Requirements:

1. Call taker entry: name, phone number, # passengers, # Seatbelts, Vehicle info, and a Yes/No Drop down under the heading transfer. A notes section would be good as well.   
   Also an option for ASAP/pick-up time request.
2. Plots point on map: – I figure a pinpoint would be best – you could click on the pin point to see a popup with the additional information collected by the call taker. Combined with the dispatch tracking a dispatcher would be able to visually see the when a ride ends and be able to dispatch the team to the nearest request with ease.
3. Dispatch entry: Ability to assign team to a call. Once the team is assigned, the app will show start location and end location. A timer showing Google’s estimate of an ETA would be overly useful, failing that a manually entered ETA countdown would be best.

* Ability to enter multiple calls would be useful (ex. Team # 3 is currently on call # 123. Call 124 has already been assigned to the team to the App could automatically stack the calls. So Team # 3 is on the call with an ETA timer of 3 minutes, it takes 5 minutes to get to call # 124 and the destination is 25 minutes away. Timer could show that it is stacked, allowing the dispatcher to see the 3 different timers, with the timers automatically starting when the other expires, or 1 timer for the team to be free. Maybe a feature to add 1 minute would also be helpful.

1. End of Day stats: The App could collect some bulk stats, such as # of Rides, # of teams, Rides per City. Would be nice if it could chart to Excel.

Entry of stats per team would also be a nice touch:

Mileage total;

Donations per ride;

# of additional stops per ride;

If toll passed and which (could be a drop down No, Port Mann, Golden Ears)

50 team count.  
400 rides/day

Image Options:

ORN Logo

Kidsport Logo (ORN Tri-Cities, Burnaby and New Westminster parent Charity)



