



THIAGARAJAR

COLLEGE OF ENGINEERING



HELP DESK Escalation Procedure

Section & Level	Administration	Hostel	Department	Controller of Examination	Scholarship
LEVEL 1	Nodal Officer manager@tce.edu Helpdesk link: https://shorturl.at/ajnP6				
LEVEL 2	Student Section studentsection@tce.edu	Deputy Warden vbmech@tce.edu wardenlh@tce.edu	Faculty Adviser Respective Student section in charge	Assistant Controller NIL	Student Section studentsection@tce.edu
LEVEL 3	Superintendent Office manager manager@tce.edu	Hostel Warden wardenmh@tce.edu wardenlh@tce.edu	Program Coordinator Respective Program Coordinator in charge	Deputy Controller dcoe2@tce.edu	Superintendent Office manager manager@tce.edu
LEVEL 4	PA to Principal paprincipal@tce.edu	Residential Tutor wardenlh@tce.edu	HOD Respective Heads of the Department	Controller coe@tce.edu	PA to Principal paprincipal@tce.edu
LEVEL 5	PRINCIPAL principal@tce.edu				