

Kount 360 Magento Extension

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Module Installation

Installation via Composer

You can install our Magento 2 Kount extension via [Composer](#). Please run these commands at the root of your Magento install:

```
1 composer require kount/magento2-kount360
2 php bin/magento module:enable Kount_Kount360
3 php bin/magento setup:upgrade
```

Installation via Adobe Commerce Marketplace

1. Go to [Adobe Commerce Extensions & Themes for Your Online Store | Marketplace](#)
2. Search for the Kount 360 extension
3. Purchase and download the module to allow your Magento composer keys to download the kount 360 module
4. Install the module via composer

a.

```
1 composer require kount/magento2-kount360
```

System Configuration Setup

Account Information

Enabled: Enable or Disable Module

Environment: Production (if your app is <https://app.kount.com>), Development (if your app is <https://app-sandbox.kount.com>)

Client ID: Client ID taken from the Kount 360 app

API Key: API Key taken from the Kount 360 app

Payment Review Workflow [↗](#)

Payment Review Workflow Mode:

Pre-Authorization Payment Review - Kount is called upon **before** the payment is captured on submit

Post-Authorization Payment Review - Kount is called upon **after** the payment is captured on submit

Review / Decline Action: If Kount flags an order as Review Status or Decline Action, this determines which status the Magento order should be.

Prevent Resetting of Order Status:

No (default) - During the kount payment workflow, kount *can* change the order status in magento via the integration

Yes - During the kount payment workflow kount *cannot* change the order status in magento via the integration

Order Settings [↗](#)

Display on Review - Will Kount review orders appear in customer account on frontend

Display Declined - Will Kount declined orders appear in customer account on frontend

Disable Payment Methods [↗](#)

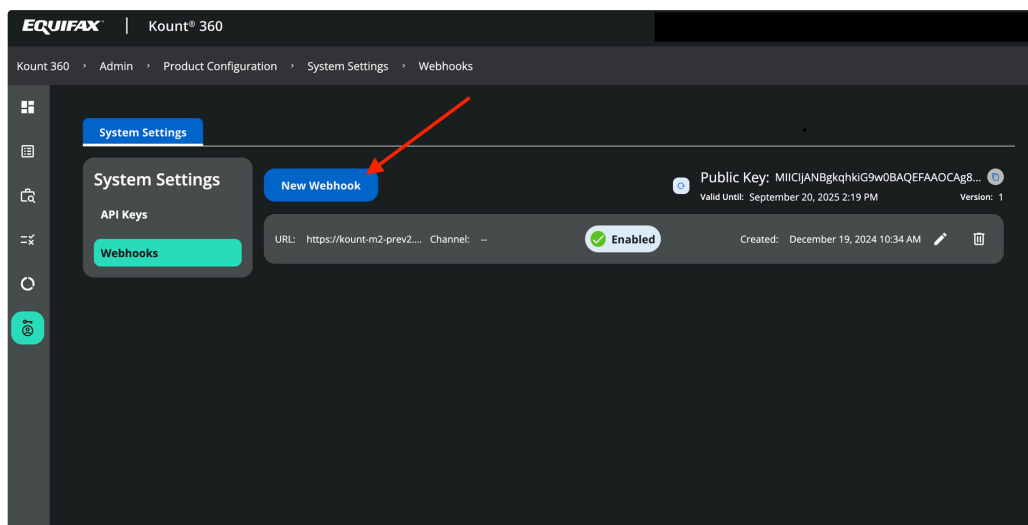
Kount will not be called for the selected payment methods. None is selected by default - which will enable kount for all payment methods

Event Notifications [↗](#)

Event Notifications are required to be enabled if you want orders to be updated in Magento when they are updated in Kount 360. If this is disabled, an agent in Kount 360 will not be able to sync order statuses from Kount 360 to Magento (1 way sync)

Enabled - Enable Event Notification System

Url - All urls listed are domains which can be configured in the webhook section in Kount 360.



Additional IPs for Load Balancer - If your magento is behind a load balancer, or any firewall which changes the IP of incoming requests to Magento, configure any additional IPs here.

Logging [↗](#)

Enable Kount 360 Logging - Yes/No enable writing to the kount log file found at <magento_root>/var/log/kount360.log

Admin [↗](#)

Enabled in Admin - Kount enabled / disabled in Admin

Workflow Configuration [↗](#)

Below are all the workflow scenarios that can occur when setting up rules in Kount in conjunction with the configurations in Magento.

Pre-Authorization Payment Review

- Configuration 1
 - Payment Review Workflow Mode: Pre-Authorization Payment Review
 - Review / Decline Action: Hold Order / Decline Status
 - Kount Outcome: Review
 - **Result:** *Order submits and put in Review Status*
- Configuration 2
 - Payment Review Workflow Mode: Pre-Authorization Payment Review
 - Review / Decline Action: Hold Oder / Decline Status
 - Kount Outcome: Decline
 - **Result:** *Order does submit, but is put in Decline Status*
- Configuration 3
 - Payment Review Workflow Mode: Pre-Authorization Payment Review
 - Review / Decline Action: Review Order / Void Payment
 - Kount Outcome: Review
 - **Result:** *Order submits successfully but put in Review Status*
- Configuration 4
 - Payment Review Workflow Mode: Pre-Authorization Payment Review
 - Review / Decline Action: Review Order / Void Payment
 - Kount Outcome: Decline
 - **Result:** *Order does not submit*

Post-Authorization Workflow

- Configuration 5
 - Payment Review Workflow Mode: Post-Authorization Payment Review
 - Review / Decline Action: Hold Order / Decline Status
 - Kount Outcome: Review
 - **Result:** *Order submits and put in Review Status*
- Configuration 6
 - Payment Review Workflow Mode: Post-Authorization Payment Review
 - Review / Decline Action: Hold Order / Decline Status
 - Kount Outcome: Decline
 - **Result:** *Order does submit, but is put in Decline Status*
- Configuration 7
 - Payment Review Workflow Mode: Post-Authorization Payment Review

- Review / Decline Action: Review Order / Void Payment
- Kount Outcome: Review
- **Result:** *Order submits successfully but put in Review Status*
- Configuration 8
 - Payment Review Workflow Mode: Post-Authorization Payment Review
 - Review / Decline Action: Review Order / Void Payment
 - Kount Outcome: Decline
 - **Result:** *Order does not submit and transaction is voided*

Magento Kount 360 Logs [↗](#)

Kount 360 logs can be downloaded in the admin at Stores → Configuration → Kount → Kount 360 Integration → Logging → Log File

This file can be found in <magento_root>/var/log/kount360.log

Admin Order View - Kount Details [↗](#)

When viewing orders in the admin, view the Kount Tab to view the details of the Kount response

Task "Synchronize website specific attributes values": 1 item(s) have been scheduled for update. [View Details](#) System Messages: 3

#000000093

← Back Send Email Unhold

ORDER VIEW	Kount
Information	Omniscore Higher indicates less risk
Invoices	Decision Status
Credit Memos	Rules Triggered
Shipments	Transaction ID
Comments History	Persona Country
Kount	Device Country
	Data Collector Present
	Cards associated with Persona
	Emails associated with Persona
	Devices associated with Persona
	IP Address
	IP City

Details [↗](#)

Omniscore - Risk score from Kount

Decision Status - Approved, Review or Declined

Rules Triggered - Any rules which were triggered with this transaction

Transaction ID - Kount Transaction ID (with hyperlink to Kount 360 app)

Persona Country - User's Country

Device Country - Device Country used by user

Data Collector Present - Yes/No

Cards associated with Persona - How many transactions are associated with this user

Emails associated with Persona - How many emails are associated with the active kount session

Devices associated with Persona - How many devices are associated with this user

IP Address - IP Address (if collected)

IP City - IP City

Network Type - Operating System

Is Mobile Device - Y/N

Mobile Type - Type of Mobile Device (if collected)