The event  $\{X < Y < Z\}$  can be expressed as  $\{X < \min\{Y, Z\}\} \cap \{Y < Z\}$ . Let Y and Z be the 1st arrival times of two independent Poisson processes with rates  $\mu$  and  $\nu$ . By merging the two processes, it should be clear that Y < Z if and only if the first arrival of the merged process comes from the original process with rate  $\mu$ , and thus

$$\mathbf{P}(Y < Z) = \frac{\mu}{\mu + \nu} \ .$$

Let X be the 1st arrival time of a third independent Poisson process with rate  $\lambda$ . Now  $\{X < \min\{Y, Z\}\}$  if and only if the first arrival of the Poisson process obtained by merging the two processes with rates  $\lambda$  and  $\mu + \nu$  comes from the original process with rate  $\lambda$ , and thus

$$\mathbf{P}(X < \min\{Y, Z\}) = \frac{\lambda}{\lambda + \mu + \nu} .$$

Suppose that the event  $\{X < \min\{Y, Z\}\}$  has occurred and that X takes on some value t. After time t, the processes with rates  $\mu$  and  $\nu$  start fresh. Which one of them will be the first to record an arrival (that is, whether the event  $\{Y < Z\}$  will occur) is independent of the past, and therefore independent of the event  $\{X < \min\{Y, Z\}\}$ . Hence,

$$\begin{split} \mathbf{P}(X < Y < Z) &= \mathbf{P}(X < \min\{Y, Z\}) \cdot \mathbf{P}(Y < Z) \\ &= \frac{\lambda \mu}{(\lambda + \mu + \nu)(\mu + \nu)}. \end{split}$$