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(U) The SIGINT Philosopher: Descartes Would Have Been a Lousy SIGINT Reporter

FROM: (U//FOUO)

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(U) I am about to go back on my word, and in only my second entry as the SIGINT Philosopher. I said I wasn't generally interested in Philosophy as an academic pursuit -- I was a goals-oriented philosopher. But here I'm about to get all abstract and epistemological.*

(U//FOUO) Perhaps this can't be helped. Most NSA employees -- not just in SID -- are intelligent, thoughtful, somewhat introspective people. After we've been here for a while, we start to ask fundamental questions about the meaning of our work. For those of us in SID who are in the business of interpreting SIGINT, those questions often revolve around how best to share the information that SIGINT gives us with others in the Intelligence Community.

(S//SI//REL) NSA hasn't always reported SIGINT the way it does today. Currently, we task, collect, scan, translate or decrypt as necessary, and then try to interpret the raw

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decrypt as necessary, and then try to interpret the raw information by writing reports that present the facts as a finished SIGINT report. But in the past -- a past that increasingly few here remember -- we used to simply pass along raw collections and translations to the customers. When I worked with version of NSA, I saw that their reporting was the same thing -- basically just transcriptions of intercepts with short context statements tacked on.

(C//REL) Like many in S2, I both translate SIGINT and report it. I also have a hand in the collections process through tasking selectors. This gives me a reasonably wide vantage point of the intelligence through a number of stages. That vantage point often leaves me feeling that there is a lot lacking in the final product that goes to customers. SIGINT is usually partial information. Two communicants share information on a subject for which they have context that the analyst lacks. These communicants may or may not fully understand what they are talking about. So information is missing from the beginning. Add to this the fact that errors -- or at least difficult renderings -- can occur in translation. The information is already several steps removed from fact (or dare I say from "truth"?) by the time a transcript is finished and I begin to write a report on it.

(U//FOUO) SIGINT analysts who report do an amazing job of puzzling out what their collection means. They also are careful to separate what they know and what they think they know by using words like "probably," "possibly," and "I've only been working here for three weeks." But however brilliantly we may report the information, I can't help thinking that we are essentially another node in the "telephone game":

real information communicants talking about real information collection translation reporting

(U//FOUO) That's a lot of steps before it ever gets to one of our customers. To make matters epistemologically worse, those customers typically use our reports to then write ANOTHER report for their customers. Usually, when I see an assessment from somewhere in the IC that has something I disagree with in it, the origin can be traced to this long supply chain of information.

(C//REL) Of course, good translation, good reporting, and good collaboration with customers can alleviate these issues.

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And as one reporting legend in my office who remembers the old days tells me, almost nobody -- our customers included -- wants to go back to just dumping raw information downstream. As many are pointing out now as we discuss these very issues as part of analytic modernization, the logistical hurdles we would have to endure (USSID 18 training for the entire IC, anyone?) to move our customers more upstream in the information chain are possibly more troublesome than the knowledge gaps that occur through our

current system. So this may all be a wistful, empty complaint without a proffered solution. How like a philosopher of me.

(U//FOUO) But the philosopher in my head doesn't really care about practical issues like these. He just knows that this is all unsatisfying somehow. He doesn't like presenting something to others as knowledge when it is really just my interpretation of knowledge. It is my painting of a scene that somebody else has described to me.

(U//FOUO) But enough from that gadfly philosopher. I have reports to write. I know -- I'll tell the philosophy professor in my head that they're cutting his department's funding to fund a new locker room for the football team. He'll be fuming so much, I won't hear from him for months.

Notes:

* Epistemology, "the study of knowledge" is a branch of philosophy that answers annoying questions like "What does it mean to know something?" or "How do you know that you know something?" Its chief purpose, according to the possibly apocryphal memoirs of Leucippus, is to allow philosophy professors to feel superior to us by deconstructing what we all feel to be common-sense answers to these questions.

(U//FOUO) The SIGINT Philosopher is interested to know what you think. Is the idea that customers should be able to hear what I hear and read my best translation word for word doctrinaire mumbo jumbo? Or is it something long overdue in the age of need to share? Is it a good idea that is just too impractical to work? Post your comments on the <u>Tapioca Pebble</u>.

Comments/Suggestions about this article?

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