Project Title:	*NADRA*
Course Title:	Software Construction & Development
Department:	Computing (*Software Engineering*)
Submitted To:	Islam Abbasi

Submitted By:

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Stakeholder-Wise Use Cases:

- **Citizen (Use Cases)**:
    1. Apply CNIC
    2. Renew CNIC
    3. Update CNIC Details
    4. Upload Documents
    5. Verify Documents
    6. Track Application
    7. Modify Delivery Address
    8. Save Draft
    9. Display Errors
    10. Login CNIC + OTP
    11. Switch Language
    12. Auto-fill Data
    13. Verify Biometric
    14. Use Offline Draft
    15. Submit Feedback

- **Receptionist (Use Cases)**:
    1. Generate Token
    2. View Appointment Status
    3. Verify Document Checklist

- **Data Entry Officer (Use Cases)**:
    1. Manage Records
    2. Restrict Device Access

- **Operations Supervisor (Use Cases)**:
    1. View Dashboard
    2. Escalate Priority Application

- **Technical Officer - IT (Use Cases)**:
  1. View Error Logs