



Customer Care Centre
1-866-449-4423
CustomerCare@metergysolutions.com

Monday to Friday
8:00 AM to 6:00 PM ET
www.metergysolutions.com

Account Number
8816338393

Bill ID
881636289457

Page
1 / 3



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AGARWAL, OM
409 – 1470 WILLIAMSPORT DRIVE
MISSISSAUGA ON L4X 1T5

Service Address: 409 – 1470 Williamsport Drive,
MISSISSAUGA ON L4X 1T5

Your Electricity Charges

Electricity	
212.7436 kWh @ \$0.098 / kWh	\$20.85
245.4734 kWh @ \$0.101 / kWh	\$24.79

Delivery	\$43.70
Regulatory Charges	\$1.88

Your Electricity Charges Subtotal	\$91.22
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¹ HST 13% – #86296 8880 RT0001	\$11.86
Ontario Electricity Rebate	(\$18.37) CR

Your Total Electricity Charges	\$84.71
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Other Service Related Charges

Deposit Installment Plan	\$16.67
Service Setup Charge – Electricity	\$50.00

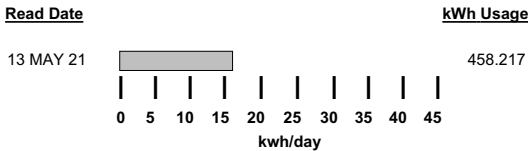
Your Adjustments and Other Charges Subtotal	\$66.67
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HST 13% – #86296 8880 RT0001	\$6.50
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Your Total Adjustments and Other Charges	\$73.17
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Total Charges	\$157.88
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Compare your usage



For a complete schedule of
your charges and fees, please
login to your account at
MyMetergySolutions.com

More on next page

Better manage your bill. View your consumption profile or enroll in paperless e-billing through your online account at MyMetergySolutions.com.
Total Ontario support: \$18.37. To learn more about the Province's electricity support programs, visit ontario.ca/yourelectricitybill.

Please detach and return this section with your payment made payable to Metergy Solutions Inc.

Account Number:
8816338393

Statement Date:
08 JUN 2021

Interest will be charged on any amount not received by the due date at the rate of 1.5% compounded monthly (19.56% per annum) from the due date until receipt of such amount and all accrued interest.

Bill ID: **881636289457**

Amount Due: **\$157.88**

Due Date: 02 JUL 2021

Amount Paid:

AGARWAL, OM
409 – 1470 Williamsport Drive
MISSISSAUGA ON L4X 1T5

8816338393000000000015788

⑆ 24637 9000 ⑆

96

CONTACT US

BUSINESS HOURS	TELEPHONE	EMAIL	WEBSITE
Monday to Friday 8:00AM – 6:00PM EST	1-866-449-4423	CustomerCare@metergyolutions.com	www.metergyolutions.com

BILLING & PAYMENT OPTIONS

- PAPERLESS E-BILLING** Join the thousands of customers who have enrolled in paperless e-billing for an easier way to manage your bills and monitor energy usage. Register today at [MyMetergySolutions.com](#).

PRE-AUTHORIZED PAYMENT PLAN (PAP) is an easy and convenient way to pay your bill. With PAP, the amount due on your bill will automatically be withdrawn from your bank account, avoiding any late payment fees. Sign-up at [MyMetergySolutions.com](#).

PAY THROUGH YOUR BANK in person, by calling in or through online banking. Phone and online payments should be made to ‘Metergy Solutions Inc.’ and include your 10-digit account number, shown at the top of your bill.
- MAKE A CREDIT CARD PAYMENT** by calling 1-866-429-8904 or online through Paymentus, a third party payment system, at <https://ipn.paymentus.com/rotp/eec>.

MAIL A CHEQUE along with the bill statement stub to:
Metergy Solutions Inc.
c/o T10504
PO Box 4388, Station A
Toronto ON, M5W 3S1

To avoid **LATE PAYMENT CHARGES**, please ensure you allow sufficient time for each payment to reach us and be processed in advance of the due date on your bill. The time varies with the method of payment chosen.

Moving Out? Customers are responsible for all charges until their account is closed. You can update your move information online at [MyMetergySolutions.com](#) or contact our Customer Care Centre to arrange for a final meter reading to close your account.

Create a **MyMetergySolutions.com account** today and enjoy the convenience of accessing your account and energy consumption online.

EXPLANATION OF TERMS ON YOUR BILL

For Electricity Metered Customers

- ELECTRICITY** This is the cost of the electricity supplied to you during this billing period and is the part of the bill that is subject to competition.

REGULATORY CHARGES Regulatory charges are the costs of administering the wholesale electricity system and maintaining the reliability of the provincial grid.

GLOBAL ADJUSTMENT (if applicable) Electricity generators in Ontario receive a combination of payments from operation of the wholesale market, payments set by regulation, and payments under contract. Your portion of the net adjustments arising from these and other authorized payments is included on your bill as the Global Adjustment.
- DELIVERY** These are the costs of delivering electricity from generating stations across the Province to your utility then to your home or business. This includes the costs to build and maintain the transmission and distribution lines, towers and poles and operate provincial and local electricity systems. A portion of these charges is fixed and does not change from month to month. The rest are variable and increase or decrease depending on the amount of electricity that you use. The delivery charge also includes costs relating to electricity lost through distributing electricity to your home or business.* Your utility collects this money and pays this amount directly to its suppliers.

*When electricity is delivered over a power line, it is normal for a small amount of power to be consumed or lost as heat. Equipment, such as wires and transformers, consumes power before it gets to your home or business.

NOTE: For a detailed explanation of electricity terms, please visit [www.oeb.ca](#).

For Water Metered Customers

- WATER AND SEWER USAGE** This is based on the cost of the supply and delivery of water to your home or business, water treatment facilities, lead testing, sewer use/maintenance and certain service line repairs as provided by your local water utility provider.
- DELIVERY** These are the fee(s) for the water sub-metering services provided to you and include, but are not limited to, the costs of installing, maintaining and reading the sub-meters, as well as costs related to billing, customer care, collections and general administrative services.

For Gas Metered Customers

- GAS USAGE** This is the cost of supply and delivery of gas to your home or business provided by your local gas utility provider.
- DELIVERY** These are the fee(s) for the gas sub-metering services provided to you and include, but are not limited to, the costs of installing, maintaining and reading the sub-meters, as well as costs related to billing, customer care, collections and general administrative services.

For Thermal Metered Customers

- THERMAL USAGE** This is the cost of the supply and delivery for the thermal energy consumed to heat or cool your home or business.
- ADMINISTRATION FEE AND DISTRIBUTION CHARGE** These are the fees for the thermal sub-metering services provided to you and include, but are not limited to, the costs of installing, maintaining and reading the sub-meters, as well as costs related to billing, customer care, collections and general administrative services.

¹HST Charge (Reimbursement)

- Metergy is not the provider of electricity, water, gas and/or thermal to you or your building and, as such, is not required to collect and remit HST on any electricity, water, gas and/or thermal charges.
- For residential units, the HST amount shown on the bill represents an amount that was payable by your building to the provider of electricity, water, gas and/or thermal and it does not constitute an amount that Metergy is collecting as HST. Accordingly, Metergy is merely recovering, on behalf of your building, an amount equal to the HST that was payable by your building in relation to your electricity, water, gas and/or thermal consumption.
- For non-residential units, Metergy is collecting the HST that is payable by you on electricity, water, gas and/or thermal charges, as agent for your building.
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Account Number

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Bill ID

881636289457

Page

3 / 3

Your previous charges	
Amount of last bill	\$0.00
Total Payments – Thank You	\$0.00
Balance Forward	\$0.00
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Total Due by 02 JUL 2021	\$157.88
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Electricity Usage

Type	Meter Number	# of Days	Read Type	Multiplier	Loss Factor	Current/ Previous Date	Current/ Previous Read	Usage/ Adjusted Usage kWh	Demand/ Adjusted Demand kW	Demand/ Adjusted Demand kVA
Electricity	0112410801-02	28	ACT	1	—	13 MAY 2021 15 APR 2021	24249.95 23791.74	458.217 458.217	— —	—

Electricity Charges Have Changed

Effective May 1, 2021, changes were made to electricity rates and/or Metergy charges that may apply to you. These changes, if applicable, have been applied to your bill effective May 1, 2021.

For details on electricity rates, visit www.OEB.ca

A complete schedule of current and previous electricity rates and Metergy charges can be found through your online account at MyMetergySolutions.com. If you have questions about your Metergy bill, contact us at 1-866-449-4423 or CustomerCare@metergysolutions.com.

2021-05

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