

HS 103: Communication Skills for Engineers

Time: 2hrs.

Marks: 20

Answer all the questions.

1. Read the passage given below and choose the correct answer (5 marks)

At this stage of civilization, when many nations are brought in to **close** and vital contact for good and evil, it is essential, as never before, that their gross ignorance of one another should be diminished, that they should begin to understand a little of one another's historical experience and resulting mentality. It is the **fault** of the English to expect the people of other countries to **react** as they do, to political and international situations. Our genuine goodwill and good intentions are often brought to nothing, because we expect other people to be **like** us. This would be corrected if we knew the history, not necessarily in detail but in broad outlines, of the social and political conditions which have given to each nation its present character.

1. According to the author of 'Mentality' of a nation is mainly product of its

A. history

B. international position

C. politics

D. present character

2. The need for a greater understanding between nations

A. was always there

B. is no longer there

C. is more today than ever before

D. will always be there

3. The character of a nation is the result of its

- A.mentality
- B.cultural heritage
- C.gross ignorance
- D.socio-political conditions

4. According to the author his countrymen should

- A.read the story of other nations
- B.have a better understanding of other nations
- C.not react to other actions
- D.have vital contacts with other nations

5. Use each of the words given in **bold** in sentences of your own but with a meaning different from that in the passage. Each sentence should not have less than 10 words.

2. Define Communication. What are the various roadblocks of communication? (4 marks)

3. Write a letter to the Centre Superintendent of Air Force Station, Bihta, requesting him/her to give the technical specifications of the base station. Write about the project you require it for. Invent the necessary details. (4 marks)

4. Write short notes on any two (75-100 words) of the following: (3 marks)

- Downward Communication
- Grapevine Communication
- Empathetic Listening
- Evaluative Listening

5. Write a paragraph on any one (150 words) of the following idioms: (4 marks)

- Take what someone says with a pinch of salt
 - A stitch in time saves nine
 - A bird in hand is worth two in the bush
 - The best of both worlds
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