

Unity Plug-in for iOS

AdColony Version 2.0.1.31 Updated January 18, 2013

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1. Introduction

AdColony 2.0 delivers high-definition (HD), Instant-PlayTM video advertisements that can be played anywhere within your application. Video ads may require a brief waiting time before the first attempt to play; afterwards, videos will play without any delay. AdColony also contains a secure system for rewarding users with virtual currency upon the completion of video plays. In addition, AdColony provides comprehensive app analytics and campaign metric reporting, visible in your account on clients.adcolony.com.

This document contains step-by-step instructions to easily integrate AdColony into your applications and quickly add video advertisements and virtual currency rewards. If you need more information about any of these steps, consult our sample applications or contact us directly for support. We are dedicated to providing quick answers and friendly support.

Support E-mail: support@adcolony.com

2. Changes to the Library and Updating Applications

You may skip this section if you are adding AdColony to an application for the first time.

Overall Changes

The AdColony SDK 2.0 has been rebuilt from the ground up to perform better in every way, with numerous bug fixes, user experience improvements, and performance improvements. For the most part, updating an existing integration is a drag-and-drop process; however, some APIs have been replaced with simpler equivalents and some requirements have changed.

AdColony 2.0 now supports iOS 6 and its new "Limit Ad Tracking" feature. It requires Xcode 4.5 to build, a base SDK of iOS 6.0, and at least iOS 4.3 as the minimum supported target and the armv6 architecture is no longer supported. Once built into your application, the AdColony SDK 2.0 will add less than 200KB to the size of your app on the App Store.

In addition, the AdColony 2.0 SDK includes two new developer features: fractional V4VC rewards, and user metadata. Fractional V4VC rewards allow you to specify that multiple videos must be viewed for each currency reward; this is discussed further in the V4VC section. User metadata allows you

to provide AdColony specific per-user data that can unlock valuable targeted campaigns for your application.

Updating from AdColony 1.9.11

Copy the new versions of libAdColony.a and AdColonyPublic.h packaged with this Quick Start Guide into your Xcode project, overwriting the old files.

Add the following frameworks to your Xcode project's targets:

- AdSupport
- AVFoundation
- CoreMedia
- StoreKit
- MessageUl
- EventKit
- EventKitUI

If you want to use the new V4VC feature where you can require multiple video views per reward, you will need to create a new zone for use with the AdColony SDK 2.0.

Updating from AdColony 1.9.7 through 1.9.9

When updating from AdColony 1.9.7 through 1.9.9 to AdColony 2.0, simply follow the steps for updating from AdColony 1.9.11 to AdColony 2.0. If your application uses our server-side V4VC system, please review section 5 of this document titled Adding Videos-For-Virtual-Currency and review the changes made to the server-side callback URL.

Unity Plugin Change Log

January 9, 2013 -- iOS 2.0.1.32

- Change 1
 - When AdColony is showing a video it no longer prevents applicationWillResignActive and applicationDidEnterBackground notifications from being received by the App Delegate.

December 17, 2012

- Change 1

APIs were removed:

- AdColonyTakeoverAdDelegate protocol callbacks
 - adColonyVideoAdPausedInZone:
 - o adColonyVideoAdResumedInZone:
- AdColonyPublic class methods
 - o pauseVideoAdForZone:andGoIntoBackground:
 - pauseVideoAdForSlot:andGoIntoBackground:

- unpauseVideoAdForZone:
- o unpauseVideoAdForSlot:

APIs were added as replacements:

- AdColonyPublic class method
 - cancelAd

This new method allows you to cancel a video in progress and return control to the app. No publisher earnings or V4VC rewards will occur if an ad is canceled using this method. This should only be used by apps that must respond to an incoming event like a VoIP phone call.

- Change 2

The following API was removed and replaced with simpler functionality:

- AdColonyDelegate protocol method
 - o adColonySupplementalVCParametersForZone:

The following APIs were added to replace the above functionality:

- AdColonyPublic class methods
 - getCustomID
 - setCustomID:

These new methods allow you to provide custom per-user data to a server-side V4VC callback. This was typically used in cases where servers identify users based on an account identifier or similar data rather than by some kind of device identifier.

October 4, 2012

- -Updated plugin with AdColony 2.0
- -Fixed bugs in the sample app

August 23, 2012

- -Fixed an issue with V4VC post-popups.
- -Added support for multiple scene projects.
- -Removed dependency on 'Main Camera' object.

July 11, 2012

Updated plug-in to use AdColony 1.9.11, which reintroduces iOS UDID and fixes other minor issues. MAC Address and OpenUDID are still supported for tracking. ODIN1 identifier is now also available, and can be accessed through AdColony.getODIN1().

April 6, 2012

Updated plug-in to use AdColony 1.9.9, which removes reliance on the iOS UDID. AdColony iOS now uses a combination of MAC Address and OpenUDID to track ad delivery. The plugin has two new methods if your app needs to access either of those identifiers: AdColony.GetDeviceID() return the MAC Address and AdColony.GetOpenUDID() returns the OpenUDID.

November 3, 2011

This is the first release of the Unity AdColony plug-in.

3. AdColony SDK Integration

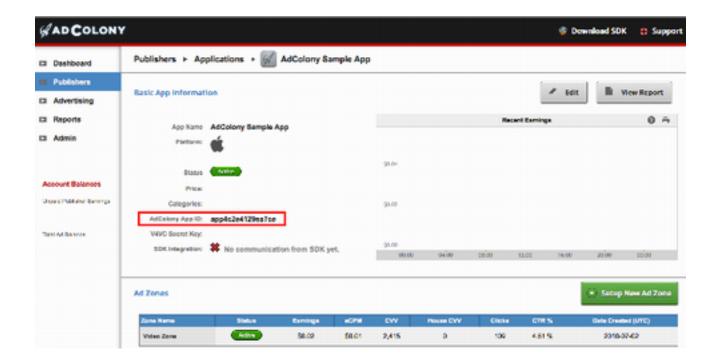
- Step 1: Copy plug-in files to Unity project

1. Copy the contents of the Platform-iOS/Plugins folder that came with the UnityADC downoad into the Assets/Plugins folder of your Unity project. You should now have the following seven files:

Assets/Plugins/AdColony.cs Assets/Plugins/iOS/UnityADC.mm Assets/Plugins/iOS/AdColonyPublic.h Assets/Plugins/iOS/libAdColony.a

— Step 2: Gather Information from Your AdColony Account

Login to <u>clients.adcolony.com</u>. If you have not already done so, create an app and needed zones on the website. To create new apps and video zones, locate the green buttons on the right-hand side of the Publisher section. Then retrieve your **app ID** and your corresponding **zone IDs** from the AdColony website and make note of them for use in <u>Step 4</u>. Please reference the screenshots below on locations of the **app ID** and **zone IDs**.

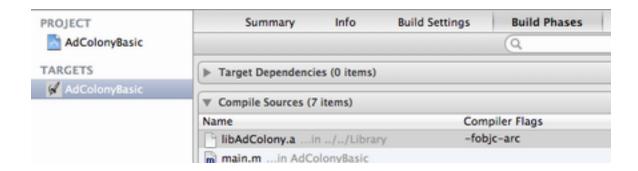


- Step 3: Call AdColony.Configure()

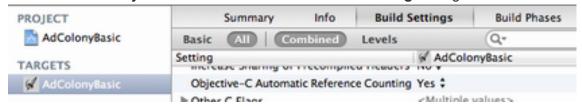
Call AdColony.Configure() from the Start() method of one of your game objects (usually an overall game manager). The necessary arguments are as follows (by example):

- Step 4: Enable Automatic Reference Counting (ARC) for AdColony

AdColony requires ARC, which can be set at either the project-level, or just specifically for the AdColony library. As of *Unity 3.5.6*, Unity's generated Xcode project *does not have ARC enabled*. If you are using the Unity generated project with minimal changes please use the following method. Enable ARC only for AdColony by adding libAdcolony.a to the **Compile Sources** list, and add "-fobjc-arc" to its Compiler Flags.

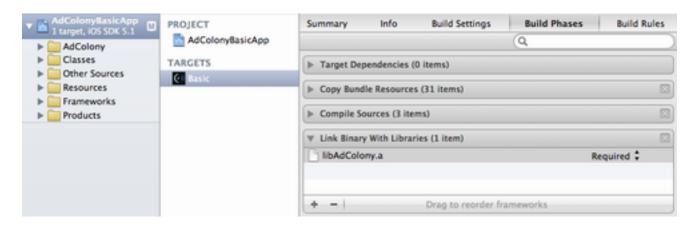


Otherwise, if your project already supports ARC, ensure that for the project-level setting, "Yes" is selected for the **Objective-C Automatic Reference Counting** setting.

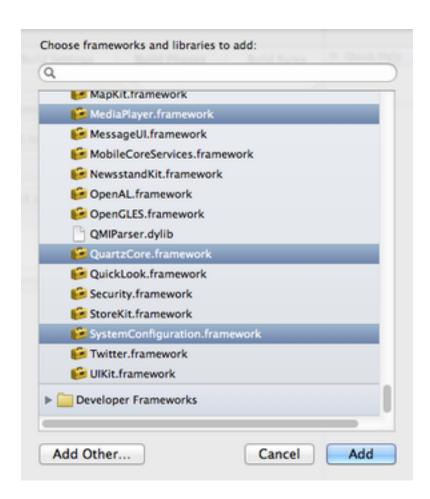


— Step 5: Add required frameworks to your iOS project

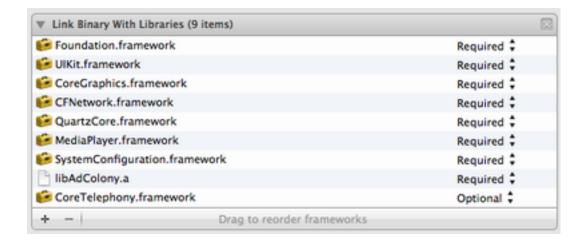
After building your project in Unity perform the following steps in the **Xcode** project generated by Unity. Inside **Xcode**, select your **Target**, select its **Build Phases** tab, then under the **Link Binary With Libraries** section click the plus sign to add AdColony's required frameworks.



Then select all of the following frameworks from the list and click Add: Adsupport.framework, AVFoundation.framework, CFNetwork.framework, CoreGraphics.framework, CoreMedia.framework, CoreTelephony.framework, EventKit.framework, EventKitUI.framework, MediaPlayer.framework, MessageUI.framework, QuartzCore.framework, StoreKit.framework, and SystemConfiguration.framework.



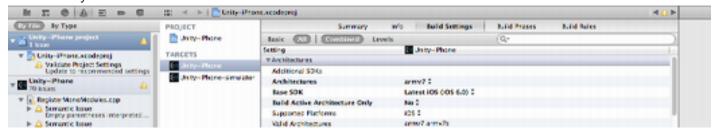
After adding the required frameworks, weak-link the Adsupport framework by selecting your application's target, then find Adsupport.framework in the list of included resources and set its Role to "Optional".



- Step 5: Ensure proper build settings

AdColony requires Xcode 4.5 to build with the following settings:

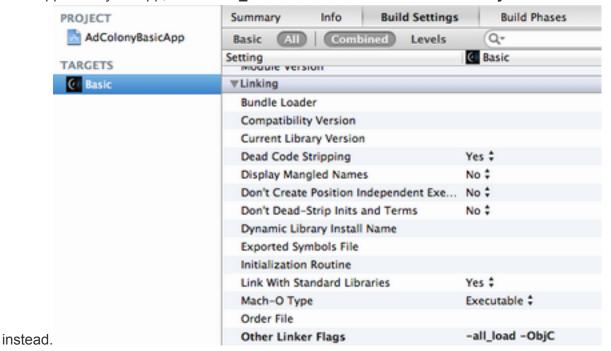
- Base SDK of iOS 6.0
- At least iOS 4.3 as the minimum supported target
- The armv6 architecture is no longer supported, ensure your Unity Player settings are for armv7 only! In the Xcode build settings make sure that armv7 is the only Architecture chosen. As of Unity 3.5.6 armv7s is not supported and you will receive build errors if you include that in the Architecture section.



— Step 6: Set Linker Flags(Optional)

Select on your **Target**, select its **Build Settings** tab. In the **Linking** section find the **Other Linker Flags** entry, then and add the "**-ObjC**" flag. Omitting this flag will cause runtime exceptions.

Some apps that use static libraries fail to compile when the "-ObjC" flag is set. If this happens to your app, use -force_load PATH/TO/LIBRARY/libAdColony.a



4. Adding Video Ads

You can call AdColony. ShowVideoAd() as desired (often at the beginning of a new game or level) to show an interstitial video. If a video is available it will be shown; otherwise nothing will happen.

```
// Example 1: Play a video ad if available.
AdColony.ShowVideoAd();

// Example 2: Play from a specific zone, if available.
AdColony.ShowVideoAd( "z4d87a5e1b8967" );
```

Your app is now ready to play video ads! Build and run your app on an iOS device. After your app begins running, give AdColony time to prepare your ads after the first launch; 1 minute should be sufficient. Then trigger video ads to be played. You should see an AdColony test ad play. If no video ads play, double check the previous steps. Make sure that you are providing the correct App ID and Zone ID.

The AdColony plug-in will automatically pause and resume Unity, this means that your Unity game logic will stop running while AdColony is playing a video ad and automatically continue when AdColony finishes. If you wish to perform additional actions (such as pausing background music), before the video plays then you must do that before making a call to play a video. There is a video playback delegate you can hook into, "AdColony.OnVideoFinished", that will be called after AdColony has finished. For example:

```
// Example 3: Play an ad with finish delegate notifications.
AdColony.OnVideoFinished = OnVideoFinished;
// Delegates must be assigned BEFORE Configure() is called
AdColony.Configure( ... );
// Any necessary preparation code here
AdColony.ShowVideoAd();
...
void OnVideoFinished()
{
   Debug.Log( "AdColony finished." );
}
```

Note that the <code>OnVideoFinished</code> delegate will be called whether or not a video actually plays. **IMPORTANT:** You must assign the delegate before calling <code>AdColonly.Configure()</code>.

5. Adding Videos-For-Virtual-Currency™

Videos-For-Virtual-CurrencyTM (V4VC_{TM}) is an extension of AdColony's video ad system. V4VC allows application developers to reward users with an app's virtual currency or virtual good after they have viewed an advertisement. AdColony V4VC does not keep track of your users' currency balances; it provides notifications to you when a user needs to be credited with a reward.

AdColony's V4VC system can be implemented in two different ways: client-side or server-side. We recommend that all developers use a server-side integration because it offers the most security for your virtual currency system; however, it requires that you operate your own internet-accessible server. In client-side mode, our V4VC system does not require you to operate a server.

Our help center documentation details recommended usage and settings for V4VC. Please reference the following informational and best practices documents online for more details.

V4VC_{TM} Security and Usage Tips

Videos-For-Virtual-Currency_{IM} (V4VC_{IM})

If you are upgrading from AdColony 1.9.9 or earlier versions and use V4VC in server-side mode, be sure to read section "Server-side Setup" for required changes.

Configuring a Video Zone for V4VC on clients.adcolony.com

— Step 1

Sign into your <u>clients.adcolony.com</u> account and navigate to the configuration page for your application's video zone. (You may have to create a new video zone.)

— Step 2

Select **Yes** under the **Virtual Currency Rewards** section to enable virtual currency for your video zone. Depending on whether you operate a server to track users' virtual currency balances, select either **Yes** or **No** for **Client Side Only?** Please read our the "V4VC Security and Usage Tips" online document linked above for details the benefits of a server-side setup.



Select the appropriate settings and enter values for all of the fields except the **Callback URL** field. The **Virtual Currency Name** field should reflect the name of the currency rewarded to the user. The **Daily max per user** should reflect the number of times you want a user to be able to receive rewards per day. The **Reward per completed view** should reflect the amount you wish to reward the user.

AdColony 2.0 introduces a new setting that allows you to fine tune V4VC for your game economy. If the virtual currency that you use with V4VC is more valuable than the typical revenue generated from an AdColony video, then you should supply a value for the **Videos Needed per Reward** field that is greater than 1.

— **Step 3**

If you have selected a server-side integration, fill in the **Callback URL** field with a URL on your server that will be contacted by the AdColony SDK to notify it whenever a user is completes a V4VC video for a reward.

Using Videos for Virtual Currency in Your App

- Step 1: Set up an AdColonyV4VCListener to receive results

After a V4VC video plays AdColony will inform your app of the results. Create a method that conforms to the AdColony. V4VCResultDelegate signature and assign the method to AdColony.OnV4VCResult. For example:

...
void Start()

If *success* is true than the virtual currency transaction is complete and your server has awarded the currency. This callback should appropriately update your application's internal state to reflect a changed virtual currency balance. For example, contact the server that manages the virtual currency balances for the app and retrieve a current virtual currency balance, then update the user interface to reflect the balance change. Apps may also want to display an alert to the user here to notify them that the virtual currency has been credited.

If *success* is false then the video played but for some reason the currency award failed (for example, perhaps the virtual currency server was down). Apps may want to display an alert to user here to notify them that virtual currency rewards are unavailable.

IMPORTANT: In the event of a various network problems, a currency transaction will not be instantaneous, which can result in this callback being executed by AdColony at any point during your application. Delayed results can also be returned from previous runs of the program, so to make sure you don't miss any notifications you should assign your OnV4VCResult delegate **before** calling AdColony.Configure().

— Step 2: Show a V4VC ad as-is or with pop-ups

Call AdColony. ShowV4VC (false); to show a video for virtual currency (if available) and AdColony will then call your delegate method with the result.

Alternatively AdColony provides two default popups to provide the user information about V4VC. These popups include information you entered on <u>clients.adcolony.com</u>, informing users of the name and amount of currency they will receive. You may choose to use these popups or to ignore them. Many apps implementing V4VC implement their own custom popups to match the app's look.

One popup can be triggered which allows users to begin a V4VC video and is referred to in this document as the pre-popup. The other popup can be triggered after the V4VC video finishes and is referred to in this document as the post-popup.

The pre-popup currently has the following appearance:



The post-popup currently has the following appearance:



To use only the post-popup, send "true" to *ShowV4VC* as follows:

```
AdColony.ShowV4VC( true );
```

To use the pre-popup, call $AdColony.OfferV4VC(\ bool\ showPostPopup\)$ instead. The following call would use both pre and post popups: AdColony.OfferV4VC(true); Server-side Changes to Reward Virtual Currency Users

In AdColony 1.9.7, we added an option to enable client-side handling of virtual currency. Please note that use of this option is not advised because there is no way to create a secure client-side virtual currency system. While we do our best to obfuscate our client-side system, it is not possible to ensure its security. If you are unable to use a server to manage your virtual currency system,

contact support@adcolony.com for usage guidelines.

The following steps are only necessary if you are implementing a server-side V4VC setup. If you are upgrading from AdColony 1.9.9 or previous versions, be sure to update your V4VC callback code to account for the new URL parameters, as described in <u>Step 2</u>.

To provide security for your virtual currency economy, AdColony relies upon your game server to mediate virtual currency rewards for users. Without a server-backed system, it is impossible to create a totally secure virtual currency reward system. AdColony issues web calls directly to your servers that handle your virtual currency. These web calls use message hashing for security so that users cannot be rewarded with currency they did not earn.

— Step 1: Create a URL

In order to reward your users with the virtual currency they have earned via AdColony, you must create a callback URL on your game's server system. AdColony will pass data to your game's server via this URL, which are then used to update a user's virtual currency balance in your system.

You must create a URL on your servers to receive the AdColony callback. The callback URL must not require any authentication to reach your server, such as HTTPS. AdColony will pass data to your URL using the HTTP verb "GET". You will want to create this URL in a directory that can execute server-side code such as PHP. This URL should match your input in the video zone configuration page on <u>clients.adcolony.com</u> for your virtual currency zone. See Step 3 of the section titled "Configuring a Video Zone for V4VC on <u>clients.adcolony.com</u>".

— Step 2: Add Security and Reward Logic

You must make your URL respond appropriately to the AdColony callback. The format of the URL that AdColony will call is as follows, where brackets indicate strings that will vary based on your application and the details of the transaction:

[http://www.yourserver.com/anypath/callback_url.php]?id=[transaction id]&uid=[AdColony
device id]&amount=[currency amount to award]¤cy=[name of currency to award]
&open_udid=[OpenUDID]&udid=[UDID]&odin1=[ODIN1]&mac_sha1=[SHA-1 of MAC address]
&verifier=[security value]

URL Parameter Name	Туре	Purpose
id	Positive long integers	Unique transaction ID
uid	Alphanumeric string	AdColony device ID (not Apple UDID)

amount	Positive integer	Amount of currency to award
currency	Alphanumeric string	Name of currency to award
open_udid	Alphanumeric string	OpenUDID (not Apple UDID)
udid	Alphanumeric string	Apple UDID
odin1	Alphanumeric string	Open Device Identification Number
mac_sha1	Alphanumeric string	Same as uid (AdColony device ID)
verifier	Alphanumeric string	MD5 hash for transaction security

You need some type of server-side language to process and act upon AdColony's calls to your callback URL. For your convenience, the following PHP with MySQL sample code illustrates how to access the URL parameters, perform an MD5 hash check, check for duplicate transactions, and how to respond appropriately from the URL. It is not necessary to use PHP for your callback URL. You can use any server side language that supports an MD5 hash check to respond to URL requests on your server; you will simply need to adapt the following code sample to your language of choice. Please note that you must concatenate the URL parameters in the order shown or the hash check will not pass.

```
<?php
```

```
$MY SECRET KEY = "This is provided by adcolony.com and differs for each zone";
   $trans_id = mysql_real_escape_string($_GET['id']);
   $dev id = mysql real escape string($ GET['uid']);
   $amt = mysql real escape string($ GET['amount']);
   $currency = mysql_real_escape_string($_GET['currency']);
   $open_udid = mysql_real_escape_string($_GET['open_udid']);
   $udid = mysql_real_escape_string($_GET['udid']);
   $odin1 = mysql real escape string($ GET['odin1']);
   $mac_sha1 = mysql_real_escape_string($_GET['mac_sha1']);
   $verifier = mysql_real_escape_string($_GET['verifier']);
   //verify hash
   $test_string = "" . $trans_id . $dev_id . $amt . $currency . $MY_SECRET_KEY .
$open_udid . $udid . $odin1 . $mac_sha1;
   $test result = md5($test string);
   if($test_result != $verifier) {
         echo "vc noreward";
         die;
```

```
}
   $user id = //get your internal user id using one of the supplied device identifiers
   // the device identifiers (OpenUDID, AdColony ID, ODIN1) can be accessed via a
method call in the AdColony client SDK
//check for a valid user
   if(!$user id) {
          echo "vc_noreward";
          die;
   }
   //insert the new transaction
   $query = "INSERT INTO AdColony_Transactions(id, amount, name, user_id, time) ".
          "VALUES ($trans id, $amt, '$currency', $user id, UTC TIMESTAMP())";
   $result = mysql_query($query);
   if(!$result) {
          //check for duplicate on insertion
          if(mysql errno() == 1062) {
                echo "vc_success";
                die;
          }
          //otherwise insert failed and AdColony should retry later
          else {
                echo "mysql error number".mysql_errno();
                die;
          }
   }
   //award the user the appropriate amount and type of currency here
   echo "vc success";
   ?>
```

Please note that this code sample is incomplete; it requires application-specific code to be inserted by you at appropriate points to function correctly with your app server. Be sure to use your secret key for your application from <u>clients.adcolony.com</u> during the verification process.

The MySQL database table referenced by the previous PHP sample can be created using the following code:

```
CREATE TABLE `AdColony_Transactions` (
```

```
`id` bigint(20) NOT NULL default '0',
  `amount` int(11) default NULL,
  `name` enum('Currency Name 1') default NULL,
  `user_id` int(11) default NULL,
  `time` timestamp NULL default NULL,
  PRIMARY KEY (`id`)
) ENGINE=MyISAM DEFAULT CHARSET=utf8;
```

To prevent duplicate transactions, you must make a record of the id of every transaction received, and check each incoming transaction id against that record after verifying the parameters. If a transaction is a duplicate, there is no need to reward the user, and you should return a success condition.

After checking for duplicate transactions, you should reward your user the specified amount of the specified type of currency.

- Step 3:

You must ensure your callback returns the appropriate string to the AdColony SDK based on the result of the transaction.

Response	Reasons for use	AdColony reaction
vc_success	Callback received and user credited Transaction ID was already rewarded	AdColony finishes transaction
vc_noreward	Unknown user Security check did not pass	AdColony finishes transaction
everything else	For some reason the server was unable to award the user at this time-this should only be used in the case of some error	AdColony periodically retries to contact your server with this transaction

Note: The only acceptable reasons to not reward a transaction are if the user cannot be identified, the security check did not pass, or the transaction was a duplicate which was already rewarded.

6. Advanced AdColony

AdColony Methods

The following AdColony static methods are available. AdColony.Configure() must be called before any of the others. Assign event delegates (listed on the next page) before calling *Configure()*.

Configure(app_version:string, app_id:string, zone_id_1:string, ...)

Configures AdColony with one or more Video Zone IDs.

GetDeviceID(): string

Returns the MAC Address of the device.

GetOpenUDID(): string

Returns a device identifier as reported by the OpenUDID library.

GetODIN1(): string

Returns a device identifier as specified by the ODIN1 standard.

GetV4VCAmount(): int

Returns the amount that can be obtained from ShowV4VC().

GetV4VCName(): string

Returns the name of the virtual currency as set on the AdColony server.

IsV4VCAvailable(): bool

The player will get a virtual currency reward after the ad.

isVideoAvailable(): bool

Returns "true" if a video will play when you call ShowVideoAd().

OfferV4VC(postPopup:bool)

OfferV4VC(postPopup:bool, zone_id:string)

Shows a built-in popup asking the user if they want to watch a video for virtual currency. If they say "yes" then the video will automatically be shown. If no *zone_id* is given than the default is used.

ShowV4VC(postPopup:bool)

ShowVideoAd(postPopup:bool, zone : string)

Attempts to play a video for virtual currency. If no zone_id is given than the default is used.

ShowVideoAd()

ShowVideoAd(zone : string)

Attempts to play a video ad. If no zone_id is given than the default is used.

AdColony Event Delegates

OnVideoFinished()

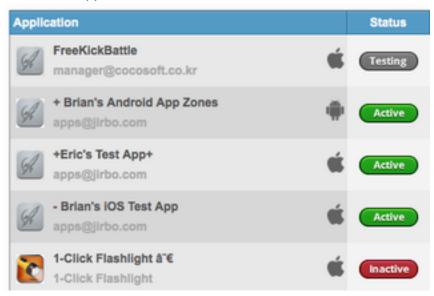
This delegate is called both when a video finishes playback and when no video plays after a call to ShowVideo() or ShowV4VC().

OnV4VCResult(bool success, string name, int amount)

This delegate is called when a V4VC video has played and the virtual currency result is available.

Managing Application Status

In the AdColony Publisher tab of the AdColony Portal, you will notice the application status when you create new applications:



The following is a detailed explanation of each status:

<u>STATUS</u>	DESCRIPTION
Testing	Indicates that one or more video zones are showing "Test Ads". To remove the "Testing" status from a zone, click on the video zone and select " No " in the Development (show test ads only) section.
Active	As soon as the developer integrates the SDK, sets up their zone and select " No " in the Development section, the system will auto switch the application status to "Active".

Indicates that no video zones are created or all video zones have been inactivated. To inactivate video zones, go inside the
video zone and select " No " to Integration (zone is active) section.

Note: Even if your application status is "Testing", you can still receive live video ads to your application provided that you have at least one video zone in "Active" status. We recommend that you deactivate video zones you are not using so that the proper application status is displayed.

Test Ads, Live Ads, and Switching

AdColony provides test ads that perform identically to live ads, with few exceptions. Test ads will not affect your account balance. In V4VC zones, test ads will not obey the 'Daily Max Per User' setting. We have a policy to avoid directing live ads to applications that are still in development or testing.

New video zones automatically default to receive test ads. Please note that if you set your zone to receive live ads before your application is live on a user-facing marketplace with AdColony included, it may not receive any ads.

You can toggle test ads in the Publisher section of the <u>clients.adcolony.com</u> control panel.

- 1. Ensure your App's 'SDK integration' indicates communication with the AdColony server (please note this status updates roughly hourly).
- 2. Publishers->Click on your app's link-> Edit.
- 3. Click on the link for the **Video Zone** in which you'd like to change the type of video ads (Test or Live Video Ads).
- 4. Select the corresponding radio button in the **Show test ads only (for dev or debug)?** section and click **Save**. Do this for each video zone in your app

7. Integration With 3rd Party Networks and Aggregators

AdColony can be used with multiple external ad *networks* and *aggregators*. In most cases, you may simply integrate the external network or aggregator using its included instructions, then integrate AdColony using these instructions. As of October 26th, 2010, AdColony video ads have been tested and work side-by-side with the following SDKs:

- AdMob [version dated 2010/09/08] (http://www.admob.com)
- AdWhirl [version 2.6.1] (http://www.adwhirl.com)
- Google AdSense [version 3.1] (https://www.google.com/adsense)
- Medialets [version 2.3.2] (http://www.medialets.com)
- Millennial Media [version 4.0.5] (http://www.millenialmedia.com)
- Mobclix [version 4.1.6] (http://www.mobclix.com)

8. Troubleshooting, F.A.Q., and Sample Applications

Please have a look at our sample application. It include helpful comments and are designed to show typical usage scenarios of AdColony in applications. Seeing AdColony in the context of a full application might address issues with API usage.

NOTE: The sample applications already has the AdColony plugin setup. Refer to this if you are unsure of how the AdColony plugin fits into your existing project.

If you are unable to find an answer to your question or this troubleshooting section does not solve your problem, please contact our support team by sending an email to support@adcolony.com

Issue	Resolution
Linker Errors	Ensure your iPhone Base SDK version is at least 4.0 Check for missing frameworks as per Step 3 of AdColony SDK Integration
Runtime Exception on Initialization of AdColony	Ensure that you have inserted the proper 'Other Linker Flags' as per Step 6 of AdColony SDK Integration
No Video Ads	For testing purposes, set your zone to receive test ads on clients.adcolony.com. Live zones may not receive ads every time.

No Video Ads	You may be requesting that ads play before video ads are ready. You can check if this is occurring by consulting our section titled Checking Video Readiness.
Poor performance during Video Ad Plays.	Ensure that you are pausing any activity going on in Unity. Any sound, animation, or game logic going on at the same time as a Video Ad Play could cause performance issues. In some extreme cases you may need to unload some extra assets that are loaded in Unity.
Application Audio Stops Working After Video Ad Plays	Ensure that you disable your app's sound or music before a video plays and re-enable it afterwards. See the section titled "Advanced AdColony: AdColony Event Delegates". AdColony does its best to avoid interference with your application's audio session, but playing audio during a video ad can cause problems.