

VIVESH KUMAR TYAGI

DevOps Engineer

• Empathy • Patience • Resolving Conflict • Positive Attitude • Active Listening • Teamwork • Time Management • Critical Thinking •

CONTACT

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COMPETENCIES

Database: MYSQL, NoSQL

Application Server: Apache,
Samba, NFS, FTP.

Security: Firewall/ACL.

Tools/Framework: Arch Linux,
NodeJS, Raspberry PI, Arduino.

Cloud Computing & Tools: GCP,
Jenkins, Helm, GitHub Action,
Kubernetes, New Relic.

EDUCATION

**Master of Computer
Applications / CS**

Sharda university, Greater
Noida, 2016-2019

**Bachelor of Computer
Applications / CS**

University's Maharaja
College, Jaipur
2013 - 2016

TRAINING

- **Server:** RHCA, RHCE Training (REDHAT).
- **Networking:** CCNA Routing and Switching Training (Cisco Certified Network Associate).
- **IGNOU:** CIT Certificate in Information Technology.

EXPERIENCE

Cloud Operations Specialist

UKG (Ultimate Kronos Group), Noida / July 2021 - Present

- Working closely with Internal/External Stakeholders, Development Architects/Managers & developers, across locations, to ensure timely delivery
- Improve team efficiency and performance, with the use of scripts or tools where possible, automate processes cautiously to save manual work.
- Primarily Infrastructure Background.
- Process ownership of operational effectiveness testing
- Experience in managing/maintaining various cloud-based platforms.
- Experience in continuous deployment, having knowledge of CI/CD pipelines.
- Ensure that all change is managed to avoid unplanned service outages, this change could be internal or external driven. This needs to align with UKG's IT Change Control framework. To work with suppliers on investigation, communication, and remediation activities from failed change activity.
- Experience working with public cloud – Google

Cloud Infrastructure Engineer

UKG (Ultimate Kronos Group), Noida / January 2020 – June 2021

- Participate in daily huddles to identify improvement opportunities.
- Work with partners to ensure proper SLA (Cloud Service providers, SLA / SLI / SLO).
- Work closely with the Network and Storage teams to ensure smooth operations and communicate effectively to avoid unexpected outages/downtime.
- Work directly with users of the cloud to support failures in the automation or portal usage.
- Problem management reviews to identify known issues.
- Knowledge of network (LB).