| . I was able to                       |  |                  |                      |         |                                |
|---------------------------------------|--|------------------|----------------------|---------|--------------------------------|
|                                       | Difficult  |                  | Moderate             |         | Easy                           |
| -                                     |  |                  |                      |         |                                |
| . It was easy t                       | o learn how to use the syst  | em               |                      |         |                                |
|                                       | Strongly Disagree  |                  |                      |         | Strongly Agree                 |
| -                                     |  |                  |                      |         |                                |
| . I prefer using                      | g Smart-Waiter over orderir  | ng in a traditio | nal sense            |         |                                |
|                                       | Strongly Disagree  |                  | No preference        |         | Strongly Agree                 |
| -                                     |  |                  |                      |         |                                |
|                                       |  |                  |                      |         |                                |
| . The interface                       | e of the system was pleasa   | nt               |                      |         |                                |
|                                       |  |                  |                      |         |                                |
|                                       | Strongly Disagree  |                  |                      |         | Strongly Agree                 |
| -                                     | Strongly Disagree  |                  |                      |         | Strongly Agree                 |
| 5. The system                         |  | apabilities I ex | opect it to have     |         | Strongly Agree                 |
| 5. The system                         | has all the functions and ca   | apabilities I ex | spect it to have     |         |                                |
| i. The system                         |  | apabilities I ex | expect it to have    |         | Strongly Agree  Strongly Agree |
| The system                            | has all the functions and ca   | apabilities I ex | spect it to have     |         |                                |
| -                                     | has all the functions and ca   | 0                | 0                    | quickly |                                |
| -                                     | has all the functions and ca<br>Strongly Disagree  | 0                | 0                    | quickly |                                |
| -                                     | has all the functions and ca<br>Strongly Disagree  | 0                | 0                    | quickly | Strongly Agree                 |
| -                                     | has all the functions and ca<br>Strongly Disagree  | 0                | 0                    | quickly | Strongly Agree                 |
| -<br>s. Whenever I i                  | has all the functions and ca<br>Strongly Disagree  | system, I coul   | d recover easily and | quickly | Strongly Agree                 |
| -<br>5. Whenever I i<br>-             | has all the functions and ca<br>Strongly Disagree  made a mistake using the s  Strongly Disagree   | system, I coul   | d recover easily and | quickly | Strongly Agree                 |
| -<br>. Whenever I :                   | has all the functions and ca<br>Strongly Disagree  made a mistake using the s  Strongly Disagree   | system, I coul   | d recover easily and | quickly | Strongly Agree  Strongly Agree |
| - S. Whenever I if - The organization | has all the functions and ca<br>Strongly Disagree  made a mistake using the s  Strongly Disagree   | system, I coul   | d recover easily and | quickly | Strongly Agree  Strongly Agree |
| - S. Whenever I i - The organiza      | has all the functions and ca<br>Strongly Disagree  made a mistake using the s  Strongly Disagree  ation of information on the s  Strongly Disagree | system, I coul   | d recover easily and | quickly | Strongly Agree  Strongly Agree |