

sumukh Jagadish

Automation Test Engineer

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Professional Experience

Mr.cooper

2021 - 2022

Process Associate

- Developed and implemented new processes to improve efficiency and accuracy.
- Trained and mentored new employees on process and procedures.
- Worked closely with other departments to identify and resolve process issues.
- Generated reports and presentations to communicate process performance and improvement initiatives.
- Architected and proposed customized technical solutions that meet customer requirements.
- Developed technical diagrams, visual proposals, and other documentation to communicate proposed solutions.

Healthium medtech

SAP Consultant

- Software Development: Developed websites and web applications that brought notable benefits to the company, such as:
- A new patient portal that increased patient satisfaction by 15%
- A new inventory management system that reduced costs by 10%
- A new data analytics platform that improved decision-making by 20%
- HRMS Integration in SAP: Actively managed HRMS integration in SAP, demonstrating proficiency in this area.
- Concur Admin: Served as the Concur admin for the company, handling integration, maintenance, and configuration internally based on requirements.

Erpgenx

SAP Consultant

- Specialized in leveraging the **SAP Business Technology Platform** to drive digital transformation and process optimization.
- Proficient in implementing **SAP BRIM** solutions to enhance billing and revenue innovation management.
- Engaged in additional high-value projects, maintaining strict confidentiality as per non-disclosure agreements (NDAs).
- Led strategic projects, enhancing company value

Education

Bachelor of Computer Applications

Reva university

Skills

Programming languages: – Java, C#

Testing Framework: – Selenium, Postman

Defect management tools: – Jira

Databases: – SQL, PostgreSQL, MySQL, MongoDB