

Stephanie Chitwood

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Determined junior UX design professional inspired to ideate useful and interactive products providing creative solutions to individual pain points. Certificate in UX/UI design from University of Oregon. Strengths in communication, teamwork and understanding clients need to provide the best product from start to finish. Background in customer service and public work in addition to strong research skills and the desire to constantly be learning, makes me a great addition to the team.

Skills:

Technical Skills: HTML, CSS, JavaScript, Bootstrap.

UX/ UI Design Skills: Understanding the user, user interviewing, data synthesis, storyboarding, user journey map, user flow diagrams, wireframing, atomic design, responsive web design, color theory, typography, iconography, interactive design, heuristic evaluations, using the “double diamond” design method.

Projects:

Mobile App - Helping Hands: [Helping Hands - Prototype](#)

Helping Hand was an app created to help the busy, everyday person plan their gift giving for events throughout the year.

- Skills | Technologies Used: User Research (Interviewing), Data Synthesis & Analysis, User Persona Creation, User Experience Testing, Interaction Design, Prototyping. Figma, Miro, Trello, Google Slides/ Docs, InVision.

Government Website Redesign - Department of Education: [Dept. of Ed - Prototype](#)

The [Department of Education](#) is quite information dense, this makes it hard for the user to navigate. By redesigning the goal was to make the site more fun, user friendly and simplify the navigation process.

- Skills | Technologies Used: User Research (Interviewing), Data Synthesis & Analysis, Heuristic Evaluations/ Annotations, User Persona Creation, User

Experience Testing, Interaction Design, Prototyping. Figma, Miro, Trello, Google Slides/ Docs, InVision.

Nonprofit Website Redesign - Portland Urban Beekeepers: [Portland Urban Beekeepers - Prototype](#)

The [Portland Urban Beekeepers](#) website has fun branding and supports an amazing cause, the redesign goal was to give their patrons a more professional and inviting website to share with like minded individuals.

- Skills | Technologies Used: User Research (Interviewing), Data Synthesis & Analysis, User Persona Creation, User Experience Testing, Interaction Design, Prototyping. Figma, Miro, Trello, Google Slides/ Docs, InVision.

Work Experience:

DTC/ Tasting Room Manager

Seufert Winery - Dayton, OR.

July 2016 - Nov. 2019

- Education guests on current releases.
- Preparing little bites to eat.
- Handling large transactions.
- Addressing Wine Club Member complaints and addressing them to the best of my ability.

Patient Care Coordinator/ Reception

Dr. Ann Marie Hofbauer DMD, PC. - McMinnville, OR.

January 2018 - March 2021

- Communicating with patients to schedule.
- Working tightly with a team.
- Multitasking.
- Understanding patients' insurance.
- Determining treatment plans and discussing them with patients.
- Minimal dental assisting skills.

Receptionist

NW Naturopathic Medicine - Tigard, OR.

March 2021 - Current

- Scheduling for a multi-provider office.
- Answering phones.
- Solving patient problems.
- Multitasking.
- Working in a tight knit team.

Education:

University of Oregon/ Trillium

UX/UX Web Design Bootcamp

Nov. 2021 - May 2022

Chemeketa Community College

Business Degree - Uncomplete

2015