

AGENT AND BROKER RESOURCES

FEBRUARY – APRIL 2017

Resource Title	Description
<u>"Tax Season Readiness: an Overview for Agents and Brokers" Webinar Slides</u>	Reviews the forms, tips, and tools agents and brokers should be familiar with as they help consumers during tax season, and provides an overview of the periodic data matching (PDM) process for consumers who are dually enrolled in a Marketplace plan with advance payments of the premium tax credit (APTC) and Medicare.
<u>Serving Special Populations: Incarcerated and Recently Released Consumer</u>	Provides tips for agents and brokers to help incarcerated or recently released consumers and their families find coverage through the Marketplace.
<u>Application Spotlight: Employer-Sponsored Coverage</u>	Highlights how agents and brokers can help consumers enrolling in the Marketplace answer questions regarding employer-sponsored coverage and provide guidance for consumers who have COBRA and retiree coverage.
<u>News for Agents and Brokers – February 2017 Edition</u>	Provides an overview of agent and broker news for February, highlighting tax season updates and resources.
<u>Tips for Helping Consumers Who are Losing Employer-sponsored Coverage</u>	Provides tips for agents and brokers helping consumers find coverage after losing an employer-sponsored plan.
<u>Application Spotlight: Family and Household Composition</u>	Provides a step-by-step overview of the "Family and Household" section of the Marketplace application.
<u>Marketplace Agent and Broker Toolkit: Standard Operating Procedures Manual for Agents and Brokers in the Individual Marketplaces</u>	Provides guidance to help agents and brokers assist consumers with enrolling in health coverage, understanding eligibility determinations, resolving data matching issues, and many other important consumer activities.
<u>Medicaid/CHIP Periodic Data Matching (PDM): An Overview for Agents and Brokers</u>	Reviews how agents and brokers can help consumers enrolled in both a Marketplace plan with advance payments of the premium tax credit (APTC) and Medicaid/the Children's Health Insurance Program (CHIP).