



Analysis of an existing website

–War remnant museum–

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1. Brief information about war remnant museum website:

War remnant museum also known as bao tang chung tich chien tranh is a website created by Viet Nam government to represent itself in the internet.

They have two links for this website:

www.baotangchungtichchientranh.vn

www.warremnatsmuseum.vn

2. User

- The user population, and separate groups within that population: After many research this museum usually visited by 4 main group: The tourist (the foreign), people over 50, the family with children and the teen between the age 15 and 20

In the website there was over 400.000 people go to this website, I cannot sure the number in the real place but at least there was over 30.000 tourist come to visit this place (number by trip advisor)

- Goals, both generic and specific to groups: After some small research, the general purpose of people coming to this museum is to know more about history. It can be knowledge about weapons, the way they keep prisoners, how they inflict prisoners...

For specific groups, there are some differences but not too much for each group. For the family group, there is no zone for children in the website, the same as the real place. So, it cannot make this group stay for a long time.

For the foreigners there are still some places without English even though I changed the site to English version. These two pictures are example



Chuyên đề: "Tội ác chiến tranh xâm lược"



Agent Orange Aftermath in the U.S. War of Aggression in Vietnam



Chuyên đề: "Thế giới ủng hộ Việt Nam kháng chiến chống Mỹ (1954-1975)"



The Prison Conditions in the U.S. War of Aggression in Vietnam

www.baotangchungtichchientranh.vn
www.warremnantsmuseum.vn

Visitors

Đang online: 204
Lượng truy cập: 455737

For the last two groups, this is two groups that the website fits with, but it just shows the general target, not the specific one.

Both the teen and old group have the same target to go to the website.

To know more, or to share about the event in the past, so there are no barriers between them and other people in the museum.

- Internationalization: As I mentioned before, there are two links for this website, but the English link can be used any more. And the language in the website when changed to the English version is not fully English. There are lots of missing words in the English version that make the foreigner hard to understand and follow. So, Internationalization is not incredibly good.
- Accessibility: Like the internationalization part, because you cannot go to the website by English link so it is hard for foreign to access. I do not give the high points for this website in this part.

3. Task

- Complexity: There are no complex tasks in this website, everything is simple even with the new user. If you need to find or to do something, just click on it and it will bring you to the place.
- Variety: There are also a few tasks for this website, 5 main tasks and some sub-tasks in each main task.

About the Museum ▾ Essential information ▾ News & Event ▾ Activities ▾ Service ▾

- Different tasks for different types of groups: There are no specific tasks for each type of group, everything is generic.
- How accessibility issues are addressed: The English link to the website still cannot be used, but they fixed it a little bit by adding the language change button on top of the navigation bar. But it cannot change the fact that it is extremely hard for foreigners who want to find the website.



Click the flag to change mode

- How the website relates to activities in the 'real' world: It is linked to the real world, but not too much. You almost cannot know where you are on the website, there are no maps, the color of the area you are visiting does not tell you anything about your place right now. Every place you go shows the same in the header. And the picture in the bottom is also the same situation as the header.

About the Museum ▾ Essential information ▾ News & Event ▾ Activities ▾ Service ▾

News

Welcome to the War Remnants Museum's official website!

This is when you visit "about the museum"

News

The Hồ Chí Minh City's tourism stimulus programme

And this is when you visit “announcement”

4. User Interface Design

- Interaction style: There are some differences between the Viet Nam and English version. If you are in the Vietnamese version, there will be a line showing some news in the “new” header, but if you are in the English version, they do not have it.

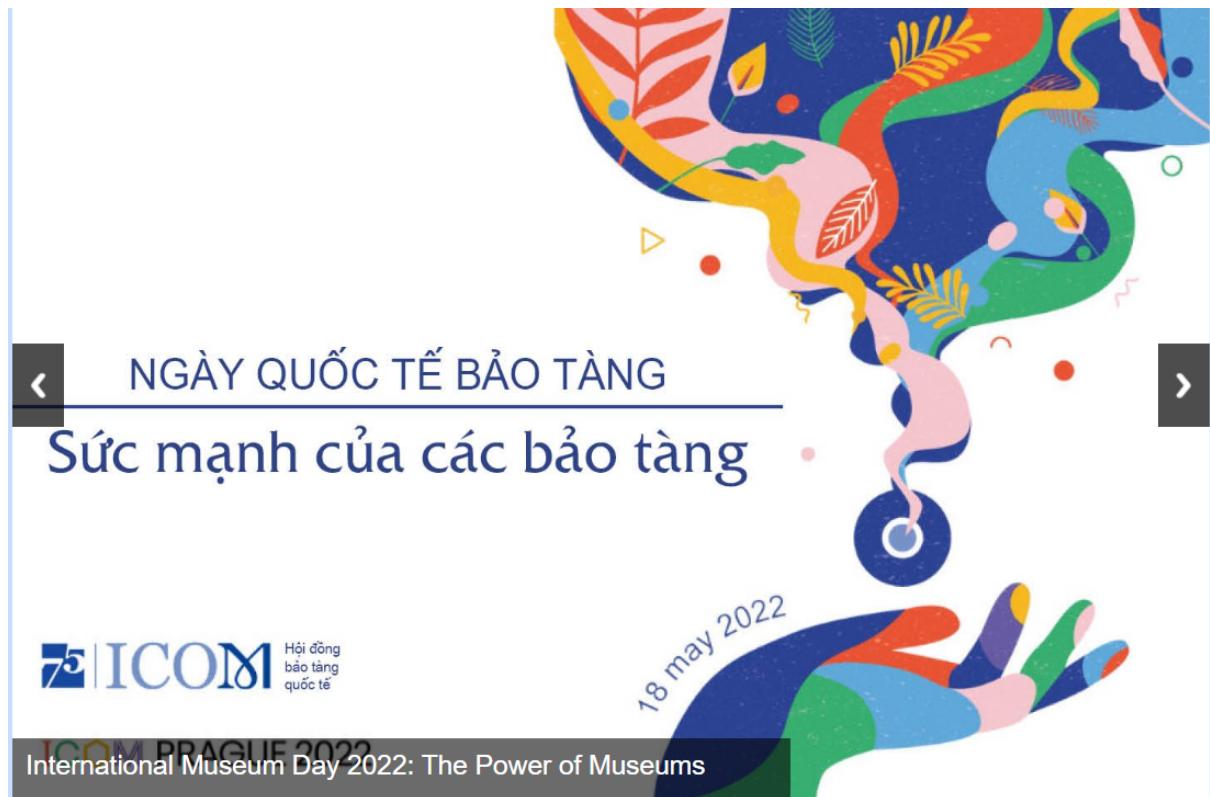
Giới Thiệu ▾ Thông tin cần biết ▾ Tin tức và sự kiện ▾ Nội dung hoạt động ▾ Dịch vụ ▾

Tin mới

Những dấu mốc tháng 7 gắn với sự đổi thay c

The news in Vietnamese version

In the new part, there are some pictures linked to that new, but they have unusual sizes, and the next button is also in a different place. The developer makes this website want the button to stay in the middle of the pictures, but they do not make the rule for this so it will be hard to click continuously.



In the service part, when you click on it, it will go to a place that you can do nothing with it. All is the same and no links are linked to this. Look like there are full of href="#" . Things also happen in many parts of this website like collection, library,...etc.

About the Museum ▾ Essential information ▾ News & Event ▾ Activities ▾ Service ▾

News

Publications

Souvenirs

Date 15/06/2018

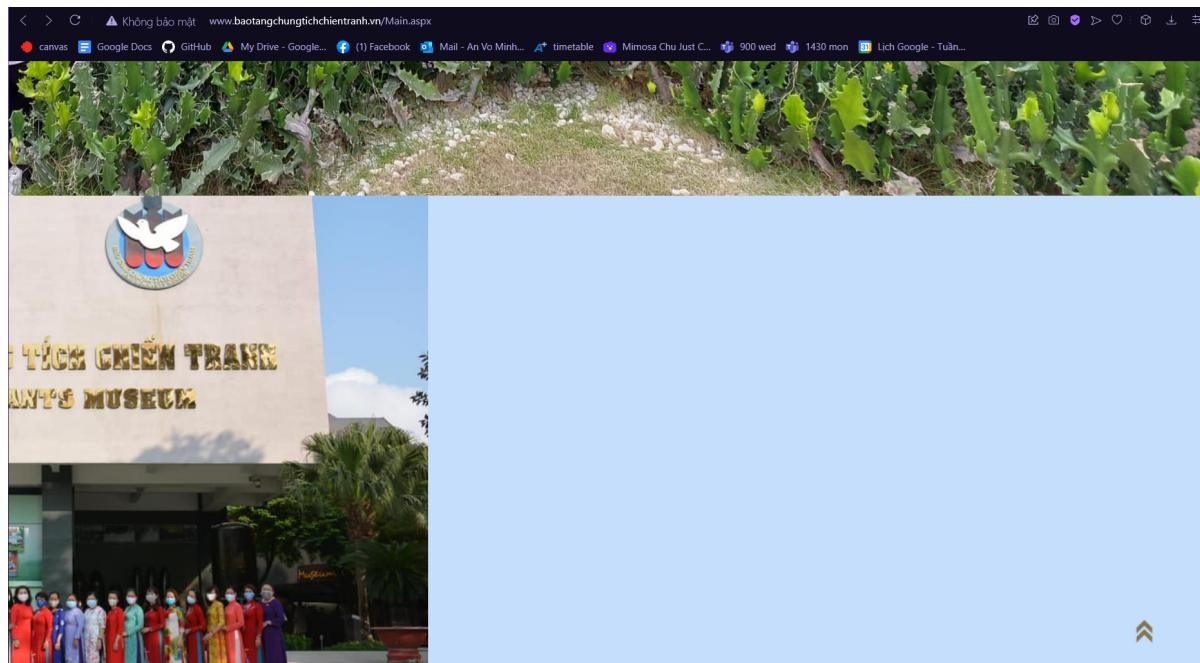
Other service

- (15/06/2018)
- (15/06/2018)
- (15/06/2018)
- (15/06/2018)
- (15/06/2018)
- (15/06/2018)
- (15/06/2018)
- (15/06/2018)

And when you want to go back to the main page, it will change the language back to Vietnamese, and you must change it by yourself again.

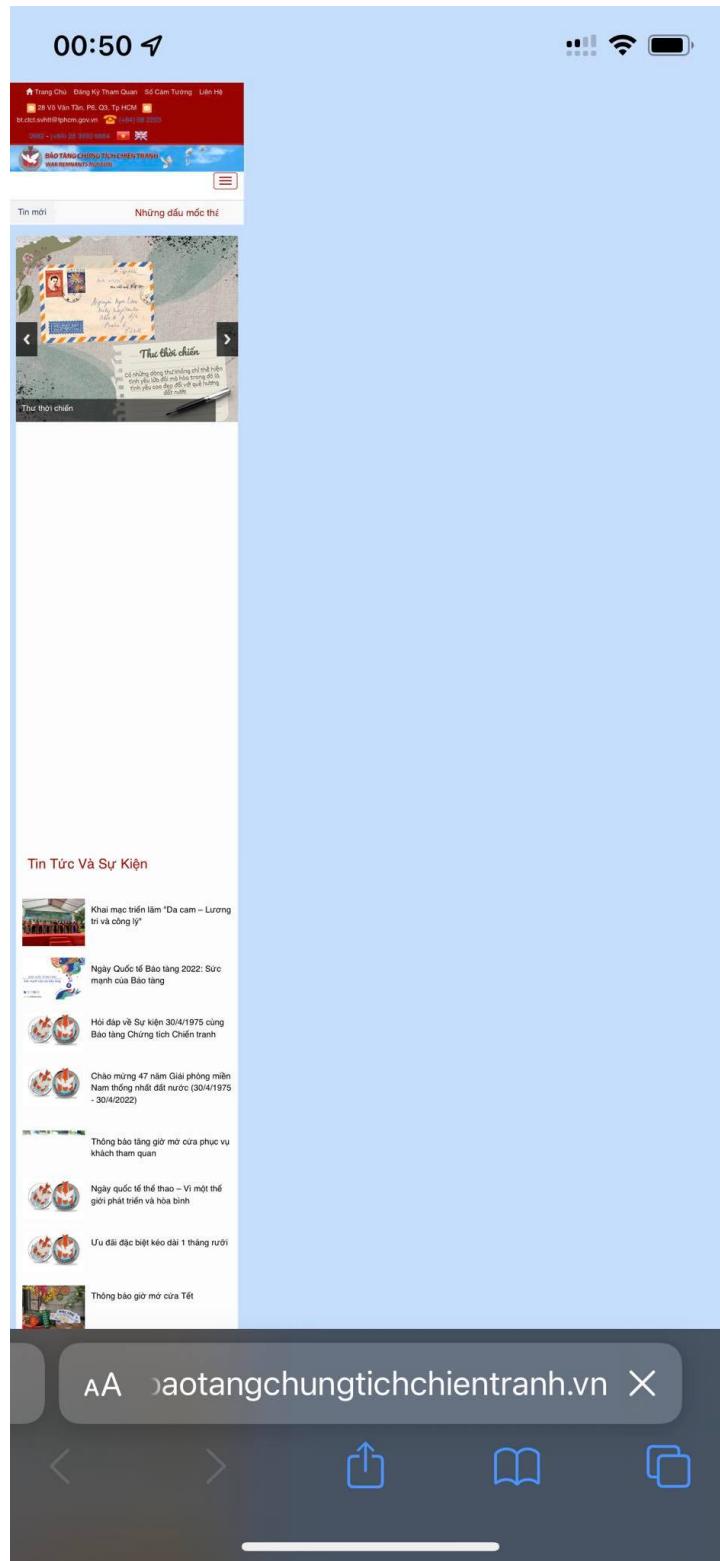
The “back to top” button does not work very smoothly; it will help you go all the way up but will stop at some point for no reason.

- Aesthetics: The design style of this website is not exceptionally good. There is lots of dead space in it. Down to the bottom there are bunch of pictures with many sizes are not being arrange to a same size or place, it make the website look bad.



The website when you move all the way to the right

When you use the phone to access the website, it will be hard to scroll down because of the dead space in the right corner.



Screenshot by Iphone Xmax

There is a lot of space for advertisement but nobody uses it and it makes the web become long and bad in organization.

Advertisement



There are no separate between advertisements and historical pictures,
it makes me think the developer just do not know what to put into it



The collection part in the right corner of the page is also shown
different when you switch version.

Collection



DATE 21/06/2018



DATE 21/06/2018

The use of the same picture repeatedly without any note is also one of the bad parts of this website

News And Events



Notice of Change in
Opening hours



International Museum Day
2022: The Power of
Museums



Special offer in one and a
half months

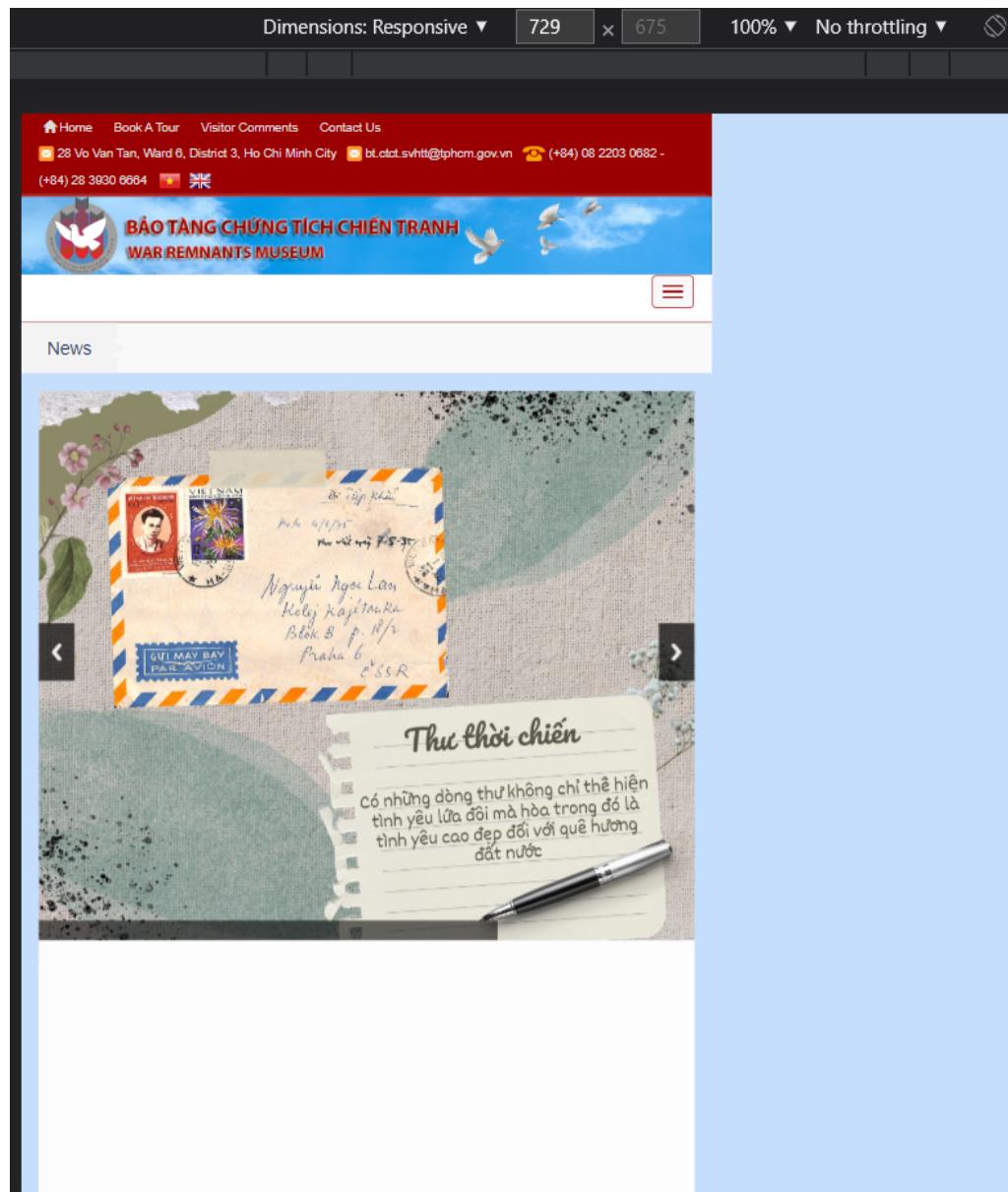


Notice

The logo repeated 4 times in one place

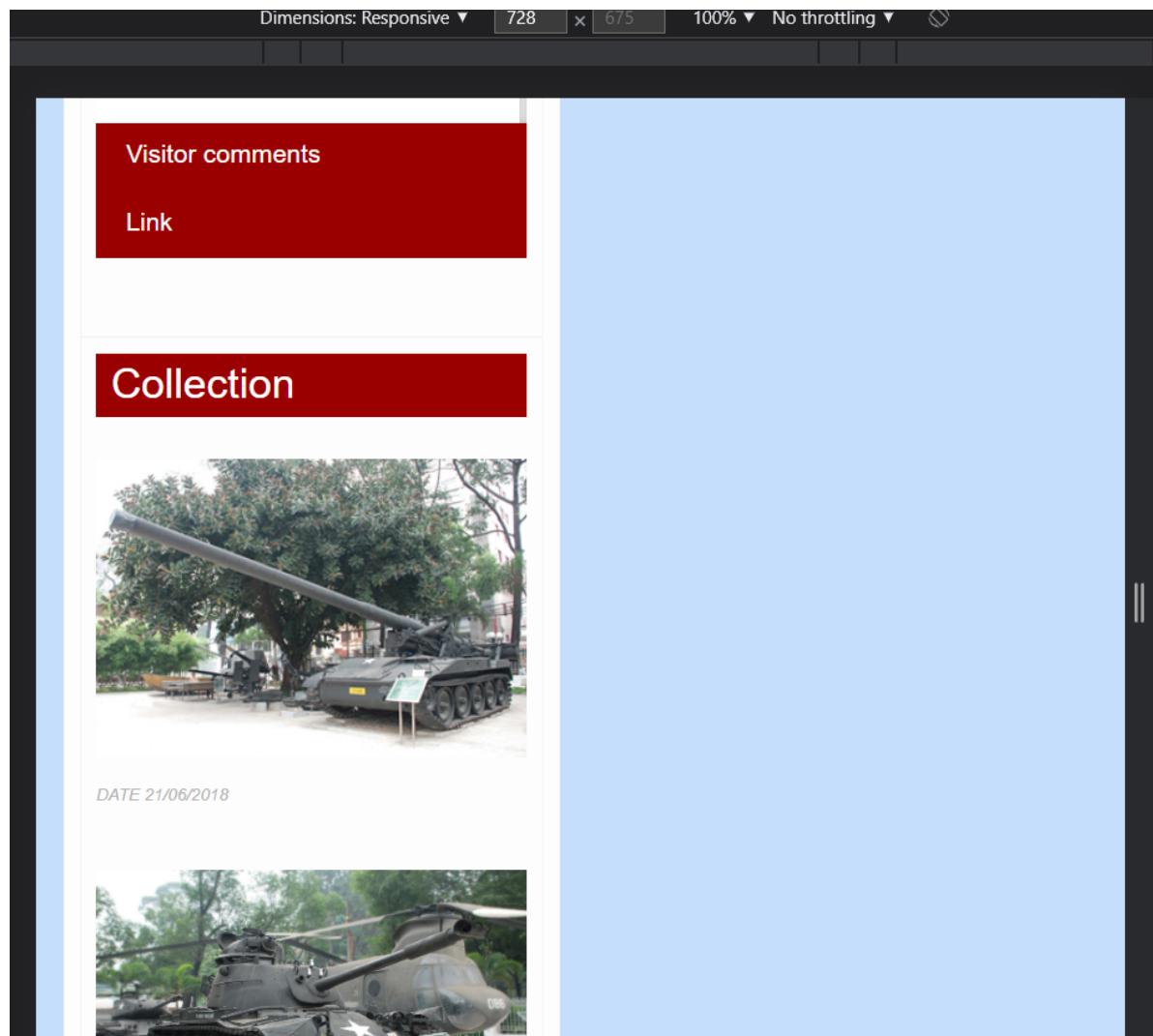
- Mobile and Desktop

The desktop version is quite good but the mobile version is bad, they have responsive navigation bar but only for one nav bar. The other does not show any change when you go to mobile.



The responsive nav bar appear at 729px

Because of the problem of the picture, when you change to mobile mode the content will be smaller than what it should be.



The footer not fit with the bottom when I change the size



5. Reflection:

By this lesson for week 1 to week 6, I have learned many new things. I have knowledge about what is a reliable website, how can you know your pages will make the user hard to use and how to fix it. The first time I studied this I was very confused. I do not know what I should do or what I am studying because the lesson is different each day. My weakness is writing a report to be honest; you can ask me to dev a web in one day and I will try my best to do it, but if you ask me to do the research, I will very lazy and try to delay it as much as I can, but day by day, with the tutor class I have learn something new to improve my skill in this part. I am not good at authoring a report but I can find the weakness in the website and that will help me to deal with the given task. The report still has many mistakes, some short, some too long, not very balanced, my word range still small, I do not use many “academic” words. But I know that this is my work and it can get better day by day so I am still proud of this report.

All the reports are my opinion about a website. The number that I used is taken from the “trip advisor” and from the page I evaluate.

[“https://www.tripadvisor.com/Attraction_Review-g293925-d311103-Reviews-War_Remnants_Museum-Ho_Chi_Minh_City.html”](https://www.tripadvisor.com/Attraction_Review-g293925-d311103-Reviews-War_Remnants_Museum-Ho_Chi_Minh_City.html)