

1. I was able to complete the task quickly using the system

Difficult

Moderate

Easy

2. It was easy to learn how to use the system

Strongly Disagree

Strongly Agree

3. I prefer using Smart-Waiter over ordering in a traditional sense

Strongly Disagree

No preference

Strongly Agree

4. The interface of the system was pleasant

Strongly Disagree

Strongly Agree

5. The system has all the functions and capabilities I expect it to have

Strongly Disagree

Strongly Agree

6. Whenever I made a mistake using the system, I could recover easily and quickly

Strongly Disagree

Strongly Agree

7. The organization of information on the system screens was clear

Strongly Disagree

Strongly Agree

8. Overall I was happy using the system

Strongly Disagree

Strongly Agree