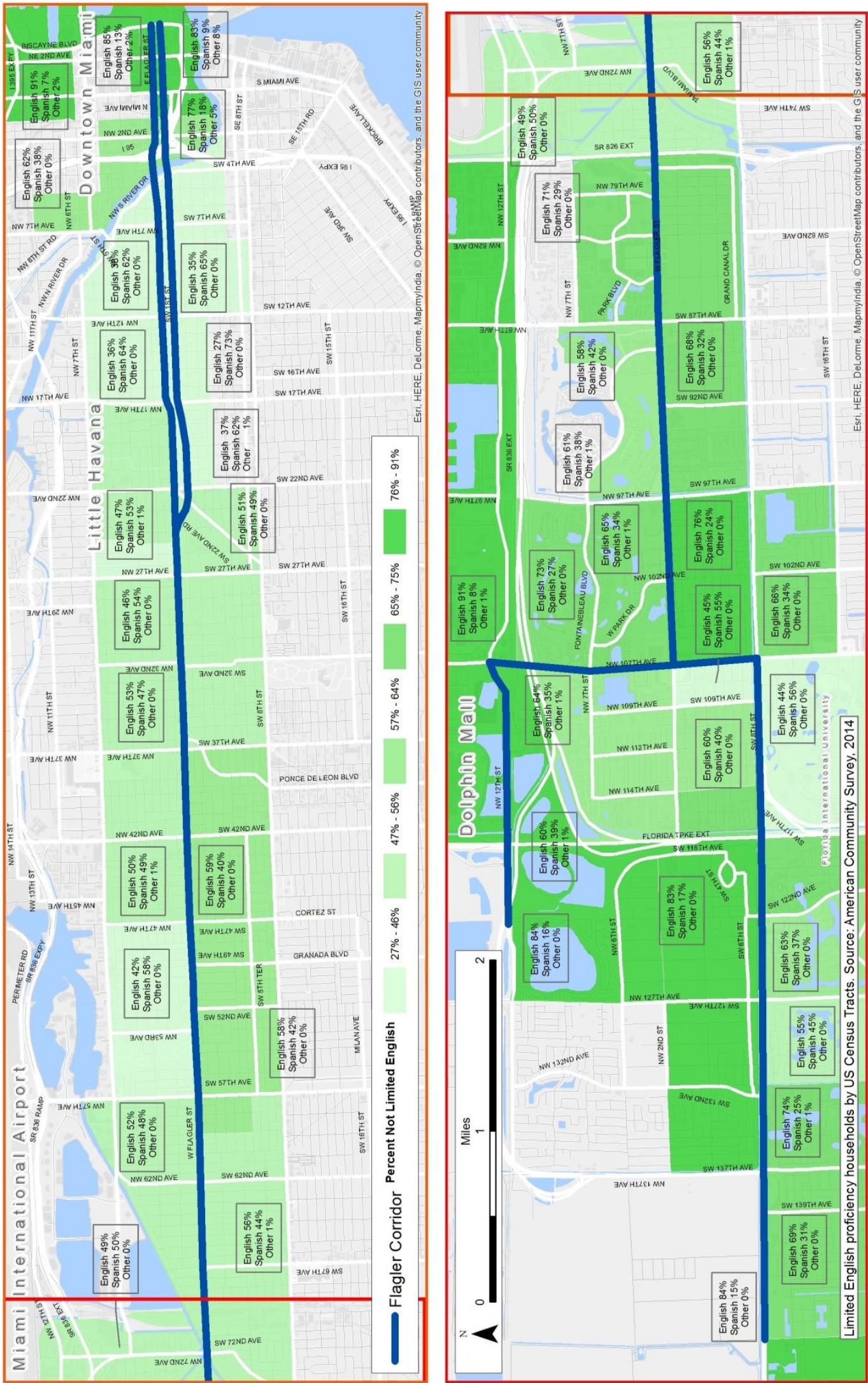
The Average Annual Daily Traffic (AADT) along SR 968/Flagler Street ranges from 53,000 vehicles between NW/SW 87<sup>th</sup> Avenue and NW/SW 72<sup>nd</sup> Avenue to approximately 25,000 vehicles west of I-95. The segment of SR 968/Flagler Street between NW/SW 87<sup>th</sup> Avenue and NW/SW 72<sup>nd</sup> Avenue (within the SR 826/Palmetto Expressway Interchange area) is currently operating under severe congestion during peak periods. The easternmost segment of the corridor in Downtown Miami also experiences high levels of congestion during peak periods. As new developments are planned for the area and ~~overall~~ population and employment growth expected over the next decades, traffic operational conditions along the corridor will continue to deteriorate.



Figure 3: Limited English Proficiency (LEP) Map

9.3 Safety Issues

Crash data was obtained for the five-year period of 2010-2014. The data for state-maintained road segments was obtained from the





FDOT database (Crash Analysis Reporting System (CARS) and CAR Online), and the data for off-system roads were obtained from the University of Florida's Signal Four Analytics.

Based on the crash data obtained for the five-year period, the number of crashes per year along the roadway segments within the study limits increase at a rate of 9 to 14 percent per year. A high percentage of the crashes involve rear-end collisions, a type of crash attributed to high levels of congestion.

## 9.4 Transit Operational Deficiencies

The SR 968/Flagler Street is primarily served by two Miami-Dade County Metrobus routes, Routes 11 and 51 (Flagler MAX). Route 51 (Flagler MAX) is a limited-stop service that currently operates in mixed traffic with peak and off-peak 15 and 30 minutes' headways, weekday only service between Downtown Miami and SW 137<sup>th</sup> Avenue and SW 8<sup>th</sup> Street. **Route 11** is a local bus service that operates in mixed traffic at 15 and 30 minutes' peak and off-peak and 60 minutes after 6:00PM from Downtown Miami to Florida International University. Weekday service is provided 24 hours a day. Weekend service is provided from 5:15AM to 4:11AM, at 30 minutes throughout the day and 60 minutes' headways after 6:00PM. Eight other Metrobus routes use the corridor to provide connections and access to communities to the north and south of SR 968/Flagler Street. In addition, there are 12 Metrobus routes crossing SR 968/Flagler Street and providing potential transfers to the main routes on Flagler Street, Routes 11 and 51. There are currently 156 local bus stops and 20 limited bus stops along the corridor.

Existing transit service is currently adversely impacted by severe traffic congestion primarily during weekday peak periods in the peak direction of travel. Congested travel conditions result in lengthy transit travel times along with low transit reliability. As a result, the following transit operational deficiencies can be observed along the corridor:

- Bus bunching with a combination of very short and long transit service gaps that result in overcrowding (no seats and many standees) in some transit vehicles and underuse (empty seats) in other transit vehicles.
- Excessive passenger delays at transit stops waiting for late arrival of transit vehicles
- Missed transfers due to late arriving transit vehicles resulting in passenger delays
- Uncertainty in passenger arrival time at the destination
- Lost time for passengers from having to leave earlier than necessary to ensure on-time arrival at destination
- Overall significant out-of-vehicle passenger delays
- Increased transit in-vehicle dwell times at stops with overcrowded vehicles
- Transit schedules with excess time built-in to accommodate variability in travel time

- Increased transit vehicle requirements and operating costs (from required excess schedule time)
- Increased delay to transit passengers from hold times at intermediate time points from required excess schedule time.

## 9.5 System Linkage

SR 968/Flagler Street is one of few east-west arterials that extends west of the Homestead Extension of Florida's Turnpike (HEFT) and connects to SR 5/US 1 to the east. Currently, there is ~~however~~ no access to/from the HEFT and SR 968/Flagler Street terminates just west of the HEFT at NW/SW 118<sup>th</sup> Avenue. SR 968/Flagler Street and SW 1<sup>st</sup> Street also provide connections to/from major north-south expressways, namely SR 826/Palmetto Expressway and I-95.

Access to the HEFT is provided via the interchange with SR 90/SW 8<sup>th</sup> Street, which runs parallel to SR 968/Flagler Street. That interchange, and most SR 90/SW 8<sup>th</sup> Street also experience high levels of congestion during peak periods.

The existing bus routes serving SR 968/Flagler Street and SW 1<sup>st</sup> Street are acting as urban and suburban bus lines extending west, connecting residential and commercial areas within the study area to and from the major activity centers, including Downtown Miami and result in some of the highest ridership in the Metrobus system. The proposed premium transit service would provide improved transit linkages to existing and future transit in the region including the proposed All Aboard service along the Florida East Coast (FEC) railway as an example.

## 10 Project Schedule

A project schedule that will accomplish the Department's objective of completing the project within 24 months has been prepared. A summary schedule is shown in Figure 4.

## 11 Evaluation of the Public Involvement Program

A public involvement evaluation process will be developed to assess the effectiveness of the public involvement efforts utilized throughout the PD&E Study. This process will include identification of the public involvement tools, establishment of performance measures, performance evaluations, and identification of improvement strategies.





Figure 4: Project Schedule

Major Project Tasks	2016			2017		2018
	Spring	Summer	Fall	Summer	Fall	Spring
Notice to Proceed/Project Initiation	●					
Project Methodology		●				
Engineering Data Collection		●				
Existing Conditions Analysis			●			
Development of Viable Alternatives			●			
Class of Action Determination (Lead Agency)			●			
Alternative Public Workshops				●		
Environmental Reports				●		
Locally Preferred Alternative Selection					●	
Public Hearing						●
Environmental Finding						●



# SR 836/Flagler Street Premium Transit Project Development & Environment (PD&E) Study

FM No: 437782-1-22-01 | Contract No: C-9P09

## Appendix A Public Involvement Contact List



Federal Agencies

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Ms. Deborah L. Wegmann US Army Corps of Engineers <a href="mailto:Deborah.L.Wegmann@usace.army.mil">Deborah.L.Wegmann@usace.army.mil</a>	Dr. Robin M. Ikeda, MD, MPH* National Center for Environmental Health Centers for Disease Control and Prevention US Department of Health and Human Services 1600 Clifton Road Atlanta, GA 30329
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DRAFT

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<p>The Honorable Jim Cason*</p> <p>Mayor</p> <p>City of Coral Gables</p> <p>405 Biltmore Way, Second Floor</p> <p>Coral Gables, FL 33134</p> <p>Phone: 305-460-5220</p> <p><a href="mailto:jimcason@coralgables.com">jimcason@coralgables.com</a></p>	<p>The Honorable Frank Quesada*</p> <p>Vice-Mayor</p> <p>City of Coral Gables</p> <p>405 Biltmore Way, Second Floor</p> <p>Coral Gables, FL 33134</p> <p>Phone: 305-569-1817</p> <p><a href="mailto:frank@coralgables.com">frank@coralgables.com</a></p>
<p>The Honorable Patricia Keon*</p> <p>Commissioner</p> <p>City of Coral Gables</p> <p>405 Biltmore Way, Second Floor</p> <p>Coral Gables, FL 33134</p> <p>Phone: 305-569-1817</p> <p><a href="mailto:Pkeon@coralgables.com">Pkeon@coralgables.com</a></p>	<p>The Honorable Vince Lago*</p> <p>Commissioner</p> <p>City of Coral Gables</p> <p>405 Biltmore Way, Second Floor</p> <p>Coral Gables, FL 33134</p> <p>Phone: 305-569-1817</p> <p><a href="mailto:vlago@coralgables.com">vlago@coralgables.com</a></p>
<p>The Honorable Jeannett Slesnick*</p> <p>Commissioner</p> <p>City of Coral Gables</p> <p>405 Biltmore Way, Second Floor</p> <p>Coral Gables, FL 33134</p> <p>Phone: 305-560-1817</p> <p><a href="mailto:slesnickj@hotmail.com">slesnickj@hotmail.com</a></p>	<p>Ms. Cathy Swanson-Rivenbark*</p> <p>City Manager</p> <p>City of Coral Gables</p> <p>405 Biltmore Way, First Floor</p> <p>Coral Gables, FL 33134</p> <p>Phone: 305-460-5248</p> <p><a href="mailto:cswanson@coralgables.com">cswanson@coralgables.com</a></p>
<p>Chief Mark Stolzenberg*</p> <p>Fire Chief</p> <p>City of Coral Gables</p> <p>2801 Salzedo Street</p> <p>Coral Gables, FL 33134</p> <p>Phone: 305-460-5571</p> <p><a href="mailto:mstolzenberg@coralgables.com">mstolzenberg@coralgables.com</a></p>	<p>Chief Edward J. Hudak, Jr.*</p> <p>Police Chief</p> <p>City of Coral Gables</p> <p>2800 SW 72 Avenue</p> <p>Miami, FL 33155</p> <p>Phone: 305-442-1600</p> <p><a href="mailto:ehudak@coralgables.com">ehudak@coralgables.com</a></p>
<p>Mr. Ramon Trias</p> <p>Director of Planning</p> <p>City of Coral Gables</p> <p>405 Biltmore Way, First Floor</p> <p>Coral Gables, FL 33134</p> <p>Phone:305-460-5211</p> <p><a href="mailto:Rtrias@coralgables.com">Rtrias@coralgables.com</a></p>	<p>Ms. Lis Ferrer</p> <p>Project Engineer, Public Works Department</p> <p>City of Coral Gables</p> <p>405 Biltmore Way, First Floor</p> <p>Coral Gables, FL 33134</p> <p>Phone:305-460-5031</p> <p><a href="mailto:lferrer@coralgables.com">lferrer@coralgables.com</a></p>

\*Denotes who will receive hard copies of notifications



## City of Sweetwater Elected/Appointed Officials

<p>The Honorable Orlando Lopez*</p> <p>Mayor</p> <p>City of Sweetwater</p> <p>500 SW 109 Avenue</p> <p>Sweetwater, FL 33174</p> <p>Phone: 305-221-0411</p> <p><a href="mailto:olopez@cityofsweetwater.fl.gov">olopez@cityofsweetwater.fl.gov</a></p>	<p>The Honorable Jose M. Diaz*</p> <p>Commission President</p> <p>City of Sweetwater</p> <p>500 SW 109 Avenue</p> <p>Sweetwater, FL 33174</p> <p>Phone: 305-485-4528</p> <p><a href="mailto:jdiaz@cityofsweetwater.fl.gov">jdiaz@cityofsweetwater.fl.gov</a></p>
<p>The Honorable Jose A. Bergouignan*</p> <p>Commission Vice President</p> <p>City of Sweetwater</p> <p>500 SW 109 Avenue</p> <p>Sweetwater, FL 33174</p> <p>Phone: 305-485-4528</p> <p><a href="mailto:jbergouignan@cityofsweetwater.fl.gov">jbergouignan@cityofsweetwater.fl.gov</a></p>	<p>The Honorable Eduardo M. Suarez*</p> <p>Commissioner</p> <p>City of Sweetwater</p> <p>500 SW 109 Avenue</p> <p>Sweetwater, FL 33174</p> <p>Phone: 305-485-4528</p> <p><a href="mailto:esuarez@cityofsweetwater.fl.gov">esuarez@cityofsweetwater.fl.gov</a></p>
<p>The Honorable Idania Llanio*</p> <p>Commissioner</p> <p>City of Sweetwater</p> <p>500 SW 109 Avenue</p> <p>Sweetwater, FL 33174</p> <p>Phone: 305-485-4528</p> <p><a href="mailto:illanio@cityofsweetwater.fl.gov">illanio@cityofsweetwater.fl.gov</a></p>	<p>The Honorable Manuel Duasso*</p> <p>Commissioner</p> <p>City of Sweetwater</p> <p>500 SW 109 Avenue</p> <p>Sweetwater, FL 33174</p> <p>Phone: 305-485-4528</p> <p><a href="mailto:mduasso@cityofsweetwater.fl.gov">mduasso@cityofsweetwater.fl.gov</a></p>
<p>The Honorable Prisca Barreto*</p> <p>Commissioner</p> <p>City of Sweetwater</p> <p>500 SW 109 Avenue</p> <p>Sweetwater, FL 33174</p> <p>Phone: 305-485-4528</p> <p><a href="mailto:pbarreto@cityofsweetwater.fl.gov">pbarreto@cityofsweetwater.fl.gov</a></p>	<p>The Honorable Isolina Maroño*</p> <p>Commissioner</p> <p>City of Sweetwater</p> <p>500 SW 109 Avenue</p> <p>Sweetwater, FL 33174</p> <p>Phone: 305-485-4528</p> <p><a href="mailto:imarono@cityofsweetwater.fl.gov">imarono@cityofsweetwater.fl.gov</a></p>
<p>Mr. Alan Abolilla</p> <p>Director of Parks and Recreation/Director of Public Works</p> <p>City of Sweetwater</p> <p><a href="mailto:aabolilla@cityofsweetwater.fl.gov">aabolilla@cityofsweetwater.fl.gov</a></p>	<p>Mr. Carlos Lanza</p> <p>Director of Building, Zoning, Planning and Roads</p> <p>City of Sweetwater</p> <p><a href="mailto:clanza@cityofsweetwater.fl.gov">clanza@cityofsweetwater.fl.gov</a></p>
<p>Mr. Placido Diaz</p> <p>Acting Chief</p> <p>City of Sweetwater Police Department</p> <p><a href="mailto:pdiaz@cityofsweetwater.fl.gov">pdiaz@cityofsweetwater.fl.gov</a></p>	<p>Ms. Claudia Miro</p> <p>Public Information Officer</p> <p>City of Sweetwater</p> <p><a href="mailto:cmiro@cityofsweetwater.fl.gov">cmiro@cityofsweetwater.fl.gov</a></p>
<p>Mr. Eric Gomez</p> <p>City Engineer</p> <p>City of Sweetwater</p> <p><a href="mailto:egomez@cityofsweetwater.fl.gov">egomez@cityofsweetwater.fl.gov</a></p>	

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## City of Doral Elected/Appointed Officials

<p>The Honorable Luigi Boria*</p> <p>Mayor</p> <p>City of Doral</p> <p>8401 NW 53 Terrace</p> <p>Doral, FL 33166</p> <p>Phone: 305-593-6725</p> <p><a href="mailto:luigi.boria@cityofdoral.com">luigi.boria@cityofdoral.com</a></p>	<p>The Honorable Christi Fraga*</p> <p>Vice-Mayor</p> <p>City of Doral</p> <p>8401 NW 53 Terrace</p> <p>Doral, FL 33166</p> <p>Phone: 305-593-6725</p> <p><a href="mailto:christi.fraga@cityofdoral.com">christi.fraga@cityofdoral.com</a></p>
<p>The Honorable Ana Maria Rodriguez*</p> <p>Councilwoman</p> <p>City of Doral</p> <p>8401 NW 53 Terrace</p> <p>Doral, FL 33166</p> <p>Phone: 305-593-6725</p> <p><a href="mailto:anamaria.rodriguez@cityofdoral.com">anamaria.rodriguez@cityofdoral.com</a></p>	<p>The Honorable Sandra Ruiz*</p> <p>Councilwoman</p> <p>City of Doral</p> <p>8401 NW 53 Terrace</p> <p>Doral, FL 33166</p> <p>Phone: 305-593-6725</p> <p><a href="mailto:sandra.ruiz@cityofdoral.com">sandra.ruiz@cityofdoral.com</a></p>
<p>The Honorable Pete Cabrera*</p> <p>Councilman</p> <p>City of Doral</p> <p>8401 NW 53 Terrace</p> <p>Doral, FL 33166</p> <p>Phone: 305-593-6725</p> <p><a href="mailto:Pete.Cabrera@cityofdoral.com">Pete.Cabrera@cityofdoral.com</a></p>	<p>Mr. Edward Rojas</p> <p>City Manager</p> <p>City of Doral</p> <p><a href="mailto:edward.rojas@cityofdoral.com">edward.rojas@cityofdoral.com</a></p>
<p>Dr. Joan Shen, P.E.</p> <p>Director of Public Works</p> <p>City of Doral</p> <p><a href="mailto:Joan.Shen@cityofdoral.com">Joan.Shen@cityofdoral.com</a></p>	<p>Mr. Julian Perez</p> <p>Director of Planning and Zoning</p> <p>City of Doral</p> <p><a href="mailto:julian.perez@cityofdoral.com">julian.perez@cityofdoral.com</a></p>
<p>Chief Donald De Lucca*</p> <p>Police Chief</p> <p>City of Doral</p> <p>6100 NW 99 Avenue</p> <p>Doral, FL 33178</p> <p>Phone: 305-593-6699</p> <p><a href="mailto:Donald.Delucca@doralPD.com">Donald.Delucca@doralPD.com</a></p>	<p>Ms. Rita Carbonell</p> <p>Transportation Engineer</p> <p>City of Doral</p> <p><a href="mailto:rita.carbonell@cityofdoral.com">rita.carbonell@cityofdoral.com</a></p>
<p>Mr. Jorge A. Gomez, P.E.</p> <p>Chief of Engineering</p> <p>City of Doral</p> <p><a href="mailto:jorge.gomez@cityofdoral.com">jorge.gomez@cityofdoral.com</a></p>	<p>Ms. Barbara Hernandez</p> <p>Director of Parks &amp; Recreation</p> <p>City of Doral</p> <p><a href="mailto:Barbara.hernandez@cityofdoral.com">Barbara.hernandez@cityofdoral.com</a></p>

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## Native American Tribal Representatives

Mr. Roy Jackson FDOT Native American Coordinator <a href="mailto:roy.jackson@dot.state.fl.us">roy.jackson@dot.state.fl.us</a>	Mr. Buddy Cunill FHWA Native American Coordinator <a href="mailto:benito.cunill@dot.gov">benito.cunill@dot.gov</a>
Mr. James Floyd* Chief Elect – Office of the Administration Muscogee (Creek) Nation P. O. Box 580 Okmulgee, OK 74447 Phone: 918-732-7600	Historic and Cultural Preservation Department Muscogee (Creek) Nation Cultural Preservation P.O. Box 580 Okmulgee, OK 74447 Phone: 918-732-7733 <a href="mailto:section106@MCN-NSN.gov">section106@MCN-NSN.gov</a>
The Honorable Billy Cypress* Chairman Miccosukee Tribe of Indians of Florida PO Box 440021 Miami, FL 33144 Phone: 954-966-6300	Mr. Fred Dayhoff* Section 106 Coordinator and NAGPRA Representative Miccosukee Tribe of Indians of Florida SR Box 68 Old loop Road Ochopee, FL 34141 Phone: 305 223-8380
The Honorable Leonard M. Harjo* Principal Chief Seminole Nation of Oklahoma PO Box 1498 Wewoka, OK 74884 Phone: 405-303-2251	Ms. Natalie Harjo* Tribal Historic Preservation Officer Seminole Nation of Oklahoma PO Box 1498 Wewoka, OK 74884 Phone: 405-303-2251
The Honorable James E. Billie* Chairman Seminole Tribe of Florida 6300 Stirling Road Hollywood, FL 33024 Phone: 800-683-7800	Mr. Paul Backhouse, Ph.D.* Tribal Historic Preservation Officer Seminole Tribe of Florida 30290 Josie Billie Highway PMB 1004 Clewiston, FL 33440 Phone: 863-983-6549
Ms. Anne Mullins, MCRP* Compliance Review Supervisor - Tribal Historic Preservation Office Seminole Tribe of Florida 30290 Josie Billie Highway PMB 1004 Clewiston, FL 33440 Phone: 863-983-6549	Mr. Robert Thrower* Tribial Historic Preservation Officer Poarch Band of Creek Indians 5811 Jack Springs Road Altamonte, AL 36502 Phone: 251-368-9136
Ms. Stephanie A. Bryan* Tribial Chair & CEO Poarch Band of Creek Indians Muscogee (Creek) Nation Cultural Preservation 5811 Jack Springs Road Altamonte, AL 36502 Phone: 251-368-9136	Allison Swing* Seminole Tribe of Florida 30290 Josie Billie Highway, PMB 1004 Clewiston, FL 334400 Phone: 863-983-6549

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## Major Local Stakeholders/Community Organizations

Florida International University 11200 SW 8th Street, PC-528 Miami, FL 33199	St. Agatha Catholic School 1125 SW 107th Avenue Miami, FL 33174
FIU College of Engineering & Computing 10555 West Flagler Street Miami, FL 33174	Conchita Espinosa Academy 12975 SW 6th Street Miami, FL 33184
Belen Jesuit Preparatory School 500 SW 127th Avenue Miami, FL 33184	Dr. Carlos J. Finlay Elementary School 851 SW 117th Avenue Miami, FL 33184
Sweetwater Elementary School 10655 SW 4th Street Miami, FL 33174	Keiser University 2101 NW 117th Avenue Miami, FL 33172
Strayer University Doral Campus 11430 NW 20th Street, #150 Miami, FL 33172	Mater Academy East Charter Middle 998 SW 1st Street Miami, FL 33130
Young Womens Preparatory Academy 1150 SW 1st Street Miami, FL 33130	Riverside Elementary School 1190 SW 2nd Street Miami, FL 33130
New World School of the Arts 25 NE 2nd Street Miami, FL 33132	Miami Senior High School 2450 SW 1st Street Miami, FL 33135
Saber College 3990 W Flagler Street #103 Coral Gables, FL 33134	Kinloch Park Elementary School 4275 NW 1st Street Miami, FL 33126
Henry M. Flagler Elementary School 5222 NW 1st Street Miami, FL 33126	Seminole Elementary School 121 SW 78th PL Miami, FL 33144
CBT College of Business & Technology 8700 W Flagler Street, Suite 420 Miami, FL 33174	EWf Stirrup Senior Elementary School 330 NW 97th Avenue Miami, FL 33172
Ruben Dario Middle School 350 NW 97th Avenue Miami, FL 33172	Paul W. Bell Middle School 11800 NW 2nd Street Miami, FL 33182
Marjory Stoneman Douglas Elementary School 11901 SW 2nd Street Miami, FL 33184	Miami International Mall 1455 NW 107th Avenue Doral, FL 33184
US Post Office 14310 SW 8th Street Miami, FL 33184	Dolphin Mall 11401 NW 12th Street Miami, FL 33172
Olympia Theater 174 E Flagler Street Miami, FL 33131	Miami Dade County Courthouse 73 W Flagler Street Miami, FL 33130
Miami Dade Public Library System	Manuel Artime Theatre



101 W Flagler Street Miami, FL 33130	900 SW 1st Street Miami, FL 33130
Gesu Catholic Church 118 NE 2nd Street Miami, FL 33132	AIA Miami Center for Architecture & Design 100 NE 1st Street Miami, FL 33132
Consulate General of Jamaica 25 SE 2nd Avenue, Suite 609 Miami, FL 33131	US Justice Department 155 S Miami Avenue Miami, FL 33130
Consulate General of Nicaragua 1332 W Flagler Street Miami, FL 33135	St. John Bosco Catholic Church 1349 W Flagler Street Miami, FL 33135
Latin Chamber of Commerce 1417 W Flagler Street Miami, FL 33135	Kiwanis Club of Little Havana 1400 SW 1st Street Miami, FL 33135
Metro Traffic School 1901 SW 1st Street #2 <sup>nd</sup> Miami, FL 33135	Miami Police Department 2200 W Flagler Street Miami, FL 33135
Publix Supermarket 121 SW 22nd Avenue Miami, FL 33135	Leon Healthy Living Center 2285 W Flagler Street Miami, FL 33135
Miami Dade County Auditorium 2901 W Flagler Street Miami, FL 33135	St. Michael the Archangel Catholic Church 2987 W Flagler Street Miami, FL 33135
3011 Medical Center-Guerra-Ferrer Elda MD 3011 W Flagler Street Miami, FL 33135 Kids Small World Learning Center 3360 W Flagler Street Miami, FL 33125	Floridian Nursing and Rehabilitation Center 47 NW 32nd PL Miami, FL 33125 Graceland Funeral Home and Cremation Services 3434 W Flagler Street Miami, FL 33135
The Universal Church 3501 W Flagler Street Miami, FL 33135	Wesley Hispanic United Methodist Church 133 Ponce De Leon Blvd Miami, FL 33135
Publix Supermarket at Plaza De Leon 106 Ponce De Leon Blvd Miami, FL 33135	Miami Behavioral Health Center 3800 W Flagler Street Coral Gables, FL 33134
General Consulate of Ecuador 117 NW 42nd Avenue, Suites CU-4 & CU-5 Miami, FL 33126	Best Western Premier Miami International Airport Hotel & Suites 4100 W Flagler Street Miami, FL 33134
Florida Power & Light 4200 W Flagler Street Miami, FL 33134	Dade Family Counseling CMHC 4343 W Flagler Street Coral Gables, FL 33134
Iglesia El Buen Samaritano 4585 W Flagler Street Miami, FL 33134	St. Vladimir Russian Orthodox Church 101 NW 46th Avenue Miami, FL 33126



Our Lady-Sorrows Catholic Church 4801 W Flagler Street Coral Gables, FL 33134	West Flagler Branch Library 5050 W Flagler Street Miami, FL 33134
The Church of Jesus Christ of Latter-day Saints 5291 NW 1st Street Miami, FL 33126	Iglesia Bautista De Renovacion 50 NW 51 Street PL Miami, FL 33126
Memorial Plan Flagler Memorial Park 5301 W Flagler Street Miami, FL 33134	West Flagler Park Baptist Church 5911 W Flagler Street Miami, FL 33134
Mall of the Americas 7795 W Flagler Street Miami, FL 33144	Fontainebleau Park Office Plaza 175 Fontainebleau Blvd Miami, FL 33172
Walmart Supercenter 9191 W Flagler Street Miami, FL 33172	FPL FiberNet, LLC 9250 W Flagler Street Miami, FL 33174
Publix Supermarket Sabor at Fountain Square 9951 W Flagler Street Miami, FL 33174	Target 10101 W Flagler Street Miami, FL 33172
Our Lady of Divine Providence Catholic Church 10205 W Flagler Street Miami, FL 33174	Sweetwater Auto Tag Agency Inc 10930 W Flagler Street Miami, FL 33175
US Social Security Administration 11401 W Flagler Street Miami, FL 33174	Salon del Reino de los Testigos de Jehova 11699 W Flagler Street Miami, FL 33174
El Redendor Presbyterian Church 175 SW 120th Avenue Miami, FL 33184	Calvary Chapel Miami 11975 SW 2nd Street Miami, FL 33184
Jorge Mas Canosa Youth Center 250 SW 114th Avenue Miami, FL 33174	Villa Hermosa Apartments 11455 W Flagler Street Miami, FL 33174
Pinecrest Academy 10207 West Flagler Street Miami, FL 33172	Southwinds Condominium Associates 9380 West Flagler Street Miami, FL 33174
Parkwoods Condominium Association 9240 Fontainebleau Blvd Miami, FL 33172	Condominium San Marcos 8870 Fontainebleau Blvd Miami, FL 33172
Parkeast Condo Association 110 NW 87 <sup>th</sup> Avenue Miami, FL 33172	Royal Palms Apartments 7707 NW 7 <sup>th</sup> Street Miami, FL 33126



1000 NW 111th Avenue  
Miami, FL 33172