**Survey Questionnaire for Alumni**

**Purpose:** To evaluate alumni satisfaction with the Alumni Career Link web system for updating information, applying to jobs, and group chatting.

**Part 1: Demographic Information**

1. Name (Optional): \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_
2. Year of Graduation: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_
3. Program/Degree Completed: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_
4. Current Employment Status:
   * Employed Full-Time
   * Employed Part-Time
   * Self-Employed
   * Unemployed
   * Pursuing Further Studies

**Part 2: Evaluation of Alumni Career Link Web System (PIECES Framework)**

**Instructions:** Please rate your satisfaction with the Alumni Career Link web system based on the following statements.  
(1 = Very Dissatisfied; 2 = Unsatisfied; 3 = Quite Satisfied; 4 = Satisfied; 5 = Very Satisfied)

**Performance** 5. The web system quickly processes my employment information updates.

* 1 [ ] 2 [ ] 3 [ ] 4 [ ] 5

1. The system allows me to apply to jobs efficiently, even outside my field.
   * 1 [ ] 2 [ ] 3 [ ] 4 [ ] 5
2. The system’s group chat feature works smoothly without delays.
   * 1 [ ] 2 [ ] 3 [ ] 4 [ ] 5
3. The system performs reliably when I chat with staff or apply for jobs.
   * 1 [ ] 2 [ ] 3 [ ] 4 [ ] 5
4. The system responds promptly to my actions (e.g., updates, applications).
   * 1 [ ] 2 [ ] 3 [ ] 4 [ ] 5

**Information** 10. The system accurately reflects the employment details I update.

* 1 [ ] 2 [ ] 3 [ ] 4 [ ] 5

1. The system provides clear job postings from verified employers.
   * 1 [ ] 2 [ ] 3 [ ] 4 [ ] 5
2. The group chat feature delivers useful updates from CPSU staff.
   * 1 [ ] 2 [ ] 3 [ ] 4 [ ] 5
3. The system ensures my job applications are sent correctly to employers.
   * 1 [ ] 2 [ ] 3 [ ] 4 [ ] 5
4. The system gives me sufficient feedback after updates or applications.
   * 1 [ ] 2 [ ] 3 [ ] 4 [ ] 5

**Economics** 15. The system is free to use for updating info, applying to jobs, and chatting.

* 1 [ ] 2 [ ] 3 [ ] 4 [ ] 5

1. The system saves me time when managing my profile or applying for jobs.
   * 1 [ ] 2 [ ] 3 [ ] 4 [ ] 5
2. The group chat feature reduces effort in staying connected with CPSU.
   * 1 [ ] 2 [ ] 3 [ ] 4 [ ] 5
3. The system provides job opportunities at no extra cost.
   * 1 [ ] 2 [ ] 3 [ ] 4 [ ] 5
4. The system offers good value for my career and networking needs.
   * 1 [ ] 2 [ ] 3 [ ] 4 [ ] 5

**Control** 20. The system securely protects my personal and employment data.

* 1 [ ] 2 [ ] 3 [ ] 4 [ ] 5

1. I can control what information I share in group chats or with employers.
   * 1 [ ] 2 [ ] 3 [ ] 4 [ ] 5
2. The system prevents unauthorized access to my profile or chats.
   * 1 [ ] 2 [ ] 3 [ ] 4 [ ] 5
3. I feel confident my job applications are sent to verified employers.
   * 1 [ ] 2 [ ] 3 [ ] 4 [ ] 5
4. The system allows me to edit my information or chat settings as needed.
   * 1 [ ] 2 [ ] 3 [ ] 4 [ ] 5

**Efficiency** 25. The system makes updating my employment info quick and simple.

* 1 [ ] 2 [ ] 3 [ ] 4 [ ] 5

1. The system streamlines applying to jobs, even outside my field.
   * 1 [ ] 2 [ ] 3 [ ] 4 [ ] 5
2. The group chat feature simplifies communication with CPSU staff.
   * 1 [ ] 2 [ ] 3 [ ] 4 [ ] 5
3. The system reduces steps needed to manage my profile or apply for jobs.
   * 1 [ ] 2 [ ] 3 [ ] 4 [ ] 5
4. The system’s interface makes tasks (updates, applications) efficient.
   * 1 [ ] 2 [ ] 3 [ ] 4 [ ] 5

**Service** 30. The system reliably supports updating my info and applying to jobs.

* 1 [ ] 2 [ ] 3 [ ] 4 [ ] 5

1. The group chat feature enhances my connection with CPSU staff.
   * 1 [ ] 2 [ ] 3 [ ] 4 [ ] 5
2. The system offers helpful job application and networking features.
   * 1 [ ] 2 [ ] 3 [ ] 4 [ ] 5
3. The system meets my expectations for career support from CPSU.
   * 1 [ ] 2 [ ] 3 [ ] 4 [ ] 5
4. The system improves my overall experience as a CPSU alumnus.
   * 1 [ ] 2 [ ] 3 [ ] 4 [ ] 5

**Survey Questionnaire for Admin/Staff**

**Purpose:** To assess the web system’s effectiveness in managing alumni records, analyzing trends (exclusive to staff), verifying employers, and group chatting.

**Part 1: Demographic Information**

1. Name (Optional): \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_
2. Position/Role: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_
3. Years of Service at CPSU San Carlos: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_
4. Department: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ (e.g., Planning Office)

**Part 2: Evaluation of Alumni Career Link Web System (PIECES Framework)**

**Instructions:** Please rate your satisfaction with the Alumni Career Link web system based on the following statements.  
(1 = Very Dissatisfied; 2 = Unsatisfied; 3 = Quite Satisfied; 4 = Satisfied; 5 = Very Satisfied)

**Performance** 5. The web system quickly processes alumni updates I enter.

* 1 [ ] 2 [ ] 3 [ ] 4 [ ] 5

1. The system generates graphical employment trend reports efficiently.
   * 1 [ ] 2 [ ] 3 [ ] 4 [ ] 5
2. The group chat feature performs reliably without delays.
   * 1 [ ] 2 [ ] 3 [ ] 4 [ ] 5
3. The system verifies employer legitimacy promptly.
   * 1 [ ] 2 [ ] 3 [ ] 4 [ ] 5
4. The system handles all tasks (updates, chats, verification) effectively.
   * 1 [ ] 2 [ ] 3 [ ] 4 [ ] 5

**Information** 10. The system accurately records alumni employment data I update.

* 1 [ ] 2 [ ] 3 [ ] 4 [ ] 5

1. The graphical employment trends provide clear, actionable insights.
   * 1 [ ] 2 [ ] 3 [ ] 4 [ ] 5
2. The group chat feature delivers useful communication with alumni.
   * 1 [ ] 2 [ ] 3 [ ] 4 [ ] 5
3. The system provides reliable data for verifying employer legitimacy.
   * 1 [ ] 2 [ ] 3 [ ] 4 [ ] 5
4. The system ensures all updates (self or staff-entered) are consistent.
   * 1 [ ] 2 [ ] 3 [ ] 4 [ ] 5

**Economics** 15. The system reduces costs of tracking alumni compared to manual methods.

* 1 [ ] 2 [ ] 3 [ ] 4 [ ] 5

1. The system saves time when updating alumni info or verifying employers.
   * 1 [ ] 2 [ ] 3 [ ] 4 [ ] 5
2. The group chat feature minimizes effort in contacting alumni.
   * 1 [ ] 2 [ ] 3 [ ] 4 [ ] 5
3. The system offers good value for managing trends and employer verification.
   * 1 [ ] 2 [ ] 3 [ ] 4 [ ] 5
4. The system is cost-effective for our planning and tracking needs.
   * 1 [ ] 2 [ ] 3 [ ] 4 [ ] 5

**Control** 20. The system securely stores alumni data and employer information.

* 1 [ ] 2 [ ] 3 [ ] 4 [ ] 5

1. The system allows me to verify employers as legitimate accurately.
   * 1 [ ] 2 [ ] 3 [ ] 4 [ ] 5
2. The system restricts graphical trend data to authorized staff only.
   * 1 [ ] 2 [ ] 3 [ ] 4 [ ] 5
3. The system prevents unauthorized access to chats or records.
   * 1 [ ] 2 [ ] 3 [ ] 4 [ ] 5
4. The system ensures I can control and update alumni information as needed.
   * 1 [ ] 2 [ ] 3 [ ] 4 [ ] 5

**Efficiency** 25. The system simplifies updating alumni employment records.

* 1 [ ] 2 [ ] 3 [ ] 4 [ ] 5

1. The system streamlines generating graphical employment trend reports.
   * 1 [ ] 2 [ ] 3 [ ] 4 [ ] 5
2. The group chat feature makes communicating with alumni efficient.
   * 1 [ ] 2 [ ] 3 [ ] 4 [ ] 5
3. The system reduces steps needed to verify employer legitimacy.
   * 1 [ ] 2 [ ] 3 [ ] 4 [ ] 5
4. The system’s interface improves efficiency in all tasks (updates, chats).
   * 1 [ ] 2 [ ] 3 [ ] 4 [ ] 5

**Service** 30. The system reliably supports managing alumni data and employer verification.

* 1 [ ] 2 [ ] 3 [ ] 4 [ ] 5

1. The group chat feature enhances communication with alumni effectively.
   * 1 [ ] 2 [ ] 3 [ ] 4 [ ] 5
2. The system meets expectations for tracking trends and verifying employers.
   * 1 [ ] 2 [ ] 3 [ ] 4 [ ] 5
3. The system improves our ability to serve alumni and employers.
   * 1 [ ] 2 [ ] 3 [ ] 4 [ ] 5
4. The system supports our planning goals with effective features.
   * 1 [ ] 2 [ ] 3 [ ] 4 [ ] 5

**Survey Questionnaire for Employers**

**Purpose:** To evaluate employer satisfaction with the web system for posting jobs, chatting with applicants, and collaborating with CPSU.

**Part 1: Demographic Information**

1. Name (Optional): \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_
2. Company/Organization Name: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_
3. Industry: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_
4. Position/Role: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_
5. Have you hired CPSU San Carlos alumni?
   * Yes
   * No

**Part 2: Evaluation of Alumni Career Link Web System (PIECES Framework)**

**Instructions:** Please rate your satisfaction with the Alumni Career Link web system based on the following statements.  
(1 = Very Dissatisfied; 2 = Unsatisfied; 3 = Quite Satisfied; 4 = Satisfied; 5 = Very Satisfied)

**Performance** 6. The web system quickly processes my job postings.

* 1 [ ] 2 [ ] 3 [ ] 4 [ ] 5

1. The chat feature allows me to communicate with applicants efficiently.
   * 1 [ ] 2 [ ] 3 [ ] 4 [ ] 5
2. The system performs reliably without technical interruptions.
   * 1 [ ] 2 [ ] 3 [ ] 4 [ ] 5
3. The system delivers fast responses from alumni applicants.
   * 1 [ ] 2 [ ] 3 [ ] 4 [ ] 5
4. The system works smoothly for posting jobs and chatting.
   * 1 [ ] 2 [ ] 3 [ ] 4 [ ] 5

**Information** 11. The system provides accurate details about applicants’ qualifications.

* 1 [ ] 2 [ ] 3 [ ] 4 [ ] 5

1. The chat feature offers clear communication with alumni applicants.
   * 1 [ ] 2 [ ] 3 [ ] 4 [ ] 5
2. The system ensures my job postings reach a diverse pool of alumni.
   * 1 [ ] 2 [ ] 3 [ ] 4 [ ] 5
3. The system gives me sufficient data to evaluate applicants.
   * 1 [ ] 2 [ ] 3 [ ] 4 [ ] 5
4. The system keeps me informed about application and chat statuses.
   * 1 [ ] 2 [ ] 3 [ ] 4 [ ] 5

**Economics** 16. The system is free to use for posting jobs and chatting with applicants.

* 1 [ ] 2 [ ] 3 [ ] 4 [ ] 5

1. The system saves time in recruiting and communicating with alumni.
   * 1 [ ] 2 [ ] 3 [ ] 4 [ ] 5
2. The chat feature reduces effort compared to traditional communication.
   * 1 [ ] 2 [ ] 3 [ ] 4 [ ] 5
3. The system offers good value for hiring CPSU alumni.
   * 1 [ ] 2 [ ] 3 [ ] 4 [ ] 5
4. The system minimizes costs of finding and contacting applicants.
   * 1 [ ] 2 [ ] 3 [ ] 4 [ ] 5

**Control** 21. The system securely handles my job postings and chat conversations.

* 1 [ ] 2 [ ] 3 [ ] 4 [ ] 5

1. The system allows me to control which alumni see my job postings.
   * 1 [ ] 2 [ ] 3 [ ] 4 [ ] 5
2. The system prevents unauthorized access to my chats or data.
   * 1 [ ] 2 [ ] 3 [ ] 4 [ ] 5
3. I feel confident my account is verified as legitimate by CPSU staff.
   * 1 [ ] 2 [ ] 3 [ ] 4 [ ] 5
4. The system lets me manage chats and postings effectively.
   * 1 [ ] 2 [ ] 3 [ ] 4 [ ] 5

**Efficiency** 26. The system simplifies posting job opportunities for CPSU alumni.

* 1 [ ] 2 [ ] 3 [ ] 4 [ ] 5

1. The chat feature streamlines communication with applicants.
   * 1 [ ] 2 [ ] 3 [ ] 4 [ ] 5
2. The system reduces steps needed to recruit alumni candidates.
   * 1 [ ] 2 [ ] 3 [ ] 4 [ ] 5
3. The system’s interface makes posting and chatting quick and easy.
   * 1 [ ] 2 [ ] 3 [ ] 4 [ ] 5
4. The system improves efficiency in hiring CPSU graduates.
   * 1 [ ] 2 [ ] 3 [ ] 4 [ ] 5

**Service** 31. The system reliably supports posting jobs and chatting with applicants.

* 1 [ ] 2 [ ] 3 [ ] 4 [ ] 5

1. The system enhances my collaboration with CPSU for hiring.
   * 1 [ ] 2 [ ] 3 [ ] 4 [ ] 5
2. The system meets my expectations for recruiting alumni.
   * 1 [ ] 2 [ ] 3 [ ] 4 [ ] 5
3. The system offers helpful features like job postings and chats.
   * 1 [ ] 2 [ ] 3 [ ] 4 [ ] 5
4. The system improves my overall experience with CPSU alumni.
   * 1 [ ] 2 [ ] 3 [ ] 4 [ ] 5