Contact Info: <http://www.latimes.com/about/la-letter-to-the-editor-htmlstory.html>

Link to article: <http://www.latimes.com/politics/la-na-pol-obamacare-open-enrollment-20171031-story.html>

Email Subject: Letter to the Editor

Hi,  
  
I'm submitting the following letter on behalf of the CEO of the National Association of Health Underwriters, Janet Trautwein. Is there any chance you might be able to run it?  
  
Best,  
Kelly  
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Kelly Loussedes  
National Association of Health Underwriters  
202-595-3074

Dear Editor,

A recent article reported that many people are confused about their insurance options on the Covered California exchange ("Obamacare insurance markets open this week, but there's still confusion and uncertainty," October 31).

If people have questions, they should consider consulting a health insurance agent or broker.

These professionals are dedicated to teaching consumers about health insurance. Three out of four spend a majority of their time explaining coverage options to clients.[[1]](#footnote-1) Folks clearly appreciate that advice. More than eight in ten people who sought assistance when shopping for health insurance found agents to be helpful -- a higher satisfaction rating than any other resource.[[2]](#footnote-2)

Janet Trautwein

CEO, National Association of Health Underwriters

1212 New York Ave. NW, Suite 1100

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1. https://kaiserfamilyfoundation.files.wordpress.com/2013/01/8321-f.pdf [↑](#footnote-ref-1)
2. https://www.zanebenefits.com/blog/brokers-are-best-health-insurance-exchange-resource-survey [↑](#footnote-ref-2)