VIVESH KUMAR TYAGI

Cloud Engineer

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https://574n13y.github.io/
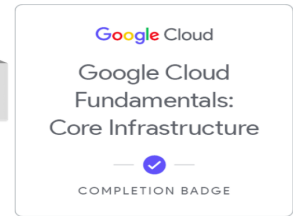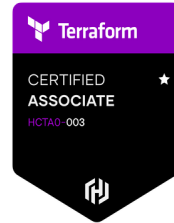
SKILLS

Cloud Computing : Google Cloud Platform, AWS, Jenkins, New Relic, Splunk, VMware, Terraform, Datadog.

Tools : Salesforce, Jira, ServiceNow, Cyber-Ark.

OS: Windows (server 2012, 2016, 2019), Linux (Ubuntu, Debian, Centos)

Database: MYSQL, NoSQL

Application Server: Apache, Ngnix.

Security: F5, Firewall/ACL.

Programming language : HTML, Python Basic, Bash Basic.

EXPERIENCE

UKG (ULTIMATE KRONOS GROUP), NOIDA - *Cloud Operations Specialist*

JUL 2021 - PRESENT

- Experience in managing/maintaining various cloud-based platforms.
- Experience in continuous deployment, having knowledge of CI/CD pipelines.
- Experience working with public cloud – Google Cloud (deploying hotfix, compliance, changes).
- Done daily health checks of the system and provided support to the end-user.
- Used Jenkins to automate most of the build related tasks.
- Maintaining the Service Level Agreements (SLAs) with respect to key SLI indicators, in the project.
- Production System Monitoring, Incident Management, Server Capacity Management.
- Escalate issues as needed to the product development or service engineering team per documented procedures, while at the same time establishing a contingency plan to eliminate any intermittent service disruption.

UKG (ULTIMATE KRONOS GROUP), NOIDA - *Cloud Infra Engineer*

JAN 2020 - JUN 2021

- Worked closely with the Network and Storage teams to ensure smooth operations and communicate effectively to avoid unexpected outages/downtime.
- Implemented and maintained system security including user accounts, file permissions, and access control lists.
- Monitored system performance and capacity planning to ensure optimal performance and utilization of resources.
- Applied updates and security patches to systems in a timely manner.
- Work directly with users of the cloud to support failures in the automation or portal usage Problem management reviews to identify known issues.
- Knowledge of network (LB).
- Knowledge of AD (Active Directory).

EDUCATION

MASTER OF COMPUTER APPLICATIONS / CS, SHARDA UNIVERSITY, GREATER NOIDA AUG 2016 - OCT 2019

Aug 2016 - OCT 2019

BACHELOR OF COMPUTER APPLICATIONS / CS, UNIVERSITY'S MAHARAJA COLLEGE, JAIPUR

June 2013 - July 2016

CERTIFICATION

- HashiCorp Certified: Terraform Associate (003) - Hashicorp
- AWS SysOps - AWS
- GCP - Udemy
- Data Analytics - Coursera(Google)
- Projects on github - https://574n13y.github.io/