**Respondent’s Profile Questionnaire**

**Dear Respondents,**

This questionnaire serves as a data collection on a study titled “**Clinic Management System with Data Analytics**”. Kindly fill out as much as possible. The data you provide for the researchers will be treated with the highest respect and remain confidential.

This survey questionnaire determines the effectiveness, usability, efficiency, and flexibility of the developed Clinic Management System with Data Analytics. Using PIECES Software Evaluation Framework as assessed and evaluated by the end-users and IT experts.

I appreciate your cooperation.

**Profile of the respondents:**

**NAME: (optional)\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**

**GENDER: ( ) Male ( ) Female**

**AGE: \_\_\_\_\_ DEPARTMENT: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ POSITION: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**

**Please rate the survey from 1-5: Please put a ( ✓ ) to your chosen number.**

***1 = Very Dissatisfied; 2 = Unsatisfied; 3 = Quite satisfied; 4 = Satisfied; 5 = Very Satisfied***

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **A**. **Responses of end-users and IT experts on PIECES Software Evaluation of Performance throughout and response time.** | | | | | |
|  | **1** | **2** | **3** | **4** | **5** |
| 1. The system quickly loads student profiles when needed. |  |  |  |  |  |
| 1. Appointment scheduling is quick and hassle-free. |  |  |  |  |  |
| 1. Records of students who visited the clinic can be accessed quickly. |  |  |  |  |  |
| 1. It is quick and easy to search for specific medical documents. |  |  |  |  |  |
| 1. immediate health alerts and reminders are displayed when needed. |  |  |  |  |  |
| **B. Responses of end-users and IT experts on PIECES Software Evaluation in terms of Information Input, Output, and Data Storing** | | | | | |
|  | **1** | **2** | **3** | **4** | **5** |
| 1. Updated and accurate student medical records are stored in the system. |  |  |  |  |  |
| 1. All necessary information is available without any missing details. |  |  |  |  |  |
| 1. Does the system make it simple to see the number of students who have recently visited the clinic? |  |  |  |  |  |
| 1. The reports generated on clinic operations are detailed and informative. |  |  |  |  |  |
| 1. The information is easy to use and understand. |  |  |  |  |  |
| **C. Responses of end-users and IT experts on PIECES Software Evaluation in terms of Economic cost** | | | | | |
|  | **1** | **2** | **3** | **4** | **5** |
| 1. The system's use lowers the clinic's operating expenses. |  |  |  |  |  |
| 1. Paper records are not as necessary because of the system. |  |  |  |  |  |
| 1. Clinic Staff spend less time on administrative duties as a result. |  |  |  |  |  |
| 1. The clinic can prevent needless expenses thanks to the system. |  |  |  |  |  |
| 1. The system improves the clinic's financial stability. |  |  |  |  |  |
| **D. Responses of end-users and IT experts on PIECES Software Evaluation in terms of Control and security** | | | | | |
|  | **1** | **2** | **3** | **4** | **5** |
| 1. Student medical records are kept secure and private by the system. |  |  |  |  |  |
| 1. Sensitive health information is only accessible by authorized personnel. |  |  |  |  |  |
| 1. How easy is it to update a student's data in the case of an error? |  |  |  |  |  |
| 1. The system meets regulations about the safeguarding of health data. |  |  |  |  |  |
| 1. To access the system, users need to enter their password. |  |  |  |  |  |
| **E. Responses of end-users and IT experts on PIECES Software Evaluation in terms of Efficiency** | | | | | |
|  | **1** | **2** | **3** | **4** | **5** |
| 1. Managing student profiles is made easier by the system. |  |  |  |  |  |
| 1. Managing appointments and scheduling is easy. |  |  |  |  |  |
| 1. The system is compatible with various devices, including tablets and PCs. |  |  |  |  |  |
| 1. Medical records are easy to access and store. |  |  |  |  |  |
| 1. Generating reports on clinic activity is easy. |  |  |  |  |  |
| **F. Responses of end-users and IT experts on PIECES Software Evaluation in terms of Service** | | | | | |
|  | **1** | **2** | **3** | **4** | **5** |
| 1. The system is easy to use and navigate. |  |  |  |  |  |
| 1. It is always accessible without any issues. |  |  |  |  |  |
| 1. The system is trouble-free for multiple people to use at once. |  |  |  |  |  |
| 1. The system provides immediate alerts for important health issues. |  |  |  |  |  |
| 1. The system is designed to organize data storage to ensure accurate results. |  |  |  |  |  |