

Azram Ansari

I am a dedicated and result-oriented Engineer with nearly a decade of expertise in Linux technologies and Cloud Computing. My experience spans roles in system analysis & architecture, where I've developed strong troubleshooting and mentoring skills. I thrive in collaborative environments, aiming for efficient solutions to enhance operations and customer satisfaction.

EXPERIENCE

Oracle Cerner, Yelahanka, Bangalore — System Analyst I

6 June 2022 - PRESENT

- Managing Java cloud-based servers and interfaces.
- Knowledge of Cerner CCL, basic SQL.
- Maintenance and troubleshooting of the architecture build.
- Managing the processing of OpsJob automation messages.
- Troubleshooting based on Linux logs, SPLUNK logs, XML & HL7 messages.
- Mentoring cross-team and new associates on the FSI Java and Data Extraction solution.
- SME of the Data Extraction solution.
- Working with SDE for code correction and patch release.
- Documenting the resolution steps for future reference.
- Collaborating with other teams to resolve issues and ensure customer satisfaction.
- Working on Remedy tickets and being mindful of the SLA.
- Working on change tickets, deploying changes in Prod and Non-Prod.
- Executing DML queries and achieving desired outputs, resolving the issue.

CSS Corp, Whitefield, Bangalore — Engineer L2

2 Jan 2019 - 3 June 2022 (~3.5 years)

- Monitoring and troubleshooting batch jobs using Control-M.
- Running Docker containers processing on CSV files & updating scripts.
- Routing and verifying files via IBM MFT.
- SME of the GRE-Infra-Collaboration group.
- Documenting troubleshooting steps for knowledge articles

NetVision, Hazrat Ganj, Lucknow — Tech Support

12 June 2017 - 31 May 2018 (~1 year)

- Administering various Linux flavors.
- Interacting with vendors and distributors.
- Knowledge and experience with RHEL.

EDUCATION

GLA University, Mathura, Uttar Pradesh — B.Tech (EC)

August 2013 - April 2017

Graduated with First Division.

PROJECTS

Facebook Express Wifi — Netvision; ISP

Worked from the OS installation to the configuration of the rack servers from scratch. The servers belong to different flavors of Linux.

Target — CSS Corp; Retail Store

Managed various store devices remotely, troubleshooting workstations, and managing batch jobs.

K-Tube — Oracle Cerner; Healthcare Sector

The aim is to share workflow knowledge by creating video lectures and uploading them to the portal.

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SKILLS

Linux	AWS Cloud	XML	SQL
HL7	Python	Shell	
Automation	Interfaces		
GIT	Cloud Compute	CernerCCL	
RHEL	Oracle Cloud		

CERTIFICATES



[Linux Admin by Kernel Training](#)



[AWS Solutions Architect Associate \(SAA-C02\)](#)



[Java Explorer by Oracle](#)



[AWS Certified AI Practitioner \(AIF-C01\)](#)

LANGUAGES

Hindi (Native) || English (Fluent),
French(Beginner) || Spanish(Beginner)

HOBBIES & INTERESTS

Listening Music Sports
Adventure Photography

SPECIAL ACHIEVEMENTS

Official Photographer '14 (College)
Served as an Official Photographer for College events from 2014 to 2017

Immediate response '21 (CSS Corp)
Received for quick problem-solving skills

Chanakya Award '23 (Oracle Cerner)
Received for exceptional contribution in reducing backlog tickets

Spot Award '24 (Oracle Cerner)
Recognised for outstanding Performance