

Congratulations



Primary Health Choice has been issued a 3 year CARF accreditation extending through February 28, 2021.



HURRICANE FLORENCE

Hurricane Florence contributed to a host of difficulties for many of our employees and consumers alike. There are multiple agencies that are currently assisting people that were heavily impacted by the Hurricane. The following are a list of resources available for those that are still in need:

- Call 911 for emergency
- Call 211 for non-emergency questions, for finding food, shelter and other resources
- If you are in need of help to buy food, Contact your local Department of Social Services and inquire about the D-SNAP program
- SAMSHA has a disaster Distress Helpline at 1-800-985-5990
- Federal assistance have been approved for some North Carolina counties. Residents and business owners in areas declared as disaster stricken may contact 1.800.621.FEMA

In God We Trust



PRIMARY HEALTH CHOICE, INC A PRIMARY CHOICE, INC

"Individuals' First Choice"

Third Quarter 2018

Mission Statement

We are committed to helping and providing all individuals and families with the best of services to enhance, grow, and maintain a high quality of life. The needs of each and every individual we serve are first and foremost. We strive on the belief that all individuals should receive the best services regardless of any factors.

SPECIAL SILVER EDITION NEWSLETTER

A Primary Choice and Primary Health Choice, Inc. is proud to announce this quarters special edition newsletter by recognizing several of our very special seniors. We proudly acknowledge 2 of our patients who are at least 99 years of age. Please help us in celebrating these 2 amazing women that are serviced out of our St. Pauls, NC office. We sincerely thank the patients and their families for allowing us to be a part of their journeys.



Congratulations



Ms. Georgiana Pone (center) was born on August 8, 1918. She celebrated her 100th birthday at Primary Health Choice in St. Pauls, NC, surrounded by 4 generations of family members and agency employees. We would like to wish Ms. Pone many more birthdays to come!



Ms. Flora McMillan was born on June 6, 1919 and recently celebrated her 99th birthday. Ms. McMillan children describes her as a perfect example of a "Proverbs 31 woman." We send a very special birthday wish to Ms. Pone!



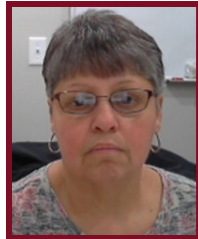
Please be advised that it's an agency goal for all employees to have direct deposit by January 2019. Direct Deposit ensures you receive your check in a timely manner during inclement weather and other unforeseen natural disasters. Neither PHC nor APC can be responsible for mail carriers that are not able to deliver paper checks to offices due to the weather. Please contact Charlene Baxley, payroll supervisor, at 910-865-3500 to inquire about options that are available for you.





Primary Health Choice, Inc. "Individuals' First Choice"

Employee of the Quarter

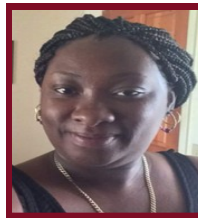


Teresa Keenum

Primary Health Choice Inc.



Amanda Corum



Ashley McKoy

A Primary Choice, Inc.



Yvonne Lancaster

Back to School: Your Child's Mental Health

The beginning of school can be a stressful time for children, particularly those transitioning to new schools. The following are some guidelines parents can take to support your child in his/her transition:

- *Be interested and enthusiastic about the start of the school year
- *If you have not done so already, make a visit to your child's school
- *Take time to listen to your child and discuss events from their school day
- *Praise and encourage your child to become involved with school activities
- *Attend school functions
- *Learn about how your child is developing physically, socially and emotionally

Some stress and anxiety of starting school is normal. However, if you observe any abnormalities in your child's behaviors that may require professional assistance please contact 910-738-3939 for intake or referral information.



We are pleased to announce that we will soon be opening 2 new locations, one in Asheboro, NC and the other in Wadesboro NC. Both locations are in the Sandhills catchment area. We are ecstatic about our new additions, which will bring our total office count to 25 locations, as we strive to service North Carolinians across the state. Stay tuned for dates on the grand openings for both locations.



Domestic Violence Awareness Month

The month of October is recognized as domestic violence awareness month. On average nearly 20 people per minute are physically abused by an intimate partner in the United States. This equates to more than 10 million people each year. 1 in 3 women and 1 in 4 men have been victims of some form of physical violence by an intimate partner within their lifetime. If you or someone you know is suffering from domestic violence please contact the national domestic violence hotline at 1.800.799.SAFE. There are highly-trained advocates available to assist you 24/7/365 to talk confidentially with anyone experiencing domestic violence, seeking resources or information. **HELP STOP DOMESTIC VIOLENCE!!!!!!**



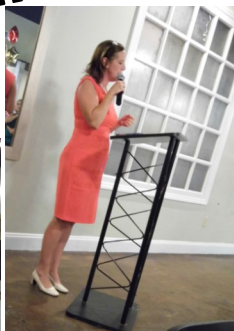
Human Rights/CFAC Meeting

The agency held it's quarterly Human Rights/CFAC meeting on 07/25/2018. We had a record number of consumers to attend this event. During this meeting we discussed agency updates, surveys and client grievances. The next meeting will be held on 11/15/2018 12:00pm. Please contact our agency's QM/Training Director, Alice Hunt at 910-865-3500 for inquiries.

Electronic Medical Records

Primary Health Choice, Inc., is excited to announce its partnership with WellSky Behavioral Health, a software vendor that will be used for electronic medical records and in the billing department. WellSky Behavioral Health formerly known as Mediware is one of the leading software solutions in NC and have been established since 1970. Future implementation updates will be coming soon!!!

PHC Social Event presented by Mr. & Mrs. Davis



Thank you to all of the Primary Health Choice, Inc. and A Primary Choice, Inc. staff that contributed to this event!

