VIVESH KUMAR TYAGI

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Summary

I am working as a Cloud Infrastructure Engineer - Analyst. I have been an engaged and hard-working member of the team and showed my ability to work under pressure to deliver targets. I am looking to bring my skills to a new role as Cloud / DevOps Engineer.

Experience

Cloud Operations Specialist

UKG (Ultimate Kronos Group)

Jan 2020 - Present (1 year 8 months +)

* Monitor and own the responsibility of incoming service requests & incidents in Cloud environment.
* Monitor systems and identify performance issues proactively.
* Provide production systems support that may include duties such as deployment, configuration, monitoring and troubleshooting of Cloud Infrastructure services (Compute & Network services) 24 X7
* Familiarity with ITIL processes.
* Experience in cloud infrastructure operational support.
* Interpersonal communication skills and the ability to communicate with customers, vendors and partners, across all levels of the organization.
* Strong Active Directory and Group Policy experience.
* Good understanding of cloud standards such as securing infrastructure, efficient operation of machines.
* Experience in managing/maintaining various cloud-based platforms.
* Experience working with public cloud – Google

Education

Sharda University

Master of Computer Applications - MCA, Computer Applications

2016 - 2019

University of Rajasthan

Bachelor of Computer Applications, Computer Applications

2013 - 2016

Skills

Python (Programming Language) • Node.js • Networking • Database Management System (DBMS) • Windows Server • Linux Server • Laravel • JavaScript • Amazon Web Services (AWS) • Google Cloud Platform (GCP)