**Respondent’s Profile Questionnaire**

**Dear Respondents,**

This questionnaire serves as a data collection on a study titled “**Alumni Career Link: A Smart Tracking System Bridging Graduates and Employment Opportunities**”. Kindly fill out as much as possible. The data you provide for the researchers will be treated with the highest respect and remain confidential.

This survey questionnaire determines the effectiveness, usability, efficiency, and flexibility of the Alumni Career Link: A Smart Tracking System Bridging Graduates and Employment Opportunities. Using PIECES Software Evaluation Framework as assessed and evaluated by the end-users and IT experts.

I appreciate your cooperation.

**Profile of the respondents:**

**NAME: (optional)\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**

**GENDER: ( ) Male ( ) Female**

**Position/Role: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**

**Years of Service at CPSU San Carlos:\_\_\_\_\_\_\_\_\_\_\_\_**

**Department:\_\_\_\_\_\_\_\_\_\_\_\_**

**Please rate the survey from 1-5: Please put a ( ✓ ) to your chosen number.**

***1 = Very Dissatisfied; 2 = Unsatisfied; 3 = Quite satisfied; 4 = Satisfied; 5 = Very Satisfied***

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **A**. **Responses of end-users and IT experts on PIECES Software Evaluation of Performance throughout and response time.** | | | | | |
|  | **1** | **2** | **3** | **4** | **5** |
| 1. The web system quickly processes alumni updates I enter. |  |  |  |  |  |
| 1. The system generates graphical employment trend reports efficiently. |  |  |  |  |  |
| 1. The chat feature performs reliably without delays. |  |  |  |  |  |
| 1. The system verifies employer legitimacy promptly. |  |  |  |  |  |
| 1. The system handles all tasks (updates, chats, verification) effectively. |  |  |  |  |  |
| **B. Responses of end-users and IT experts on PIECES Software Evaluation in terms of Information Input, Output, and Data Storing** | | | | | |
|  | **1** | **2** | **3** | **4** | **5** |
| 1. The system accurately records alumni employment data I update. |  |  |  |  |  |
| 1. The graphical employment trends provide clear, actionable insights. |  |  |  |  |  |
| 1. The chat feature delivers useful communication with alumni. |  |  |  |  |  |
| 1. The system provides reliable data for verifying employer legitimacy. |  |  |  |  |  |
| 1. The system ensures all updates (self or staff-entered) are consistent. |  |  |  |  |  |
| **C. Responses of end-users and IT experts on PIECES Software Evaluation in terms of Economic cost** | | | | | |
|  | **1** | **2** | **3** | **4** | **5** |
| 1. The system reduces costs of tracking alumni compared to manual methods. |  |  |  |  |  |
| 1. The system saves time when updating alumni info or verifying employers. |  |  |  |  |  |
| 1. The group chat feature minimizes effort in contacting alumni. |  |  |  |  |  |
| 1. The system offers good value for managing trends and employer verification. |  |  |  |  |  |
| 1. The system is cost-effective for our planning and tracking needs. |  |  |  |  |  |
| **D. Responses of end-users and IT experts on PIECES Software Evaluation in terms of Control and security** | | | | | |
|  | **1** | **2** | **3** | **4** | **5** |
| 1. The system securely stores alumni data and employer information. |  |  |  |  |  |
| 1. The system allows me to verify employers as legitimate accurately. |  |  |  |  |  |
| 1. The system restricts graphical trend data to authorized staff only. |  |  |  |  |  |
| 1. The system prevents unauthorized access to chats or records. |  |  |  |  |  |
| 1. The system ensures I can control and update alumni information as needed. |  |  |  |  |  |
| **E. Responses of end-users and IT experts on PIECES Software Evaluation in terms of Efficiency** | | | | | |
|  | **1** | **2** | **3** | **4** | **5** |
| 1. The system simplifies updating alumni employment records. |  |  |  |  |  |
| 1. The system streamlines generating graphical employment trend reports. |  |  |  |  |  |
| 1. The group chat feature makes communicating with alumni efficient. |  |  |  |  |  |
| 1. The system reduces steps needed to verify employer legitimacy. |  |  |  |  |  |
| 1. The system’s interface improves efficiency in all tasks (updates, chats). |  |  |  |  |  |
| **F. Responses of end-users and IT experts on PIECES Software Evaluation in terms of Service** | | | | | |
|  | **1** | **2** | **3** | **4** | **5** |
| 1. The system reliably supports managing alumni data and employer verification. |  |  |  |  |  |
| 1. The group chat feature enhances communication with alumni effectively. |  |  |  |  |  |
| 1. The system meets expectations for tracking trends and verifying employers. |  |  |  |  |  |
| 1. The system improves our ability to serve alumni and employers. |  |  |  |  |  |
| 1. The system supports our planning goals with effective features. |  |  |  |  |  |