

*Congratulations*



Primary Health Choice, Inc. has been issued through February 28, 2021.

# Primary Health Choice, Inc. A Primary Choice, Inc.

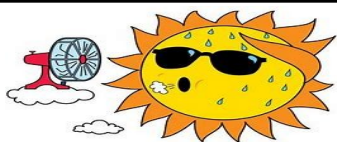
**In God We Trust**



**Second Quarter 2019**



If you can use some extra cash, Please see your office manager and inquire about the agency's ERP program or contact Shannon Lane at the corporate office at 910-865-3500



## **Avoid Heat Exhaustion**

Warning signs include:

- \*Heavy Sweating \*Dizziness
- \*Paleness
- \*Headache \*Fainting
- \*Nausea \*Tiredness
- \*Shallow Breathing
- \*Weakness

Experiencing these symptoms, Seek Medical Attention Immediately!

## Medicaid Transformation

North Carolina is transforming its Medicaid program to managed care. Beginning in November 2019, the Department of Health and Human Services will enroll most Medicaid beneficiaries into integrated managed care products called Standard Plans that will cover physical health, behavioral health and pharmacy services. This will impact both Primary Health Choice, Inc and A Primary Choice, Inc clients. In the near future, clients will begin receiving letters requesting that they enroll in a PHP, which stands for Prepaid Health Plan. If they fail to do, they will automatically be enrolled in a plan based on their geographical location. Clients will then begin receiving welcome packets from their assigned PHP. There are resources available to assist you, the agency clients, and other Medicaid recipients with becoming more knowledgeable on the changes that are occurring across the state. We encourage you to visit some of the resources listed below:

- <https://www.ncdhhs.gov/assistance/medicaid-transformation>
- NC Medicaid Division of Medicaid Benefits 919-527-7000
- Primary Health Choice Corporate Office 910-865-3500



## **National Nurses Week May 6-12 and National Nursing Assistant Week June 13-20**

**National Nurses week and National Nursing Assistant week** is a special opportunity to honor the nurses and nursing assistants currently employed at this agency. This is a time that we can say thank you for your compassion and skill shown to the over 1700 clients we serve across the state of North Carolina. A very special "thank you" goes out to **Nurses Lynette, Natalie, Faye, Leslie, Beth, Shelia, Kamia, Ashley and Artina** and each hard-working **nursing assistant** employed here. Thank you for being so committed to our clients and your dedication to the agency.



## **Agency Update**

Our Smithfield location has recently relocated operations to 1011 S. Pollock St. Selma, NC 27576; telephone number 919.634.9696.

We are pleased to announce that our team is **GROWING!** Over the last quarter, we have hired multiple team members in a variety of positions agency wide. Please join us in welcoming our new administrative team members.

- \***Logan Croch** (Wilmington Office Manager)
- \***Johnathan Hammonds** (Raeford Office Manager)
- \***Bobbie Page** (Billing Specialist)
- \***Kandi Belton** (Winston-Salem Office Manager)
- \***Stephanie McKinney** (Regional Director)

- \***Brittany Moore** (Elizabethtown Office Asst.)
- \* **Nancy Pineda** (IT/QA Assistant)
- \* **Heather Jacobs** (Billing Specialist)
- \* **Chavella Snipes** (Sanford Office Manager)
- \* **Latoya McNeil** (NCIW QP)

\* **Diana Perez** (Payroll Specialist)



# Primary Health Choice, Inc. "Individuals' First Choice"

## Nutrition Day

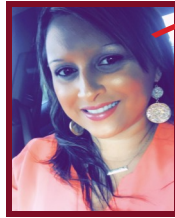
Kathy Cox and Laura Ryan, from Scotland County DSS stopped by our Laurinburg Day Supports Center and provided our clients with nutritional information on healthy eating. They provided information on serving sizes, the importance of vegetable consumption, proportion sizes, and food selection when eating out. They also provided handouts and door prizes to the clients. Thank you again to the Scotland County DSS Staff!



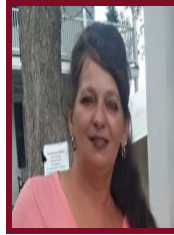
## Employee of the Quarter

THANK YOU

Primary Health Choice, Inc



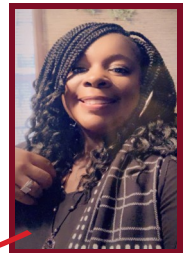
Jessica Collins, IIH



Sharon Servin, NCIW Direct Care



Donna Earp, Selma Office Manager



Jamie Pollock Direct Care

GREAT  
JOB

## June is

### National Safety Month

National Safety Month was designed as a reminder to increase awareness and help prevent deaths at work and unnecessary injuries in our homes, communities and on the roads. The CDC recommends that you maintain a 4-week plan for your family that can be implemented during any time of the year. The best way to prepare for emergencies is to actively participate in safety drills both in the home and work settings. The CDC suggest that motor vehicles are a common danger for motorists and encourages buckling up every time you are in a motor vehicle. Decreasing distractions, such as cellular phone usage and noise can significantly decrease your chances of having major accidents on the road ways. If there is ever an emergency, being trained in First Aid CPR is a useful skill.



THINK SAFE, ACT SAFE, BE SAFE!



In observance for the 4th of July holiday. All offices will be closed July 4-5, 2019. Please see office managers for timesheet turn - schedules.



## Fun Day in the Sun

Day Supports is having its Annual Fun Day on 06/27/2019. This will be a fun filled day for our Day Supports clients that will include food, games, and an assortment of activities. We are excited this year to have a dunking booth in which one of our NC Innovations Waiver staff will be the target!. We would like to say thank you to all of the agency staff that is participating in making this day possible. We appreciate the countless time and planning that went into making this day possible.

Day supports held it's annual Easter Egg Hunt in April. The day included an Easter egg hunt for the clients, music, corn hole, games, and food galore. If you or someone you know will benefit from the Day Supports program please contact Sandra Johnson at 910.739.3939. We have programs in both the Lumberton and Laurinburg areas.



### College & Career Readiness

Get a start on your future through Free College and Career Readiness by discovering the many opportunities at Robeson Community College has to offer!

### Explore Basic Skills Plus Classes:

\*Nursing Assistant I

Call 910.272.3607