**Hamza Mohamed Haramein**

**Aspiring DevOps Engineer**

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Personal Project: SQL Database - Developed an SQL DB on SSMS with multiple tables. Transferred data into it using SSIS on Visual Studio. Created a pipeline to automate data loading upon any changes based on a schedule.

**Skills**

* Complex Problem solving
* Conflict Resolution and Management
* Multilingual
* PowerBI
* ETL and ELT
* Microsoft Azure
* Leadership + Teamwork
* Data Analysis Database Systems and Data
* Warehousing SSIS SQL + T-SQL
* Python

**EDUCATION AND CERTIFICATIONS**

**Chemical Engineering (Hons) BEng** • Queen Mary University of London  
2:1 Achieved (July 2022)

Google Data Analytics Specialization

Google Finance Data Analyst Professional Certificate Specialization

Microsoft SQL Server Integration Services (SSIS)

Project Management Level 7 Diploma (Endorsed)

Boots Pharmacy Advisor Programme

AWS Certified Developer – Associate (Exp 11/2026)

AWS Certified Solutions Architect – Associate (Exp 11/2026)

AWS Certified SysOps Administrator – Associate (Exp 11/2026)

AWS Certified Cloud Practitioner (Exp 09/2026)

Microsoft Certified: Azure Data Engineer Associate (Exp 08/2024)

Microsoft Certified: Azure Fundamentals

**PROFESSIONAL EXPERIENCE**

**Vivawallet**, Technical Support Officer 06/2022- Present

* Carried out and managed all Installation, onboarding and Troubleshooting with the Black Cab Payment System that runs on Microsoft Azure.
* Ensured all stock was tracked and all Customer data and associated hardware Serial Numbers are up to date on our own database.
* Assisted in communicating with stakeholders on the progress of the project. Hit targets to increase driver onboarding figures by 10% per month.

**Kwikfit**, Service Technician 06/2020 – 06/2021

* Diagnosing and repairing issues on vehicles. Speaking to customers and ensuring they are aware of what the issue is and carrying out pre-work inspections.

**Boots UK**, Pharmacy Advisor/ Dispenser 09/2018 – 09/2019

* Based primarily out of Care home Unit which included dispensing and liaising with doctors about missing medication.
* Ensured new colleagues were trained in compliance with Standard Operating Procedures.

**Self Employed**, Door Supervisor/ Traffic Management 09/2019 – 03/2023

* Managed aggressive, antisocial, and intoxicated guests by harnessing diplomacy and authority, containing escalated incidents with excellent interpersonal skills, and approved restraint as required.
* Ensured Safety of venues by enforcing Venue rules based on licensing by carrying out Searches and Confiscations of offensive items.
* Setting up road blockage and ensuring compliance with Company Policies and the National Highways Sector Scheme. Managing workflow and team to ensure road blockage runs as smoothly as possible and ensuring my team breaks is rotated with cover while on break.