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FB Name : ARS:Email Incoming Company	
Title	Incoming Emails by Company
Category	Chart
Type	Pie

Variables	
Enable Drill Down In Variables	True
Customizable Options	False
Display Type	
Selected Variable Properties	
Variable Name : ARS:Email Incoming Company Label : Color : Style : Solid	

Axis And Legends	
X-Axis	Label : Time Frame : Not Applicable
Y-Axis	Label : Range : Automatic
Background	Color : Show Grid Lines In X-Axis : False Show Grid Lines In Y-Axis : False
Legend	Show Legend : True Title : Legend Placement : Right

Permissions		
Name	ID	Type
Public	0	Change

Change History		
Owner:	Last Changed By: AR Init	Last Modified Date: Mon Apr 11 09:01:06 MDT 2016

FB Name : ARS:Email Incoming Daily	
Title	Incoming Emails by Day
Category	Chart
Type	Bar

Variables	
Enable Drill Down In Variables	True
Customizable Options	False
Display Type	History
Selected Variable Properties	
Variable Name : ARS:Email Incoming Daily Label : Color : Style : Solid	

Axis And Legends	
X-Axis	Label : Time Frame : Not Applicable
Y-Axis	Label : Range : Automatic
Background	Color : Show Grid Lines In X-Axis : False Show Grid Lines In Y-Axis : False
Legend	Show Legend : False Title : Placement : Right

Permissions		
Name	ID	Type
Public	0	Change

Change History		
Owner:	Last Changed By: AR Init	Last Modified Date: Mon Apr 11 09:01:06 MDT 2016

FB Name : ARS:Email Incoming Hourly	
Title	Incoming Emails by Hour
Category	Chart
Type	Line

Variables	
Enable Drill Down In Variables	True
Customizable Options	False
Display Type	History
Selected Variable Properties	
Variable Name : ARS:Email Incoming Hourly Label : Color : Style : Solid	

Axis And Legends	
X-Axis	Label : Time Frame : Not Applicable
Y-Axis	Label : Range : Automatic
Background	Color : Show Grid Lines In X-Axis : False Show Grid Lines In Y-Axis : False
Legend	Show Legend : False Title : Placement : Right

Permissions		
Name	ID	Type
Public	0	Change

Change History		
Owner:	Last Changed By: AR Init	Last Modified Date: Mon Apr 11 09:01:06 MDT 2016

FB Name : ARS:Email Incoming Status	
Title	Incoming Emails by Status
Category	Chart
Type	Pie

Variables	
Enable Drill Down In Variables	True
Customizable Options	False
Display Type	
Selected Variable Properties	
Variable Name : ARS:Email Incoming Status Label : Color : Style : Solid	

Axis And Legends	
X-Axis	Label : Time Frame : Not Applicable
Y-Axis	Label : Range : Automatic
Background	Color : Show Grid Lines In X-Axis : False Show Grid Lines In Y-Axis : False
Legend	Show Legend : True Title : Legend Placement : Right

Permissions		
Name	ID	Type
Public	0	Change

Change History		
Owner:	Last Changed By: AR Init	Last Modified Date: Mon Apr 11 09:01:06 MDT 2016

FB Name : ARS:Email Messages Error Logs	
Title	Email Error Log Entries
Category	Chart
Type	Bar

Variables	
Enable Drill Down In Variables	True
Customizable Options	False
Display Type	History
Selected Variable Properties	
Variable Name : ARS:Email Messages Error Logs Label : Color : Style : Solid	

Axis And Legends	
X-Axis	Label : Time Frame : Not Applicable
Y-Axis	Label : Range : Automatic
Background	Color : Show Grid Lines In X-Axis : False Show Grid Lines In Y-Axis : False
Legend	Show Legend : False Title : Placement : Right

Permissions		
Name	ID	Type
Public	0	Change

Change History		
Owner:	Last Changed By: AR Init	Last Modified Date: Mon Apr 11 09:01:06 MDT 2016

FB Name : ARS:Email messages Send Errors	
Title	Email Message Send Errors
Category	Chart
Type	Bar

Variables	
Enable Drill Down In Variables	True
Customizable Options	False
Display Type	History
Selected Variable Properties	
Variable Name : ARS:Email Messages Error Label : Color : Style : Solid	

Axis And Legends	
X-Axis	Label : Time Frame : Not Applicable
Y-Axis	Label : Range : Automatic
Background	Color : Show Grid Lines In X-Axis : False Show Grid Lines In Y-Axis : False
Legend	Show Legend : False Title : Placement : Right

Permissions		
Name	ID	Type
Public	0	Change

Change History		
Owner:	Last Changed By: AR Init	Last Modified Date: Mon Apr 11 09:01:06 MDT 2016

FB Name : ARS:Email Messages Sent Daily	
Title	Sent Email Messages by Day
Category	Chart
Type	Bar

Variables	
Enable Drill Down In Variables	False
Customizable Options	False
Display Type	History
Selected Variable Properties	
Variable Name : ARS:Email Messages Sent Daily Label : Color : Style : Solid	

Axis And Legends	
X-Axis	Label : Time Frame : Not Applicable
Y-Axis	Label : Range : Automatic
Background	Color : Show Grid Lines In X-Axis : False Show Grid Lines In Y-Axis : False
Legend	Show Legend : False Title : Placement : Right

Permissions		
Name	ID	Type
Public	0	Change

Change History		
Owner:	Last Changed By: AR Init	Last Modified Date: Mon Apr 11 09:01:06 MDT 2016

FB Name : ARS:Email Messages Sent Hourly	
Title	Sent Email Messages by Hour
Category	Chart
Type	Line

Variables	
Enable Drill Down In Variables	False
Customizable Options	False
Display Type	History
Selected Variable Properties	
Variable Name : ARS:Email Messages Sent Hourly Label : Color : Style : Solid	

Axis And Legends	
X-Axis	Label : Time Frame : Not Applicable
Y-Axis	Label : Range : Automatic
Background	Color : Show Grid Lines In X-Axis : False Show Grid Lines In Y-Axis : False
Legend	Show Legend : False Title : Placement : Right

Permissions		
Name	ID	Type
Public	0	Change

Change History		
Owner:	Last Changed By: AR Init	Last Modified Date: Mon Apr 11 09:01:06 MDT 2016

FB Name : ARS:Email Messages Sent Weekly	
Title	Sent Email Messages by Week
Category	Chart
Type	Bar

Variables	
Enable Drill Down In Variables	False
Customizable Options	False
Display Type	History
Selected Variable Properties	
Variable Name : ARS:Email Messages Sent Hourly Label : Color : Style : Solid	

Axis And Legends	
X-Axis	Label : Time Frame : Not Applicable
Y-Axis	Label : Range : Automatic
Background	Color : Show Grid Lines In X-Axis : False Show Grid Lines In Y-Axis : False
Legend	Show Legend : False Title : Placement : Right

Permissions		
Name	ID	Type
Public	0	Change

Change History		
Owner:	Last Changed By: AR Init	Last Modified Date: Mon Apr 11 09:01:06 MDT 2016

FB Name : ARS:ITSM Incident Users Current	
Title	ITSM Incident Users Current
Category	Chart
Type	Line

Variables	
Enable Drill Down In Variables	False
Customizable Options	False
Display Type	History
Selected Variable Properties	
Variable Name : ARS:ITSM Incident Users Fixed Current Label : Fixed Color : Style : Solid	
Variable Name : ARS:ITSM Incident Users Float Current Label : Float Color : Style : Solid	

Axis And Legends	
X-Axis	Label : Time Frame : Not Applicable
Y-Axis	Label : Range : Automatic
Background	Color : Show Grid Lines In X-Axis : False Show Grid Lines In Y-Axis : False
Legend	Show Legend : True Title : License Type Placement : Right

Permissions		
Name	ID	Type
Public	0	Change

Change History		
Owner:	Last Changed By: AR Init	Last Modified Date: Mon Apr 11 09:01:06 MDT 2016

FB Name : ARS:ITSM Incident Users Daily	
Title	ITSM Incident Users Concurrent Max
Category	Chart
Type	Bar

Variables	
Enable Drill Down In Variables	False
Customizable Options	False
Display Type	History
Selected Variable Properties	
Variable Name : ARS:ITSM Incident Users Fixed Daily Label : Fixed Color : Style : Solid	
Variable Name : ARS:ITSM Incident Users Float Daily Label : Float Color : Style : Solid	

Axis And Legends	
X-Axis	Label : Time Frame : Not Applicable
Y-Axis	Label : Range : Automatic
Background	Color : Show Grid Lines In X-Axis : False Show Grid Lines In Y-Axis : False
Legend	Show Legend : True Title : License Type Placement : Right

Permissions		
Name	ID	Type
Public	0	Change

Change History		
Owner:	Last Changed By: AR Init	Last Modified Date: Mon Apr 11 09:01:06 MDT 2016

FB Name : ARS:Remedy Clients Browser	
Title	Users by Web Browser
Category	Chart
Type	Bar

Variables	
Enable Drill Down In Variables	False
Customizable Options	False
Display Type	Real Time
Selected Variable Properties	
Variable Name : ARS:Remedy Client Browsers Label : Color : Style : Solid	

Axis And Legends	
X-Axis	Label : Time Frame : Not Applicable
Y-Axis	Label : Range : Automatic
Background	Color : Show Grid Lines In X-Axis : False Show Grid Lines In Y-Axis : False
Legend	Show Legend : True Title : Legend Placement : Right

Permissions		
Name	ID	Type
Public	0	Change

Change History		
Owner:	Last Changed By: AR Init	Last Modified Date: Mon Apr 11 09:01:06 MDT 2016

FB Name : ARS:Remedy Clients OS	
Title	Users by Operating System
Category	Chart
Type	Bar

Variables	
Enable Drill Down In Variables	False
Customizable Options	False
Display Type	Real Time
Selected Variable Properties	
Variable Name : ARS:Remedy Client OS Label : Color : Style : Solid	

Axis And Legends	
X-Axis	Label : Time Frame : Not Applicable
Y-Axis	Label : Range : Automatic
Background	Color : Show Grid Lines In X-Axis : False Show Grid Lines In Y-Axis : False
Legend	Show Legend : True Title : Legend Placement : Right

Permissions		
Name	ID	Type
Public	0	Change

Change History		
Owner:	Last Changed By: AR Init	Last Modified Date: Mon Apr 11 09:01:06 MDT 2016

FB Name : ARS:Remedy User Float Limit	
Title	Floating License Limit
Category	Meter
Type	Meter

Variables					
Enable Drill Down In Variables			False		
Display Type	Real Time				
Label			BackGround Color		
Alert	95%	Warning	90%	Range	0 - 131
Selected Variable Properties					
Variable Name : ARS:Remedy Users Float Current Label : Color : Style : Solid					

Permissions		
Name	ID	Type
Public	0	Change

Change History		
Owner:	Last Changed By: AR Init	Last Modified Date: Mon Apr 11 09:01:06 MDT 2016

FB Name : ARS:Remedy User License Usage	
Title	License Usage by Type
Category	Chart
Type	Line

Variables	
Enable Drill Down In Variables	False
Customizable Options	False
Display Type	History
Selected Variable Properties	
Variable Name : ARS:Remedy Users Fixed Hourly Label : Fixed Color : Style : Solid	
Variable Name : ARS:Remedy Users Float Hourly Label : Float Color : Style : Solid	
Variable Name : ARS:Remedy Users Read Hourly Label : Read Color : Style : Solid	

Axis And Legends	
X-Axis	Label : Time Frame : Not Applicable
Y-Axis	Label : Range : Automatic
Background	Color : Show Grid Lines In X-Axis : False Show Grid Lines In Y-Axis : False
Legend	Show Legend : True Title : License Type Placement : Right

Permissions		
Name	ID	Type
Public	0	Change

Change History		
Owner:	Last Changed By: AR Init	Last Modified Date:

		Mon Apr 11 09:01:06 MDT 2016
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FB Name : ARS:Remedy User Total	
Title	Number of Users Today
Category	Chart
Type	Line

Variables	
Enable Drill Down In Variables	False
Customizable Options	False
Display Type	History
Selected Variable Properties	
Variable Name : ARS:Remedy Users Total Hourly Label : Users Color : Style : Solid	

Axis And Legends	
X-Axis	Label : Time Frame : Not Applicable
Y-Axis	Label : Range : Automatic
Background	Color : Show Grid Lines In X-Axis : False Show Grid Lines In Y-Axis : False
Legend	Show Legend : False Title : Placement : Right

Permissions		
Name	ID	Type
Public	0	Change

Change History		
Owner:	Last Changed By: AR Init	Last Modified Date: Mon Apr 11 09:01:06 MDT 2016

FB Name : ARS:Remedy User Total Max Concurrent	
Title	Daily Maximum Concurrent Remedy Users
Category	Chart
Type	Bar

Variables	
Enable Drill Down In Variables	False
Customizable Options	False
Display Type	History
Selected Variable Properties	
Variable Name : ARS:Remedy User Total Max Concurrent Label : Color : Style : Solid	

Axis And Legends	
X-Axis	Label : Time Frame : Not Applicable
Y-Axis	Label : Range : Automatic
Background	Color : Show Grid Lines In X-Axis : False Show Grid Lines In Y-Axis : False
Legend	Show Legend : False Title : Placement : Right

Permissions		
Name	ID	Type
Public	0	Change

Change History		
Owner:	Last Changed By: AR Init	Last Modified Date: Mon Apr 11 09:01:06 MDT 2016

FB Name : ARS:Remedy User Total Servers	
Title	Total Users by Server
Category	Chart
Type	Line

Variables	
Enable Drill Down In Variables	False
Customizable Options	False
Display Type	History
Selected Variable Properties	
Variable Name : ARS:Remedy Total Users APP01 Label : App 1 Color : Style : Solid	
Variable Name : ARS:Remedy Total Users APP02 Label : App 2 Color : Style : Solid	
Variable Name : ARS:Remedy Total Users APP03 Label : App 3 Color : Style : Solid	

Axis And Legends	
X-Axis	Label : Time Frame : Not Applicable
Y-Axis	Label : Range : Automatic
Background	Color : Show Grid Lines In X-Axis : False Show Grid Lines In Y-Axis : False
Legend	Show Legend : True Title : Servers Placement : Right

Permissions		
Name	ID	Type
Public	0	Change

Change History		
Owner:	Last Changed By: AR Init	Last Modified Date:

		Mon Apr 11 09:01:06 MDT 2016
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FB Name : ARS:Remedy User Type Max Concurrent	
Title	Concurrent Remedy Users by Type
Category	Chart
Type	Bar

Variables	
Enable Drill Down In Variables	False
Customizable Options	False
Display Type	History
Selected Variable Properties	
Variable Name : ARS:Remedy User Fixed Max Concurrent Label : Fixed Color : Style : Solid	
Variable Name : ARS:Remedy User Float Max Concurrent Label : Float Color : Style : Solid	
Variable Name : ARS:Remedy User Read Max Concurrent Label : Read Color : Style : Solid	

Axis And Legends	
X-Axis	Label : Time Frame : Not Applicable
Y-Axis	Label : Range : Automatic
Background	Color : Show Grid Lines In X-Axis : False Show Grid Lines In Y-Axis : False
Legend	Show Legend : True Title : Legend Placement : Right

Permissions		
Name	ID	Type
Public	0	Change

Change History		
Owner:	Last Changed By: AR Init	Last Modified Date:

		Mon Apr 11 09:01:06 MDT 2016
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FB Name : ARS:Remedy Users Unique Daily	
Title	Daily Unique Remedy Users
Category	Chart
Type	Bar

Variables	
Enable Drill Down In Variables	False
Customizable Options	False
Display Type	History
Selected Variable Properties	
Variable Name : ARS:Remedy Users Unique Daily Label : Users Color : Style : Solid	

Axis And Legends	
X-Axis	Label : Time Frame : Not Applicable
Y-Axis	Label : Range : Automatic
Background	Color : Show Grid Lines In X-Axis : False Show Grid Lines In Y-Axis : False
Legend	Show Legend : False Title : Placement : Right

Permissions		
Name	ID	Type
Public	0	Change

Change History		
Owner:	Last Changed By: AR Init	Last Modified Date: Mon Apr 11 09:01:06 MDT 2016

FB Name : ARS:SRD Recent Request Non-Other	
Title	Non-Other Service Request Recent Usage
Category	Chart
Type	Pie

Variables	
Enable Drill Down In Variables	False
Customizable Options	False
Display Type	
Selected Variable Properties	
Variable Name : ARS:SRD Recent Request Non-Other Label : Color : Style : Solid	

Axis And Legends	
X-Axis	Label : Time Frame : Not Applicable
Y-Axis	Label : Range : Automatic
Background	Color : Show Grid Lines In X-Axis : False Show Grid Lines In Y-Axis : False
Legend	Show Legend : True Title : Legend Placement : Right

Permissions		
Name	ID	Type
Public	0	Change

Change History		
Owner:	Last Changed By: AR Init	Last Modified Date: Mon Apr 11 09:01:06 MDT 2016

FB Name : ARS:SRD Recent Request Usage	
Title	Service Request Usage by Week
Category	Chart
Type	Line

Variables	
Enable Drill Down In Variables	False
Customizable Options	False
Display Type	History
Selected Variable Properties	
Variable Name : ARS:SRD Recent Request Frequency Label : Color : Style : Solid	

Axis And Legends	
X-Axis	Label : Time Frame : Not Applicable
Y-Axis	Label : Range : Automatic
Background	Color : Show Grid Lines In X-Axis : False Show Grid Lines In Y-Axis : False
Legend	Show Legend : True Title : Legend Placement : Right

Permissions		
Name	ID	Type
Public	0	Change

Change History		
Owner:	Last Changed By: AR Init	Last Modified Date: Mon Apr 11 09:01:06 MDT 2016

FB Name : ARS:SRD Request Frequency	
Title	Service Request Total Usage
Category	Chart
Type	Bar

Variables	
Enable Drill Down In Variables	False
Customizable Options	False
Display Type	Real Time
Selected Variable Properties	
Variable Name : ARS:SRD Request Frequency Label : Color : Style : Solid	

Axis And Legends	
X-Axis	Label : Time Frame : Not Applicable
Y-Axis	Label : Range : Automatic
Background	Color : Show Grid Lines In X-Axis : False Show Grid Lines In Y-Axis : False
Legend	Show Legend : True Title : Legend Placement : Right

Permissions		
Name	ID	Type
Public	0	Change

Change History		
Owner:	Last Changed By: AR Init	Last Modified Date: Mon Apr 11 09:01:06 MDT 2016