CS 563: Question Answering

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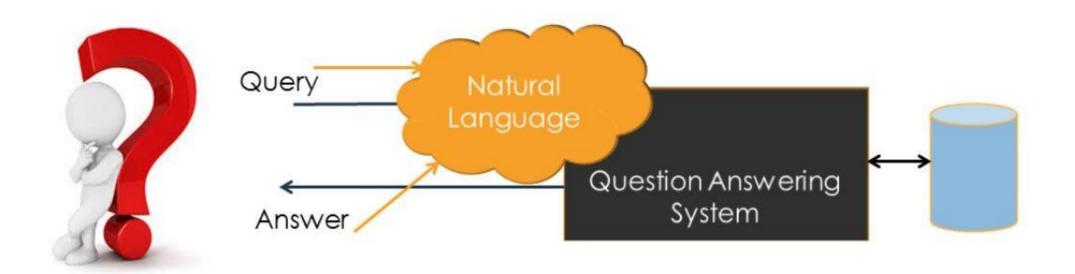
Outline

- Definition and Background
- IR based Approach for QA
 - Motivation and History
 - AskMSR: A shallow approach
 - Common Evaluation Metrics
- Machine Comprehension
 - Motivation and History
 - MC Datasets
 - Machine Learning Approach
 - Sliding Window
 - Logistic Regression
 - Deep Learning Approach
 - Stanford Attentive Reader
 - Stanford Attentive Reader++
 - BiDAF
- References

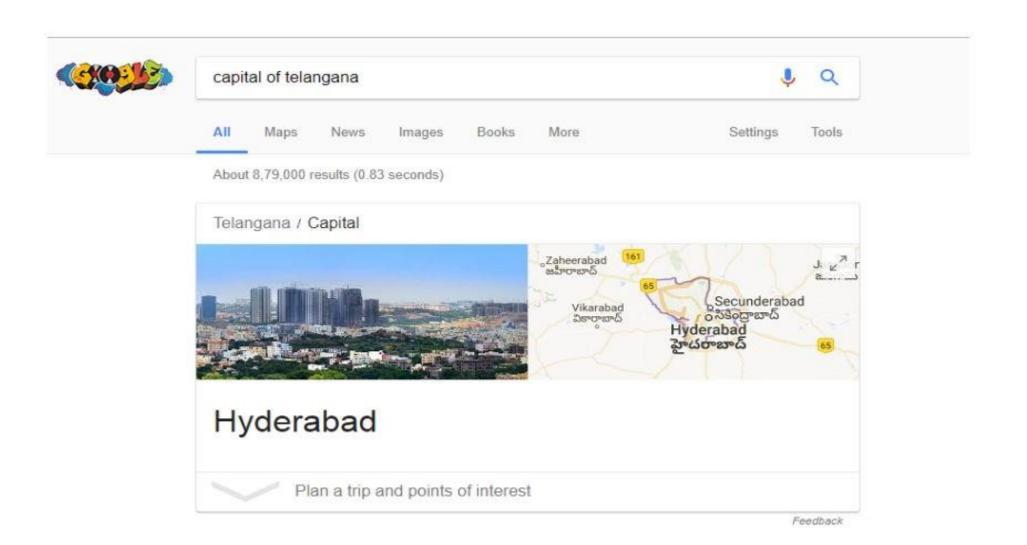
Question Answering

What is question answering?

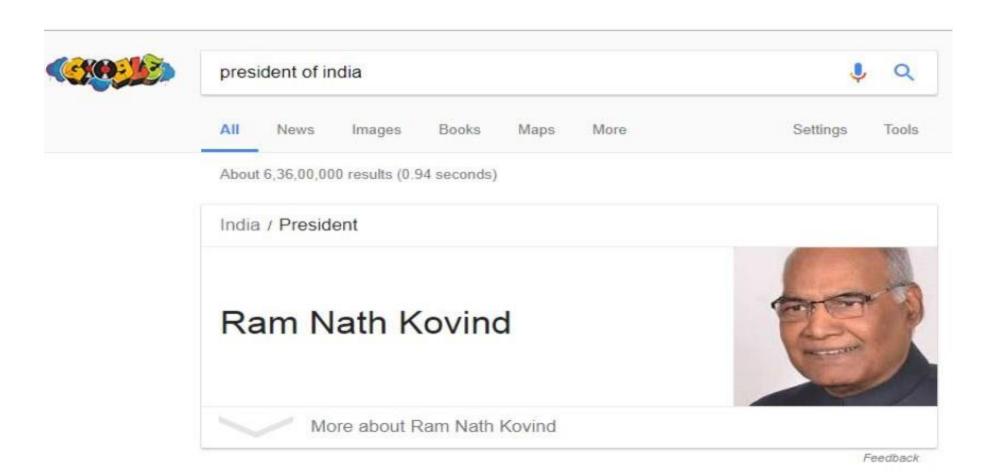
Systems that automatically answer questions posed by humans in natural language query.



Search Engine: Stepping towards QA!



Search Engine: Stepping towards QA!



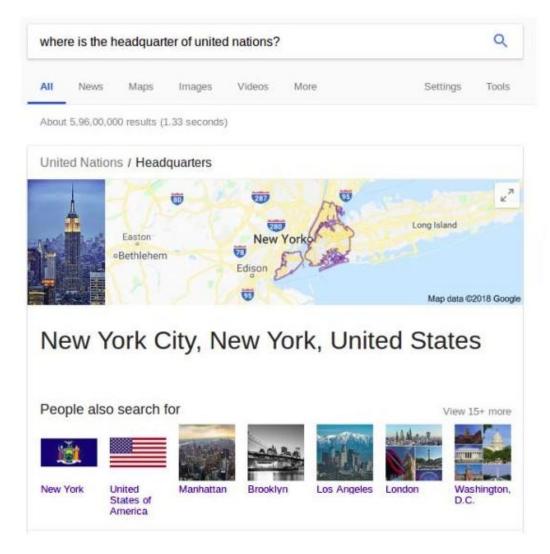
Search Engine: Stepping towards QA!



headquarters of the UN is in Manhattan, New York City, and is subject to extraterritoriality. Further

main offices are situated in Geneva, Nairobi ...

Missing: kha | Must include: kha



Question Answering: IBM's Watson

- Won Jeopardy on February 16, 2011!
- IBM's Watson is a Question Answering System

Jeopardy!

- Jeopardy! is an American television quiz competition in which contestants are presented with general knowledge clues in the form of answers, and must phrase their responses in the form of questions.
- The original daytime version debuted on NBC on March 30, 1964,

Question Answering: IBM's Watson

- Won Jeopardy on February 16,2011!
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Watson's performance

 With the answer: "You just need a nap. You don't have this sleep disorder that can make sufferers nod off while standing up," Watson replied, "What is narcolepsy?"

Narcolepsy: a condition characterized by an extreme tendency to fall asleep whenever in relaxing surroundings

Question Answering: IBM's Watson

- Won Jeopardy on February 16, 2011!
- IBM's Watson is a Question Answering system

The winning reply!

WILLIAM WILKINSON'S

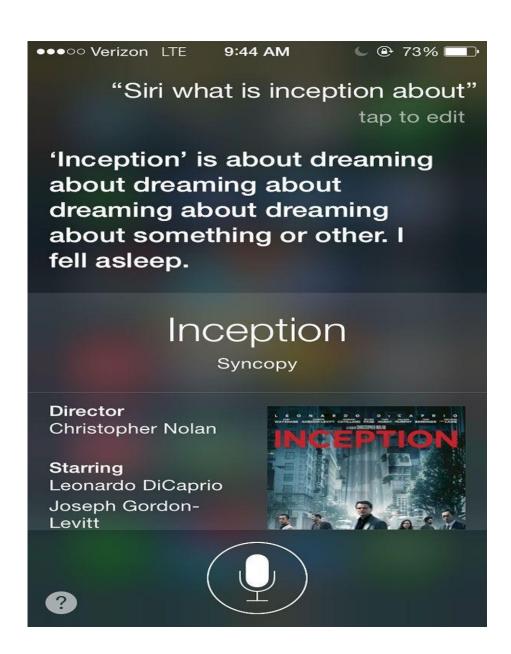
"AN ACCOUNT OF THE PRINCIPALITIES OF
WALLACHIA AND MOLDOVIA"
INSPIRED THIS AUTHOR'S
MOST FAMOUS NOVEL



Bram Stoker

Apple Siri

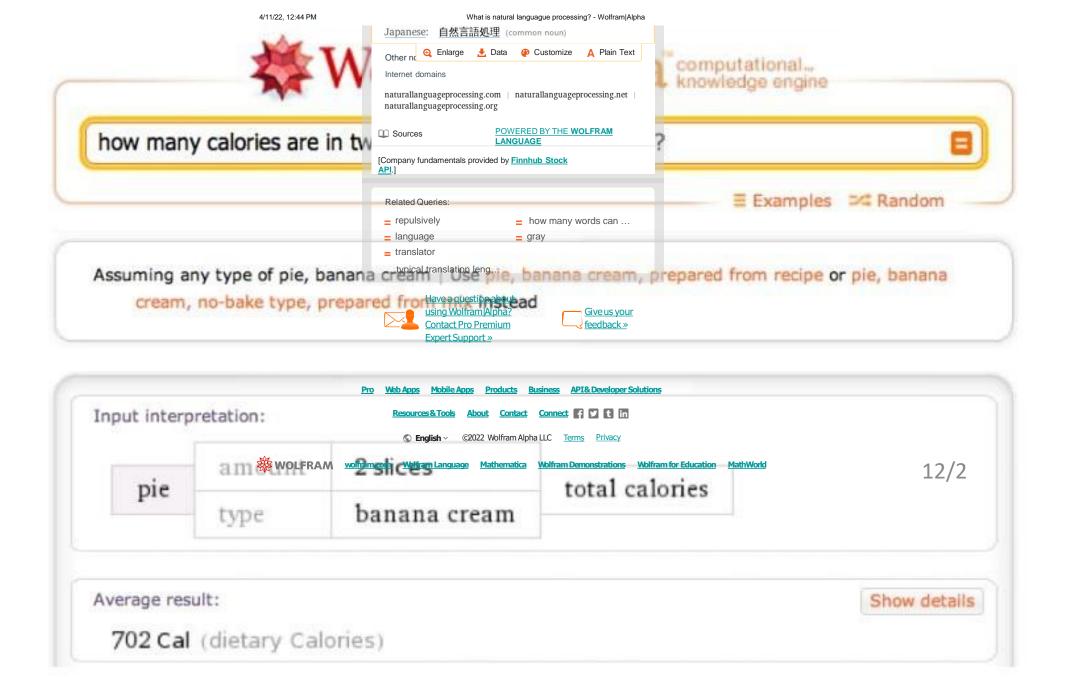




WolframAlpha: from Wikipedia

WolframAlpha (/ˈwʊlf.rəm-/ WUULf-rəm-) is a computational knowledge engine and answer engine developed by Wolfram Research. It answers factual queries directly by computing the answer from externally sourced data. [4][5]

WolframAlpha was released on May 18, 2009, and is based on Wolfram's earlier product <u>Wolfram Mathematica</u>, a computational platform for calculation, visualization, and statistics capabilities. Additional data is gathered from both academic and commercial websites such as the CIA's <u>The World Factbook</u>, the <u>United States Geological Survey</u>, a Cornell University Library publication called <u>All About Birds</u>, <u>Chambers Biographical Dictionary</u>, <u>Dow Jones</u>, the <u>Catalogue of Life</u>, CrunchBase, Best Buy, and the <u>FAA</u>.





how many calories are in two slices of banana cream pie?

2 slices



Assuming any type of pie, banana cream | Use pie, banana cream, prepared from recipe or pie, banana cream, no-bake type, prepared from mix instead

Input interpretation:

pie type banana cream

total calories

Average result:

Show details

702 Cal (dietary Calories)

amount

Motivation

- Conversational Agents: Facebook (M), Apple (Siri), Google etc.
- Google Assistant: Ask it questions. Tell it to do things
- Jeopardy!: In 2011, the IBM Watson computer system competed on Jeopardy! against former winners and won the first prize
- Biomedical and Clinical QA: Urgent need of system that accepts the queries from medical practitioners in natural language and returns the answers quickly and efficiently from biomedical literature, EMR etc.
- Online knowledge service: The online service provide the answer of various question from science, mathematics etc.

Motivation and History

- Open domain QA systems received larger attention in the 90s
 - Combination of NLP and IR/IE techniques
 - One of the most famous: MIT START system
 - Wolfram Alpha
- Advanced systems use a combination of "shallow" methods together with knowledge bases and more complex NLP methods
- In the last 20 years, TREC, SemEval and ACL provided workshops and tracks for various flavor of QA tasks (closed and open-domain)

Motivation and History (cont'd...)

- Lately, a large number of new datasets and tasks have become available which have improved the performance of (open-domain) QA systems
 - VisualQA
 - Given an image and a question in natural language, provide the correct answer
 - 600,000+ questions on more than 200,000 images
 - SQuAD Stanford QA Dataset
 - Open-domain question answering
 - 100,000+ Q-A pairs on 500+ articles
 - NewsQA dataset
 - Crowd-sourced machine reading comprehension dataset
 - 120,000 answered questions Over 12,000 news articles

Types: QA

- Single vs Multiple
- Simple vs Complex
- Text vs Visual
- Open-domain vs Closed-domain
- IR-based vs Knowledge-based

Single vs Multiple

- A single document Q/A task iinvolves questions associated with one particular document
- In most cases, the assumption is that the answer appears somewhere in the document and probably once
- Applications involve searching an individual resource, such as a book, encyclopedia, or manuall
- Reading comprehension tests are also a form of single document QA ex. SQuAD

- A multiple document Q/A task involves questions posed against a collection of documents
- The answer may appear in the collection multiple times or may not appear at all!
- Applications include WWW search engines, and searching text repositories such as news archives, medical literature, or scientific articles

ex. MS MARCO

Simple vs Complex

Simple (factoid) questions (most commercial systems)

- Who wrote the Declaration of Independence?
- What is the average age of the onset of autism?
- Where is Apple Computer based?
- ex. SQuAD

Complex (narrative) questions

- What do scholars think about Jefferson's position on dealing with pirates?
- What is a Hajj?
- In children with an acute febrile illness, what is the efficacy of single medication therapy with acetaminophen or ibuprofen in reducing fever?
- ex. Narrative QA

Complex (opinion) questions

Was the Trump/Hilary election fair?

Text vs Visual

Tex

Input: Document and Question

Output: Answer

Example

- University of Washington
- Allennlp

In meteorology, precipitation is any product of the condensation of atmospheric water vapor that falls under **gravity**. The main forms of precipitation include drizzle, rain, sleet, snow, **graupel** and hail... Precipitation forms as smaller droplets coalesce via collision with other rain drops or ice crystals within a cloud. Short, intense periods of rain in scattered locations are called "showers".

What causes precipitation to fall? gravity

What is another main form of precipitation besides drizzle, rain, snow, sleet and hail?

graupel

Where do water droplets collide with ice crystals to form precipitation?

within a cloud

Visua

Input: Picture or Video and Question.

Output : Answer.

- What is in the image?
- Are there any humans?
- What sport is being played?
- Who has the ball?
- How many players are in the image?
- Who are the teams?
- Is it raining?

Example

http://vqa.cloudcv.org



IR-based vs Knowledge-based

- Information Retrieval:
 QA can be viewed as short passage retrieval
- Information Extraction:
 QA can be viewed as open-domain information extraction

- Build a semantic representation of the query
 - Times, dates, locations, entities, numeric quantities
- Map from this semantics to query structured data or resources
 - Geospatial databases
 - Ontologies (Wikipedia infoboxes, dbPedia, WordNet, Yago)
 - Restaurant review sources and reservation services
 - Scientific databases
- Examples: Siri

AskMSR

Web Question Answering: Is More Always Better?

Dumais, Banko, Brill, Lin, Ng (Microsoft, MIT, Berkeley)

Q: "Where is the Louvre located?"
Want "Paris" or "France" or "75058
Paris Cedex 01" or a map Don't just want URLs



AskMSR: Shallow approach

In what year did Abraham Lincoln die? Ignore hard documents and find easy ones

Abraham Lincoln, 1809-1865

*LINCOLN, ABRAHAM was born near Hodgenville, Kentucky, on February 12, 1809. In 1816, the Lincoln family m Pigeon Creek in Perry (now Spencer) County. Two years later, Abraham Lincoln's mother died and his father married a woma his "angel" mother. Lincoln attended a formal school for only a few months but acquired knowledge through the reading of book Illinois, in 1830 where he obtained a job as a store clerk and the local postmaster. He served without distinction in the Black Ha

lost his attempt at the state legislature, but two years later he tried again, was successful, an Lincoln was admitted to the bar and became noteworthy as a witty, honest, competent circ year term in the U.S. House in 1846, at which time he opposed the war with Mexico. By 1

ipnal attention for his series of debates with Stephen A. Do Sixteenth President lost the election he became a significant figure in his party. 1861-1865 of his inauguration on March 4, seven southern states had Married to Mary Todd Lincoln rate artillery. Lincoln called for 75,000 volunteers (approxi s seceded, for a total of 11. Lincoln immediatley took actidership would eventually be the central difference in maint nary Emancipation Proclamation which expanded the purp the dedication of a national cemetery in Gettysburg, Linc

mce at F

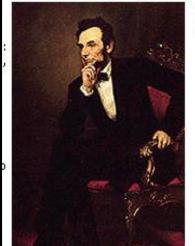
War emi General

Abraham Lincoln

16th President of the United States (March 4, 1861 to April 15, 1865) Born: February 12, 1809, in Hardin County, Kentucky

Died: April 15, 1865, at Petersen's Boarding House in Washington, D.C.

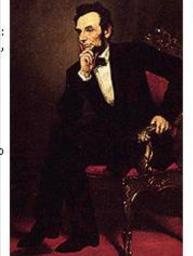
"I was born February 12, 1809, in Hardin County, Kentucky, My parents were both born in Virginia, of undistinguished families, perhaps I should say. My mother, who died in my tenth year, was of a family of the name of





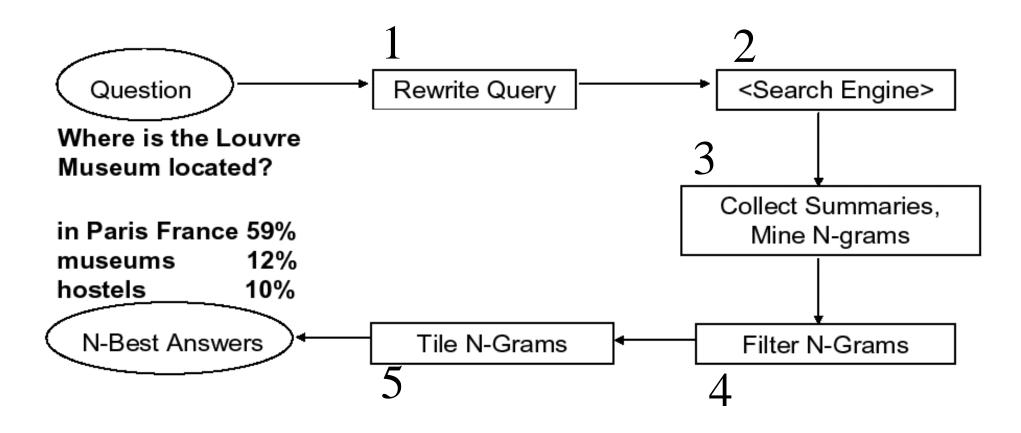
Sixteenth President of the United States

Born in 1809 - Died in 1865





AskMSR: Details



Step 1: Rewrite queries

Intuition: The user's question is often syntactically quite close to sentences that contain the answer

Where is the Louvre Museum located?

The Louvre Museum is located in Paris

Who <u>created</u> the <u>character</u> of <u>Scrooge</u>?

Charles Dickens created the character of Scrooge.

Query rewriting

- Classify question into seven categories
 - Who is/was/are/were...?
 - When is/did/will/are/were ...?
 Where is/are/were ...?
- a. Category-specific transformation rules

eg "For Where questions, move 'is' to all possible locations"

"Where is the Louvre Museum located"

- "is the Louvre Museum located"
- "the is Louvre Museum located"
- "the Louvre is Museum located"
- "the Louvre Museum is located"
- "the Louvre Museum located is"
- b. Expected answer "Datatype" (eg, Date, Person, Location, ...)

When was the French Revolution? \rightarrow DATE

Nonsense, but who cares? It's only a few more queries to Google.

Query Rewriting: Weights

One wrinkle: Some query rewrites are more reliable than others

Weight 1
Lots of non-answers could come back too

+"the Louvre Museum located?

Weight 5
if we get a match,
it's probably right

+"the Louvre Museum is located"

Step 2: Query search engine

Send all rewrites to a search engine Retrieve top N answers (100?) For speed, rely just on search engine's "snippets", not the full text of the actual document

Step 3: Mining N-Grams

Uncle - 31

Simple: Enumerate all N-grams (N=1,2,3 say) in all retrieved snippets
Weight of an n-gram: occurrence count, each weighted by "reliability" (weight) of rewrite that fetched the document Example: "Who created the character of Scrooge?"

Dickens - 117
Christmas Carol - 78
Charles Dickens - 75
Disney - 72
Carl Banks - 54
A Christmas - 41
Christmas Carol - 45

The returned summaries contain the query terms, usually with a few words of surrounding context. The summary text is processed in accordance with the patterns specified by the rewrites. Unigrams, bigrams and trigrams are extracted and subsequently scored according to the weight of the query rewrite that retrieved it. These scores are summed across all summaries containing the n-grams

Step 4: Filtering N-Grams

Each question type is associated with one or more "data-type filters" = regular expression

When...

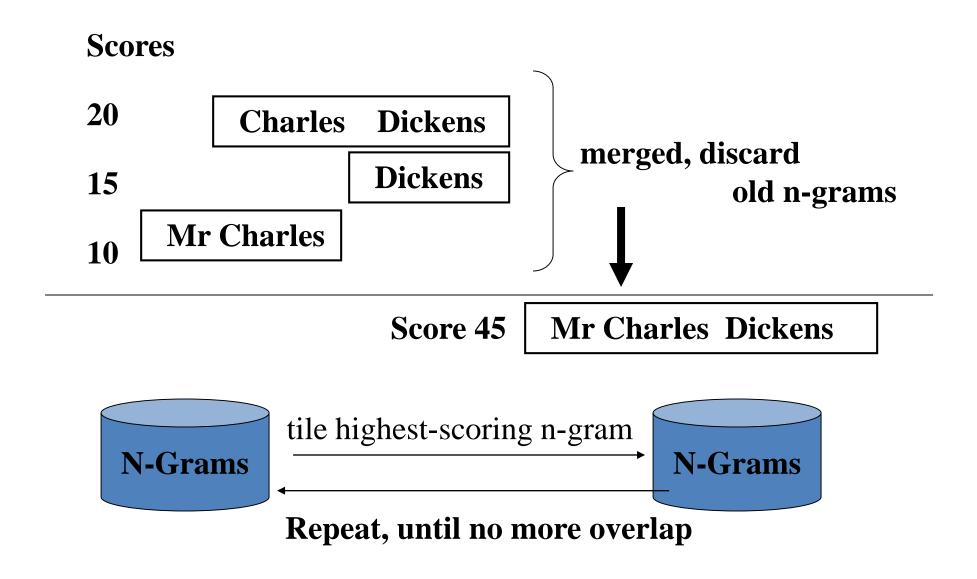
What ...

Who ...

Person

Boost score of n-grams that do match regexp Lower score of n-grams that don't match regexp

Step 5: Tiling the Answers



Results

Standard TREC contest test-bed: ~1M documents; 900 questions

Technique doesn't do too well (though would have placed in top 9 of ~30 participants!)

MRR = 0.262 (ie, right answered ranked about #4-#5 on average) Why? Because it relies on the redundancy of the Web

Using the Web as a whole, not just TREC's 1M documents... MRR = 0.42 (ie, on average, right answer is ranked about #2-#3)

Issues

In many scenarios (e.g., monitoring an individual's email...) we only have a small set of documents

Works best/only for "Trivial Pursuit"-style fact-based questions

Limited/brittle repertoire of

question categories answer data types/filters query rewriting rules

Basic Q/A Architecture

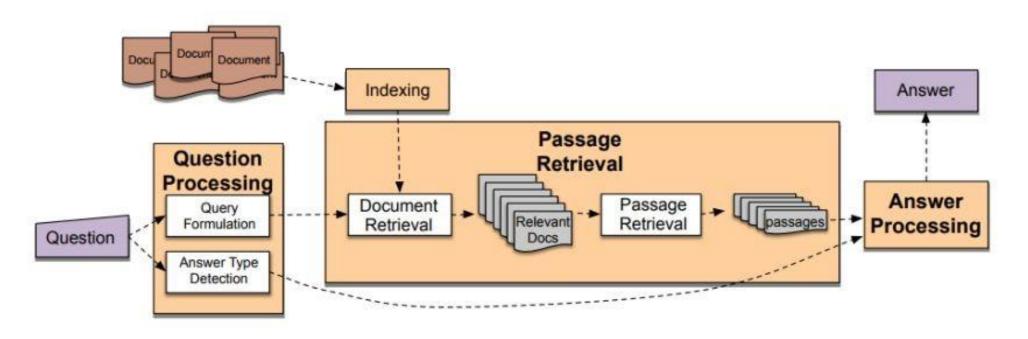


Figure: IR based question answering system. Image courtesy Jurafsky and Martin [2000]

Common Evaluation Metrics

- Accuracy (does answer match gold-labeled answer?)
- Mean Reciprocal Rank:
 - The reciprocal rank of a query response is the inverse of the rank of the first correct answer.
 - The mean reciprocal rank is the average of thereciprocal ranks of results for a sample of queries Q.

(ex adapted from Wikipedia)

- 3 ranked answers for a query, with the first one being the one it thinks is most likely correct
- Given those 3 samples, we could calculate the mean reciprocal rank as (1/3 + 1/2 + 1)/3 = 11/18 or about 0.61.

Query	Results	Correct response	Rank	Reciprocal rank
cat	catten, cati, cats	cats	3	1/3
torus	torii, tori, toruses	tori	2	1/2
virus	viruses, virii, viri	viruses	1	1

Machine Comprehension

 Machine Comprehension or Machine Reading Comprehension (MRC) is all about answering a query about a given context paragraph

 "A machine comprehends a passage of text if, for any question regarding that text that can be answered correctly by a majority of native speakers, that machine can provide a string which those speakers would agree both answers that question, and does not contain information irrelevant to that question."

(Burges 2013)

Machine Comprehension: History

- Much early NLP work attempted reading comprehension
 - Schank, Abelson, Lehnert et al. c. 1977 "Yale A.I. Project"
- Revived by Lynette Hirschman in 1999
 - Could NLP systems answer human reading comprehension questions for 3rd to 6th graders? Simple methods attempted.
- Revived again by Chris Burges in 2013 with MCTest
 - Again answering questions over simple story texts
- •Floodgates opened in 2015/16 with the production of large datasets which permit supervised neural systems to be built
 - Hermann et al. (NIPS 2015) DeepMind CNN/DM dataset
 - Rajpurkar et al. (EMNLP 2016) SQuAD
 - MS MARCO, TriviaQA, RACE, NewsQA, NarrativeQA, HotpotQA

Machine Comprehension

Passage (P) + Question (Q)
$$\longrightarrow$$
 Answer (A)

Alyssa got to the beach after a long trip. She's from Charlotte. She traveled from Atlanta. She's now in Miami. She went to Miami to visit some friends. But she wanted some time to herself at the beach, so she went there first. After going swimming and laying out, she went to her friend Ellen's house. Ellen greeted Alyssa and they both had some lemonade to drink. Alyssa called

her friends Kristin and Rachel to meet at Ellen's house......

Q

What city is Alyssa in?



Motivation (1)

- Teaching machines to understand human language is a long-standing challenge in AI
- Requires various aspects of text understanding
 - Part-of-speech Tagging
 - Named Entity Recognition
 - Syntactic Parsing
 - Coreference resolution
- Is there a comprehensive evaluation that can test all these aspects and probe even deeper levels of understanding?
 - Machine Comprehension

Motivation (2)

 Reading comprehension: tests to measure how well a human has understood a piece of text

Machine comprehension: how well computer systems understand human language

 Machine comprehension could be the most suitable task for evaluating language understanding

Datasets

Before 2015

- MCTest (Richardson et al, 2013): 2600 questions
- ProcessBank (Berant et al, 2014): 500 questions

After 2015



CNN/Daily Mail



Children Book Test



WikiReading



LAMBADA



SQuAD

- Who did What
- Maluuba NewsQA
- MS MARCO

QA vs. Machine Comprehension

- Reading comprehension as an instance of question answering because it is essentially a question answering problem over a short passage of text
- Question answering is to build computer systems which are able to automatically answer questions posed by humans from various sources

 Machine comprehension puts more emphasis on text understanding with answering questions regarded as a way to measure language understanding

Approaches

Machine Learning Approaches

- Sliding Window (Richardson et. al, 2013)
 - Compute the unigram/bigram overlap between the sentence containing the candidate answer and the question
 - Use TF-IDF based similarity to select the best candidate answer
- Logistic Regression (Rajpurkar et. al, 2013)
 - Extract several types of features for each candidate answer
 - Features
 - Matching Word Frequencies
 - Matching Bigram Frequencies
 - Lengths
 - Span POS Tags

—

CNN/Daily Mail Datasets

- Still noisy and artificial (not real questions)
- Not hard enough for reasoning and inference
- Does it work for a real QA problem?

Stanford Question Answering Dataset (SQuAD)

- Passage + Question→Answer
 - Passage: selected from Wikipedia
 - Question: crowdsourced
 - Answer: must be a span in the passage

Extractive Question Answering

Stanford Question Answering Dataset (SQuAD)

Passage + Question→Answer

Who did Genghis Khan unite before he began conquering the rest of Eurasia?

After founding the Mongol Empire and being proclaimed "Genghis Khan", he started the Mongol invasions that resulted in the conquest of most of Eurasia. These included raids or invasions of the Qara Khitai, Caucasus, Khwarezmid Empire, Western Xia and Jin dynasties. These campaigns were often accompanied by wholesale massacres of the civilian populations – especially in the Khwarezmian and Xia controlled lands. By the end of his life, the Mongol Empire occupied a substantial portion of Central Asia and China.

Stanford Question Answering Dataset (SQuAD)

Passage + Question → Answer

Who did Genghis Khan unite before he began conquering the rest of Eurasia?

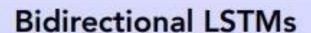
He came to power by **uniting** many of the nomadic tribes of Northeast Asia. **After** founding the Mongol Empire and being proclaimed "**Genghis Khan**", he started the Mongol invasions that resulted in the **conquest** of most of **Eurasia**. These included raids or invasions of the Qara Khitai, Caucasus, Khwarezmid Empire, Western Xia and Jin dynasties. These campaigns were often accompanied by wholesale massacres of the civilian populations – especially in the Khwarezmian and Xia controlled lands. By the end of his life, the Mongol Empire occupied a substantial portion of Central Asia and China.

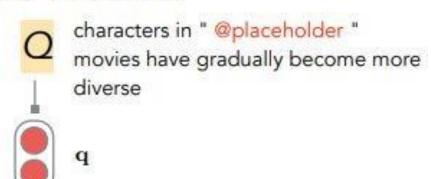
Stanford Attentive Reader

Bidirectional LSTMs



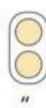
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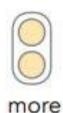


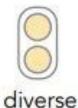




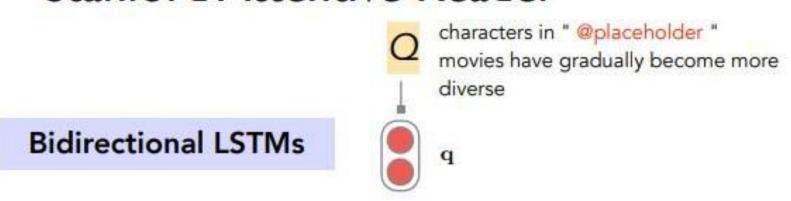


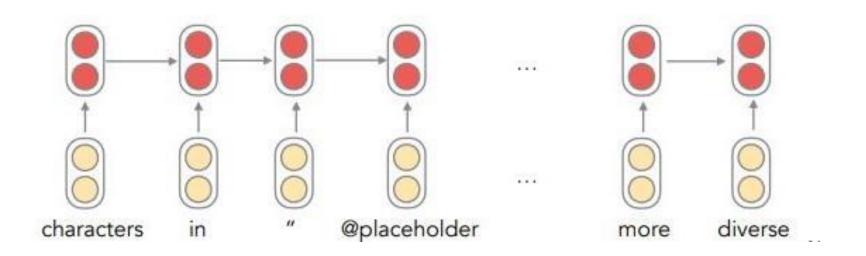






Stanford Attentive Reader

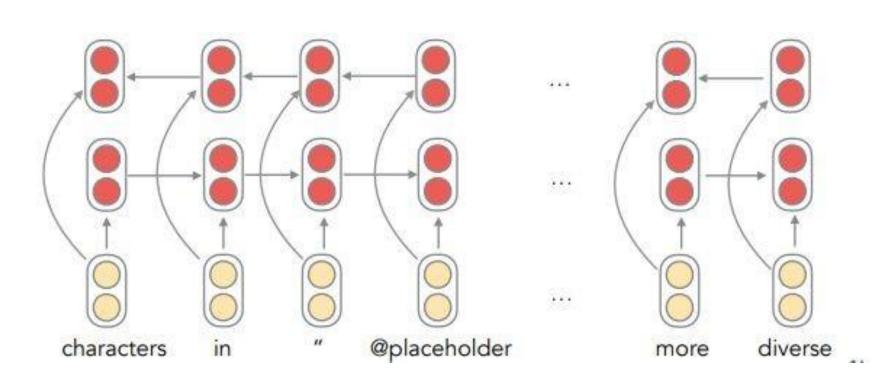




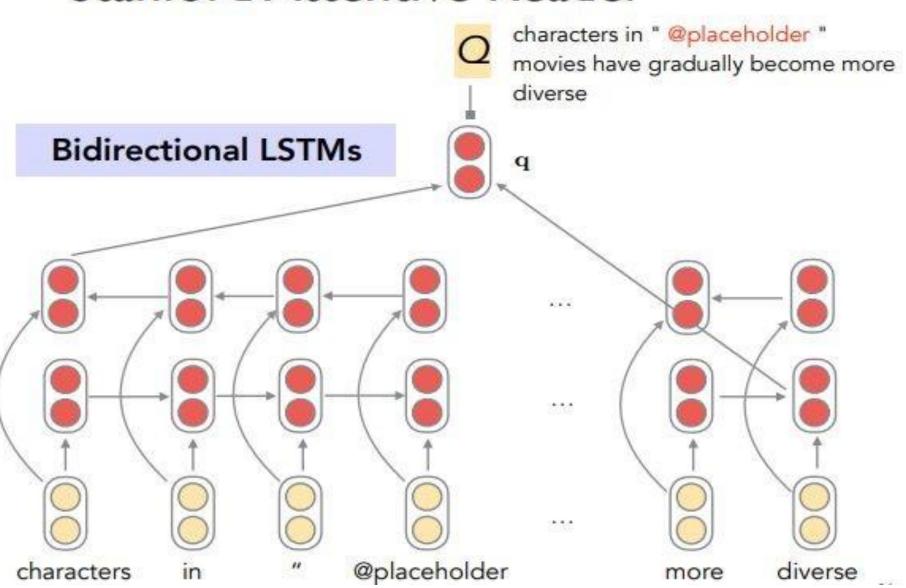
Stanford Attentive Reader

characters in " @placeholder "
movies have gradually become more
diverse

Bidirectional LSTMs



Stanford Attentive Reader



Stanford Attentive Reader

characters in " @placeholder " movies have gradually become more diverse

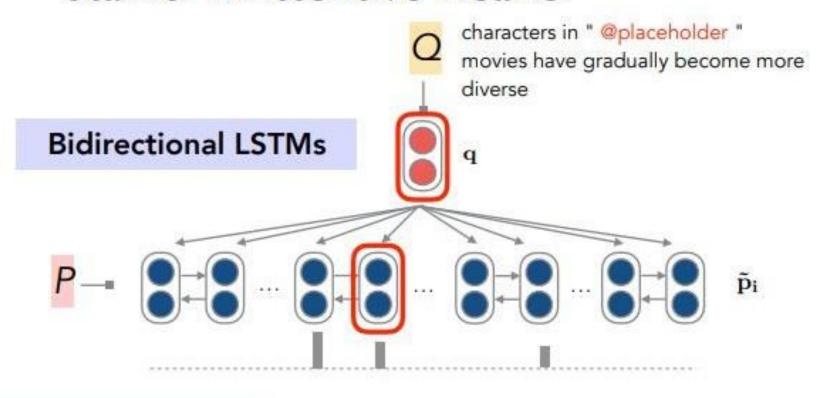
Bidirectional LSTMs





(@antity4) if you feel a ripple in the force today, it may be the news that the official Contityo is getting its first gay character, according to the sci-fi website @entity9, the upcoming novel " @entity11 " will feature a capable but flawed Gentity 13 official named itentity 14 who " also happens to be a lesbian . " the character is the first gay figure in the official Dentity's -- the movies, television shows comics and books approved by @antity6 franchise owner @entity22 -- according to @entity24 , editor of " @entity6 "

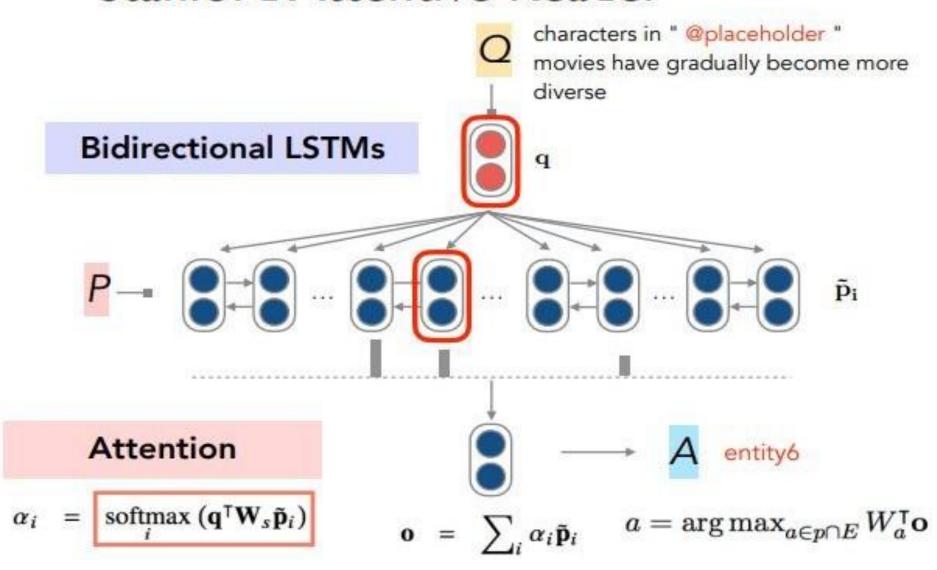
Stanford Attentive Reader



Attention

$$\alpha_i = \operatorname{softmax}_i(\mathbf{q}^\mathsf{T}\mathbf{W}_s\tilde{\mathbf{p}}_i)$$

Stanford Attentive Reader



Stanford Attentive Reader++

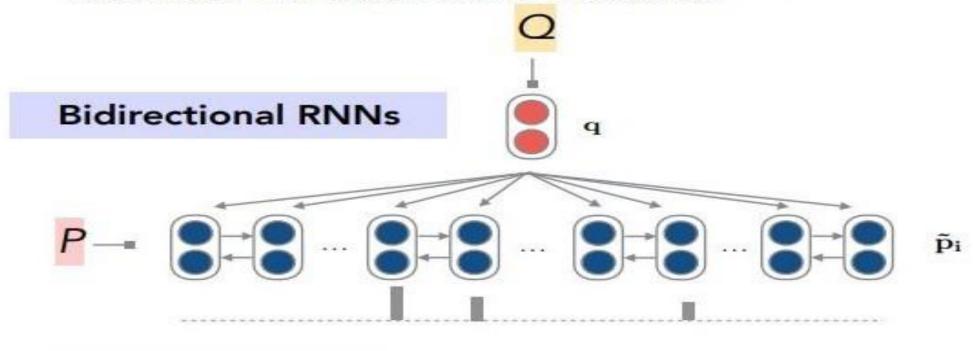
Who did Genghis Khan unite before he began conquering the rest of Eurasia?

Bidirectional RNNs



He came to power by uniting many of the nomadic tribes of Northeast Asia. After founding the Mongol Empire and being proclaimed "Genghis Khan", he started the Mongol invasions that resulted in the conquest of most of Eurasia. These included raids or invasions of the Qara Khitai, Caucasus, Khwarezmid Empire, Western Xia and Jin dynasties. These campaigns were often accompanied by wholesale massacres of the civilian populations – especially in the Khwarezmian and Xia controlled lands. By the end of his life, the Mongol Empire occupied a substantial portion of Central Asia and China.

Stanford Attentive Reader++

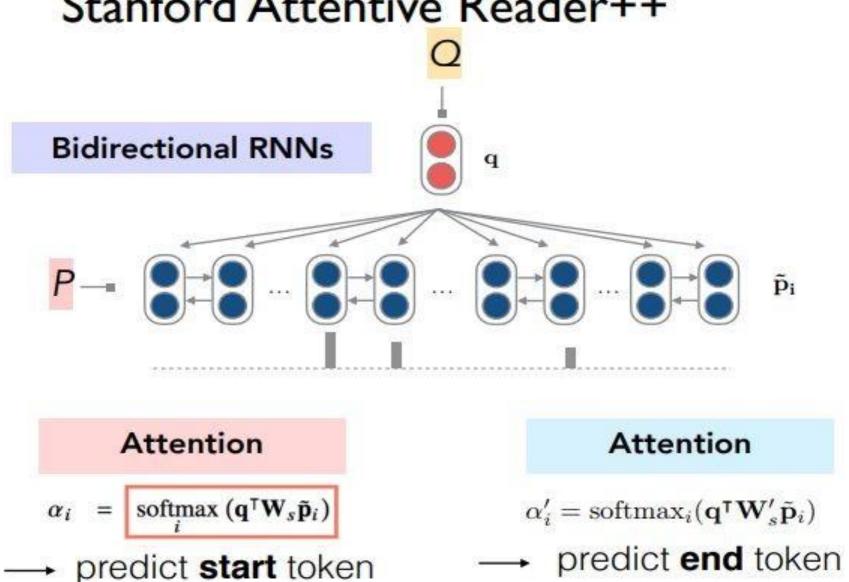


Attention

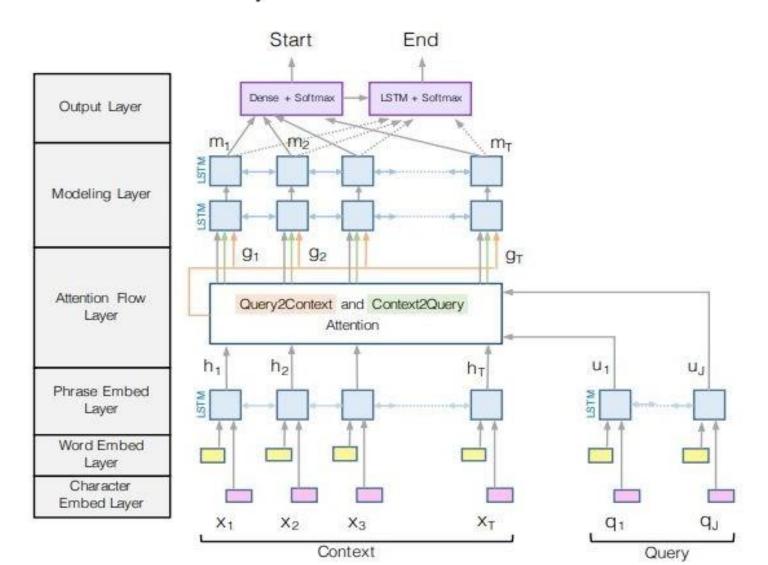
$$\alpha_i = \operatorname{softmax} (\mathbf{q}^\mathsf{T} \mathbf{W}_s \tilde{\mathbf{p}}_i)$$

predict start token

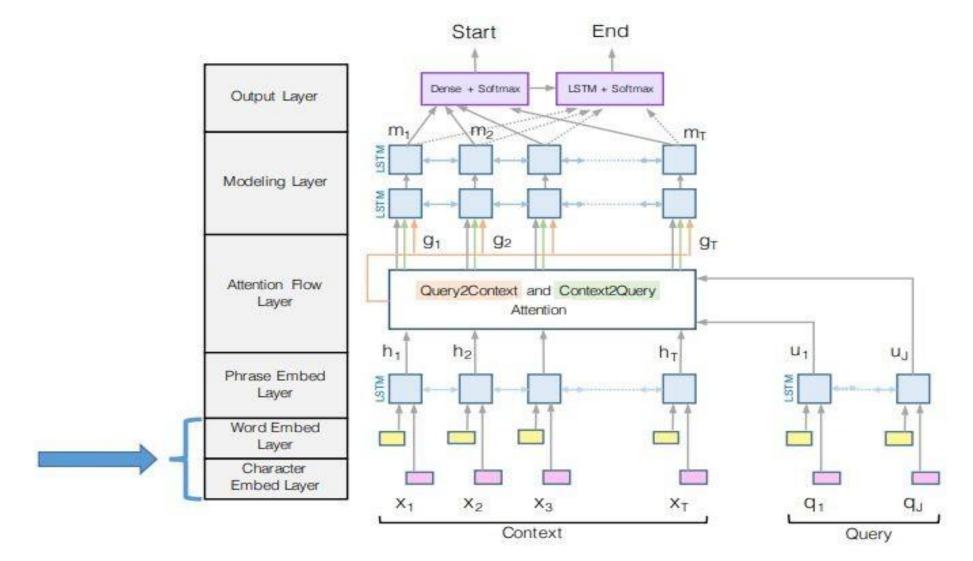
Stanford Attentive Reader++



(Bidirectional) Attention Flow (Minjoon et. Al, 2018)



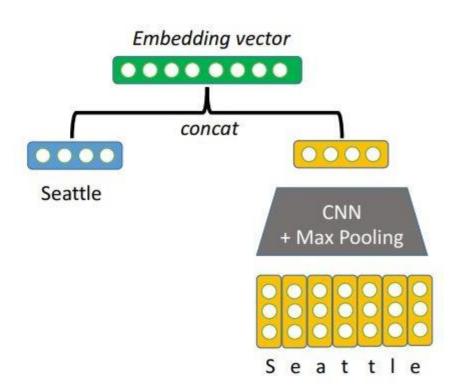
Char/Word Embedding Layers



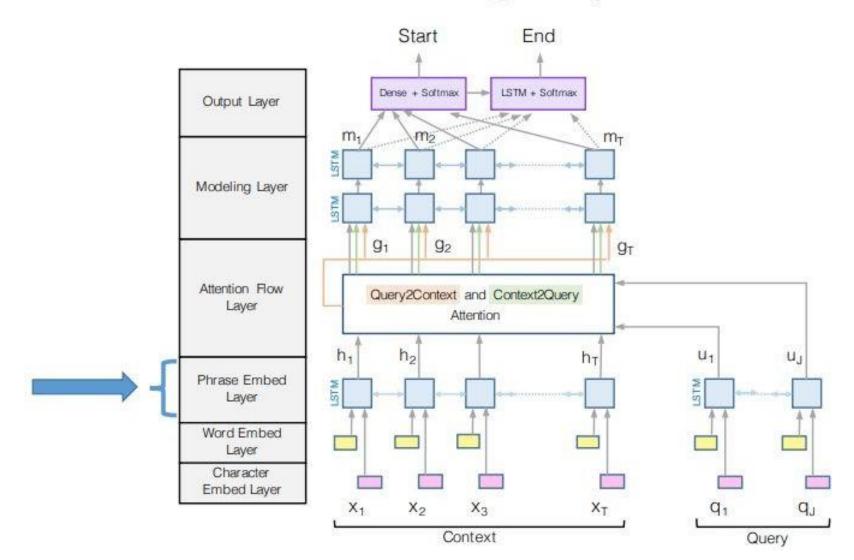
Character and Word Embedding

- Word embedding is fragile against unseen words
- Char embedding can't easily learn semantics of words
- Use both!

 Char embedding as proposed by Kim (2015)

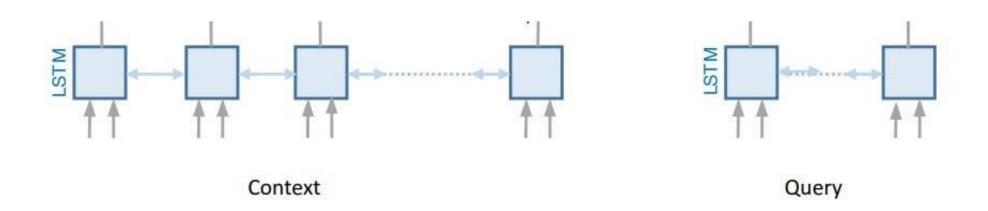


Phrase Embedding Layer

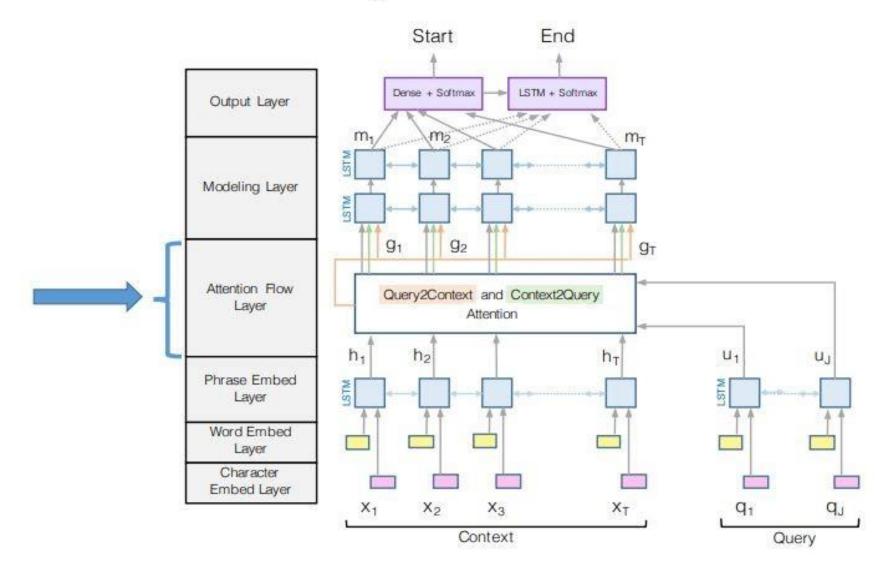


Phrase Embedding Layer

- Inputs: the char/word embedding of query and context words
- Outputs: word representations aware of their neighbors (phraseaware words)
- Apply bidirectional RNN (LSTM) for both query and context

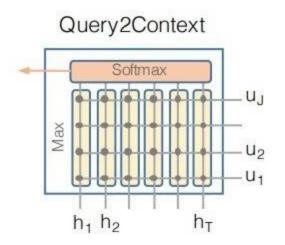


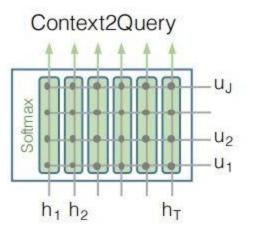
Attention Layer



Attention Layer

- Inputs: phrase-aware context and query words
- Outputs: query-aware representations of context words
- Context-to-query attention: For each (phraseaware) context word, choose the most relevant word from the (phrase-aware) query words
- Query-to-context attention: Choose the context word that is most relevant to any of query words.





Context-to-Query Attention (C2Q)

Q: Who leads the United States?

C: Barak Obama is the president of the USA.

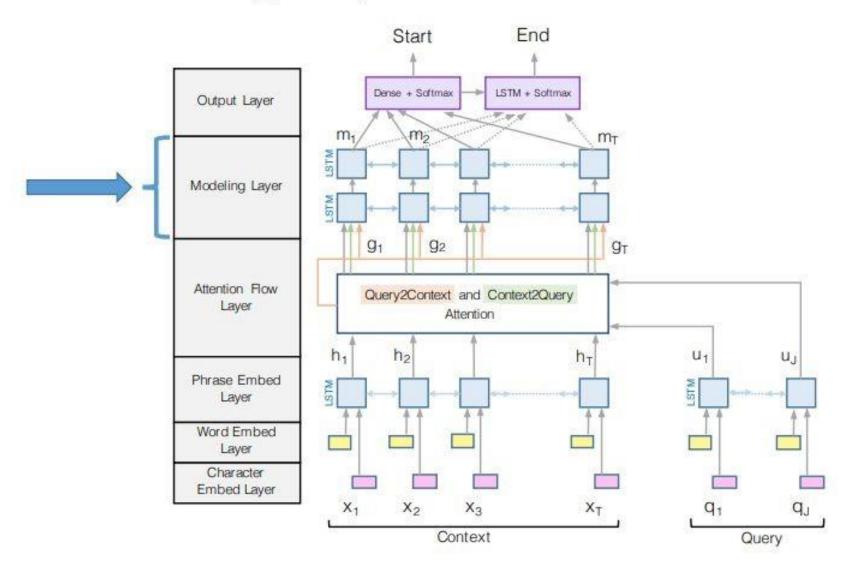
For each context word, find the most relevant query word.

Query-to-Context Attention (Q2C)

While Seattle's weather is very nice in summer, its weather is very rainy in winter, making it one of the most gloomy cities in the U.S. LA is ...

Q: Which city is gloomy in winter?

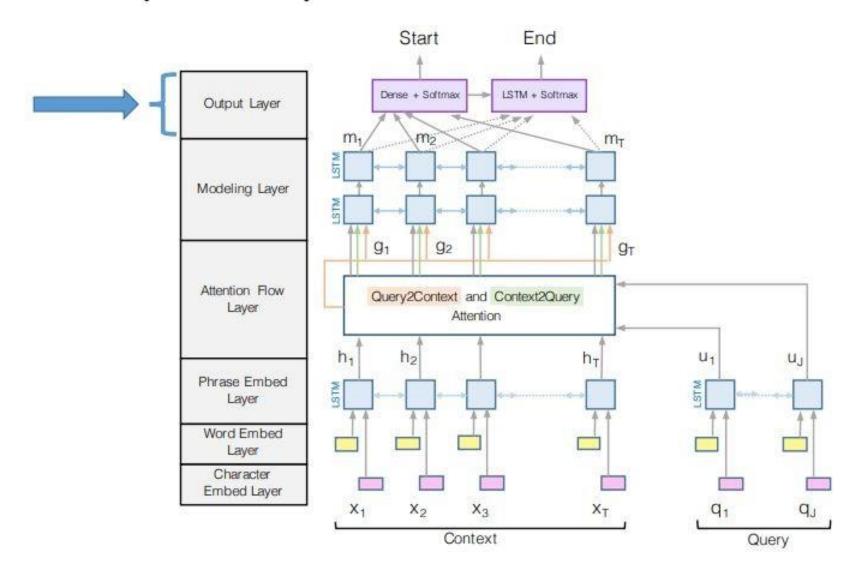
Modeling Layer



Modeling Layer

- Attention layer: modeling interactions between query and context
- Modeling layer: modeling interactions within (query-aware) context words via RNN (LSTM)

Output Layer



References

- Seo, Minjoon, et al. "Bidirectional attention flow for machine comprehension." *arXiv preprint arXiv:1611.01603* (2016).
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- Brill, Eric, Susan Dumais, and Michele Banko. "An analysis of the AskMSR question-answering system." Proceedings of the ACL-02 conference on Empirical methods in natural language processing-Volume 10. Association for Computational Linguistics, 2002.

Credit: Some of the slides are taken from the following lectures:

- https://www.slideshare.net/marinasantini1/lecture-question-answering
- https://web.stanford.edu/class/cs224n/slides/cs224n-2019-lecture10-QA.pdf

Thank you for your attention!