

Congratulations



Primary Health Choice has been issued a 3 year CARF accreditation which will extend through February 28, 2021.

In God We Trust



PRIMARY HEALTH CHOICE, INC
A PRIMARY CHOICE, INC

"Individuals' First Choice"

Fourth Quarter 2018

Mission Statement

We are committed to helping and providing all individuals and families with the best of services to enhance, grow, and maintain a high quality of life. The needs of each and every individual we serve are first and foremost. We strive on the belief that all individuals should receive the best services regardless of any factors.



Primary Health Choice, INC is happy to welcome its newest member, **Mrs. Ella Olehonna Lowery Lynch FNP-C, PMHNP-BC**, to our outpatient department as our new medication management provider. Mrs. Ole (as she prefers to be called), is a native of Robeson County as she graduated from Purnell Swett High School and later obtained advanced education at The University of North Carolina at Chapel Hill and Duke University. Mrs. Ole has also furthered her mental health education by obtaining a Post-Master's Certificate as a Psychiatric / Mental Health Nurse Practitioner. Mrs. Ole's experience working in rural clinics and mental health experience will be a great commodity for our organization. We are ecstatic to have Ms. Ole as part of our team and look forward to working with her in the coming months.

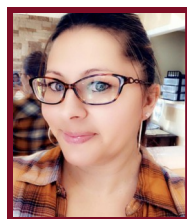


Employee of the Quarter



Charlene Baxley

Primary Health Choice Inc.



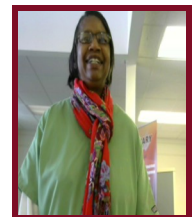
Lynette Padilla



A Primary Choice, Inc.



Delores Isom



Bessie Blue



QM REMINDERS

- Employee surveys will be distributed next month. Please ensure that all employees complete a survey.
- There are suggestion boxes at every office. Staff and consumers are encouraged to complete suggestion forms in which you can remain anonymous.
- By using these 2 modes of communication, you can ensure that your suggestions, complaints/grievance, and/or any other pertinent information is being conveyed to designated executive staff members.



Can you use some extra Christmas cash! If you are a current employee with PHC/APC you are eligible for additional bonuses. Please contact Shannon Oxendine at the corporate office and ask about the agency's ERP Program.



Electronic Medical Records

Primary Health Choice, Inc is in the process of implementing electronic medical records to help serve our mental health and IDD consumers. We are partnering with Wellsky to bring you a web-based program that will allow a new innovative way to electronically complete daily documentation which will save our employees time, decrease office visits, promote ongoing communication with supervisors and offer many other great opportunities. Please be on the look out for future trainings beginning Dec. 2018. Please see your assigned supervisor for questions regarding trainings or concerns related to this new program.

Thank you





In observance of the Holidays, the agency will be closed for Christmas from **12/24/18-12/26/18** and will also be closed for New Years from **12/31/2018-01/01/2018**. Please see the office manager for timesheet schedules. Happy Holidays and remember

THE REASON FOR THE SEASON!!



Primary Health Choice, Inc. "Individuals' First Choice"

CONGRATULATIONS

Congratulations to all of the 2018 EMPLOYEE OF THE YEAR finalist. There will be individuals selected from this well deserved group as Primary Health Choice INC administrative staff employee of the year, A Primary administrative staff employee of the year, Primary Health Choice Inc field staff employee of the year and A Primary Choice Inc. field staff employee of year. Each quarter of this year (2018), an exclusive group of executive staff members selected an employee from each category. Employees selected from each "employee of the quarter" qualifies the individual for EMPLOYEE OF THE YEAR. This year's finalist are all well deserving of this award and recognition. Again, we say thank you to all of the finalist as you are a contributing factor to our continual success!

The EMPLOYEE OF THE YEAR finalist are as follows:

1st Quarter

Sandra Johnson (NCIW supervisor)
Antonio Williamson (NCIW Field Staff)
Terressa Lasalle (Kenansville Office Manager)
Felicia Bandy (Dunn Field Staff)

3rd Quarter

Teresa Keenum (Accounts Payable)
Ashley McKoy (Elizabethtown Office Manager)
Amanda Corum (Sanford Field Staff)
Yvonne Lancaster (Goldsboro Field Staff)

2nd Quarter

Sharon Townsend (Day Supports)
Faye Hunt (RN)
Ashley Locklear (CFO)
Sharon Strickland (Wilson Field Staff)

4th Quarter

Charlene Baxley (Payroll Supervisor)
Lynette Padilla (Laurinburg Office Manager)
Bessie Blue (Lumberton Filed Staff)
Delores Isom (Wilson Field Staff)

Annual Trunk - A -Treat

Day Supports held its annual **TRUNK-A-TREAT** extravaganza on 10/31/2018. This annual event would not be possible without the enthused NCIW and Day Support staff. The staff decorated their car trunks, provided food, entertainment and committed to themes by dressing in costumes to make this day enjoyable for the clients.

Thank you for all that you do. You are a key to our success.

