

Reflect on the topic



Says

What have we heard them say?
What can we imagine them saying?

The HR scorecard is a tool that helps measure, manage and improve the role of the HR function within an organization.



Thinks

What are their wants, needs, hopes, and dreams?
What other thoughts might influence their behavior?

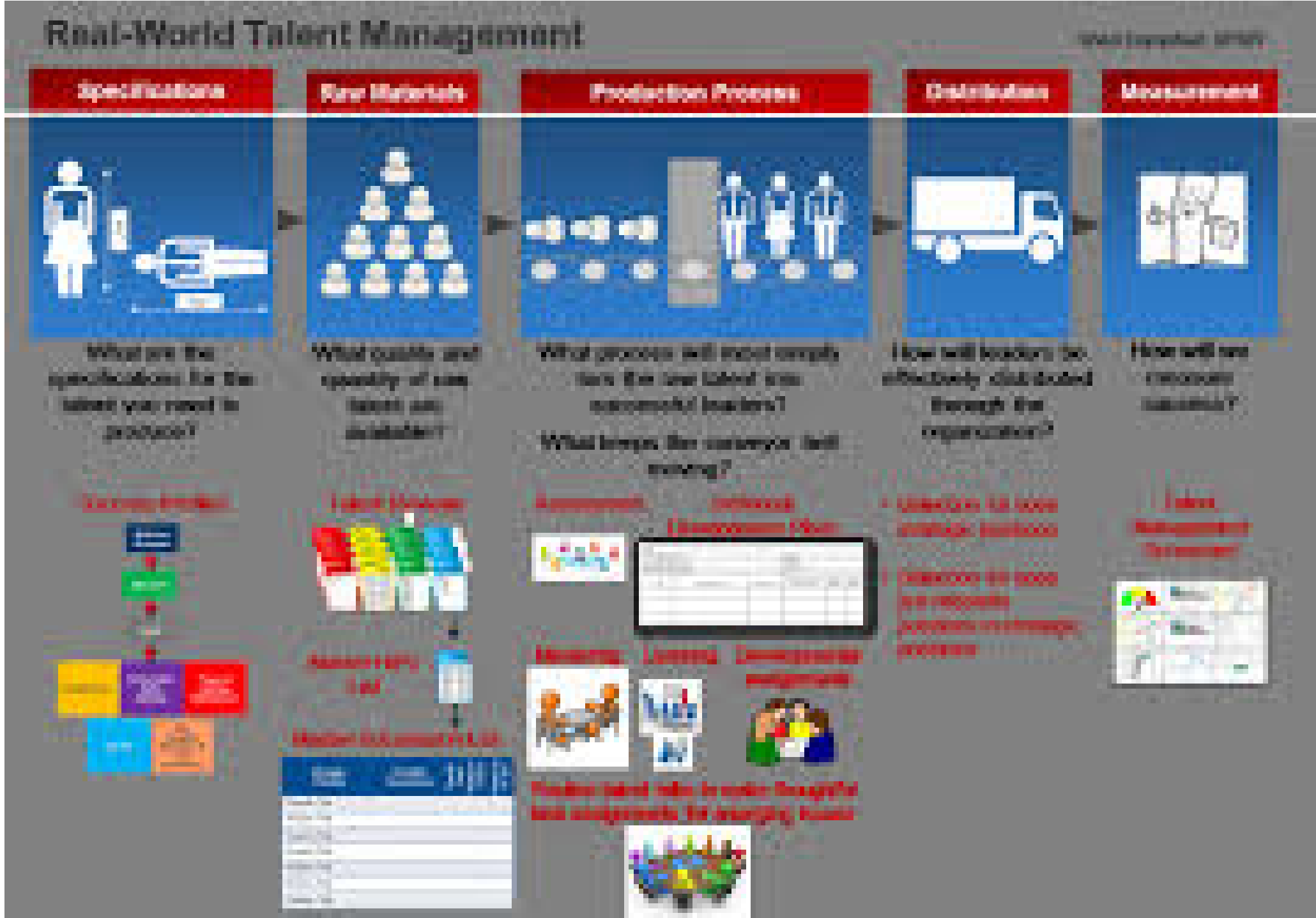


use surveys, feedback, interviews, or focus groups to assess how your employees feel about their work, their managers, their colleagues, and your organization



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You can also measure indicators of engagement and satisfaction, such as retention rate, turnover rate, absenteeism rate, or employee referrals



Does

What behavior have we observed?
What can we imagine them doing?

Feels

What are their fears, frustrations, and anxieties?
What other feelings might influence their behavior?



[See an example](#)