

1. I was able to complete the task quickly using the system

Strongly Disagree

Strongly Agree

- ☐ ☐ ☐ ☐ ☐

2. It was easy to learn how to use the system

Strongly Disagree

Strongly Agree

- ☐ ☐ ☐ ☐ ☐

3. I prefer using Smart-Waiter over ordering in a traditional sense

Strongly Disagree

Strongly Agree

- ☐ ☐ ☐ ☐ ☐

4. The interface of the system was pleasant

Strongly Disagree

Strongly Agree

- ☐ ☐ ☐ ☐ ☐

5. The system has all the functions and capabilities I expect it to have

Strongly Disagree

Strongly Agree

- ☐ ☐ ☐ ☐ ☐

6. Whenever I made a mistake using the system, I could recover easily and quickly

Strongly Disagree

Strongly Agree

- ☐ ☐ ☐ ☐ ☐

7. Overall I was happy using the system

Strongly Disagree

Strongly Agree

- ☐ ☐ ☐ ☐ ☐