

GOKUL PJ

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PROFESSIONAL EXPERIENCE

NETSKOPE: THE SSE LEADER

Bangalore, India

Professional Services Engineer – Subcontract

1 Month: June 2022-Present

- Understand the customer requirements and deliverables and create a comprehensive Statement of Work (SOW)
- Present the Netskope cloud security assessments to Customer
- Create and deliver detailed and professional level documentation
- Understand System integration with SSO, AD, Proxies, Cloud API's, VM's & Firewalls
- Create evaluation test plans and implement SWG, CASB, ZTNA and DLP solutions
- Self-Project Manage and deliver services on-time
- Create training documentation and deliver hands-on training to the Customer
- Working closely with customers and their Technical Team
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BIZCARTA TECHNOLOGIES INDIA PVT LTD

Bangalore, India

Lead-Professional & Managed Security Services

4 Years 8 Months: 2019-Present

Security Analyst

2017-2019

- Lead Information Security professional & managed security team of 3 other employees; grew office revenue by 71% in first 14 months.
- Delivered product solutions to institutional and corporate clients; grew customer base by +25% in India.
- Managed a process re-engineering project to improve and consolidate end-to-end professional and managed service processes; restructured communication flow among 3 departments and cut down manual work.
- Developed professional and customer services workflow and implemented the same through a CRM and helpdesk tool.
- Streamlined the implementation process and reduced the average product delivery time from 30 days to 16 days by redefining responsibilities and improving accountability of employees.
- Managed and mentored 3 graduate analysts; aided in development leading to highest performance ratings.
- Undertook major system upgrades for existing clients; provided 8/9 technical support for 10+ clients.
- Spearheaded various projects such as Security solution design, deployment and SOP creation and handover – Vulnerability and Patch management, Advanced Endpoint Security, Cloud Security, Network Security, Email Security, Data protection, SIEM, Identity Management.
- Co-ordinated with clients for security audits with frameworks such as ISO27001, HIPAA, PCI DSS, Sans CIS.
- Provided managed security services to multiple clients with solutions deployed such as Advanced Endpoint Security, Firewall, Vulnerability and Patch management and email security and was responsible for the security posture of these clients.
- Pioneered in evaluation new solutions and having the sufficient hands-on and technical knowledge to assist clients with POC, design, deployment, and knowledge transfer.
- Pursuing Certified Cloud Security Knowledge Certification

EDUCATION

JAIN (DEEMED -TO-BE UNIVERSITY)

Bangalore, India

Master of computer application (MCA) with First Class

2015-2018

- Completed 3 years specialization in Information Systems Security/Information Assurance (ISMS)

PRESENTATION COLLEGE OF APPLIED SCIENCES

Puthenvelikara, Kerala, India

Bachelor of Computer Application

2012-2015

- Completed three years of study in Mahatma Gandhi University, Kerala

ADDITIONAL INFORMATION

- Technical Skills: Information Security Management – Vulnerability and Patch Management, Advanced Endpoint Security, Network Security, Cloud Security, Penetration testing, Compliance Management (CIS, HIPAA, PCI DSS, GDPR, ISO27001), SIEM, Python (Beginner level). Working knowledge of Cloud services – AWS, GCP and Azure
- Languages: Fluent in English (IELTS overall Band: 8.0), Malayalam (native) and Hindi.
- Certifications: EC Council Certified Security Analyst (ECSA), Netskope Cloud Security Administrator and Integrator (NCSA & NSCI), AlienVault Certified Security Engineer. Currently pursuing CISM - Certified Information Security Manager and CCSP -Certificate of Cloud Security Professional.
- Tools proficient in:
 - **Cloud Security:** Netskope SASE, Zscaler, Trend Micro
 - **Advanced Endpoint Protection:** Trend Micro Apex One & WorryFree EDR & Deep Security, Symantec, CrowdStrike, Sentinel One, Sophos Endpoint and Server Security
 - **SIEM:** AlienVault, Cybolt, Elastic Stack, Splunk
 - **Firewall:** Barracuda, Fortinet, Untangle, Palo Alto
 - **Vulnerability and Patch Management:** SecPod Sanernow, Qualys, Automox, Tenable
 - **Email Security:** Trend Micro Email Security Standard, Barracuda
 - **Data Loss Prevention:** Trend Micro, Symantec, Netskope, Endpoint Protector, ITSMine.
 - **PAM:** Delinea, Arcon
 - **IAM:** Okta, OneLogin, Jumpcloud, Azure AD
 - **Privacy:** Information Rights Management – Azure Information Protect, Vera